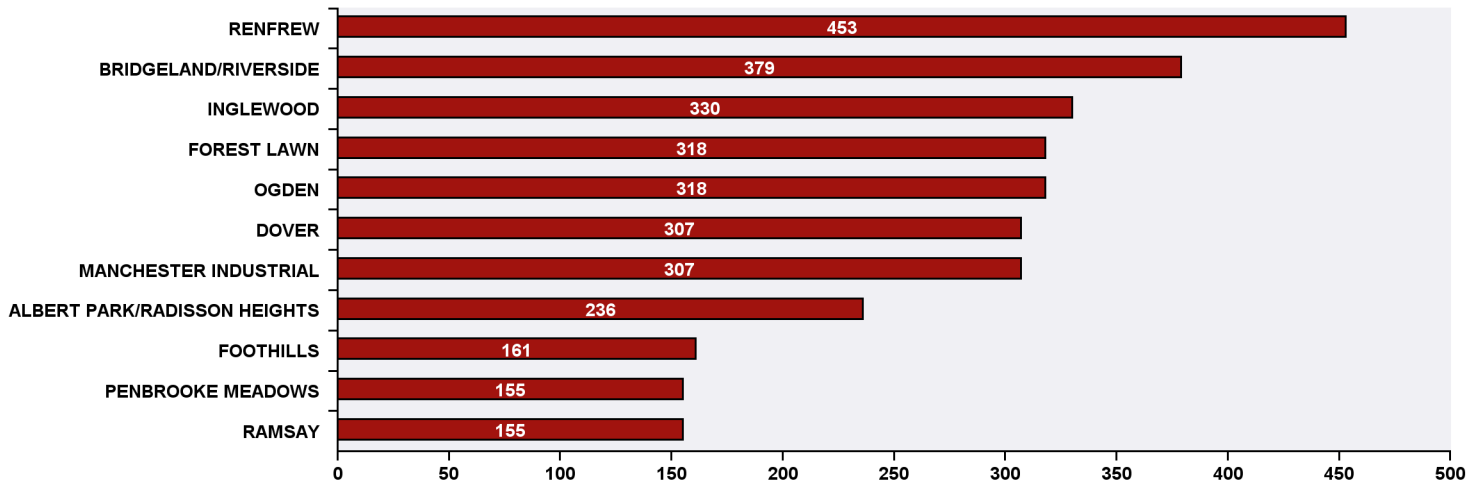


### Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Backlane Maintenance	148	3.3%
Finance - Property Tax Account Inquiry	139	3.1%
CBS Inspection - Commercial or Multi-Family	126	2.8%
Roads - Snow and Ice Control	117	2.6%
WATS - Sewage Back-up	115	2.6%
WRS - Cart Management	114	2.5%
Roads - Streetlight Maintenance	109	2.4%
WRS - Waste - Residential	96	2.1%
WRS - Commercial Collection Services	87	1.9%
CBS Inspection - Electrical	86	1.9%
Roads - Debris on Street/Sidewalk/Boulevard	85	1.9%
Roads - Pothole Maintenance	82	1.8%
Corporate - Graffiti Concerns	80	1.8%
Bylaw - Material on Public Property	79	1.8%
WRS - Compost - Green Cart	78	1.7%
CFD - Inspection - Business Licence - FHB	77	1.7%
CT - Employee Conduct	77	1.7%
Roads - Dead Animal Pick-Up	74	1.6%
CBS Inspection - Residential Improvement Project - RIP	67	1.5%
Roads - Traffic Signal Timing Inquiry	65	1.4%
<b>Total Top 20 SR Types</b>	<b>1,901</b>	<b>42.2%</b>
<b>Total Other SRs</b>	<b>2,600</b>	<b>57.8%</b>
<b>Total SRs for Ward</b>	<b>4,501</b>	<b>100.0%</b>