

OUR CITY OUR BUDGET OUR FUTURE

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Everybody's Business Phase 1

Electronic Questionnaire Responses

Question 4: Participants Previous Experience with City's Civic Engagement Activities

Answers provided during February 18th, to March 5th, 2011.

Total Number of Opens, 1,456 (responded to the first question).

Not all respondents answered the questions. The questionnaire page concerning Calgary Budget Engagement Process had response numbers ranging from 459 to 754 participants.

From Page 2 Question 4; 654 community participants answered, 22 responses from the Staff survey

The City conducts many public consultation or civic engagement activities each year. Sometimes the issues are local to you like park planning, neighbourhood services or new development. Sometimes the opportunity relates to the budget, recreation, safety, transportation, the environment, roads or other issues. How involved have you been in civic engagement initiatives on issues like these or other in the past?

We have compiled some of the responses;

- | | |
|-------------------------------|-----------------------------|
| (2) Fairly involved | (2) Not as much as I should |
| (2) Little | (25) Not at all. |
| (2) Little involvement | (20) Not involved. |
| (3) Limited | (2) Not involved at all. |
| (4) Have not been involved. | (8) Not much |
| (6) I have not been involved. | (3) Not too involved |
| (7) Minimal | (15) Not very. |
| (2) Minimal involvement | (21) Not very involved. |
| (2) Moderate | (2) Quite involved. |
| (4) NA | (21) Somewhat |
| (5) No | (13) Somewhat involved. |
| (3) No involvement | (6) Very |
| (13) None | (10) Very involved |
| (6) Not | (5) Very Little |
| (2) Not actively involved | (3) Yes |

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(2) Zero.

I volunteered for the cycling program task force, but otherwise only keep up on the internets.

Have attended public meetings by the City on proposed developments.

I've only tried to shut down NIMBYs who can't think outside their own neighborhoods.

I never hear before about that

I've been involved in several installations of playgrounds as well as planting of many trees and shrubs in different neighbourhoods.

I haven't heard about any of these, so maybe it could be broadcasted a little better.

Not extremely, and again, not for lack of trying.

I have participated in the St. Patrick's Island surveys as well as cycling surveys.

I stay aware but don't get involved in community discussions unless I have a concrete opinion that I feel hasn't been heard.

Some.

Not that involved - have always felt that they were lip service.

Low to moderate engagement.

Only somewhat.

I've been in Calgary for just under 2 years, so my participation has been minimal however, my awareness is high and I read a lot both in the media and on your website.

Community engagement on neighbourhood traffic issues.

Not involved. Becoming more so.

Very limited participation, as I have not been aware of any such activities.

Sporting.

We have been involved in local community town-halls and discussions.

Have attended numerous open houses for the West LRT, and are active in the initiative to keep the bus trap at Costello Blvd closed. I am fully supportive of online and "social networking" initiatives to engage more of the city's population.

Not been involved previously.

I have never been involved in public consultation activities organized by the city.

Attend 2 or 3 per year.

I haven't.

Not very... went through development permit process and change of parking permit on our street.

I am actively involved in my community association and, though that involvement, I deal with both City Administration and my Alderman's office. I also attend public forums and workshops in order to stay informed.

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Involved at the community level.

I just moved here from another city a year ago, but since my job now required the safety of other people children on my school bus (25) I am more engaged than I was 20yrs ago

Active (participated in strategic planning sessions at community level)

I am involved on an almost daily basis as I am on my community board and other sub committees. I am also part of civic camp and am part of a joint effort with sustainable Calgary.

Secondary suites, Bow River Flow, ARP Hillhurst-Sunnyside.

Mostly West LRT.

Arguably too involved.

I have been very involved in Calgary over the last several years as a leader and advocate on matters of community development, public engagement, and public policy.

Very involved. I am vice-president of the Downtown West community association, a founding member of the Our Centre City Network, have been attending the C2C/CCSIT joint meetings as a community liaison, am a participant in the Century Gardens redevelopment process, vote in every election, have many regular contacts with city administration, and watch the council meetings webcast (when the feed is working properly).

Somewhat?

The front line.

I have attended meetings that I have been invited and able to attend.

Peripherally mainly ... but I do try and go when I can. I feel it important that we have that opportunity to participate. If we choose not to, then we have no one to blame but ourselves if we don't like it. It's like voting ... don't complain if you don't say or vote on anything!

As an executive member of several of the sports and particularly soccer associations, I have been extremely involved for many years

Involved for 20 years but becoming fed up with the slow moving and lack of initiative at City Hall and especially the Police Force.

Attended a couple of open houses and ImagineCalgary events, Vital Signs and read the documents.

