



2019-2022 Service Plans & Budgets

Stakeholder Report Back: Verbatim Comments

November 13, 2018

Verbatim Comments

Verbatim comments presented here include all of the suggestions, comments and messages that were collected online and in-person. Comments under 'other/general' were provided online and in-person and were not assigned to a service by the participant.

Offensive words and personally identifying information have been removed and replaced with either, [removed] or [personal information removed]; otherwise, comments here are completely un-edited.

The online feedback form promoted interaction of Calgarians with each other by allowing participants to give a thumbs up or thumbs down to comments that were shared. This tool was used to help guide our understanding of general sentiment though we could not interpret a participant's intent on why they disliked a comment in the going down or staying the same comments. We were unable to attribute that to liking or disliking the proposal, but rather liking or disliking the comment. Thumbs up and down for online engagement are noted in the columns to the right of the verbatim comments.

Environmental Management

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
This category should be decreasing service levels. It is not a civic priority, and the cost outweighs the value.	40	2
I want our government to increase support to the environment, mostly climate change but also in cleaner fleet, transit and other departments	13	39
This is a provincial responsibility. The city should not be overlapping and spending dollars here	12	2
I fully support addressing climate change adaptation and mitigation initiatives... it is time to stop pretending we're doing something.	12	26
Good	0	1
Do not feel that the city should be pursuing additional GHG measures. Given city priorities, this is not impactful to climate change.	23	10



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The pendulum is too far to the environment. It is important to balance the needs of industry and commercial endeavours.	17	5
Should not be increased.	7	1
This should not be a priority. Funding for environmental management should NOT be increased. Make do with current funding levels	6	1
We have a moral obligation to do our part to address climate change. It needs to be done in a responsible, affordable and engaging manner.	6	10
You obviously don't have staff at the city who understand environmental issues so don't spend money on them until you do.	1	5
Make sure you have qualified personnel and valid, not vague feel good programs in place.	11	0
When is the city going to stop tailoring to the buzzword of the day and actually focus on citizens lives and not trying to save the world.	10	6
We already do a lot in environmental management. Why add more red tape and increase the ridiculous regulations therefore increasing taxes	12	5
Environmental audit of city departments is a cost that is not necessary at this time. I would table this until the economy is better.	12	1
Probably the most important thing. The environment is not going to get better soon.	0	7
Way more focus needs to be put on green energy and making sure that City assets aren't contributing to rapid climate change.	2	9
More information on residential solar panel installation and linking that to home taxes.	0	11



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Many of the items in this category have no positive impact on me	0	2
All very important I agree.	1	5
Man-made climate change is a HOAX, and CO2 is NOT a pollutant! Stop spending money on this garbage.	10	16
The CoC is not considering implementing a no car idling bylaw and no gas lawn mowers on small lots. This would greatly work towards EM.	4	10
As a young person, increased funding for environmental management will affect me by hopefully moving towards a brighter environmental future	12	5
Implementing changes that are environmentally friendly and also reduce costs in the long run will be a boon for this city's future.	9	2
Prorate & Increase water/electricity rates for those who use excess quantities due to their oversized luxury homes and careless habits	8	2
Increasing investment in cycling and walking infrastructure is a very cheap way to increase the safety and health of all calgarians	20	18
Yes put more money to meet obligations of Prohibited and Noxious weed legislation	5	2
YES increase. YYC should be more like YEG - sorting compost and recycling out of trash, and exploring waste to biofuel options.	14	4
Invest in cycle infrastructure & public transit to address congestion, better utilize public space, further sustainable & healthy lifestyle	16	10



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This service could accomplish the same level of service without increasing. They should prioritize better.		
Consider implementing a proper waste disposal mandate for corporate offices. Poor waste management, TONS of disposable cups, & Ban Styrofoam	4	3
It would be great to see Calgary as a leader in Environmental Management. Taking steps such as banning single use plastic bags in the city.	7	6
I still hear people complain about green bins. Perhaps more education around this would engage people to see the importance of composting.	5	6
The City of Calgary needs to put the brakes on all spending and do an immediate 10% budget cut. There is so much waste!	7	4
Improve cycling, walkability and greenspaces - to benefit the mental and physical health of Calgarians and improve air quality	9	8
Charge for driving make transit free.	3	6
Agree with an increased level of service here. Environmental management is increasingly a critical issue for everyone.	0	4
We are not doing enough as a city to combat climate change. Single use plastic bags should be banned.	4	5
If we want to reduce the city's GHG emissions, we need to build more pedestrian and cycling infrastructure. Get people out of their cars!	2	1
We need to invest much, much more in climate change mitigation. Calgary has done almost nothing on one of the defining problems of our time.	0	0



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increase efficiency in environmental management so they can do more with less \$		
Environmental Management be more efficient with current resources; how are we getting value from this?		
I think the city needs to take more responsibility in food security. Include urban farming in urban forestry we could be planting more vegetables. Meet basic needs.		
Involve social workers - city & otherwise (community worker) in environmental management to raise awareness and promote renewable resources		
It's a clean city. Environmental Management		
Environmental Management. This would be a positive affect on me, but we don't need more budget for the education part. That is already happening in schools.		
This would be a positive impact because it would keep our air clean and our city green.		
This is an important thing to prioritize.		
a way to save money and better health of citizens is to get rid of pesticides		
Supports increasing #1 & 2 Environmental Management 2 Sidewalks & Pathways		
Agree ↑ 7 Affordable Housing 8, 1, 2, 10 - please add 22 to increase - 34 ↑ 32 ↑ - decrease 13, 14, 11		
Agree with this service level		



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Sidewalks and Pathways

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Are not essential services, should be decreased or stay status quo. Don't impact me.		
Should ↓ because it's nice to have. Not an essential service.		
Clearing snow on city sidewalks and pathways is critical. City should be in compliance with its own bylaw!	14	7
We have many orphan pathways in W3 & not having joined up pathways makes it difficult to choose to walk/cycle.	18	14
Please increase investment in Sidewalks & Pathways. Please require developers to follow Complete Streets.	16	12
Build more bike Lanes	20	25
Do not support reduced investment in new complete streets/main streets. These are stated Council priorities and are key to an urban future.	12	9
Do NOT decrease public realm improvements such as mainstreets. Important for quality of life & pedestrian & senior strategies	12	11
It is upsetting to see a reduction in public realm investment which is low cost, high benefit. This fails communities across Calgary.	7	8
Not increasing snow removal for roads is a slap in the face for Calgarians who are forced on dangerous roads just to get to work.	2	7
Very pleased to see a focus on sidewalks. Calgary pedestrians are very poorly served.	14	14



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Investing more in clearing snow and ice from sidewalks is essential but insufficient. It must be accompanied by fines for delinquent owners.	30	0
Invest more for clearing snow from sidewalks and path. I would like to see this by investing in new state of the art snow removal equipment.	9	7
More transparency & increased budget. More eyes on budget=efficiencies found? Clearing of sidewalks to road. Clearing bus stops to sidewalks	3	2
Pathways should not have a priority over streets for snow clearing.	4	13
I support increased investment in bike pathways and other infrastructure, however, the City needs to think beyond the core bike lanes.	12	8
Sidewalks and pathways are important. I'm happy to see this funding increasing as we don't seem to be keeping up with maintenance & repair	8	1
We need to ensure interconnection between Pathways and walkways so that we don't get to the end of a pathway and be stuck in unclear road	7	4
Do more to make it easier to walk and bike. Build and maintain more sidewalks and pathways.	12	8
enforcement is needed to keep cyclists off sidewalks and on the vast network that you've already built for them.	7	6
can't help but notice that bike paths get cleared but public pathways (for pedestrians) often don't. More people walk than ride in winter.	13	1
Good active transportation infrastructure reduces road loading and has a positive impact on our climate and health care system.	9	6



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You want less cars but don't provide walkways. e.g. Bowness Rd to Market Mall. No sidewalk. Sheesh!	12	6
A reduction of investment in the maintenance of the +15 network is concerning given the age of some of the walkways. Need more info on why.	5	2
Definitely increase snow clearing on pathways if walking rather than driving is to be encouraged.	10	4
Do [removed] not LIVE in Calgary?! WE NEED BETTER SNOW REMOVAL [removed]!! LIVES ARE AT RISK BECAUSE [removed] CAN'T SEEM TO	0	0
Why is the City reducing investment in Complete Streets? They are vital to inner-city neighbourhoods	18	12
Don't remove complete streets! Investing in suburbs while the existing neighbourhoods still aren't well connected (public transit, bike)	16	12
Don't reduce investment in Complete Streets & Main Streets. Need to enhance quality of established communities & support the local business.	19	10
Funding for the public realm should be increasing not decreasing - if we wanted to live in wide open deserts of concrete we would move there	10	12
As an older person who does not walk well, this has unbelievable impact on my life and health.	2	7
"Reduce...in ...complete streets and main streets" - This is actually a CUT and is hidden in increase area - not acceptable! 140charnotenoug	5	7
I accept service increases, but wonder why reductions to complete streets, main streets & plus15 maintenance were buried under increases	6	7



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Why are cuts to complete streets and +15 hidden in the "increased service levels" section? Seems a bit shady...	2	5
Do not "reduce the main streets initiative!" so much time and effort has been invested in this initiative and it is very important.	8	10
Harsher penalties for not clearing sidewalks. Need more budget for pedestrian/bike clearing.	0	0
Supposed "increases" detail reductions (i.e. reduce investment in new public realm improvements) problematic for our area.	0	0
Supposed "increases" detail reductions (i.e. reduce investment in maintaining +15) would be problematic for our area.	0	0
I agree with increasing funding in this service	0	5
Reduced investment in public realm improvements goes against the platform that Nenshi and much of council ran on.	7	12
We elected Nenshi and much of council to support "Main Streets" and their development, not reduce the spending while supporting more sprawl	9	12
It's misleading to put cuts to Main Streets and Complete Streets in the increased tab. Please don't do this - the City can't abandon this	9	12
Top priority for me as a senior who loves/needs to walk. Managing icy sidewalks a very high priority.	16	1
Reduce spending on streets and roads? Asinine! Many of our 1MM+ people drive cars! Spend money to keep the traffic flowing properly!!	10	10
Increasing budgeting towards creating complete streets in older Calgary neighbourhoods is extremely important. NOT reducing!	21	4



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Reducing investment in public realm improvements sacrifices the inner city neighbourhoods that make Calgary vibrant! Terrible idea.	11	6
Increase service plan to include more maintenance of existing pathways and creating new pathway and trail connections	12	8
Let people walk. Too often in this city you have to walk in the road or on a grassbank to get anywhere. Bikes should not come first.	13	1
I strongly oppose cutting funding to developing main streets. Calgary needs to develop walkable urban spaces that attract small businesses.	19	6
Please DON'T reduce funding for complete streets. I live on Bowness RD in Montgomery and it is in desperate need of an upgrade.	18	4
Communities have already had land use changes and higher density building around Main Streets. Please don't reduce the funding to build them	11	9
I don't see how we can improve safety while reducing funding for complete streets. I walk my dog and walk to work. Safety is paramount.	12	7
I encourage City Counsel to approve funding and build the main streets' projects. Revitalizing inner city urban spaces should be a priority.	15	4
I will finally be able to walk/bike in my community in the winter! SO, so stoked. Already biked kids to school this snowfall.	13	5
Calgary's Main Streets, especially inner city, are in desperate need of revitalization for all Calgarians.	15	2
I'd love for it to be easier for me to walk to work- even though it's a ways away, with better snow clearing and safer routes it's doable	11	0



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Critical the city improve the abysmal response in Road & pathway clearing. Residential roads spring drainage is insufficient.	7	2
Older neighbourhoods such as Bridgeland need the Mainstreets improvements especially when you are increasing density to such an extent	10	2
More investment in active transportation and less on cars - focus on attractiveness and safety of more densely populated neighbourhoods	12	4
If you want Calgarians to move & densify the inner city you have to improve safety, appearance and small park space. Invest in Mainstreets	12	3
Keep sidewalks and most importantly crosswalks clear.	13	0
I would like the budget for cycling and walking to be increased and provided stable, long term funding for this budget and future budgets.	20	7
Increase investment in complete streets especially inner city, not reduce. Also, a bike corridor from downtown into the NE communities	18	8
Increased snow and ice removal from pathways is great, let's get more cycle tracks built to increase ridership and connect missing links.	20	9
Increase investment in complete streets. This initiative helps spur multi-modal communities that benefit us all.	15	10
As a resident of the central part of the city I am very concerned about the reduction of the complete streets and public realm funding.	16	10
I would like to see more money for cycling here. I cycle often with my daughter and she's also learning to ride her bike.	21	12



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Complete the missing links. Snow clearing could be improved on paths and city walks near parks. Increased police presence in core parks.	14	16
Please continue to increase funding for the expansion and maintenance of the cycletrack. More cross-town routes are needed.	15	19
Our pathways/bikeways are still not well connected to established cycling street corridors. I support further investment to address this.	20	16
Good to see this focus - support commuters on foot and bike with pathway options, direct routes, and prompt snow clearance	18	17
Continue to improve sidewalks to promote walking as a mode of travel - especially in the inner suburbs where walking to work etc makes sense	19	16
Living through the massive re-development in Marda Loop, I strongly support the main streets initiative and it absolutely must be funded!	15	5
Why would you cut +15? They are the safest way to get around downtown and help traffic flow with less pedestrians crossing at street level.	4	1
YES better pathway maintenance, improved connections and improved consistent and well signed routing are all needed	9	3
How can anyone justify cutting complete streets when there has already been a complete failure to implement them.	10	5
Seems counterintuitive that the city wants to increase walking, biking and safety. Then decrease complete streets???	8	5
Edmonton and Toronto are now using VisionZero strategies re: targeted safety. Given the pedestrian tragedies this week it seems timely...	6	3



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Please continue funding for complete streets and pathway/bikeway improvements. This will help people of all ages and abilities get around.	13	5
The City should do at least as good a job of clearing sidewalks as it asks citizens to do. Our street is cleared except for the city part.	5	3
I would love to see an expansion of the cycle track network. I use it everyday and has made my commute safer and more enjoyable.	16	11
Invest in cycle infrastructure & public transit to address congestion, better utilize public space, further sustainable & healthy lifestyle	13	10
Link neighbourhoods to main cycle tracks. Not everyone is lucky enough to live near major cycle tracks. Missing links are a safety concern.	14	10
Support mixed modes of transportation. Example: take train to get close to one's workplace and ride bike for the last mile.	15	10
No more funding for cycle tracks that no one uses and the vast majority of Calgarians don't want.	12	14
Keep promises made to communities with respect to Main Streets. Densification without amenities is not sustainable. Trust at risk	8	6
Remove the bike lanes. Today on my way downtown I saw 0 bikes on the bike lanes and it was a nice sunny day. No one wants bike lanes.	6	11
Walking and cycling provide Calgarians that don't/can't drive the opportunity to get around and should be safe/reliable year-round options.	10	5
We should be INCREASING our investment into the public realm, complete streets and main streets, not the opposite.	8	3



