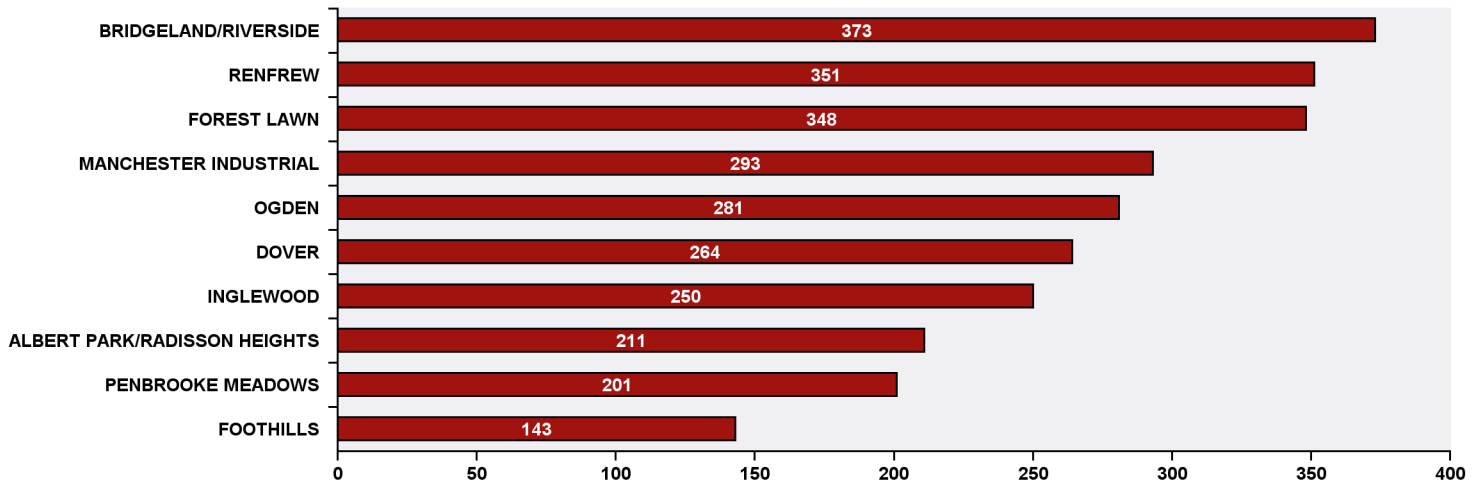


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CBS Inspection - Commercial or Multi-Family	131	3.2%
WATS - Sewage Back-up	119	2.9%
Parks - Tree Concern - WAM	113	2.8%
Corporate - Graffiti Concerns	105	2.6%
WRS - Cart Management	105	2.6%
Finance - Property Tax Account Inquiry	101	2.5%
WRS - Commercial Collection Services	87	2.2%
Roads - Backlane Maintenance	85	2.1%
Bylaw - Material on Public Property	84	2.1%
Roads - Pothole Maintenance	80	2.0%
CT - Employee Conduct	78	1.9%
CFD - Inspection - Business Licence - FHB	77	1.9%
Roads - Streetlight Maintenance	73	1.8%
Roads - Dead Animal Pick-Up	72	1.8%
WRS - Waste - Residential	72	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	70	1.7%
AS - Pick Up Stray	65	1.6%
CBS Inspection - Electrical	63	1.6%
Roads - Debris on Backlane	61	1.5%
Finance - ONLINE TIPP Agreement Request	57	1.4%
Total Top 20 SR Types	1,698	42.1%
Total Other SRs	2,338	57.9%
Total SRs for Ward	4,036	100.0%