Very involved through the community association and the TOD process. Spend about 10-12 hours a week volunteering

Somewhat involved now that I'm no longer a particularly new newcomer to Calgary. I would like more 'user-friendly' ways to both keep informed and to share my ideas. Something of more depth than a survey. The calgary.ca/ourfuture website is a start but it still requires that everyone comes (and that they're fluent in English and have internet access).

I have participated when I was aware of the sessions.

Plan-It, TOD, Brentwood Redevelopment, Brentwood MAP.

I have participated in numerous engagements in relation to my neighbourhood and local school.

Very, 'hyper-engaged', as much as time allows.

I have been a stakeholder in park and dog issues.

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Involved in neighbourhood, but new citizen so not involved much in political process.

Very involved. I do not trust my Alderman to represent the community. She has her own agenda.

Only involved when was a Community Association Board member

Once worked for the City. Seems public Participation has been dead for years but is now in overload.

Roads and transportation.

Very I have spoken at SPC and other public council meeting on issues such as parking, standing up for Plan IT and urging council to make decisions that reflect the guidelines in your MDP & CTP, I have written to encourage thoughtful consideration to pass the bylaw on Secondary Suites and other issues.

Fairly engaged in interests like T.O.D

A little, but I rarely seem to hear about them in time to plan them into a hectic work and home life. I make time for CivicCamp because I volunteer there, but not much for these.

Not yet.

Have tried but never seem to matter to past council on our thoughts

I go to community meetings and make sure I keep up with city events and planning.

Participated when I could

I don't get out to the public consultations as I work full time and need to unwind in my off time but I do like to read and prefer to read the info, and read it in detail.

I have been directly involved as I call or email my alderman on issues which I would like to be heard on

Minimal engagement

Sitting on the Board of Directors of my community association for the last five years I have been involved in many local initiatives such as playground development and park designation. I am also involved with one of FCSS Stronger Neighbourhoods.

I am very involved in recreation and the environment. I also stay informed of the many other issues that come up in our city.

I have attended a couple of community planning in my area

On a scale of 1 to 10 (1 being low) 3

I have participated in planning for transportation, environmental, roads, and waste activities.

None at all

Not many of the average Calgarians would have time to sit in on these engagements. I have two children and work 40 hours a week (like most). The majority of Calgarians who have time to sit in on these are not the average. There needs to be a way (phone/email) to get all points from average Calgarians.

Involved in local issue - planning, new development, etc.

Participated on local parks committee

Parks & local only to date

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Somewhat involved, depending on the issue

Not involved enough

Heavily.

Should be used for feedback and not justifying a predetermined agenda.

Not that much involved since there was no information about them.

I try to attend neighbourhood meetings re: traffic flow and safety in our area.

I am involved in my local area.

I make an effort to go on the city site or external newspaper/media sites or community newsletter and find information. I also make an effort to e-mail my alderman or all aldermen.

Not much participation due to inefficient use of time.

Unfortunately, I have not been very involved in the past but would like to change that. However, I would want to have easy access (online) to the facts of each issue before I get involved, so I can be a more knowledgeable participant.

Very involved. I was the transportation director for Cliff Bungalow-Mission Community for several years and was involved in direct presentations to council as well as participation in the Heart of the City. I am a founding member of the Southwest Communities' Transportation Committee which effectively wrote much of the Go Plan. My wife and I were committee members for the Holy Cross development process, seriously flawed because of poor information provided to the stakeholders. We now live in Meadowlark Park, hard against the interchange project, and both of us were fully involved in the complete project as community representatives. There are more instances, but this should be enough.

Yes, transportation (c-train) open house and re-zoning of the 14th street/17th AVE area.

Lack of green areas and parks in the new developments. Lack of recreational facilities to keep our kids engaged in sport activities, i.e. more soccer complex

I've been involved in issues like Plan It, secondary suites, SW BRT, various area structure plans.

I have attended some public meetings. I read about these initiatives in my local community newsletter.

I'll go to one or two a year.

Involved but not highly. Have written letters regarding the closure of our tennis courts for the privatization of the North Glenmore Park. Have read community notes from meetings. Have also tried writing more letters regarding parking permits for our work site in a community as we have no parking spaces at our Depot (Canada Post).

I have not been aware of any engagements in my area (Regal Park).

Somewhat involved in getting proper sport facilities (other than hockey rinks) built in Calgary.

I go to what ever I can.

Increasingly involved from a perspective of talking to my alderman, attending city council meetings and presentations, and participating in my community association and related public engagement events. Already my involvement in these things is increasing, and I see that continuing, particularly with surveys like this that allow for it so easily and conveniently.

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Not involved mostly because of the feeling that one wouldn't be listened to or have any effect on decisions.

Constantly.

Not involved in any meaningful way in budgets, environment, and safety.

Probably more than the average citizen.