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Invest in safe, protected cycling infrastructure that will attract users of all ages and abilities. Improve connections to transit.	8	3
As a national team athlete, clear winter paths for myself and thousands of other Calgary runners are very appreciated for training	3	5
Keep promises Mainstreets! Densification without amenities is fraudulent. Don't waste people's time with meaningless promises & engagement Mainstreets. Stop pitting established communities against green field development. (0.75% of budget can be for both). D		
Sidewalks and pathways - increase service level		
There is, unfortunately, no mention of bike or cycling. The city has really fallen down on creating and maintaining bicycle infrastructure.	21	13
Should be building a more people friendly city. Ped/bicycle infra costs are much less than costs associated with sprawl, so plan accordingly	21	10
There needs to be a more complete sidewalk and pathway snow clearing process including intersections and porkchops.	11	8
City asks for Mixed Use on Main Street, then City should execute streetscape plan.	7	8
Cycletracks need to connect to pathways. Often they just end at busy streets.	16	8
I'd love an increased budget for cycling and for bike pathways. We use the paths yearround as they are our direct link from our home to work	18	11
Cycling is not mentioned anywhere! The cycling network needs to be expanded, and intersections for cyclists are totally lacking.	17	13



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I am distressed to see the intent to reduce investment in main and complete streets. It's the wrong direction.	4	3
Today 99.9% of Calgarians did not ride a bike. Please stop investing in bike paths and lanes and save some money. No one uses bike lanes.	13	18
Calgary needs to invest heavily in snow removal on sidewalks, it's so isolating when you can't leave your house safely just to get the mail.	8	9
Please keep up maintenance of pathways on Edworthy to UofC. I use these for daily commute.	10	7
I've noticed a lot of curbs and sidewalks getting replaced prematurely. Let's let things wear to an appropriate level before spending tax \$.	7	1
Please keep clearing curb cuts of snow in Downtown & Eau Claire. I have a baby & stroller - this was so helpful to me after the 1st snowfall	6	4
Tried to request a new bike rack outside my Mom's apt, was told no budget left for that. Not impressed that bike budget has decreased	11	8
Please expand the cycle track network out of downtown and into the suburbs!	13	10
Please implement all of the recommendations from the Comprehensive Cycling Strategy! Thanks!	14	11
I have been riding to work all summer and I would like to continue. Please consider increasing the pathway system.	13	9
Polls have shown repeatedly that the vast majority of Calgarians have no interest in using the Cycle paths. Please cut funding to these.	10	14



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Need to increase education for cycling - partner with CAN-BIKE Instructors, or businesses providing CAN-BIKE courses.	6	6
It is not the taxpayers job to pay for "bike instructions". A city struggling with debt should not be spending money on this.	8	9
Follow through on main/complete street design and development implementation. Improves safety of travel across modes, and vitality of street	7	3
Need more bike lanes, protected infrastructure, and improved bike ways from suburban/inner city to downtown pathways and network connections	9	6
Improved opportunity, and equity of transit, active transport options reduces strain on road infra, and allows diff allocation of resources	6	3
Cycling and transit offers mobility agency to youth, adults, and seniors. We need to build and invest in our city for 8 to 80, not just cars	9	4
To compete as an attractive national and international city for living, or to visit, public transit and active transport investment needed	3	1
More money for sidewalks and pathways, please. Every street should have two sidewalks, every corner should have a wheelchair ramp.	9	3
Please decide who is to clear snow and ice from sidewalks at the end of laneways. The slope in those sidewalks makes them a winter hazard.	2	4
The cycle tracks and pathways in Calgary have allowed my friends and I to feel safer cycling to work. Please continue to improve the network	10	7
I and my coworkers rely on pathways and cycle tracks to commute to work safely. Please increase efforts to improve and expand this network.	6	6



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The city promised main street redevelopments. Our communities have grown in size b/c of c-train. City needs to address this with safety.	5	5
I do NOT want to see a decrease in the Main Streets program designed to improve three main streets in my neighbourhood of Bridgeland.	5	5
Don't betray us keepfunding improvements designated Mainstreets- inner city streetscapes must be improved to better support density increase	6	5
As expected, the City and GC Carra is betraying Bridgeland by cutting promised funding for main st development. We've sacrificed enough.	0	0
Main streets program for Edmonton trail and bridgeland area is needed	2	4
A funding increase for on-street protected bike infrastructure that connects the pathway network to places where I spend my money is needed.	3	4
I want to see an increase in funding to the main street project and ensure that protected bike infrastructure are included in the design.	3	4
Agree with increased service level for sidewalks. Essential for safety, and real world-class cities are very walkable.	2	4
Reduced investment in public realm threatens projects like 8 St SW revitalization. It's still unsafe for me to walk or bike to work here.	3	6
I support an increase here, but this category is missing a critical element - on-street bikeways. Eg. connections to our downtown network.	4	6
Reduced investment in complete streets is a bad idea. I want to safely walk and bike to businesses. 1 St SW is a good example.	6	6



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There's no mention of on-street bikeways. We need more investment in on-street bikeways which pay dividends. Increase business and safety	6	6
Increase the budget for providing safe cycling infrastructure with a heavy focus on separated cycle tracks.	6	6
Please invest in improving the quality of walking and cycling infrastructure - this is a big competitive advantage for the city.	6	6
In Bridgeland, 1st Ave, Edmonton Trail and 4th St NE were all promised revitalization. It is much needed for residents and local businesses	0	5
In the community of Bridgeland, revitalizing 1st Ave., Edmonton Trail/ 4th St. N.E. has been promised. It's badly needed for businesses here	1	5
Do pathways include bike lanes and cycling infrastructure? If so -- agreed! Increase the funding to these vital systems.	5	2
Please invest in improving the quality of walking and cycling infrastructure - this is a big competitive advantage for the city.	4	2
Bridgeland 1ave and Edmonton Trail 4th are critical areas and connection points into downtown in desperate need of attention per area plan	1	0
The downtown cycle track network is in need of some serious upkeep and maintenance. Please include this in the budget.	2	1
I believe in need for improvements in safety for pedestrians and cyclists. Therefore, I do not support reduced funding for Complete Streets	2	0
In Bridgeland, 1st Ave, Edmonton Trail and 4th Street NE were all promised revitalization. It is much needed for residents and local busines	0	0



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Bridgeland's 4 Street, Edmonton trail and 1 Ave were promised revitalization	0	0
The cycle track network is excellent but needs to be completed! Finish making the connections on 12 Ave, 5 St, and 8/9 Ave.	1	1
No more money spent on bike lanes! What percentage of Calgarians actually use them?	0	1
All the bike lanes especially in DT make it more dangerous for people that HAVE to drive there for their work like truck drivers.	0	1
How many Calgarians actually supported bike lanes? Stop telling us what we need and actually listen to the people you supposedly represent.	0	1
Bridgeland has been waiting for a wholistic mainstreets solution to the patchwork of updating started by The Bridges 20 years ago!	0	0
Sidewalks and pathways Agree increase		
Sidewalks + Pathways Important to increase liveability and active transportation		
Sidewalks & Pathways Please clea community sidewalks & pathways springbok hills never gets snow removal services other than major roads		
Need to improve pedestrian crosswalks at high door traffic areas. Consider areas that have playgrounds and transit nearby.		
North of Royal Oak in the Spy Hill U of C area + the correctional area. Need sidewalks		
I'm lucky I don't have a sidewalk b/c I don't need to clear it. I already clear the pathway. Don't really understand the boundaries		
These seem like good priorities to me		



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disagree with the In main streets funding		
Overall the city does a great job one challenge is safe sidewalks ice and snow clearing		
Snow Removal		
Paths are impeccable keep it that way		
Good to see bike paths & walkways are there & like those		
Good to have more		
Clean pathways after snowstorms that are outside Centre City		
Need to have paths clear of snow more often		
Build livable multi-modal infrastructure & follow the MDP. Lots of inconsistency in this engagement b/w Sidewalks & Pathways & Streets.		
Concerns about mixed messages on main Streets & reducing investments in "complete Streets" & "main Streets".		
The current service/status is ok for me.		
Increased snow removal for sidewalks and pathways.		
Wheelchair accessible pathways! Please		
Need to improve accessibility for sidewalks & pathways, especially when on incline or damaged by treeroots (uneven ground)		
I like that you're increasing service here but would hope it would go to cleaning garbage on greenbelts.		
Improve snow clearing.		



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Better connecting cycle paths to locations throughout City.		
I appreciate that investment is going up. I'm in a wheelchair and clearing sidewalks of snow has a huge impact on me.		
This seems like a positive thing, but we need more/better signage and crossings around schools.		
Move sidewalks and pathways to stay the same. It's already a good system.		
I bike and we have to cross the busy street. Happy to see an ↑ in sidewalks and pathways.		
↑accessibility (also needs to be outside of centre city!! Like W3)		
Want more sidewalks because I ride my bike and it gets too close to road because sidewalk not wide enough.		
<ul style="list-style-type: none"> - Focus needs to be on capital as well to build the missing pathways! - Also reducing complete + main streets is a broken promise to green line communities. - Also reducing investment in +15. 		
Wider sidewalks.		
I'd like to see easier curbs to use with strollers and walkers in residential area.		
Improve bike paths especially. A good idea to improve snow clearing on walks/pathways e.g. bike path parallel to 18 St and immediately South of Glenmore.		



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<p>We need to fix the cracks b/c my bike bumps over them and it's dangerous. Could fall when training wheels come off.</p>		
<p>Overall I am very impressed w/ the pathways. They are very multi-use and open to all.</p>		
<p>Want electric bicycles to be allowed (even at specific times). Electric bicycles at peak times to get to and from work.</p>		
<p>End of the day a pathway is a pathway. The weather (cold) is a bigger deterrent.</p>		
<p>It is negative to decrease spending on streetscapes / complete streets b/c it creates an equality of public space e.g. in contrast to cars.</p>		
<p>City moves snow from road to curbs and it make crossing difficult for persons with disabilities. Forcing isolation.</p>		
<p>Sidewalks+Pathways Good if we improve wheelchair access & accessibility.</p>		
<p>Sidewalks/Pathways It needs to be easy for me to safely walk from the train station to the new library I am a senior citizen</p>		
<p>In favour of sidewalks and pathways ↑ of snow fall, willing to pay more for it</p>		
<p>Supports increasing #1 & 2 Environmental Management 2 Sidewalks & Pathways</p>		
<p>Agree ↑ 7 Affordable Housing 8, 1, 2, 10 - please add 22 to increase - 34 ↑ 32 ↑ - decrease 13, 14, 11</p>		
<p>2 + 3 YES! Need this excellent & EFFICIENT use of funds</p>		



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My sidewalks are in disrepair and I've called 311 and I get a # but nothing has changed. It's a safety concern. Good to see ↑		
Small sections of sidewalk in residential areas that are city-owned are not cleared of snow. The City needs to clear these. Support #2 being increased.		
City-owned sidewalks need to be cleared of snow better. In some cases, sidewalks get cleared but the meridian doesn't. Need services to work better together. Who's responsible for this?		
Increase # of sidewalks		
Increase snow clearing is good. Private property enforcement. Public property clearing		
Will the City pave alleys? My friend slipped on gravel on his bike		

Specialized Transit

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Unsure what reducing asset management means but does not sound like a good idea.	4	0
This would definitely empower persons with various disabilities and will make their life easier. Totally agree with this increase	7	14
Specialized transit funding must decrease. Regular transit is friendly enough for all. Does the city pay for my glasses & hearing aid?	2	7
While it looks like an accessible city to the able bodied, its a different story for everyone else. I would like to see this change	7	12



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

When the city cut my bus service in half and changed the route, it cut me off from my community. Also cut the nearest bus to the university	0	7
This is great. My husband is in a wheelchair and it is surprisingly difficult in Calgary to get predictable, accessible taxi rides here.	2	10
Why is the city providing this service?	0	0
Public transit needs to be accessible for everyone. Strongly agree that this should be a priority in a city this size.	17	6
Important to enable people to access transportation and engage in life - not just for medical appointments	7	3
I like increased services. For people who are abled differently through to seniors, anything that enhances their lives is vital.	2	18
What does it mean by reduce investment in asset management? If it means reduce maintenance on these assets, I disagree.	0	0
More bike infrastructure, specifically in the SW, where getting south to 22X is ever more difficult. On-street bike routes to 22X!	6	6
Transit, transit, transit! Fund more of it, absolutely. I'd gladly see my taxes raised to improve transit and active transportation options.	2	1
Specialized transit esp. Calgary Access needs more funding		
Accessible transit use & access of it		
Access Calgary needs to have more service to ensure that seniors can get to where they need to go on-the-same-day. And get on-time service		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Seniors need more affordable transit		
This is positive to increase, but the focus should be on getting busses there on-time and faster.		
Accessible Transit →easy and good communication with caregivers to make the experience easier for them and their clients.		
Accessible Transit →customer service is very important and ↑investments into clients/care giver needs.		
Supports increased specialized - transit - This is great - need more vehicles		
ACCESS CALGARY Thank them for all the great work they do! Great to see \$ increase		
2 + 3 YES! Need this excellent & EFFICIENT use of funds		

Taxi, Limousine and Vehicles-for-Hire

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Are not essential services, should be decreased or stay status quo. Don't impact me.		
Concern in ↑ in this. I don't see a need to increase since Uber, bikes and other can add to this.		
Current service level is sufficient; this budget should not be increased.	41	2
Government needs to get out of the way and let the market work. No need to increase oversight.	15	10



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Taxi regulation should not require additional funding. Make do with what is presently allocated. More Uber and less red tape.	7	2
Taxi drivers are already poorly trained [removed] now you want to make it easier for them to keep working. Unacceptable.	4	1
Let's make sure we don't plug our streets with all sorts of different ways of getting around in single occupant vehicles integrate transit	5	7
Taxi drivers are already quite poor so please don't put the training fully online	2	5
Keep "ride-share" businesses out of the city	3	23
Replacing in-person training for taxi drivers w/an online platform should only go forward provided there is human oversight of the training.	0	0
Do not waste any more money propping up taxis in this city! You lost the fight with Uber, let it go	12	2
Consider a publically-owned but competitive taxi corporation.	1	14
Cut taxi/limo agency budget. A dying industry that needs administration reduced rather than expanded.	14	0
I believe in-person training for taxi drivers should not be replaced with an online platform. In person training is more effective.	0	1
Replace in-person training? Ridiculous. This is a waste of money.	1	0
leave it to uber and stop wasting money	4	4
Why is public money used to prop up and control private business.	6	1



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

All people who drive vehicles for hire should be required to complete an in person, NOT online training course. This includes Uber drivers.	2	5
4, 8, 12 decrease		
Taxi, limo & vehicle? (right arrow) share rides and uber are very common & popular now.		
In favor of supporting transit for special needs, but not in favor of higher admin costs for taxi, limo, etc. with the emergence of ride sharing		
Like what they did with Uber		
This seems fine. As long as the training is monitored and requirements maintained.		
Good to hear that taxi service/safety is getting more \$		
Taxis that can't guarentee or have efficient service or are to busy to get service or need a wheelchair accessible		
Why is the taxi service so regulated?		
It's good to create a level playing field, but consider things like Uber and Car2Go.		
Should be the responsibility of the individual and less subsidy to the industry Move to ↔		
I don't feel that's important issue enough to increase funding.		
Pet ownership ↓ Taxi/Limo ↓; Urban Forestry, Social Programs, Public Transit (Green Line), Development Approvals (↑)		
More affordable forms of transport. More uber, decrease rates for taxis		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Taxi ↓ Overpriced; takes a long time to get one		
On the fence re#4. I have a lot of issues w/taxis + road hogging, parking/stopping on road. if increase will help w/mitigating this I'm for it. If not then I don't want taxis to gain more funding. However I am pro Uber like models.		
Should decrease because it would decrease pollution, less traffic on the road		
I want to know whether the City will increase the no. of licence plates for taxi services.		

