



The City of Calgary's Services by Citizen Priority

Below are services The City of Calgary provides. We work together as One for Calgary to provide service value for citizens, customers and communities.



A Prosperous City

- Affordable Housing*
- Arts & Culture*
- Business Licensing
- Community Strategies*
- Economic Development & Tourism*
- Land Development & Sales
- Library Services*
- Social Programs

A City of Safe & Inspiring Neighbourhoods

- Building Safety
- Bylaw Education & Compliance
- Calgary 9-1-1
- City Cemeteries
- City Planning & Policy*
- Development Approvals
- Emergency Management & Business Continuity
- Fire & Emergency Response
- Fire Inspection & Enforcement
- Fire Safety Education
- Neighbourhood Support
- Pet Ownership & Licensing
- Police Services

A City That Moves

- Parking
- Public Transit
- Sidewalks & Pathways
- Specialized Transit
- Streets
- Taxi, Limousine & Vehicles-for-Hire

A Healthy & Green City

- Environmental Management
- Parks & Open Spaces*
- Recreation Opportunities*
- Stormwater Management
- Urban Forestry
- Waste & Recycling
- Wastewater Collection & Treatment
- Water Treatment & Supply

A Well-Run City

- Appeals & Tribunals
- Citizen Engagement & Insights
- Citizen Information & Services
- City Auditor's Office
- Corporate Governance
- Council & Committee Support
- Executive Leadership
- Mayor & Council
- Municipal Elections
- Property Assessment
- Records Management, Access & Privacy
- Taxation

Enabling Services

(foundational to all five Citizen Priorities)

- Corporate Security
- Data Analytics & Information Access
- Facility Management
- Financial Support
- Fleet Management
- Human Resources Support
- Infrastructure Support
- Insurance & Claims
- IT Solutions & Support
- Legal Counsel & Advocacy
- Organizational Health, Safety & Wellness
- Procurement & Warehousing
- Real Estate
- Strategic Marketing & Communications

*Service includes Civic Partners