Not at all, the recent municipal election campaign marked the beginning of my involvement/interest.

Not very involved. Not sure where to access a 'real-time' calendar of everything that is going on, with basic information available about objectives of activities, intended outcomes, time length, and who is hosting event. That would be valuable.

Medium.

Very involve, especially on issues impacting my community.

I attend every open-house I can that affects my part of the city. I am a regular writer to my Alderman (who rarely bothers to respond). I take the time to research the issues so I can ask intelligent questions and provide constructive alternatives where required.

When I find out about things I get involved. You need a mailing list setup so Calgarians can subscribe and keep up with what is going on.

Have been very involved in a couple of new.

Minimal participation.

Not much involvement.

I have regularly emailed the Mayor and my Alderman on both major City issues that affect most Calgarians and those that affect the area in which I am living. I always vote, I contribute to my preferred candidate and, in the past, I've distributed election literature in support of my candidate. Because of age I don't do door knocking any more.

Somewhat involved, taking steps to become better informed and beginning to participate in public forms/surveys. Especially since becoming a resident of the Beltline community, urban issues are on my doorstep and have become impossible to ignore.

I have been involved in the Calgary pathways consultations, but no others.

Obtaining information through Community Association; utilizing 311 service to voice concerns.

Very involved several years ago through volunteer work with a community association. More recently only involved as need arises.

A few years ago I attended an information session on one issue that was relevant to me.

Not as much as I would like, I do plan on being very involved as of now.

I'm been active with respect to civic issues through my neighbourhood Community Association.

Somewhat involved. I have emailed our local Alderman on several issues and never been satisfied with their response.

Not involved at all but would like to figure out how to be.

I am informed but not participated.

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I have been involved more than the average person on these issues. I actively monitor and provide input into events within my community.

I have attended information open houses in my area.

I have mostly been involved electronically, either by emailing my alderman directly when I'm concerned by certain issues or by participating in surveys like this one.

Very little, limited by my work involvement.

I'd be more involved if it were web based. However that may not be the case for everyone.

I try to get engaged as much as possible, however I find it difficult to keep abreast with what is happening at city hall. I have attended the occasional public meeting at community halls, as well as debates/meeting at city hall. Although I have found email notifications of road closures, police activity etc. I have not been able to find a simple way of knowing what is happening at city hall without pouring through meeting agendas and minutes. In our technologically advanced society there must be a better way for (especially young) citizens to get informed and engaged.

Not engaged other than filling out an online survey about bike path use.

Minimally though my community association.

Probably more involved than I'd like to be. Just kidding, I do feel sorry for the City having to attempt to balance everyone's wants at the same time. I recognize this is impossible.

None till now.

When I hear about a process and it affects or interests me.

Involved at a high level.

I get involved, but I rarely see the link between public input and implementation. The public's input is devalued compared to business interests.

I have participated in a few.

Frequent communication with my alderman around areas of concern --my name and email concerns show up regularly through your 311 website --on both the traffic and development committee for my community --have attended a number of PIP sessions and have been involved in the first release of the southwest ring road proposals.

Not much - the last "public engagement" process I attended felt like a government propaganda session, all give and no take.

I would have been involved in the planning of the Coach Hill pathway changes that were completed during 2010, if one was held or if held notice was provided. I believe that project was completed without sufficient user input and that is why when I conducted a 3 hour survey of users one afternoon last fall; the results showed that of 84 users surveyed only 9 preferred the new path when compared to the old path. I took that survey on my own initiative and forwarded the results to Mayor Nenshi and all of the Council members. I would say that I am willing to be very involved as long as I believe that my opinions are seriously considered by the City.

Not involved besides information seeking.

Yes...intimately involved and it was a sham. Council had made their decisions about what was going to happen and the community meetings were basically we hear what you are saying...and then promptly going ahead and ignoring any input the community had. If you would like a recap of the events, contact Ron Powers, Past President, Renfrew

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Community Association. It leaves a bitter taste when elected officials ignore what the electors are saying...leaves one wondering how the elected officials have benefited financially from some of the development decisions...who are they really serving?

Moderately. The key to successful engagement is access in different mediums. Most of the public doesn't have the time or energy to go to an open house. Allow us to research and respond through social media.

I have been a Director of Planning and a Director at Large for my community association. I have attended Federation of Calgary Community Workshops. I have attended Plan-it forums. I have attended environmental forums.

Very little. My only engagement has been through solicited mail or online initiatives, such as the pathway safety one, and the dog park one.

Probably in the 80 % in terms of involvement, involved in Plan It and speaking at City Hall.

Two sessions.