City Planning & Policy

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Wow!!! This has to be one of the poorest examples of engagement that I've ever seen. I highly doubt you'll receive meaningful input.	3	14
Definitely support Enhance Calgarians ability to participate in planning through more accessible events & tools- of which this is not one.	3	10
The creation of an "Indigenous Relations Office" serves no purpose other than to create bureaucracy.	3	0
I don't see renewable energy development strategy, suggest Calgary start involving into this field, change from "oil town" to "energy town"	6	6
City Planning & Policy - no problem with the increased funding as long as the highlighted initiatives are *exactly* what it goes to	3	0
No Olympics. Spend that money on improving services.	18	1



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Some of the proposed service descriptions are so vague that it is hard to tell what you will actually be doing with the service.	8	0
Stop building new condos up to the sidewalk. Greenspace is necessary. Be cognizant of existing homes when approving building footprints.	8	6
Start licensing cyclists.	18	16
Called Permits re:missing planning permits & was told not to worry contractor is great;city employees should not have personal relationships	2	0
No cuts to development and redevelopment of existing neighborhoods! Build up not out.	17	10
It is wrong to decrease funding for complete streets. This is where money should be spent to attract people and businesses. Think CMLC.	10	15
As compared to Edmonton the Heritage grant fund is 10% of what they allocate; time to raise it up to be similar to other sized/age cities	0	0
What's the value in Increase funding to the Heritage Restoration Grant Program? you need to put money into completing streets & main streets	2	2
We need more city policy planners to update plans.	0	0
Lets freeze all new outer urban growth and increase revenue per km in the current city limits? Make Calgary dense and efficient, lower taxes	11	13
Increase spending for denser inner city incentives with good main streets. Thats how will become a world class city not by urban sprawl!	11	13
Stop Urban Sprawl! Enough already. Its causing tax payers a lot of money in the long run and making the city boring and less vibrant.	8	13



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Why bother? This city seems to do what ever they like anyway. The top donator to their campagne is always the winner.	13	1
Better road maintenance . More transit service. Better winter snow removal. There are several areas on Deerfoot where lane should be widened	7	3
Most of these recommendations dont address the bigger issues in the city, Homelessness and substance abuse is where the focus should be.	8	5
There currently aren't enough field staff available to complete electrical inspections. Customer service and inspection quality suffer.	3	0
I've seen how much it's hurt the Edmonton community to lose so many heritage buildings to "progress", more resources for heritage is great!	4	4
Increase funding for important things properly like police, bylaw and inspections. You can take it from the public art	12	6
Yes better fund heritage grants to enable saving our older buildings - too easy for developers to knock them down - when gone, they're gone	6	2
Ensure that local area planning processes are more than manipulations to densify communities - stop city council from overriding ARPs	7	1
More money for bike infrastructure! The dead end bike lanes need to be addressed!	18	18
Need to tie public realm spaces with community plans. Area plans are great guiding documents that provide surety for all.	2	0
No more new communities! We have lots of room for densification inside the city. I resent paying for new infrastructure.	5	3



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Allowing 'tiny" houses. It should be up to me what size I can live in and your job to make sure it's safe		
We need to build up, not out. Our huge amount of urban sprawl negatively impacts our city culture and leads to higher taxes & more traffic	17	11
The city doesn't tell people how much they can rent their private property for. If you feel your rent is to high then move.	10	1
No one in Calgary wanted the Main Street and Complete Street fiasco to continue. Good job cutting these do nothing programs.	4	7
Allow actual public engagement and action affecting planning of new developments. Constrict sprawl, build mixed housing stock options.	6	3
refresh playgrounds in older communities	0	2
How about stop urban sprawl and fund in making good livable mainstreets and dense existing neighbourhoods so we actually look like a city?	3	3
I support this, in particular the increased support for heritage preservation.	1	6
The heritage restoration grant program needs to increased DRAMATICALLY, like by 10 times to equal even Edmontons	4	1
Strong support for increased levels of funding for the Heritage Restoration Grant Program. Lets keep our resources for the next generation.	2	0
Increasing the Heritage Restoration Grant Program garners further preservation of a starved Historical culture & promotes a + progressive CC	0	0
Heritage Restoration Grant Program needs to be increased to match that of YYZ. Desperate need is required by the city to show support here!	0	0



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Plan further ahead. Timing is too slow		
Urban sprawl - too much development outside the inner city. How can we sustain this?		
In Chaparral Valley we don't need to allow taller development in small slivers of land. We don't always need to cram more into small spaces		
Sustainable use of space in existing communities. MAINTAIN community character		
City planning - MORE OPPORTUNITY TO VOICE AN OPINION IF THEY'RE GOING TO BE CHANGING THE ROAD SURFACE IN MY NEIGHBOURHOOD.		
↑ service level for parks + open spaces b/c I'd like to see more community within the community. We'd be able to see more connection.		
1: Axe the dream of the Olympics - total waste of money. 2: Get the new Arena/Sports/Entertainment level along with an Entertainment district that ties into Stampede grounds		
We need to improve the social infrastructure here. We don't bring in high entertainers of all levels. Become more of a draw/destination city. There's been a lot of social engineering under this Council. Entertainers includes sports as well		
Provide more and better education about secondary suites (rules and process)		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Pet Ownership & Licensing

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Are not essential services, should be decreased or stay status quo. Don't impact me.		
What's the ratio of pet owners? Majority of people don't care. Don't agree that it should increase.		
Bylaw enforcement is needed to support/promote responsible pet ownership. Not enough officers currently and many times no one on duty.	21	4
Seriously. Increasing pet fees is going to hurt those of us who are able to adopt animals and deter others from that Joy, especially seniors	1	24
Pet Ownership & Licensing does not need increased funding. There are not significant problems in this area that need to be addressed	8	3
We should consider leveraging the fact that many of us walk our dogs in the same place daily to help build community	3	3
enforcement needed - keeps cats under control and off other people's properties	7	4
Pet licensing doesn't seem to be a big issue in this City. I am okay with increasing \$ for animal shelters, but not for bylaws and licensing	3	9
No more regulation over pets is needed. I do not agree with increasing the service budget for this.	10	5
enforcing animal bylaws would go a long way to creating responsible pet owners, not to mention that tickets would pay for the bylaw officers	12	0



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November 13, 2018

I don't agree that more should be spent on this - The City already has too many bylaws relating to pets - not a necessary function of cities	0	8
Keep pet ownership the same service level. Current penalties achieve what they need to to protect animals		
Should stay the same. No need for increase in \$\$		
Why do I need a pet license if my cats never go outside?		
Install signs & increase fines. Need signs for on-leash in public parks. Too many off-leash dogs in parks & playgrounds w high density.	13	2
Do not support an increased level of service. Description does not demonstrate any clear benefit or improvement.	0	0
↓ NOT seeing this services needs to increase - as I think the current level is sutable and recomend to drop it down to the current level		
Pet ownership & licensing is not a priority - is there value - is there evidence of changing behaviours? - is there evidence of overwhelming bad behavior		
pet ownership & licensing increase - I would like to know what this will mean? How will it help pet owners...? Thanks		
This is an important service to me. It's very important to have high quality and regulated shelters		
We should not have to license our pets so regularly. Every 5 years would be more reasonable		
Encouraging responsible pet ownership is a smart priority		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Increased education is 'futile' - can't change behaviors - need to start at younger age		
A better focus of this should be to expand off-leash parks, especially in the south		
For the services provided, pet licences are already costly enough. We have already seen an increase here in 2018. Another tax grab is not needed.		
Sounds like too many studies (and not enough action).		
Pet Ownership These are great priorities. But the focus should also be on raising awareness about "backyard breeders".		
Private responsibility shouldn't be government funded. Move into "stay the same".		
Good idea to improve shelters to save the cats.		
Pet Ownership Good to increase service in shelters b/c aging Calgarians are getting pets there b/c they're more manageable than baby pets.		
It's important to review the bylaw so there are rules around pets that should be on acreages.		
Mandatory dog muzzel on pit bulls.		
This is a negative impact to me b/c I don't have pets. People with pets should pay for increases.		
Pet Ownership Improve support of educating people on responsible pet ownership. Positive impact		
Pet Ownership Positive impact if it allows people to have chickens		



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November 13, 2018

Pet Ownership Good, but increase support so that people on any income can afford to have a pet.		
Pet ownership ↓; Taxi/Limo ↓; Urban Forestry, Social Programs, Public Transit (Green Line), Development Approvals (↑)		
Pet licensing should remain the same. It's already an easy process and doesn't need to ↑		
Throwing \$ at shelters but need to focus on licensed breeding or spay/neuter pets. We've created the problem...we should address it. Need responsible pet people.		
Has to be proportionate to City growth and population growth. Agree with increase.		

Affordable Housing

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Why does it say that the city will build more "off-reserve Indigenous housing" in Calgary. Are we building racially segregated housing now?	49	3
This is a function of the province and funding they provide directly to individuals. No need for city to overlap.	16	2
Art work should be judged and paid by the piece, not just given a high price. Seniors housing for ALL seniors, use Midfield park location.	0	14
People should not have to worry about a roof over their heads. Whatever we can do, we should do.	6	9



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November 13, 2018

The city's strategy for this is poor and throwing more money at it won't help	3	2
No point increasing lower income housing without proper infrastructure and facilities. Packing us in solves nothing. Descriptions too vague...	1	2
cut affordable housing, just allow landlords to be better protected from bad tenants	12	9
Calgary is only welcoming and hospitable to the rich. It would be nice to see this change.	7	13
Let's have a real talk about rent control before the next boom cycle increases the cost of living for a large number of Calgarians.	3	13
Isn't affordable housing the province's responsibility? Stick to what you are supposed to do only - core services - garbage, roads, parks	12	0
I don't agree with the budget increase for off-reserve Indigenous housing. Low-income housing should have the same budget for everyone.	20	7
I do not want to see this increase I would like it to remain the same	10	1
We have a huge infrastructure deficit for affordable housing - and too many homeless people..we need more city investment across the city	5	3
Yes, more.	0	2
Need fresh new ideas in this area - how can we get the private sector more involved?	0	2
housing should be more affordable during this downfall especially for students or some sort of modular housing for students.		
Affordable housing especially during downturns		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Affordable housing also includes putting limits on how much your landlord can increase your rent every yr. My rent increased 20% in one yr!	2	10
Affordable housing. Stop spending on high cost inner city single bedroom units and focus on large family units further out. Lower cost!	3	3
Needs diverse housing stock, which includes rental, low and middle income for ownership and rent. Densification/mixed use < > gentrification	5	3
Enforce that developers have a percentage of middle, low income options, and mixed use in any development permits granted.	6	3
Agree with increased service level. Affordable housing is essential to being a caring, safe and equitable society.	1	6
Look at how parking requirements, setbacks, and other regulations limit the potential of market-provided affordable housing.	0	5
Please prioritize implementation of Step Forward and more consistent snow and ice control; we can make walking safer and more comfortable.	3	5
How can we ensure people aren't taking advantage of government subsidies? More monitoring of ppl using social pgms		
Affordable housing - with the increases of more homeless family with the downfall of the economy pricing should be lowered or more accommodated		
As someone with an adult son who was earning minimum wage affordable housing supply is very important. It's hard for these young people to make ends meet.		
Calgary Housing - Happy to see \$ increase in this area		



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November 13, 2018

Consider increasing income level to qualify for affordable housing. We shouldn't subsidize this for everyone		
How does Affordable Housing account for middle-income, especially seniors? Agree with service level increasing.		
This seems like great priorities. But we also need to improve how we talk to each other about stigma and value of affordable housing		
This is a good priority and a great thing to spend money on		
Increase Access Calgary Affordable Housing Accesable		
We need more affordable housing and more support for homeless people		
Over 55 acessble housing in the inner city		
Affordable housing is good want more affordable housing		
It would better impact me if you have more programs to help people purchase their own home.		
It would be good to add more affordable housing.		
The homeless don't fit into the Affordable Housing model.		
Consider mobile, temporary homes for homeless. Extension from Affordable Housing.		
More affordable housing options.		
Affordable Housing should be increased. Important for City. Didn't have much as a kid and my family would have benefited from Affordable Housing.		



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<p>Someone took my kids when I moved here and I fought to get them back. Affordable Housing made it possible for me to live in a safe place with them. This was in 1992.</p>		
<p>Hear stories from friends about poor quality of Affordable Housing and it needs improvement (2008 to current).</p>		
<p>I like to see government to spend more on affordable house. It is very good to support the middle-class.</p>		
<p>Affordable Housing should expand to control rental costs and establish a cap on rental properties.</p>		
<p>Calgary Housing Need better upkeep of affordable housing. Increase would be good</p>		
<p>Affordable Housing We need to increase supply of affordable housing.</p>		
<p>Affordable Housing Improve access for single people, not just family units</p>		
<p>Affordable Housing Positive impact if the process of people getting accepted speeds up</p>		
<p>Agree ↑ 7 Affordable Housing 8, 1, 2, 10 - please add 22 to increase - 34 ↑ 32 ↑ - decrease 13, 14, 11</p>		
<p>Concerns about safty overall. How can we better manage issues? Increased homelessness is a safety concern. Concerns about drug use (7, 10) Police/Fire/EMS need more resources (25, 29, 33)</p>		
<p>Affordable #7 please increase; Reduce #8 Arts; Increase #33 faster response times!</p>		



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November 13, 2018

Affordable housing is so important in Calgary especially for lower income seniors		
Affordable housing services should be increased. As newcomers struggle with job and income		
We could even put some of the tiny homes at our community centre. Community building		
I'd like to see The City use some of that big land by Max Bell to add some affordable housing		
So fantastic with the tiny homes in Dover		

Arts & Culture

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Are not essential services, should be decreased or stay status quo. Don't impact me.		
Support implementation of the cultural plan reads like more increased bureaucracy that's not needed at this time.	37	3
Additional Art funding is a luxury we currently cannot afford in this economy. Service levels should remain the same.	35	9
I support these increases and want to see further increases for arts/culture organisations.	6	18
If the services cannot be used by everyday Calgarians they should not be considered. Too much opportunity for waste, should not be increased	9	5
I believe the info under Arts & Culture is incorrect, based on Council sending the report back. Can we have updated info to comment on?	0	0