I have been very involved as VP of our community association. Examples - River Park - the effort involved to get Parks to reconsider their initial plan was outrageous - they did not obtain public input in any meaningful manner. The good thing is that they now are. Also involved in the John Howard Society move to their new location. This process was also outrageous - the city's own documentation we obtained through the Freedom of Information Act request showed this - a decision was made and this approval was rammed through council on its last sitting day with no meaningful input obtained or listened to by council.

Community level board involvement and various planning committees

I have not been very engaged in the past. However, with the election of a mayor who gets that his job is to listen to the people, I feel encouraged and willing to state my piece constructively. However, given the collective grey hair and stodginess at City Hall, I fear nothing will change.

I have been concerned about many issues and have been a little involved, but have found that in the past - information on when meetings are taking place and days/times when meetings and discussions are taking place are both either not mentioned enough in the media or held at times when I am available to attend. I think that these issues should be available for all the public to view online and voice their opinions about online and not at a community hall meeting once a month on a Tuesday between 6 and 9 pm.

Minimal so far

I have attended some public consultation in the past. However the public consultation represents such a small sample its almost pointless to attend.

Very involved in higher levels of government including community committees with aldermen and have frequently presented at council or at standing policy committee over the last ten years around transit oriented development, transportation, bad behavior by-law, budget, safety and road development.

Several times, but not significantly

Not involved at all. It seems one has to go out looking for these things, they should be publicly broadcast so people know where and when do go! If people don't know about it, they can't attend and have their voice heard.

I attend/participate in all engagement which impacts the cultural built environment and natural environment of my community, and most activities for inner city.

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Very active indeed.

I volunteer on my community's Heritage sub Committee and occasionally with CHI.

Not directly, but I try to follow news about the process

Less than I'd like to be. A dislike for crowds and public speaking confines me to web-based activities such as surveys and discussion forums.

Only on the community level.

Very involved as a community representative.

I have attended two open houses over the years on traffic planning issues, communication with some elected representatives. However I have spent 30 years as an art volunteer producing entertainment in the City. I have contributed greatly to the local improv arts community and remain an active volunteer.

When working for the City you have to be very careful speaking out.

Only at the local level.

Not at all - yet.

I have attended open house meetings on issues such as the 14th Street widening proposal and River Park redesign.

Have attended open houses, completed surveys; follow the City of Calgary blog on Facebook.

Have attended Open Houses on items such as West LRT, Ring Roads etc. Our community has a development committee that participates in new housing issues within our neighbourhood.

I try, as time is available to keep in touch with my alderman on all pertinent issues.

I've been to community centre meetings about redevelopment, traffic issues, etc. I've also participated in focus groups and grassroots groups related to civic issues like urban planning, etc.

Quite.

Try to keep informed

Was a member of the Calgary Transit Community Transit Planning Team - Northern Hills

Minimal - followed the election closely and occasionally contact 3-1-1 about local issues.

Not at all. Apathy, unfortunately seems to be contagious and it is easy to leave it to the "other guy" to look after, as in the case of the storm water project happening in my backyard (North Glenmore Park).

I have been getting more engaged on transport issues over the last 2 years because of the West LRT coming through my community.

My involvement in civic matter has been minimal until this past summer. I am much more involved now. I helped with Campaigning for the October election for an Alderman candidate. I corresponded with all my Alderman candidates and CBE Trustee candidates before deciding who to vote for. I researched online for the Mayor candidate before deciding to vote for our current Mayor. I have attended community meetings and written letters about the new airport runway. And I am active at my daughter's school (Parent Council Chair).

I have been involved with making sure our community is safe and great place to live. My wife and I have participated in our Community in discussions and volunteering.

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I attended one local information session related to traffic calming in my neighborhood. I occasionally provide feedback to the city via web interface / email. I use 311 on occasion to inform the city of trouble areas on roads, particular for cyclists.

We usually go to and participate in activities related to our area

Not very, only in issues that relate to my community. I often find that consultations relating to bigger issues are held at times or locations that are not realistic for someone with an office job to get to.

Attended roundtable workshops on the future of the city and community sponsored conversations about zoning (Triwood and McMann good neighbour agreement).

I attend open houses and write to my alderman but nothing else.

I have attended a few but not as many as I'd like.

As a stakeholder, as a participant, as supporter of engagement, involvement in the development of City policies, involvement in research to understand needs

Not at all, engage me on social media, I might participate.

Somewhat. East Village meetings.

Very I sit on the Community Board and Residents board of my community

Not involved previously.

I have been very involved.

I have gradually been more involved in consultations hosted at the Dalhousie Community Association

None, fairly new in the city.

Moderately - mostly at the Community Association level.

I have participated in traffic planning as well as other neighbourhood issues. These forums are a good idea. Not much thought given to how to increase participation.

I have very involved both in my community and the city for the past 15 years, holding various positions locally in my community and city boards.

Very involved. I am a member of CivicCamp... in Nova Scotia I was involved in all levels of politics professionally, and I follow municipal affairs very closely as I believe they are the level of governance which has the greatest impact on our daily lives.

Limited involvement. Attend if it affects me personally.

Have been somewhat involved.

I have provided comments on various planning issues.

Involved as a Board member of a community association 1973-1998

Not that engaged since there was very little opportunity to be so and information about the issues was not widely shared and promoted.

Do not know.

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I try when I can.

Meeting participation.

Honestly, not enough!

I have been trying to be involved via communications by letter/email as well as public forums. Not once have I ever felt heard. I am still waiting for the reply I was told I would receive from the Mayor by my councilors staff and a city planner.

Not very much.

I have been involved when I thought the matter was relevant. Sometimes only community associations are invited to participate and one does not get a chance to provide input.

As a shift worker, have never been able to attend one.

I have been involved at the Community level primarily in local issues from Parks, Traffic safety as well as an active community volunteer with youth activities and sports.

Always attending open houses and giving feedback for improvements or issues/concerns.

Member of our community's TOD committee, championed traffic and pedestrian safety issues within community, on board of directors for my community association.

I'm still getting my feet wet.

Too busy concentrating on local seniors' issues to become involved in other issues.

I have attended only a limited number of activities. Often because of conflicting engagements.

I 'm more involved in community issues, but I have been to rallies, sessions, debates etc. about various issues concerning our city.

Never, have no idea how to get involved.

Never. I'm not usually aware of what is going on, and as a City employee don't feel comfortable coming to them despite also being a City resident.

Attended open houses on West LRT.

Not involved at all, but intend on taking more of a serious interest going forward. Have recently joined my community association board.

Attended town hall meeting. Used Alderman email to express concerns.

Attended one.

Director on community boards; monitoring of issues and the stated perspective of politicians.

Not very involved - they are usually scheduled on weekday evenings, when I work.

Not been invited to participate or informed how to participate.

Not very involved. There tends to be only one or two consultation times and people are busy with different work schedules and it makes it tough to get out to the event.

Not very involved, have attended a couple of transportation/road building information sessions.

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Attend City planning presentations at Community Centres in my local area.

Only a bystander, never directly involved.

Have not been as involved as I would have liked to be.

Through my recent work as a Community Liaison Officer with the Calgary Police Service I have been very engaged in community and city-wide issues. I have provided insightful perspectives not only from a policing perspective, but also as a representative and voice of the community I serve. This is due to the varied contacts I have with citizens and business owners as well as the numerous community meetings I attend. Community Liaison officers throughout the Calgary Police Service are a valuable and often untapped resource for city hall to use in quickly and efficiently communicating reciprocally with the community at large. (Provided contact information)

Relatively new to Calgary.

I have not been involved up until now.

Not very, but I have gotten info and stopped at booths. I was also on the advisory panel for Calgary 2012.

Continuously contributing to driver safety in the community by providing free and accessible information to aging drivers.

I have attended open houses and written to my alderman on several occasions regarding recurring and new issues.

Very involved - I am on my Community Board, involved with TOD and liaise with business within the community.

Somewhat involved in recreation and environment issues.

Very: civic camp, forums, open houses, watch council and committees via webstream when time allows.

Have attended open houses.

I haven't been involved but would like to have been. I am involved at all aspects of my children's' lives and volunteer for many things. But I do see myself becoming more involved with the initiatives as I am very disappointed in how the SE has been included or excluded from city planning.

I have attended a few meetings and workshops but nothing ever seems to be 'done' by the meeting and they usually end up being a clash of people that want completely differently things and they argue about it.

Not very engaged.

Not involved yet welcome the opportunity through this survey.

Not really involved but I would become more involved if something was to be done about soccer not only for the players, but the parents and the coaches too.

Through volunteer non profit organizations very involved

I attend those that directly affect me and follow the others through the media.

My husband and I have been very active in our local community of Langdon such as Langdon Community Association, Langdon Girl Guides leader, volunteer Soccer coaches and organizers, on the board of Langdon Facility Board (to build a high school here), SE Rockyview Food Bank, on the Bow North Recreation Board

I have not been made aware of many of these public consultations in the past year and a half that I have been living in my community. I do not get flyers or junk mail, and do not subscribe to a newspaper. Where does the city advertise and

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promote these engagement activities? How much advance notice is given?

Somewhat involved. I try to stay on top of issues in the city and attend when possible when something impacts my community.

Rarely had opportunity! Out of town a lot.

Moderate to low.

Volunteer representative/provided feedback at meetings on park planning, the environment, and recreation (cycling routes) - also have attended community meetings to learn more about park initiatives - have participated in research/writing for the State of the City report etc...participated/volunteered on trail maintenance initiative in local parks

Average with somewhat concerned. Information passed to me by third part.