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November 13, 2018

Info vague - is increased investment in City's two arts centres contemplated?	3	6
I love the idea of considering ourselves a winter city... that way when it is Winter wear out and about enjoying ourselves	1	0
Do not increase spending in Arts & Culture. Make better decisions instead - like NOT spending \$500K on art such as the Bowfort Towers.	16	9
Remove the mandatory percentage allocated through projects. Set a budget for the year and use to encourage local, provincial and federal sub	1	2
Please do not waste any more money on "art"! What a silly thing to spend tax payer money on. You should focus on essential services.	14	10
Public art needs to be installed in publically accessible locations	7	11
Art & culture are what makes a city special. Please increase investment and opportunity in these sectors!	6	16
Rethink public art funding. Stop putting art at highway interchanges, put it somewhere people can enjoy (or critique!) it up close.	4	3
A lot less money could be spent on Art in this City if we focused more on commissioning local artwork. Interactive art is the way to go.	8	0
Less art and more investment in an entertainment district like Piccadilly square etc. Something to retain youngsters in the city.	11	11
The Arts in Calgary are in desperate need of a significant increase in funding to create a sustainable and vibrant cultural scene	6	4



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November 13, 2018

In our current economy, there should be ZERO spending on unnecessary things like artwork, and painting man-hole covers! Ridiculous!	12	12
Arts funding is key to a vibrant city and brings neighbours together. Rich art scenes are key part of a thoughtful citizenry and needs help.	11	16
no more funding	3	0
This is totally a useless waste of money. The only places that get beautified are rich areas and nobody cares. Spend it on keeping jobs	0	10
Arts and culture funding creates jobs, attracts city investment and tourism, and enhances quality of life in our communities.	7	11
spending money on arts and culture is a waste. if being a winter city was a good idea, private industry would create the event.	3	6
Please, you have already wasted enough money on your stupid eye sores when there are more important things to spend money on, like transit	0	0
Work and consult with communities of color when increasing security to make sure their safety needs are actively considered	7	6
Love a Winter City strategy! We should embrace our city in all seasons, create active community here during winter and not just on ski hills	12	5
Studies show arts and culture improve health outcomes- love the increase in funding for Arts & Culture to build a healthier, happier city	12	9
No more funding public "art" please. It always looks terrible and costs an absurd amount.	10	8



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November 13, 2018

You can't be serious. "Arts" have drained significant amount of money with no return and don't meet the "art" threshold. We're in debt here!	16	3
One person is very clearly creating post after post about cycling and mainstreet/complete streets. Hundreds of posts with 0 up votes.	16	10
Arts and culture are absolutely vital for a city that wants to attract people to live, create businesses and raise families. Worth every \$!	5	7
Calgary's support to this sector is weak compared to other cities - we need to do more. High quality arts and culture make a great city!	1	9
Why do most categories have increased service levels? We need is a decrease in taxes, which is difficult to provide with increasing service	11	4
Decrease this. This serves no purpose	0	3
Decrease service level or leave the same DO NOT INCREASE Arts & Culture. We need money for those people in low cost housing and Unemployed	6	1
The Beltline murals are incredible, and less \$\$ than many other YYC art projects with similar emotional impact. Good investment vs bluecircle	2	5
Arts and culture should be decreased. We've wasted \$ on bringing in external artists. We need to have local priorities.		
Arts and culture is important to general mental health		
The Beltline mural projects are a great example of inexpensive and impactful public art. More murals less Blue Circles on a highway.	10	10
A&C should be decreased! We are wasting money on art that doesn't help our city and it's very costly!	10	5



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

I don't mind the increase, but please use Canadian artists	1	3
The city should not be in the business of weath transfer to artists. Might as well be paying NHL salaries out of budget. Same tthing?	6	4
I am a strong supporter of more Winter Events in Calgary. We have the stampede grounds, we should work towards a large Winter Festival	5	3
Decrease the amounts spent on public art projects. Not a necessity. There are many other areas these funds could be better utilized.	6	4
Please increase to same levels as Edmonton.	1	5
Increasing \$ to artists will help Calgary become the world-class city we dream of being. Arts are the stories of who we are and will become	4	7
An across the board 10% budget cut would force all departments to prioritize spending instead of looking for new ways to spend MY money!!!!	6	2
The public needs to understand that public art and \$ for artists who live here are not the same. Artist aid in building a good qualityoflife	1	5
Agree with increased service level. Essential to economic development as well as just making this a great place for citizens.	0	6
Support increase in arts and culture category, but only if this means more public art. Description is pure culture/events focused.	2	6
A single person is clearly posting over and over. Hundreds of posts with only 1-2 thumbs up. Please disregard these terrible ideas.	5	1
4, 8, 12 decrease		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Important to increase Calgary liveability and attract/retain high value employment etc.		
↓ reduce art + culture budget and focus on making recreation opportunities more affordable for art programs		
support for Korean Canadian Writers Association		
Seeing more public art displays and faciulities amiable to the public		
less \$ for Public Art - influence the art that is chosen - more live theatre 1 yellow rabbit		
ART ☺ so happy to see that more money will be going into this! Love seeing new art around our city and is done by local artists which is so important! Gets more people out and about to see them and bosses everything in my opinion! Take a look at broken window theory ☺		
festival - encouraging ppl to engage/interact dancing/music - park (free)		
Public art spending too much here when these funds could help w/homelessness etc? Divert funds to social programs		
Increase is fine, use local + Indigenous artists rather than paying people for art who aren't even from Alberta let alone Calgary		
decrease public art funding waste of \$		
Arts + culture ↓ too expensive, based on personal opinion, some like it		
Public Art/Arts + Culture should not be something we increase. Especially public art!		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

I'm a big believer in art and culture. It helps transform cities and make them feel safe. Do more to keep the downtown vibrant		
Public art is important, but we should try harder to secure local, Canadian, and young artists		
As an adult, I don't use Arts + Culture much. This should be in the "same level of service" category		
I think we're at a good level now; this does not need to increase		
Public Art not keen on it being spent on it		
Stop spending so much on public art!		
Less \$ on unnecessary art pieces.		
Good to see arts & culture going up. If we get the Olympics the opening > closing ceremonies - need artists		
cultural pavilions to celebrate the different cultures in the city		
Relieved that won't install the Glacial/Bowfort Towers		
Public Art - Use local artists only - Canadians		
Why are we spending \$\$ on paying people from other countries to make our art & bridges?		
Award public art contracts to local artists.		
A new car race track would keep racing off the streets and improve safety.		
An increase is good, but we should invest in an entertainment complex.		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

<p>If it's increasing I would like there to be a new entertainment complex for big concerts. Edmonton is getting all the business.</p>		
<p>Public art that is meant to represent Alberta/Indigenous should actually be done by people from that group.</p>		
<p>Good to increase service, but there should be more public input into public art, and we should use local artists.</p>		
<p>Good to increase, but we need a new arena so big acts will come here. It will support tourism as well.</p>		
<p>Culture is important because it shares traditions, learn from others.</p>		
<p>Arts & Culture is a value-added experience for families and makes Calgary a destination City. Make more affordable for people of all income levels.</p>		
<p>Art is really pretty and they give a pop of color to areas and culture is important to celebrate things.</p>		
<p>Security is an important thing to increase, we should better prepare and qualify and recruit security.</p>		
<p>Individuals could use more City support and when they host events/festivals.</p>		
<p>We need questions answered better about hosting events. There should be more mentorship and assistance.</p>		



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Winter events and promoting the events that are happening in the winter culture		
Arts & Culture Concerned b/c I don't want to increase spending on public art that is low quality or in the wrong place.		
↑culture: - good for promoting diversity - like the winter events		
Agree ↑ 7 Affordable Housing 8, 1, 2, 10 - please add 22 to increase - 34 ↑ 32 ↑ - decrease 13, 14, 11		
#8 \$ has been badly abused		
Arts + culture should be ↓. They're spending too much \$ on public art. Want more thought put into these things. Allocate budget better.		
Arts & Culture I am appalled at the expenses paid for several art projects already in the big blue ring & kerplunk bowfort tower		
Affordable #7 please increase; Reduce #8 Arts; Increase #33 faster response times!		
We need to improve the social infrastructure here. We don't bring in high entertainers of all levels. Become more of a draw/destination city. There's been a lot of social engineering under this Council. Entertainers includes sports as well		
We NEED this it builds our culture & tourism & draws people in		
Low amount of Arts & Culture passes for low income families		
Festival & events should be separate from Art & Culture. Festival & events should stay the same service level		



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Arts & Culture and Events & Festivals should be financed by private and corporate contribution		
↓ Too much investment in Arts & Culture		
Love the art on utility boxes. Keep doing this. Glad this service is increasing		

Business Licensing

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
The Business Licensing initiatives indicated are not worthy of additional funding. I do not support this increase	3	0
The City should let the regulatory response of cannabis fall to the AGLC or at least accord cannabis the same considerations that alcohol is	3	0
Reducing all possible barriers to businesses wishing to set up in calgary is the right thing to do for our city's future.	10	2
Consider licensing of small home based businesses with 1 or 2 staff and some client traffic without such onerous licensing requirements.	3	5
Less business tax		
Online businesses licensing would benefit me.		
Urban Resilience & Climate Change. needs addressing.		
Please keep cannabis stores out of residential neighbourhoods		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Cancel liquor licence on [removed] Instead of allowing for an additional Cannabis Licence to [removed]		
Agree with this service level		

Community Strategies

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Are not essential services, should be decreased or stay status quo. Don't impact me.		
Should be a separate division instead of buried under another category		
An indigenous relations office is redundant with federal and provincial efforts and doesn't require an entire department municipally	45	8
A lot of this I've never heard of and/or seems redundant with the mandate of other organizations (ex AHS)	8	1
Indigenous Relations Office is a must in advancing reconciliation	9	27
Indigenous Relations Office is a waste of money and a duplication of Provincial and Federal departments. Serves no purpose.	6	1
None of the Community Strategies are really within the City's purview and thus should not be funded at all	4	3
Increased accessibility to mental health services is essential. We also need to end homelessness btw	8	12



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Please do not reduce investment in existing communicates (Reduce investment in...main streets).	16	10
I definitely agree that we need to spend more money on mental health outreach. The lack of help for people in distress is a major problem.	1	10
We don't need an increase in spending for gender equity and diversity. We have come to a good enough level for that. The wage gap is a myth.	17	10
We don't need to foot the bill for the advancement of Reconciliation. Seeing how our PM handles reconciliation, it's clearly wasted budget.	18	6
Whilst understanding of past history is important there comes a time when you have to draw a line and move on.	8	4
I love the work towards social wellbeing- as a woman, I would love to feel safer in my city and see other communities feel safer too	9	6
I think too much emphasis and funding is being placed on politically correct hit topics and too little on Mainstream	2	7
Critical to engage with AB Health and AHS in addiction and mental health strategy - to prevent loss of housing, incarcerations and death	4	3
Only complete meaningful actions on strategies such as White goose... no more empty actions to change bridge names.	2	3
Actively take part in collaboration with other partners in addressing the Opioid crisis and stop the carnage	3	5
Stop subsidizing the creation of new suburbs; developers can pay for the city to provide service if there is actually sufficient demand.	14	5



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Is there any point in generating more strategies, when those you have like the strategies for more active transportation are ignored	7	2
This is a very important area to increase investment, but requires improved management and direction - currently substandard.	0	0
This service needs more vision/strategic planning, and evaluation of programs that are offered.	2	0
"gender equity and diversity strategy to support Calgary's social wellbeing" seriously?!! No, drop this entirely.	10	10
No longer have access from the street in front of my house to my front door in Walden. No park sign instal after move in! No back door.	0	3
Yes, please establish an Indigenous Relations Office. Much work to be done with Truth & Reconciliation.	2	10
Why has Calgary Neighbourhoods not referenced the Indigenous Policy under Community Strategies? This is needs to be implemented city wide	2	5
How can we ensure people aren't taking advantage of government subsidies? More monitoring of ppl using social pgms		
Improve accessibility toilets are not high enough for people in a wheelchair. These do not work and it's demeaning		
We already have lots of support for these so no need to ↑. Tons of other orgs that work on this		
I think we need a huge increase in community strategies that provide support for families to be able to access better food sources that are affordable		



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services and support for the people who need it, disabled, low income homeless		
I don't think it would affect me, but these seem like good services to increase.		
Investing in the social wellbeing strategies is important b/c those things are often overlooked.		
Parents are ageing and need the supports and advocacy of the Age-Friendly Strategy. Seniors are getting isolated.		
Work for NFP and there is an ↑demand for the services that these strategies support. There's a shift in Calgary and this is needed more.		
Seeing an ↑ in mental health issues among youth.		
Agree ↑ 7 Affordable Housing 8, 1, 2, 10 - please add 22 to increase - 34 ↑ 32 ↑ - decrease 13, 14, 11		
Concerns about safty overall. How can we better manage issues? Increased homelessness is a safety concern. Concerns about drug use (7, 10) Police/Fire/EMS need more resources (25, 29, 33)		

City Auditor's Office

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Are not essential services, should be decreased or stay status quo. Don't impact me.		
The City Auditor's Office should NOT receive any additional funding unless *ALL* of their findings are made readily available to the public	2	0



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November 13, 2018

What does "improving the City Auditor's Office assurance coverage" mean? Is it necessary? More money needs to be spent on our roads	1	0
What does it mean to "Be ready for growth within sharing economies such as short-term rentals" I think short term rentals are great!	0	8
City Auditor should stay the same. Transparency is already high. I have faith it's already meeting auditing standards		
Keep city auditor service level increased		
Do not support increased service level for City Auditor. No obvious benefits are described. Should not be labelled an "essential" service.	0	3
Support increase City Auditor		
Auditor's report...I want a clearer budget breakdown of exactly how The City is spending my tax dollars.		
Efficiency/effectiveness are important, but we should do that everywhere. Client satisfaction is already very high though - so why increase?		
→public information & transparency on budgeting and overruns on all services		
Agree ↑ 7 Affordable Housing 8, 1, 2, 10 - please add 22 to increase - 34 ↑ 32 ↑ - decrease 13, 14, 11		

Council & Committee Support

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Are not essential services, should be decreased or stay status quo. Don't impact me.		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Why is more money going to the functioning of council? Increased bureaucracy when Calgarians have asked for spending cuts and lower taxes?	40	2
You call 140 characters engagement? Just another disgraceful sham by a mayor & council who thinks pretend consultations gives them license	0	0
What does enhanced protocol support include? What is BCC recruitment? I don't support increasing a line of service that is vague and unclear	2	0
The Council & Committee Support services proposed are nice to have but not requirements. They should NOT be funded at this time	6	0
This service does not need an increase in service level.	0	0
Tired of seeing Council meet behind closed doors; end this practice. For all other services, live within the current tax revenue means.	9	3
Stuff like mental health, cannabis should be the provinces job, invest in new/better Main streets and trees. Things that matter to everyone.	7	10
Listen to Jeromy Farkas about keeping council more accountable! No more closed-door meetings! Too much secrecy!	17	1
Council already doesn't use time and money they have in a responsible manor. Giving them more would be a waste.	14	2
Sorry Nenshi but, maybe we could visit the recent TO reduction of city council numbers & employment costs & benefits...small but adds up!	9	5
This whole plan sounds like it's just giving money right back to you guys?	1	0