Have attended most public consultation meetings about local issues regarding new developments.

As an observer.

Involved locally to my community re: green issues, pesticide use, community governance, and extra-judicial sanctions.

Minimal involvement - would like and need to get more involved.

Time constraints due to commitments, so attended few, but have completed the NW recreation center surveys and soccer surveys etc to indicate preferences/needs.

I am guessing but I would bet that I am in the Top 10 people that if you were counting the number of public meetings that I have been too.

Not involved.

Many public hearings and SPC meetings.

Participated in surveys.

Involved.

I have attended various public consultation sessions, in particular those that focus on new developments in the city (TOD in Brentwood, East Village focus group etc...)

Involved in all of my Community Association planning events.

Somewhat involved in the past, but am becoming much more active in the community.

Besides voting for my candidate, I have had no participation in the consultative process, nor has my opinion been actively solicited.

Not a lot.

Very! But it's pointless, as everything has been skewed by the City and developers only showing what they want to happen. We have discovered in the past three years that the mantra of "It's a done deal." is very true in this city. Some aldermen are very good at communicating with their members but unfortunately that does not happen in the NW.

I have been engaged with a lot of the neighbourhood planning, recreation, safety, transportation, environment, roads and other issues.

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Not very. Have been to open houses if I have been made aware of them.

Not at all because I didn't know how or that I could be involved.

Fairly involved - served on my community committees for about 12 years in the past.

Have attended meetings.

I have been a member of the community development review process, also community representative for the river parks project, we have attended open house

Local only - community level.

Not very, I lead a very busy life and have difficulty making meetings etc. Having the opportunity to participate online is important for those of us with multitude of work, family, and volunteer commitments.

I attend sessions, which are relevant to my priorities.

Somewhat involved by attending Open Houses when offered and providing feedback.

Not at all. I have never been made aware of invitations to the public to be involved in such exercises. As a matter of fact, I have recently been trying to find out about if/how residents can have input on commercial tenant approvals on nearby commercial land. After calls to the city, my alderman, and community association, I am still unaware of how the public can have a say.

Went to open houses.

I have not been involved in these types of initiatives in the past.

I take an interest when am made aware of opportunities to participate. Except for the very large projects, it is difficult to get information on when or where these are happening and for which projects. The media plays a role in communications.

I have been to one open house.

Limited to voting on civic elections and platforms.

Very little. Never felt that the city was listening to our pleas.

Somewhat - I have attended a couple of open houses but they've been for local developments.

I have never attended a Council meeting, though I would like to start. I find it challenging to make it work with my schedule. I always keep apprised of budget news and plans.

As a citizen, not at all aside from voting. As an employee, I have been indirectly involved with a communication committee.

As a staff person and a resident, I have been involved in many sessions. The Engage Policy seems to be an effective tool in articulating the outcomes and expectations.

As involved as I want to be.

As much as I can as an employee and recent resident.

At the neighbour level.

Attend open house; view materials.

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Attended public info sessions.

Attended some open houses.

Cycling Committee.

Degree of involvement depends on issue. More involvement if the issue is local.

From an administrative perspective, very involved.

Handful.

Hardly.

Have attended development information sessions that were presented in my community.

Have attended various functions in the past that were relevant to my area.

Have not attended public sessions but am aware of issues that are presented in the media and impact my work directly.

Have only resided in Calgary 18 months.

Haven't been engaged at all. There is a lack of communication. Perhaps, a mailout to the constituents would work with getting the word out.

Haven't been involved before.

I admit, I have not been very involved as a citizen, but as an employee I have created many documents and conducted research related to these initiatives.

I am a community association president and active community member. We are not engaged as often as we would like to be by the City. When we are engaged I'm usually very involved.

I am an employee at The City and this is a part of the work I do for my job.

I am new to The City so have had relatively little involvement in activities of this nature. However, that said, I plan to be actively involved currently and into the future.

I attend all those meetings in my neighbourhood.

I attended some open houses about issues close to my neighborhood (West LRT).

I certainly take an interest, but in my spare time I find it difficult to actually make it out and participate actively.

I choose not to comment

I expect my elected official to represent me. After all I elected him. If he is asking 1,000,000 people all he gets are too many opinions. Use the triple line policy and stick to it and you will be all right.

I have always followed at some level what decisions are made, however realizing that some effect me more than others.

I have attended some of the meetings, when I know about them and can find a time that works for me.

I have been involved in a roads issue and contributed my feedback in a mail in form that was sent to my home.

I have been involved in email and online support groups (i.e. for the tunnel).

I have been involved in local public consultations (e.g. park planning) whenever I have heard about them.