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November 13, 2018

This city has a real problem with spending. We need to figure out how to do more with less. Corporations have figured it out why can't COC?	10	6
Does NOT need more money for the bureaucracy of City Hall. Cut back room meeting NO lazyboys.		
Indigenous Relations is a federal issue and municipal governments don't need to waste money creating more do nothing bureaucracy.	11	4
4, 8, 12 decrease		
This should not be a priority. We should invest more in basics such as streets and quality of life i.e. decreased taxes		
Mayor Nenshi fire him		
Nenshi overpaid and sublimly self-intituled (200,000 a year)		
Mayor Nenshi is doing a great job as are most councellors		
More transparent meeting of council & least amount of "in camera" or private meetings.		
Need to better respect other opinions on council. e.g. Ward 11 rep		

Municipal Elections

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Are not essential services, should be decreased or stay status quo. Don't impact me.		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Firstly, after the last voting disaster , I have very little faith in your ability to provide a fair well working system.	4	8
I am unsure of the security and reliability of increased use of technology in the voting process.	1	8
There are big PROBLEMS with Municipal Elections. However throwing money via external partnerships and technology is NOT the answer.	5	7
I have no faith in the results of the last election where many couldn't vote due to mismanagement. How is this being addressed ?	3	9
Donors to city elections should be disclosed prior to the election.	9	7
Can we please have the ability to vote on mobile devices? I can do my banking, but not vote on my phone.We need to make democracy accessible	2	2
Why do we need an annual census? Cut that one.	8	5
If the elections department needs more money so that problems like in the last election do not recur then do so	0	1
Should be able to facilitate timely result. Increase service election day so people go to bed knowing who their elected official is		
Yes, please conduct an annual census! Great idea - helps our city better understand how people use services and where money should go.	2	9
Crack down on violations of electioneering near polling stations on election days. No political ads without disclosure of monetary sources	2	5
Would support service increase IF it resulted in more convenience or faster results. However, that is not what is described, so no.	0	0



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November 13, 2018

No need for increase based it currently seems fine		
Tell candidates not to use signs during elections and to donate \$ from potential sign use to charities		
A lot of \$ is already spent on this and I feel \$ could be better spent elsewhere.		
Opportunity to partner [with] Engage during elections - come out to wards		
More technology in voting		
Agree ↑ 7 Affordable Housing 8, 1, 2, 10 - please add 22 to increase - 34 ↑ 32 ↑ - decrease 13, 14, 11		

Records Management, Access & Privacy

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Are not essential services, should be decreased or stay status quo. Don't impact me.		
Wow - seems like the citizen focus intent of One Calgary is lost - so many internal services increasing.	2	0
Investment in records management and privacy is great to hear.	0	1
Records Management, Access & Privacy should NOT be funded until the City is actually prepared to release information to the taxpayers.	2	0
This voting system is useless. People are voting for Should not be increased despite it not having any the category displayed. Broken...	4	0



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Sounds good that you are planning to live up to your responsibility. Especially as it would be easier to pander to the lunatic Fringe.	0	4
Establish an online portal for FOIP requests.	4	1
Do not support, based on description provided. What would be better?	0	5
More accountability of council and transparency of information and spending		
These recommendations will positively affect a lot of people because we should have access to information.		
Agree ↑ 7 Affordable Housing 8, 1, 2, 10 - please add 22 to increase - 34 ↑ 32 ↑ - decrease 13, 14, 11		
More Records Management Access + Privacy to ↓ b/c I don't see it as something I should care about		

Parks & Open Spaces

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Like that it's kid-friendly.		
Parks and Open space service levels need to be increased in order to fully maintain existing park spaces, and build new accessible playground	2	0
Please allow drinking and smoking in public like Europe does. It add to vibrancy of the city and invites people to spend more time in public	3	8
"Realign service levels in strategic areas" - What does this mean? Citizens can't provide input on something so vague.	2	0



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November 13, 2018

Green spaces with trees in downtown are very important! Some renovations turned green park into a concrete one. This should not happen!?	4	3
Stop cutting Parks maintenance. The safety and appearance of our parks is really important to our quality of life	2	0
Be strategic, focus on high density areas. More children/sqkm in beltline than in any suburb.	4	3
Reinvest in parks increase funding because lasting and long term damage is being done to parks. It is penny wise and pound foolish	2	0
Stop wasting money on Caragana removal. In some places Caragana keeps the riverbank from eroding.	1	10
Allow alcohol consumption in some parks, as is customary in Europe, San Francisco, and Quebec. Would be nice to have wine with a picnic	2	2
I am disappointed that this is not getting more priority in the budget. Parks are what make our city livable and vital and need more \$	3	6
One person posting over and over about bicycles. No one rides bicycles for six months a year in our city. Huge waste of money. Cut funding.	2	4
Improve the separation of cycling paths and pedestrian pathways. There is less conflict when this happens	0	1
Parks needs increased service levels to adequately maintain pathways both in summer and winter. I'm afraid to fall on slippery pathways.	0	1
I think there should be more parks. It would be more fun. A wider range of services & opportunities at parks. Keep at same		



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Recreation programs more for youth affordable - esp. w/economic downturn		
Parks + Open Spaces; Although main budget stays the same, the capital budget is being cut, which means community parks will be neglected for re-investment (sad face)		
important to have park close by so can be active and meet friends		
Parks /Open spaces; Beautifying more - more benches. More natural playgrounds - less plastic ones. more logs		
PLAYGROUNDS - SAFETY ISSUE regarding rubber bases - "Rug burns" - become loose tripping hazard - people vandalize it/slice it - prefer gravel		
More off leash dog parks (Walden too!)		
parks in the downtown that encourage kids play; and indoor parks open to the public in the winter (kids)		
keep our natural spaces in parks and on street		
Why cut down established. trees/shrubs - creates exposing		
Ensuring wading pools and other facilities are clean.		
We use community parks now, but it would be better if there were more places to put garbage there.		
Cannabis parks are unnecessary. You'd need to drive there and home, but can't drive if smoking cannabis.		
More parks & open spaces.		
It is a good idea to invest more in inclusivity.		



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<p>I like having parks and playgrounds close to my home so I can walk to it.</p>		
<p>Some parks can't be maintained - we need to build new ones. e.g. community playgrounds.</p>		
<p>Some of the children's play spaces need to be upgraded and improved for accessibility. It's free space for families.</p>		
<p>Loss of free amenities and spaces for families to have picnics and cookouts. There needs to be more campfire pits.</p>		
<p>I have young kids and playgrounds are more for 5-12. Need more park spaces/equipment in existing parks for younger kids.</p>		
<p>We need to open Lynnview Ridge Park. I need more places to walk in my neighbourhood.</p>		
<p>Parks I am happy with Bow Walkways and Inglewood Bird Sanctuary now. This would not affect me.</p>		
<p>Parks/Env. Catch up to rest of country. Ban Pesticides Calgary is largest city w/o bylaw.</p>		
<p>Excellent !!! Parks Summer planters on mall & 7th Ave Excellent. One of the few good things about Calgary</p>		
<p>In Evanston (Evansborough Park) our parks were not watered once this past summer. Grass not great. Focus on park maintenance outside of the city center</p>		
<p>There should be more parks open space that looks nice. You can sit and talk, discuss important things, drink tea, watch kids play, watch the clouds. I love the Manmeet Singh Bhullar Park.</p>		



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Park and Open spaces (increases) Most parks in this area are gravel and I'd like more appropriate materials and ones that are more focused for toddlers.		
There should be more money spent on the these services		
Parks and open spaces need more		
Move into increase. On a few months of good weather, should enjoy it		

Recreation Opportunities

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Increase funding to be able to properly maintain existing facilities, build new facilities for growing population, and subsidize costs	0	1
Keep recreation publicly owned and publicly operated. Places like the YMCA cannot compete with the city in low income pricing	0	9
Opportunities for cycling in Calgary as a SPORT are woefully inadequate. We need dedicated road, cyclocross and indoor track cycling.	1	5
97% of the city doesnt bicycle. Stop wasting money on bike lanes and cycle paths please. In a city with a 6 month winter this is silly.	6	10
Reduce staff and services for rec services.Perhaps it's of value in some high needs areas but not in most communities. low or no attendance	11	4
We need to be willing to cut some of the nice to haves instead of must haves like snow management	10	0



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November 13, 2018

What is strategy to increase lifeguard ratios with same investment? I do not support reduced hours of operation or closures.	2	8
City should start considering who and how many use services and stop placing the cost of this on low income families and seniors.	0	10
Please spend more on recreational facilities.	2	4
We need way more universal playgrounds in this City. All of them in our neighbourhood are completely impassible for someone in a wheelchair.	0	1
Offering CAN-BIKE courses would enable more Calgarians to bicycle for recreation, which may encourage them to use them for transportation.	1	3
consider more programs for seniors especially fitness programs		
Indoor scooter parks		
Indoor (and outdoor) recreation facilities. badly needed. schools have less gym time importance of exercise		
are you complicating things by having too many staff do what 1 person can do		
lack of sports facilities & venues (right arrow) amateur sports		
Recreation increase \$ limited availability		
lots of city programs for kids. This is great!		
“maintaining” recreation opp’s + facilities is really a decrease (pop. ↑ + aging facilities). How do we make a healthier city?		
It would be good expand program options for all people, to more/different times of the week		



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The lifeguard service already seems good enough to me		
Y-dance and basketball classes		
place to make friends and build connections. It's a good way to get involved in community.		
Programs for me and my young kids are very important; I am happy with the service now.		
Staying the same for recreation means its hard for working moms to make it to a limmitted # of classes for kids.		
Increase service level Recreation Opportunities so the children have more. As a working parent, I pay. What's the option for parents who can't afford it?		
With aging infrastructure, why is capital \$ being cut? I also :) this because it looks like programs won't be cut & low income Calgarians will still have access.		
Have more sports and an arena. Really want the Olympics because they've fun to watch. Want to keep the Flames in Calgary.		
**Swimming programs		
Recreation. I'm happy with the pool service. This would not affect me.		
Recreation The pool prices are fair and affordable for me.		
Recreation I'm 5. We should have more things, like bean bag throwing.		
There should be more money spent on the these services		



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Invest more leating people be able to use the facilities		
Increase this. Build more gyms, pools and climbing walls...more recreation stuff for kids. When I was a kid, I didn't have this kind of service in my country. I want better for other kids		
More diverse recreation opportunities. More fun. More: rock climbing, baseball, football		

Stormwater Management

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Climate change is huge deal. We're new to YYC, concerned we haven't mitigated possible future impacts well enough.	10	16
Climate change is huge deal. We're new to YYC, concerned we haven't mitigated possible future impacts well enough.	0	0
Need to come and clean after storms & not only when people call. Gutter cleaning should happen & clean the storm water drains to keep it from flooding.		

Waste & Recycling

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Need more reliable compost and garbage pick-up		
Bottle Depots no use why not stoppe the fees and put the recycling into the blue bins.		



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Stop cutting services that are needed in a city of over 1 million. Stop doing family crushing layoffs every year	6	2
I'd love to see pay as you throw implemented and more strategies to encourage less waste and more recycling/composting.	8	1
Pay as you throw is a must. Our city should be on the cutting edge of innovative ways to manage waste.	8	2
Organics Collection already decreasing (going to biweekly). This decrease in service should result in decreased fees or maintain weekly	3	0
It is actually class racism that says the only group of people who cannot get a blue bin program are those in green wood mobile home park	3	2
Charge for garbage collection or make it free for multi-family homes. Stop subsidizing those who it is most costly to provide service to.	5	2
Consider a pay per use model for black cart pick up. Stop subsidizing black cart costs. Change green vart pick up to biweekly in the winter.	4	8
Charge those that generate more waste (pay as you throw).	4	7
Less green bin,as mine gets filled only twice a year ,but pay too much for nothing.Reduce blu bion to twice a month with costs reduced.	4	3
Waste & Recycling costs could be reduced by better collection; all carts on same side of street/alley so truck only has to drive one way	1	3
We need to cut the volume off at the source... change laws to reduce Packaging	1	4



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Cut back green cart collection in winter, but do NOT continue to charge the same rate! How does that demonstrate value to customer??	9	0
service level continues to be poor and we pay extra for this	1	0
Current black box every other week is good. Would prefer blue and green boxes also every other week too... on opposite week to black boxes.	1	3
Green cart should be reduced to every other week in the winter when there is less yard waste. The rest of the year every week is okay.	10	0
get rid of green bin, bring back my weekly black bin. stop ripping me off.	1	5
Green bin service in multi family buildings is a farce. Very little compostable waste generated, bins stink and it's very expensive.	0	1
Stop competing with private sector and using our tax dollars to do it. Private industry loses money		
Most waste is compost or recyclables, pay as you throw should be implemented on residential and corporate office tower level.	2	0
Better refuse cleaning on streets is required. I have lived in many cities and Calgary's core has a lot of garbage on the streets.	0	0
Waste & Recycling (1) start with producers of waste at the industry level & not the consumer. Reduce purchasing & flyers		
Arts & Culture - not a priority - other more important projects ie. indoor recreation facilities		
If you ask us to print out a schedule for pick-up, have it online. It's unprofessional to be unprepared		



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November 13, 2018

Waste & recycling - green cart - over the winter? - paying the fixed fee		
Pay per amount of trash you actually create. People would hopefully embrace the green + blue bins more.		
fee is high for ppl with little garbage. Bins are not full when picked. If you have less waste, you pay less and vice versa		
(right arrow) Would like different size. Black bins (smaller) to encourage less waste		
waste recycling - happy but if fee per bag good idea!		
More equitable pay scale for garbage. Options for smaller bins would be nice too		
wastes recycling; cost is too much for roadside pick-up; pay per use - support		
I am happy with my service now. Education to optimize diversion is important b/c I often don't know what goes where		
WASTE & RECYCLING LESS/FEWER PICK UPS		
Recycling is good, blue bin is good, not keen on the green bin would like to keep it on our own		
Recycling is Great Seniors should be better trained?		
More waste collection x 1 week		
Waste and recycling education		
Concern about the rates paid & too many different bins. Blue & black bins were enough. Compost should only be done by individuals that want it.		
& waste & Recycling services is good.		
Services for Waste & Recycling can stay the same.		