I have been involved in several of these activities. The information sessions and public engagement sessions have been

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useful, particularly if the issues raised by the majority are effectively addressed.

I have been involved in specific community initiatives relative to proposed street change programs.

I have been somewhat engaged attending what open house information forums I am available for. I try to at least keep myself informed and do write to my Alderman and the Mayor when I feel strongly about an issue.

I have been very active in city public consultation and civic activities for several years on a variety of local and city-wide issues.

I have been very involved, as I believe it is important for my voice and the voice of other people to be heard.

I have gone to open houses put on by The City pertaining to issues in my community.

I have just moved back to Calgary, so I have not been involved lately, but will be in the future.

I have kept abreast of issues - but not participated in these civic engagement processes.

I have never been involved and I would like to be.

I have not been involved - my input is as a City employee, NOT a resident of this City.

I have not been involved at all in the past.

I have not been involved beyond what is accessible online.

I have not been involved in civic engagement initiatives such as these because they usually are very neighbourhood specific. I believe the City needs to also take into consideration city-wide issues such as social issues that affect the city as a whole.

I have not been involved in the past.

I have not been involved. I worry about a conflict or interest since I work for the City, even though I'm a citizen too.

I have not been involved regularly. I have provided my voice to my local Alderman through email when issues are important to me. I have also participated in broad engagement activities such as ImagineCalgary. As a City staff I am very aware of the blurring of my public and professional roles and often lean on the side of caution and will not attend public meetings for fear of having this reflect on me as a City employee. This limits participation.

I have not been that involved, however, I would like to be.

I have not had much in the way of opportunity to attend a wide range of events. I am involved, just not as much as I would like to be given the nature of broadcasting of these events.

I have only been involved in civic engagement initiatives on projects that could directly and negatively impact my quality of life in my home/neighbourhood and my economic investment in my home.

I have only been involved on issues that directly impact me or my family.

I have participated in development issues affecting my neighbourhood.

I have participated in events that directly affected me.

I have participated in online surveys, attended meetings, etc...if the issue was of a concern to me. If I felt okay with what was happening I would not do anything.

I have visited some of the consultations that take in my area.

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I haven't been - but this is a wonderful learning opportunity.

I haven't been engaged.

I haven't in the role of citizen. As a City employee, I am aware of past engagement initiatives and have read documents relating to them, but have not directly participated.

I like to attend events in my community. I think it's really important to hear the issues and efforts going on.

I moved to Calgary in Nov. 2010 from Vancouver. In Vancouver I was more involved in understanding issues by attending public information sessions on: transit, cycling and sustainable community design. I lived in an area that mirrors these 3 areas well in terms of livability. I lived in downtown Vancouver.

I read the news about issues in the paper.

I try to attend those I am made aware of that are in my neighbourhood.

I try to be aware of when these forums are held and attend.

I try to keep informed; as a citizen, it is my responsibility to keep on top of issues effecting me, my home and my cities future. So that I can make informed choices about initiatives taking place.

I was heavily involved in the rewrite of my communities ARP as a very self interested party.

I work for The City and have been involved in open community engagement meetings.

I've attended some of these in my neighborhood. I've prepared some of the presentation materials for various Open Houses as part of my job, and am familiar with certain issues from the "inside".

I've been actively involved / participated in the East Village project. I have attended several other engagement activities in the past as well.

I've been involved at the community level; frequency and location of other events have not been convenient

I've been pretty involved, but not always vocal.

I've been somewhat involved in the capacity of information gathering to understand an issue and but have mainly represented the City in engagement activities.

I've volunteered for Calgary Plan it and got a bit a feel for how engagement is done in the City, but haven't participated as a citizen in any of them.

If it affects my family or myself I am very involved.

In the past, I was not involved with any of this issue.

Involved as an employee and citizen at many public consultations.

Involved at the local level.

Involved from a City administrative position.

Just in local issues.

Limited - a couple of town hall meetings on illegal suites; emails to Councillors.

Limited.

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Minimal. Only when it has a direct input to my area or lifestyle

Minimally. I would be more involved if they were recorded and downloadable to the public on the website.

Minor involvement.

Minorly due to over commitment.

Mostly as an employee of The City.

Mostly involved through my work in neighborhood services and improving the quality of life for Calgarians through the advancement of social services that promote engagement of all citizens.

Mostly passive involvement - reading about issues, writing in forums, writing a letter.

No involvement up until now.

Not as much as would like to, finding time is a huge issue

Not at all - I don't believe an individual's opinion matters - it is always last compared to business, or big government and government of all 3 levels create so many laws, by-laws, rules etc. that it is impossible for an individual to feel valued.

Not at all involved but increasingly concerned with the sustainability of the system - we cannot afford to just keep on ratcheting up costs every year.