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<p>This would not affect me very much. The green bins are too large.</p>		
<p>This is the most important service to me, and the service is good now. Though I'm always trying to remember to put my cart out.</p>		
<p>This is a negative affect because service should really be going up. People want to live in a clean city; we can do better and make it cleaner.</p>		
<p>This seems like something that should increase; e.g. Black bin service is still important in our home.</p>		
<p>I feel like I'm paying more for less service. Bi-week service. Education people is a good idea.</p>		
<p>Green Bin only need to be emptied once a fortnight (maybe once every 3 weeks) especially in winter but summer as well it doesn't smell that bad.</p>		
<p>It's a positive thing to increase awareness of how to properly recycle, compost, dispose waste.</p>		
<p>↑frequency of black bins again b/c of things that can't be recycled or composted and it smells.</p>		
<p>consider the studies and economics of waste insineration + co-gen</p>		
<p>long term strategies for management of waste - recycling - composting.</p>		
<p>I think there needs to be a mobile p-up for garbage in city alleys that is free. City Comm Associations are great for comm cleanup but not everyone drives</p>		
<p>In Waste & Recycling going pay as you go? Is this a rumour or fact? How would this be managed and how would it be an equitable process if it happens?</p>		
<p>Waste & Recycling should be weekly for black cart. Go to increase.</p>		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

More bins for larger items → more local drop off opportunities		
Green carts are too big		
Community cleanups are helpful for the community. Cleaner alleys		
People think the alleys are just a dumpig ground → community cleanups. Community could help with costs		

Wastewater Collection & Treatment

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Cut taxes.my garbage bill goes up, less service and more work. Charge for sewer / water in winter and summer, when no sewer service needed .	3	2
There needs to be cuts to the cost of wastewater treatment. This is the most expensive item on my utility bill	0	2
Supports publicly owned utility companies vs private utilities		
Wastewater costs more \$ than what you use! This is my pet peeve		
Wastewater - too much \$ shouldn't be charged what we're paying! Need to find a better way		
We're being charged too much for water.		
Wastewater collection and treatment is too expensive. Can you increase efficiency so you don't have to charge as much?		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Water Treatment & Supply

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Over time, our water rates have risen far beyond our property tax rates. Why? Cost of treatment needs to be more efficient, not more costly.	4	0
NEVER privatize water or waste water treatment. Utilities will become SUPER affordable. European cities did and they regretted it.	2	0
Flouride go away		
Bring Flouride back to water supply		
Water treatment is good		
Floride should go away		
Water bill is confusing.		
Increases in costs of water are concerning.		
(Increase) due to decrease in water resources and need in water supply.		
Water treatments & supply.		

Parking

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Issues with parking enforcement needs to be better managed.		
Parking in our city is disgraceful and needs to be improved. It's overly expensive and poorly implemented	4	4



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Less.	0	1
Reduce public subsidies for parking construction/management. Redirect those subsidies to public transit.	10	9
Parking should be a strategy to incent people to leverage our investment in public transit	7	2
Parking's mandates are improperly focused - only on revenue and internal operations - not effective parking for Calgary which they should be	3	1
Ensure revenue optimization doesn't affect residential streets. Non residents park there now to avoid fees.	0	0
Parking revenues should help subsidize transit and active transportation.	1	1
Develop guidelines for bike rack design/installation. Mandate racks installed at new/existing businesses in visible trafficked site location	2	0
Increase the paid parking zones across the entire city. People shouldn't be able to leave their private property on city land for free	0	1
Enact city wide paid parking.	0	1
Parking should generate more revenue by charging fees on all days including holidays. Otherwise transit should also be free on holidays.	0	1
Why am I paying taxes to fund my neighbours' ability to store their cars in the street? Is Park+Ride the highest and best use near LRT?	1	1
Post after post by one person obsessed with punishing people for owning cars. Not at all representative of the views of Calgarians.	1	1



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Charge more for parking! It's way too cheap to store this private property in public spaces.	0	0
The parking app is awesome!		
more residential parking that is dedicated		
Decrease parking fees (i.e. downtown). - discourage.		
We should plan to have more parking available downtown on weekdays.		
Increase # of free parking spots at or near stations.		
The impact is negative, because now everywhere you go you have to pay. It's too much.		
We should increase service to better mark parking spots and try to reduce rates.		
Very difficult to park downtown. Couldn't go to Memorial Library.		
Agree with this service level		
Parking is tight in most neighbourhoods and secondary suites will increase congestion. Consider angle parking in newer communities		

Public Transit

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Improve public transit - lest focused on just inner city but make it possible/obtainable for everyone.		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Look to Vancouver for ideas -- refillable card, frequent service, train to airport, easy to view next bus arrival on phone, friendly driver	4	0
Increase funding to subsidize costs of transit and expand infrastructure	4	0
Please don't reduce spending on new LRT cars. The oldest ones have high maintenance cost, fit less people, and aren't accessible.	6	0
Increase funding in public transit so we can get the airport connection and more green line in the North	6	1
Transit is not affordable nor convient. Why can we not get pay as you go cards, 24 hour service and kind drivers?	3	2
Better public transit combined with smarter planning will reduce costs in a plethora of categories. More investment is needed here.	2	1
Southeast LRT....?	0	0
More.	1	0
Increase the use of bus-only lanes on the primary transit network. Ignore NIMBYS.Nobody takes the bus because it is too slow. Make it faster	3	8
Please work with the province to keep the low income bus pass sliding scale. It helps people like me go to school, and work.	5	9
Thanks for providing the youth & adult low income bus pass sliding scale. Because of it my boy goes to school & I go to work. Keep it pls!	3	9
Improve Calgary Transit Access services so my little sister can continue to use the youth low income bus pass to go to see her doctor	1	8



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November 13, 2018

Public transit needs increases support to ensure reliability and availability, and increased public safety measures, especially on ctrains!	13	0
Encourage parasites that live off the taxpayers and receive low income bus passes to move somewhere else.	7	3
Fix the disaster that is the Westbrook LRT station. A 10 acre lot of mud and weeds that acts as a crime hub is almost unusable atm	13	0
Bring back Route 72/73. It is identified as a key primary/higher capacity route in your Route Ahead Plan Document yet you cancelled it.	1	6
Do not reduce LRT capacity to the point where four-car trains are impacted. The LRT is already overcrowded during peak-hours.	0	1
Something needs to be done to fix the Westbrook LRT station disaster.	24	1
More investment in safety presence. The lack of safety is the number one reason I do not take public transit.	11	1
The new MAX Lines need higher frequency to build ridership - the city spent a lot of capital on these lines, and the service has to be right	8	1
We need more investment in CTrain vehicle replacement, not less and not the same. Timely replacement of U2s with S200s is essential.	11	0
find way to allow bikes on trains at all times-would increase ridership. other cities do it! would be a win for active transport & climate	9	7
More service to new communities...why 14 new communities that will further tax city services. What happened to reducing sprawl?????	9	7



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November 13, 2018

Transit funding should be appropriate so that 4-car service doesn't suffer	5	0
After active transportation options, greater investment in transit would be the next best thing.	5	3
I think we can develop better transit use by retiring the U-2 trains ,ordering newer trains on a schedule based on a budget.	1	1
The transit system is ridiculous and unreliable. The buses are the worse of the two. They are either too early or late. Needs attention	6	1
Align all Investments in other areas to leverage our investment in this key asset	0	0
too much is spent on transit already. Transit drivers are a danger to other motorists and pedestrians	0	5
More safety and security is needed particularly on the CTrain and corridor. Passengers are harassed and threatened. Need a more proactive ap	3	0
Please continue to invest in the existing communities that are your tax base. Continue to improve public transit, as this is the future.	4	2
What does reduce asset management. This doesn't sound good. Also why go back to 3 car service? We need to invest in public transit.	3	0
Decreasing investment in roads and public transit is a recipe for disaster. We need to invest in both for a modern, developed economy.	1	0
Have we completely given up on smart cards for transit? Stop trying to reinvent the wheel and just buy a system from another city.	1	0
Transit needs to start tracking and reporting real public metrics (cost and fuel used per passenger km would be a good start.)	2	0



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November 13, 2018

Is there a reason transit supervisors need new \$60k SUVs every year? Same question for the police service. Time to make some cuts here.	2	0
I think more money needs to be spent on Public Transit, making sure it is safe, technologically advanced and connects to the airport.	2	1
Incentivize transit with a discount on a 10 pack of tickets.	2	1
we invested to have platforms for 4 car trains. rush hour trains are full - we can't go back to three car. Please provide adequate funding.	2	0
Public transit should be cheaper for students		
Direct transit bus from Saddletowne to SAIT		
Train lines. Build the greenline		
I think improve public transit in NE, Skyview and Redstone area. There is just few buses.		
increase tracks through downtown. Expand to rate that it's keeping up with population growth. i.e. underground tunnel		
Add more transit lines rather than increasing areas of streets		
Transit should increase to improve frequency on the weekends		
Move transit to increase service level. Like Park 'n Ride		
Transit needs to be built into all new developments as a high speed primary transportation artery. Slow and inconvenient doesn't work.	3	2
The city is considering maintaining transit service levels yet ridership is once again increasing. Doesn't make much sense to me.	0	1



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November 13, 2018

More useful information for cyclists is needed. I had no idea that bikes go in the middle of the newest train cars, for example!	1	2
All Calgary Transit buses need front bike racks for multi-modal transport like other cities. If no, ensure specific routes equipped/reliable	1	0
Busing is the weak point in transit system. Consider changing route names based on out and back direction versus circilinear routes.	1	0
Bus stop snow needs to be cleared, snow challenges the safety and accessibility for mobility challenged or elderly transit users.	4	0
No expensive pilot, should be able to execute Vancouver style Compass Card, re-loadable fare card. Discount booklets of 10 tickets.	2	0
Increase transit fare after 01:00 for CTrain still cheaper than taxi, and run until 02:00-02:30 late night workers need safe transit options	2	0
Improved opportunity, and equity of transit, active transport options reduces strain on road infra, and allows diff allocation of resources	2	0
Cycling and transit offers mobility agency to youth, adults, and seniors. We need to build and invest in our city for 8 to 80, not just cars	3	0
To compete as an attractive national and international city for living, or to visit, public transit and active transport investment needed	3	0
More money for public transit, please - pay for it through a congestion tax. Crazy it costs more for my family to take the bus that to drive	4	0
Please focus on improving Transit in terms of both service and maintenance	5	0



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November 13, 2018

Reduce Asset Management? Don't reduce funding for Transit, please improve it!	3	0
Please do not decrease funding for Transit, 4 car trains OR maintenance. I've ridden Transit in a dozen cities and Calgary has work to do	5	0
Maintenance and general cleaning could be better at the Stations I've seen on a weekly basis.	4	0
Cannot reduce asset management when you have an aging infrastructure. Spring Gardens, Victoria Park and Anderson Garage are old buildings.	2	0
Better planned projects. Do what is needed and not what looks pretty!	2	0
Calgary requires a much improved transit system - especially more bus routes. Please increase funding for transit - more buses more often !	1	0
Increase public transit funding and bus only lanes to ensure a reliable service	0	0
BRT service needs more operational funds to allow adequate service levels. I will never ride BRT at current frequency.	0	1
Public Transit should receive funds to implement a mobile payment system. This would allow me (university student) to have UPass on my phone	0	1
Invest heavily in public transit, please!	0	0
Public Transit - I wish to have train comes faster than normal condition		
Public transit - we need transit that is affordable + more appealing than driving. -hours of service ↑ - frequency of service ↑ - cost of service ↑		
Transit and c-train; c-train above or below ground - needs to be a lot safer		



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November 13, 2018

Track bus usage so not using large buses at non-peak hours		
Public transit is pathetic here relative to major cities in the world. Less people use it b/c it's not effective. We should be able to get to the airport by public transit. Move it to increase. It should be a priority. More people would use it if better.		
C-Train line to the airport		
Monthly transit pass too expensive. Income too low to qualify for low income pass. Price should be the same for everyone. Eliminate low income pass.		
Is the green line going to get the ridership to qualify the cost?		
need more connecting buses at c-train stations		
- Public Transit (right arrow) more routes! - throughout NW-NE ie Sunridge area particularly		
Public Transit Needs to be increased, more communities that are build at the edges of the City; increased traffic congestion		
Public transit should ↑. It's very hard to cross the city in a timely manner. Taking the bus adds significant time		
more routes/takes a long time		
snow removal for public transit accessibility - re for snow for ppl		
Allow bikes on trains at all hours		
want #20 bus to go straight up to 90th AV SW. Current construction is interrupting the bus service. Want better communication about these interruptions		



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November 13, 2018

Transit - more accessibility needed esp w/snow removal (right arrow) not effective (right arrow) scooters		
I live in Sundance and I travel to NW. Key bus routes have been removed. Would like to see buses spread out more		
Don't get rid of low-income bus pass		
Public transit should be an increased priority		
This is a high priority. But we should improve off-peak-hour services so I can do all I need to, with my kids, without a car		
use fare technology better (ie smart phone pmts)		
We need to increase bus service after peak hours in Walden, b/c now I have to walk when it's late		
Because our city is so spread out, it's hard to really rely on Transit. The Green Line will be a great help though		
Want to see more spending on transit please.		
to increase train revenue implement a controlled fair program TRANSIT		
Please spend more on transit. I am happy to see some heated bus shelters. We need more of these.		
Transit - delays and breakdowns, better communication, consistent		
happy w/the level of transit service		
[arrow pointing up] snow removal especially on steps, stairs @ transit stations		
knowing when and where disruptions are to TRANSIT and when they are done. At the stops, sign up by email		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

TRANSIT - more info on safety and letting customers know how to use the help button in different languages		
Transit is good.		
Transit is Great		
Transit is very important. Service is infreq. @ unreliable.		
Happy w/ current level of service		
More direct routes that aren't going downtown like a ring route		
PUBLIC TRANSIT the city keeps expanding and needs to be accessible to all. - more late night trips - better snow management @ stops - keep the subsidy		
Consider a yearly pass instead of monthly for anyone to purchase. More convenient for citizens.		
Buses need winter tires!		
Should have more service at rush hour. Better stop placement too. Some areas are pretty good for service but not everywhere. Safety increase at bus stop in evenings & crossing.		
Safety is important & don't want to have too many passengers or strollers or other taking to much passengers		
In general (#301 & #3 routes) using accordion-sized buses is inefficient and should "right size" buses for non-peak times.		
No paid parking @ C-Train - Parking outlet should never be turned off onsite C-train station pkg should be free		



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Transit - There isn't a good bus shelter for protecting people from the cold. Need Jersey barriers to protect people.		
The C-Train is much better than it was before.		
As a student, I think there should be more bus drivers and their increased wages (more frequency).		
Increase frequency of # 152 bus. It would help if this frequency was increased.		
Increase frequency of bus 153 Copperfield it barely comes/fills up fast.		
I think city should improve public transportation. C-Train Access from communities is not the best.		
Increased safety for citizens at stations and boarding trains.		
Need an increase in the public Transit Services to make it more reliable, especially during winters.		
It's more important to get to my station on time instead of maintaining the assets e.g. stations.		
The service is good now; but improved bus service (more frequent) in the afternoon and on the weekends.		
Investing more in low income passes is great. My cousin uses them.		
I hope the bus frequency increases, especially for buses that stop near schools for students.		
We should be increasing service by expanding transit such as Green Line or frequent busses.		



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November 13, 2018

More budget to Transit to increase access for C-train. Fix crossing so accidents are less.		
more bus drivers and increase frequency.		
Need to have LRT access to MRU. 1 1/2 bus commute from the forgotten NW is way to long.		
If capital + efficiency are not prioritized, North Central (WB) loses out! We are at capacity already during rush hour....we need the green line!		
More assistance for families to subsidize transit passes. The threshold is too high. Ex: Family of 4 making \$51K total, can't afford transit passes for everyone, need to increase the cut off levels.		
Please extend 301 bus one more station North. A lot of help.		
Transit needs to be increased. Reach is limited and doesn't run often enough.		
Were led to believe when moved to area that transit would be more present.		
↑ public transit. # of buses in our area is zero (Livingstone). Even 301 not frequent enough. It would mean we'd have more family time if there was improved transit.		
Price of transit has increased. Getting expensive. Increase service level. It would be easier to get to work if cost less.		
Increasing Transit would be better b/c it benefits the environment and meets people's essential needs.		
I would like to see better bus service (frequency) on off-peak times. I live in Bonavista and its hard for me to get to school.		