Not at all, I recently moved to the City.

Not at all. But I want to be more involved.

Not at all. As a city employee I have felt that it might not be viewed well for me to voice my personal point of view on issues in a public setting

Not been involved.

Not directly.

Not engaged at all.

Not engaged at all. But, as a new homeowner, I now feel the need to become informed about the decisions that will have an impact on where I live and most importantly, how my tax dollars are spent.

Not involved - I just moved to Calgary.

Not involved to date.

Not involved. The advertising of these engagement activities has been poorly targeted to my demographic (age range 30-35).

Not involved. Am rarely informed these things are happening.

Not much as it seems that by the time I find out about something (like a meeting) it has already passed.

Not really involved as a citizen, except when something was happening practically in my backyard--then I was actively participating.

Not vary involved because meeting time did not work with my schedule. Have attended a few local issue meetings but did not feel overly engaged in the processes.

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Not very - I find it hard to find the time to attend a meeting.

Not very as a citizen.

Not very involved at all.

Not very involved in the past but would like to be more involved in the future.

Not very, as anything I am interested in happens while I'm at work.

Not very, just moved to Calgary in April, awaiting citizenship status for voting illegibility.

Occasionally involved.

One about seven years ago.

One.

Only involved in the projects I work on.

Participated in Imagine Calgary as a citizen volunteered to facilitate citizen dialogue on Plan It

Partly.

Primarily involved through community association, open houses pertaining to local issues, letters/emails to Alderman/Councillor.

Probably more than most people.

Quite involved - I have attended sessions.

Reasonable engaged.

Regularly participate in open events.

Significant.

Somewhat involved - attended a few open houses related to issues close to my neighborhood.

Sometimes.

Somewhat - One issue every couple of years.

Somewhat engaged.

Somewhat involved - depends on what the topic is and if I feel like I have a say in anything. Some things are for information only and I feel there are other ways of getting that information sometimes (website, etc).

Somewhat involved in local issues

Somewhat involved. Generally I am more interested in things closer to my home. However, some city-wide issues are of interest to me as well such as Plan It Calgary.

Somewhat- mostly with environmental issues and through Plan It.

Somewhat, occasional.

Somewhat. Always try to attend open houses in my community.

Taken opportunities interested in and also to correspond directly with my alderman. Community Associations should not

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be a proxy decision-maker.

This question is confusing. What do you mean by "issues like these" - the big picture or the day to day? Big picture - four issues in the last decade and every election day. Day to day - about 3.

Unfortunately not very involved because of lack of awareness or perhaps even interest. It's only been recently since I started working for the City that I am more invested and have taken an interest in these issues. In fact, it's only because I work for the City that I know about this survey. However as an everyday citizen, I am not aware of these public consultations or civic engagement activities. I was even born and raised in Calgary and completed my degree here. I cannot imagine someone who is new to this City would know about this information unless they are directly involved. I am also in a certain stage in life, a couple of years in the workforce and out of university, and along with my profession and interest do I feel mobilized to make a difference due to my choices. Unfortunately not everyone is able to or interested in getting to this stage of civic engagement. Especially if there are other factors (i.e. providing for their families) that come first to mind than being involved in civic issues.

Uninvolved, no information presented to the public.

Very engage but looking at how the planning for Brentwood went it is quite discouraging.

Very engaged.

Very involved and will continue to be.

Very little, limited to filling out surveys.

Very little. The process seems to get high-jacked by special interest groups and habitual complainers.

Very, and am really angry when a group of council members arbitrarily decides on issues like fluoridation without the input of experts. Most of these people do not have the training, education or skills to make this kind of decision so why are they not consulting the experts and then presenting that information to citizens so that we can make an informed decision.

Very, as a staff member.

Was involved once.

Was part of an extensive telephone survey for Recreation planning; participated in a deliberative dialogue about responding to homelessness.

xx

Yes, I make every attempt to answer surveys.

Often.

Work wise - interest centers with my own business group and with time permitting other interests -have not gone to public forums - mainly stay informed through media outlets.

Have not been involved.

My only engagement has been as part of my job at the City of Calgary and have not participated as a citizen.

Moderately involved.

It depends on the issue at hand and if I have a direct interest or investment. None to very involved.

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Not at all involved, except for responding to Surveys.

I have attended local sessions in my neighbourhood transportation.

None as a City employee, but as a resident I've attended open houses and participated in phone surveys.

Participate in a number of open houses and workshops.

Usually answer online surveys.

I have informed groups that certain consultations are taking place.

Very engaged; consultation provides validation and support for an end goal(s).

Have not been involved, as I am not aware of any of these consultations in my neighborhood.

Will be more active if I felt I was being given honest, open information.

On occasion with park plans.