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When some people are out on evenings/weekends can't afford to take taxi, bus not running or not frequent and make decisions to drink and drive which puts others at risk.		
Bus frequency is inconsistent. Would like to see more focus on reducing waiting times so can get to work on time. If miss one bus, it's a domino effect.		
A priority here should be to improve connection with other modes i.e. bikes.		
Need to improve C-Train etiquette and monitoring so people feel comfortable and are encouraged to ride.		
Public transit should be prioritized over livery/taxi services.		
We should increase service to ensure bikes can get around on all busses and trains.		
Need to get the Green Line built. I live in Auburn Bay.		
We need to ensure the Green Line is built. Concerned provincial funding will be lost.		
↑ transit revenue by having controlled pay entrances to stations/the train, having a controller at the stops		
more convenient way to get to the airport, like other cities and for it to be easy to access across the city		
transit acessability of transit stations for all age and abilities so people can stay mobil and part of the community		



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↑ transit like the expansion especially BRT on 17th to make is easier to get around the city		
Transit As long as it's remaining the same I am happy (train and bus)		
Transit → more \$ for transit. MAX + BRT is good!!!		
Transit Concerned because we need to increase safety at train stations, specifically at 69th Street.		
Transit important to not change the 72, good connection as is to work from home.		
Transit ok because the service now is good quality.		
Transit This is ok, but the service in suburban areas on weekends can not decrease!		
Public Transit negative impact b/c we should be expanding service to areas like Airdrie or Cross Iron Mills.		
Transit I don't drive. I need Transit. I would like service to increase - though it's good now - so we can get to places like Calaway Park or the Corn Maze [?]		
Public Transit I'm very happy with the extreme politeness of Calgary Transit drivers		
Transit 69 St W - a home for drunks + drugs. Parking lot UNSAFE.		
Transit Negative impact because we need more/better transit to get traffic moving.		
Agree ↑ 7 Affordable Housing 8, 1, 2, 10 - please add 22 to increase - 34 ↑ 32 ↑ - decrease 13, 14, 11		



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More oversight/quality assurance of contractors who are working too slow i.e. BRT Good work but it's taking too long		
Pet ownership ↓; Taxi/Limo ↓; Urban Forestry, Social Programs, Public Transit (Green Line), Development Approvals (↑)		
More transit servcie. Cityscape, cornerstone, others		
Should increase. I'm an immigrant and coming from areas with lots of pollution. Transit would decrease pollution		
Could increase. Especially for people who take transit. Especially on the public safety aspect.		
Agree with this service level		

Building Safety

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Field staff need to be increased to ensure new construction safety. Current staffing levels are insufficient and provide poor service.	0	0
Please increase so I can compete with the guy doing it wrong !!! We are quickly becoming 3rd world builders in this city.	4	1
Enforce buildings (private) to ensure their buildings are accessible.		
The city should help ensure businesses/buildings are accessible, while the businesses are getting their processes in order.		
Agree with this service level		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Bylaw Education & Compliance

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
How will City of Calgary educate more about cannabis and make by-laws stringent to made cannabis helpful to the community.		
It's property owners responsibility to shovel walkway / sidewalk...then why don't they do it? Should be enforced more.		
Keep speed 50km		
you could cut in fire, bylaw, police and many others.	0	3
More bylaw officers needed for animal services! Often there is no one on duty or no one to respond to complaints. Extend hours!	5	0
Continue to fund Bylaw officers. Prepare them well to address the challenges of this job - it is very important to our quality of life	6	1
Greater scrutiny of large construction sites. swinging by once a day would often catch a violation.	3	1
Bylaw compliance service should be increased with pet bylaw review. There are too few officers to enforce & they are not on duty enough	10	2
Ban all fire pits in the city period. By-law should shut these all down. Fire-pits have horrendous impacts on air quality and safety !	2	0
Police refuse to enforce some laws (noise nuisance). Bylaw should take these on and take police budget if they are tasked with this work.	1	0



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want more accountability for dog owners to pick up after dogs on pathways (specifically along 53rd new Home Road)		
Enforcement of snow clearing on private property. Penalty for repeat offenders.		
Service should increase to create a better system to update people when bylaws/ requirements change. e.g. suites.		
Need more Bylaw officers. I have a handicap parking pass and taxis are often using these spaces. Grossly understaffed. (especially downtown)		
Bylaw Need to better enforce residential parking. If there are bylaws, people need to know then, and we need to enforce them		
Bylaw Edu Negative b/c we need better bylaw education & enforcement to make job in waste/recycling more efficient.		
High rate of vandalism clean it up. Spend 0'26 \$ to clean up 69 St W [parkade].		
↑ bylaw enforcement, especially for cannabis. I don't think there should be any smoking in public even if medical. Smoke is smoke. Wording of bylaw should be amended		
More enforcement of waste & recycling. Less messy. Option of having more carts (esp. for secondary suites)		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Calgary 9-1-1

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Calgary 9-1-1 increase - remove province involvement		
increase 911 service - avoid hold times (incident last week)		
911 - Happy with the level of service		
9-1-1 should be an increased service. It is a top priority		
9-1-1 Service Add further funding to this service to allow for greater level of service regarding new calls and increased need from drug related calls among teens.		
Depending on the type of car accident, maybe you don't need to send 3 emergency vehicles.		
911 service is ok now, but focusing on use of text/social media is a good idea.		
911 is important b/c someone might try to hurt you and 911 picks up call immediately and is a short # to remember.		
911 would need to increase. Response times take too long. Emergency Response too long.		
Concerns about safety overall. How can we better manage issues? Increased homelessness is a safety concern. Concerns about drug use (7, 10) Police/Fire/EMS need more resources (25, 29, 33)		



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Stakeholder Report Back: Verbatim Comments

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City Cemeteries

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
privatise them	1	1
Privatize city cemeteries		
Why are cemeteries a City responsibility? Consider exiting this business.	1	0
decrease this service		

Development Approvals

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
You should work with the COMMUNITIES as much or more than industry. Actually abide by community association/board views and their ARPs.	3	1
Impose density limits in the Beltline to avoid it being over-built with high density buildings that block out the light.	8	1
Less inspections on small home repairs , and less inspections on a call basis unless it is a safety or heath issue.No more petty measuring	0	1
Stop approving growth in 14 new communities. It is financially unsustainable. Serve the ones already developed.	8	2
Citizens must to learn the rules for development and complain or appeal if not followed by developers. What is city staff doing??	4	1



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Don't spen more money on urban design in approvals until urban design staff that can properly review files is hired.	1	0
Stop approving new community growth in 14 communities at inner city's expense/cost. Stop new communities until approved areas are built out.	2	1
Make it easier to build inner city so we meet our MDP goals. Stop subsidizing the suburbs.	1	1
Multifunction buildings are a great way to bring life to a community; businesses on the bottom, offices/rentals above = gr8 urban community.	3	2
Ensure the developers, especially ones with multiple land parcels in same area are employing an attractive facade treatment that fits area.	2	0
Introducing a levy for infill, re-zoning, and building construction pays for the ACTUAL repair of the roads being dug up and poorly patched	2	0
Decrease - need to fill current vacancies		
Urban sprawl - too much development outside the inner city. How can we sustain this?		
Infills should have to fix sidewalk orientation if the new house is built in a different orientation. It negatively impacts ppl with mobility issues.		
Approvals should be sped up. They take too much time and impact my ability to do business. Service should increase.		
More information & grants etc given for secondary suites for affordable housing		
Pet ownership ↓; Taxi/Limo ↓; Urban Forestry, Social Programs, Public Transit (Green Line), Development Approvals (↑)		



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Agree with this service level		
Illegal Basements causing parking nightmare in my neighbourhoods...so check - stop illegal basements!		
Longer setback from road to schools to allow safer/more efficient drop offs		

Emergency Management & Business Continuity

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Urban Resilience & Climate Change. needs addressing.		
Agree with this service level		

Fire & Emergency Response

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Fire response currently under funded. First responders need more training. This should increase.		
How on earth can fire budgets stay same when we continue to sprawl? Please stop approving new communities!	3	0
This is an area where service levels could likely be reduced slightly, with minimal impact on safety and significant savings.	0	0



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November 13, 2018

Fire needs to use smaller trucks so we can build a better city for people. Current required turn radii for fire means we maim pedestrians	0	1
Fire & Emergency response services are vitally important, but I agree that funding levels do not need to significantly change.	1	0
Most of the work done by firefighters does not involve fires. Use cheaper labour for those things! Fire needs budget reductions.	0	0
Police services fire services should be increased - essential		
happy to hear about increased attention to mental & physical (CFD)		
(checkmark) community involvement - putting a face to the service		
with the city growing, these seem like reasonable priorities		
More new stations		
It wouldn't really affect me. Service seems good.		
They put out fires before they spread. Want to see an increase in service because fire can kill people and less people is worse.		
Emergency Response takes to long needs increase.		
Concerns about safty overall. How can we better manage issues? Increased homelessness is a safety concern. Concerns about drug use (7, 10) Police/Fire/EMS need more resources (25, 29, 33)		
Increase role of Fire Fighters. Be more accountable for time spent @ work. What are they doing when there is no fire or emergency?		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

If something bad happens we need someone to be there to help

Fire Inspection & Enforcement

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Would like to see fire department checking household smoke detectors bi-annually. Increase service level for this service		
More effort should be put on fire inspection, especially during summer. Calgary suffered the smokes for 2 yrs in a row because of inefficiency of fire enforcement.		

Fire Safety Education

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Should be fire extinguishers in all homes		
Fire safety Education & some sort of enforcement. People BBQ in their garages. ↑ in house fires and when one house starts on fire the houses on either side go up as well.		
Fire education and safety should be taught in depth for children. Programs should also be about fire safety for both youth and older citizens		
fire safety education should increase. Fires are more frequent here and people need to be aware of what causes fires and how to prevent them. Newcomers don't have this info.		



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Stakeholder Report Back: Verbatim Comments

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Neighbourhood Support

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Evan Woolley is bought by the developers. He does not listen to the community associations, so the idea of funding this is hilarious.	6	2
There is a huge problem with funding so many community centres - how does Calgary plan to solve this growing problem?	0	0
Maintaining services is important as it provides for improved community, education, opportunities.	2	7
More neighbourhood support - CAs need help in undertaking the work that they do engaging and beautifying the community.	0	0
support for day home		
I think the city needs to take more responsibility in food security. Include urban farming in urban forestry we could be planting more vegetables. Meet basic needs.		
sit down/get to know your neighbour		
Operating budget prioritized so we don't lose the NPC support. Also :(because actually, they need more...		
Agree ↑ 7 Affordable Housing 8, 1, 2, 10 - please add 22 to increase - 34 ↑ 32 ↑ - decrease 13, 14, 11		
↑ service level for parks + open spaces b/c I'd like to see more community within the community. We'd be able to see more connection.		



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I think we need a Comm. SW in Huntington Hills/Northern Hills area. This area is in great need of more support with families to increase resilience		
(right arrow) to increase Having a neighbourhood support City of Calgary worker in Huntington Hills and North Central area! This is much needed & used to have, but not for many years. This also has an affect on #37. creation of social programs in getting families out of isolation. Thank you!		
Agree with this service level		

Police Services

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Increase - living inner-city. I see the need for increased budget - more officer presence. Less encampment = less garbage and dangers.		
Police services should go up because impacting us on a daily basis. Never have enough training, work ridiculous hours. Keep us safe.		
I would like to see an increase in service of the police service	6	5
Police Service needs more funding! The fentanyl crisis alone proves this.	4	2
More investment is needed for CPS! The City keeps growing and drug and gang violence is on the rise. CPS needs more support!	2	4



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Engage police in more preventive actions - to reduce domestic violence, youth gangs. Get mentally ill people into treatment not jails.	1	3
Police need to learn to be more effective at doing more, with less. Increase community policing and decrease waste.	2	11
Calgary is a very safe city compared to other Canadian and American cities. Look closely at the Police budget. Responsibly reduced it.	2	7
cut the number of traffic offences, then fire half the police force. get rid of photo radar, stop the cash grab	0	5
Community Based Policing, accountable to the TRC, and acknowledgment of current and historical internal and external abuses of power.	2	0
Police service funding levels do not need to increase; agreed.	1	0
Direct revenue from traffic fines to fixing streets so people don't break the law so much, and increase safety in the process	0	0
Increase		
slow response time should be a higher priority		
Police services fire services should be increased - essential		
Our police service is fantastic. I've never heard of a lack of response. I feel they help preserve/establish a safe city and I send my compliments		
Response times for crimes like break and enters are slow. It would be better to improve those times		
Need measurable, tangible benefits need to show some thing		



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Needs to increase staffing - low #'s lead to low morale - better media communication - more support to staff		
Increase CPS hiring. Most teams are at half staff, this is unsafe for citizens and constables		
Police Service should see increase service level. Loss of police presence in schools (e.g. diversity unit) decreases prevention. Hurts trust.		
More police presence at Olympic Plaza so people can enjoy the area.		
Drug crime is increasing and it increases neighbourhoods crime. So why wouldn't this ↑?		
More police walking on the streets. Especially downtown need to walk around & get out of cars to police the streets.		
I'm disappointed that we are not adding funds for police to increase specialization in mental health and drug addiction issues.		
Training not in place for recruits and this hurts everyone.		
Positive impact b/c a lot of the issues (drivers) are mental health & substance based. It could be better addressed through partnerships who know how.		
Police I'm happy b/c current service in relation to our population is good.		
Police Service should increase with the legalization of marijuana. To monitor arrival of drug users.		
More police services to ↑ b/c it's more of a priority for me		



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November 13, 2018

More enforcement of speed limits during school zones. ↑ traffic calming in these areas		
Why are the parking rules different for city police parking at olympic plaza? Want to see them doing more.		
Police Slow response time; Didn't show up for break + enter; slow response to scam issue; need to ↑ service so they can respond to more issues. Cannabis should ↑ police issues + hospital issues		
Concerns about safty overall. How can we better manage issues? Increased homelessness is a safety concern. Concerns about drug use (7, 10) Police/Fire/EMS need more resources (25, 29, 33)		
Affordable #7 please increase; Reduce #8 Arts; Increase #33 faster response times!		
Martha's Haven - dog park →live in front of it and there's no playground zone, people speed through		

Economic Development & Tourism

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
We need to re-energize our city spirit, inspire business to invest here. More support here is important.	0	0
With years of big vacancies this entire department needs to be rethought. Obviously the same approaches are not working!	3	0
Should increase to make Calgary more economically diverse and lead to more services, qual. of life		



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November 13, 2018

<p>Tourism is great. No ideas to help boost economy. Olympics not the answer. Find more ways to stimulate economy</p>		
<p>We need to do more to attract new businesses. The same level of service as now is not enough.</p>		
<p>Economic Devt & Tourism. This would not affect me if service remains the same</p>		
<p>Economic Devt & Tourism OK as long as we find a way to get on arena built here</p>		
<p>Economic Devt & Tourism Concerned b/c we need to invest in new arenas & sports infra-structure. Not Olympics!</p>		
<p>Economic Devt Need to invest in new arena not like on the Olympics.</p>		
<p>Economic Devt Need to ensure development projects are completed & not left as un-finished eyesores.</p>		
<p>Agree ↑ 7 Affordable Housing 8, 1, 2, 10 - please add 22 to increase - 34 ↑ 32 ↑ - decrease 13, 14, 11</p>		
<p>We rely too heavily on oil and gas. We need to develop other areas like tourism. Extend our economy by looking at other business. This should ↑</p>		

Land Development & Sales

No comments received



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Library Services

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Library Services: Yes, because then libraries could be open more frequently, and students can study more.		
Won't be able to go to the library as much if the service stays the same. [in reference to a portion being open on Sundays]		
Reduce service. Nice to have but we need to save dollars.	9	8
Increase CPL (Calgary Public Library)!!! Help fund more Branches and Technologies		
I would think doubling the size of central library would require increase in operational funds. I would like to see that reflected here.	0	1
Library services are becoming more and more relevant, rather than less. Consideration should be given to increasing funding here.	1	0
would like a library in our neighbourhood (Cougar Ridge)		
(right arrow) Library Services less technology - more activities needed!		
impressed by the library outreach (arrow pointing up) if possible it is a great program		
Library services should be considered more importantt!		
Library and learning		
Do we need it in the future as much? You can get it all online.		



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Put more \$\$ into free internet at Library and creating jobs.		
We are happy with the service now and use the library a lot with our small children.		
Add more libraries in far south areas like New Brighton / Copperfield.		
Service should actually increase here, particularly for new Canadians with language & other services to help them acclimatize to Canada.		
I like to be able to listen to books on electronics. I am seven!		
Library Services is great which could educate people. please keep it.		
The library has gum girl books. It's a cozy space and peaceful.		
Library - hang out with friends and have fun.		
Need more programs in library. ESL, Resume Writing, Career Development.		
These seem like very smart priorities. These are all the things I believe Calgarians think are important.		
Library focusing on programs of inclusion, reconciliation & connectedness		
Present New Location. How safe will it be for an individual to walk 2-1/2 blocks to LRT? Not thought of in new design		
Southland Library needs to be replaced on the same site. No \$ for '26. Spend \$ HERE!!		



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November 13, 2018

Libraries - books!		
Library I'm ok with this b/c the free card is great and the online service (Hoopla) [?] is good.		
Library: The same is ok but an increase would be better to allow for more diversity of programming.		
More computers		
Library is so important to me because I always come to do work		
I come to the library for studying. More quiet rooms, more quiet time, easier to use		
About right. I use it to study.		
Library Services: I love to spend tym in library. But I don't like kids are playing games there almost everyday from afternoon to till evening. Suppose to be → banned for fixed the time for kids		
More computers should be available at Saddldome library. Time limit for kids should be introduced or spend most of their time playing gams.		
Need a separate area for the teens to play video games on everyday. We get lots of complaints from adults regarding the noise and the computers.		
decrease this service		
Agree with this service level		

Social Programs

Verbatim Comments	Thumbs up (online)	Thumbs down (online)



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November 13, 2018

Fair entry is essential for low income people to engage in their community... yes maintain funding and increase if possible	2	3
How can we expand Fair Entry program to include access to recreation options that The City funds? e.g. Heritage Park, Zoo - very expensive!	2	10
We need more funding to preventive social programs, rather than increasing funding to policing after the fact - better return on investment.	2	9
Reduce service. The city doesn't have to do it all, particularly in a tough economy	9	8
Offer CAN-BIKE courses to low-income people!!	1	3
City needs to get back to providing essential services & facilities. Get away from health, paying professional artists, propaganda machine	2	0
There are less services for seniors costs for seniors are increasing but income is the same		
How can we ensure people aren't taking advantage of government subsidies? More monitoring of ppl using social pgms		
more spaces to grow my community		
not enough support for basic needs. Current programs are understaffed + under funded		
Police down Social Services Up - working in social services there is a great case to be made for greater more appropriate responses to "social disorder", poverty, and drug addiction in response to crime police are called to intervene in too much. Plus it saves money		
The Services are good, but help available for mentally challenged young adults		



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Seniors services should be more publicized - low income seniors - pet ownership - & not just online or phone if someone is hard of hearing		
Seniors need more affordable transit		
This has negative impact on me because too many people use programs they don't need which causes my taxes to increase.		
Helping the homeless find work		
It won't affect me as much, but helping youth get employment is a good goal.		
Social programs need to increase ↑. Young people to find jobs, creating summer jobs, programming for newcomers and get accreditation. Help them assess their skills & get jobs.		
I use fair entry and it helps my kid get into classes every week. This is a really great service.		
Service should increase; due to higher costs for people, low-income bracket should be broader e.g. some "middle class" are having a tough time now.		
Improving access to Fair Entry is a good move. Some people now have too many barriers i.e. ID issues/losing identification.		
Daycare services should be made more available to people who need it.		
(right arrow) to increase Having a neighbourhood support City of Calgary worker in Huntington Hills and North Central area! This is much needed & used to have, but not for many years. This also has an affect on #37. creation of social programs in getting families out of isolation. Thank you!		



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Pet ownership ↓; Taxi/Limo ↓; Urban Forestry, Social Programs, Public Transit (Green Line), Development Approvals (↑)		
Agree with this service level		
Social programs are important!		
Use recreation pass through Fair Entry. That allows me & my family to participate		
Need more non-sport programs esp. for girls. More in NE		
Community based social programs for younger kids (free, cater to interests like animals, e.g. fr age 6, local). Should increase.		
There should be more social programs for youth and seniors so everyone can take part in something more.		

Executive Leadership

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
It is not financially sustainable to constantly raise property taxes more than inflation rates. Get the city's workforce costs under control	7	3
Executive Leadership is removed from the everyday work lives of its employees- there is no point churning out policies that aren't enforced.	2	0
Strong leadership tends to build a strong organization. It's not about re-organizations and cost-cutting. It's about the long term.	1	5



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This expense needs to be lowered. Pay freezes until city expenses get under control. No more in camera council meetings.	11	3
Our city government needs to be stable, even-keeled and responsible. Minimize staff reductions but hold employees to account.	3	1
Get wage costs under control. Constant property tax increases above inflation are unsustainable.	5	2
Executive Leadership..decrease this service and emergency management	0	0
Far too much middle management. Trim the middle.	1	1
A lot of resources seem to be spent on Executive Leadership.Direction seems to change frequently and what is urgent today, won't be tomorrow	2	0

Appeals & Tribunals
No comments received

Citizen Engagement & Insights

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
increase citizen engagement funding so we don't just have to do cheap online surveys but can have better productive two way conversations	1	1
You do so much engagement & must have lots of data. We never see it. There have been 5+ projects here & you should be using that info better	3	1



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Stop engaging citizens in ARP reviews and then have city council support the actions of greedy developers to ignore ARP & build bigger boxes	4	1
City needs to ensure that methods for engagement are representative of Calgary's population - inadequate research is unjust.	0	8
This department does not fulfill citizen engagement. It should be recreated with people who have research expertise.	2	10
140 characters is quite limiting to allow for a reason to response / contribution	0	0
Citizen Engagement needs additional funding. The City's direction is not aligned with the needs and wants of its citizens.	0	3
Citizen engagement has become a bunch of online surveys with no direct evidence that input is ever used. This makes it a fraud.	8	0
Stop spending so much money on engagement that isn't helpful to making decisions. Need to specify what's in scope more.	2	0
It would be helpful if this engagement separated what we are losing and gaining, not just the overall + or - in budget funding. Not insightful	1	0
Engagement without meaningful follow through is pointless & waste of time & money for many (in reference to Complete Streets)		
This form of citizen engagement is a great idea! Keep it up		
Citizens should be involved in major decisions and where most \$ goes. We should have a vote where our money is spent		
Citizens should be asked before decisions are made		



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more Public voting - on minor issues too - not just major plebiscites		
Public engagement should increase. It is important to have a public forum to provide our hopes, wants, needs		
Engagement results to be broken down by area in participatory tradeoffs/budgets		
Improving "engagement" - plain language - large print posters - bold signs		
Focus on Effectiveness means that *better*/more effective engagement will be developed + done (hopefully!) akin to Green Line engagement but for other things.		
Citizen Information & Services		
transparency and full disclosure of what council is doing		
awareness of what services are available for those at risk of homelessness or low income		
The calgary.ca web page is a joke. When I want a simple answer to a specific answer to a specific question it never helps me find a quick and easy answer. Key word search doesn't work.		
Get rid of incamera meetings of City Council !!! repeat, repeat the above !!		
I think 311 should stay the same but taxes shouldn't go up		



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Corporate Governance

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
There is way too much focus at The City on policies. Too much process makes it hard to get things done efficiently and consistently.	1	0
Corporate Governance Improve process so employees in union are encouraged to move up the ranks i.e. financial incentive!		
Governance Improve rules that govern fair collection, so that drivers aren't put in dangerous or uncomfortable positions.		
SDAB appeals decisions made in camera Decisions to be made in the OPEN at meetings.		

Taxation

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Taxation should be according # of people instead of community you live in.		
The taxation thing is good penalties relief as we are struggling to pay ours now	0	0
YYC should implement more options for Property Tax Payments. Bi-weekly, Semi-Monthly, Semi-Annually etc.	2	0
The city needs to aggressively lobby the province for more taxation powers. Property taxes are a terribly unfair way to fund a city.	2	7



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City has not done a fair job of looking for ways to cut taxes. Focus on must have items like roads,waste, emergency.	12	3
Too many cues from bigger cities with larger tax base. We can't afford it all. Do the essentials well instead of always raising taxes	12	2
Move towards more user-pay systems on negative externalities like waste and road use. We're in a crisis; let's not waste it!	1	1
lower taxes! Why are we repairing same road that doesn't need repair. More coordination of projects to be more efficient		
Overall reduction of taxes		
Keep taxes the same. I feel that when taxes go up, we get less services.		
Property taxes should be decrease as house market is low.		
I think 311 should stay the same but taxes shouldn't go up		
Taxes should go down		

Urban Forestry

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Who is going to plant new trees in new areas? Will it be the developers and then the cost goes back to the tax payer once again?		
Holistic plan for urban forest dev is required. Increasing and decreasing planting will impact succession& management in future	4	0



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I do not support reductions in tree planting. Tree maintenance cannot make up for the diminishing canopy.	3	0
Increase funding for planting. Should also review the planting policy. Many new trees do not seem to last long and have to be replanted	7	0
We need trees for cooling, oxygen, and connecting to the earth. Drop service levels and disharmony will increase.	1	4
The trees are dying, weeds in parks, boulevards , dead grass, can't imagine if you decrease service...can't look worse!	4	1
Why does the city do as much watering as it does on watering grass which does not need that much attention. Aesthetics is not a reason	4	3
Given the need for trees for climate mitigation Neglecting new planting not good. Perhaps focus on providing trees for communities to plant	3	1
Trees are super important. Please spend more money on trees. They make our city much more beautiful.	6	1
Less Waste Recycling work and bills for green carts in Winter, when there is less leaves and shrub removals,and reduce pickups for Blue bins	5	1
Urban Forestry is important and they've done a good job - would prefer to see their budget maintained and some of the increases cut	2	0
How can we decrease urban forestry while there are so many trees dying from several recent hard winters?	4	0
Reduce tree pruning or get more competent contractors. Many trees in our older residential neighborhood have been butchered by pruning.	3	0



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Focus on mass plantings like Northmount Dr. to create archways instead of random twigs. Stop removing trees unnecessarily.	2	0
The urban forest is vital to the well being of the city.	5	0
Young trees which suffered in this very hot year need more care, not less.	4	0
Health of trees in newer communities is a major concern. There have already been many trees killed due to City policy. Please keep planting.	4	0
Urban Forestry is a joke department right now, maybe some competent horticulturists and ecologists can be hired to improve efficiency?	1	2
Urban forestry already has minimal budget - this should not be cut. Trees are a critical piece of livability/ sustainability in the city.	3	0
Like idea of caring for new trees. Watched many trees in public areas die of drought and heat during past 2 summers.	3	0
Tree planting is not something we can "catch up" on in a few years - you can't make a tree grow faster.	3	0
We need more trees with a growing population. With legalization of cannabis, we need cleaner air. Trees will help	3	0
I can't see how decreasing tree planting will save the budget. Trees are vital to cleaner air in our city and it takes ages for them to grow	2	1
Why are they reducing investment in the tree canopy? Make Calgary even uglier? but lets support more new communities (sarcasm)	3	1
Calgarys tree canopy already lacks compared to other major cities and now they want to kill it even more? Who plans this stuff?	2	1



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Whatever happens,don't stop planting more trees, there vital for a great city, so are more vibrant streets. City needs to fix its priorities	2	1
Since the snowtember event trees that need treatment have not received it. Why are we putting them at further risk?	7	0
Trees support management of carbon emissions. Please don't cut back services in light of very serious climate change happening NOW.	6	1
Completely agree with focus on maintaining existing forest rather than new plantings.	2	1
Urban forestry should not be reduced. In order to meet the MDP targets that were set, we need to increase service levels.	8	0
I don't see any cuts to city council, city staff and salaries. We are in a recession you know. If corporations can do it so can CoC.	1	2
Urban forestry service levels should not decrease. Our environment is important. So is beautification of our city. We need natural areas.	5	0
We need to continue planting more trees that do well in Calgary (ie not birch) but regular watering critical to their survival. Love trees!	5	0
This is one of the things that makes Calgary's downtown nice to walk around. More trees!	5	0
We had snowtember and we need to keep investing in trees. Do not cut funding	4	0
We need more trees, especially to replace ones that die, become too old/large, or diseased.	3	0
We need to plant more trees AND protect existing ones. Get community involved in planting and caring for trees.	4	0



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Stop wasting money on Caragana removal.	0	3
scale back as they have reached the end of the massive recovery project, but dont reduce such that trees die off due neglect	0	0
Street trees make our neighbourhoods more liveable in so many ways! Please don't cut funding in this area.	5	0
We should plant many more trees to combat climate change and to beautify our city. More trees and natural beauty also improve mental health.	2	1
Urban Forestry should be increased instead of decreased. We have to harvest our forest. Why aren't we embracing the forest industry? I believe we could benefit from our own renewable resources.		
We lost so much of our urban forest canopy and trees enhance quality of life. We haven't fully replaced the ones we lost in Snowtember so I'd like this to either remain the same service level or increase.		
Urban Forestry - increase \$\$ to plant more trees and flowers		
Focus on urban forestry. New planting vs. extending life span of old trees.		
Greenery is important for urban areas. Now let's talk about the cities addiction to building expensive new communities...	4	2
Plant urban street trees with better design. Putting them in sidewalks with barely any water permeating to roots doesn't work.	3	0
More money for trees, please. We need a robust canopy for quality of life and to offset the impacts of climate change.	3	0



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The money that the city wants to spend on the Olympics should go to keep our urban forest healthy. Delaying maintenance will cost more.	3	0
Please increase trees in Calgary - Calgary is so barren and hot in the summer. Old neighbourhoods are nicer than most new ones.	7	0
Ensure success of trees in new areas by mandating planting & 5 year maintenance as part of developers responsibility.	6	0
I do not support a reduction to urban forestry. This seems inconsistent with increased emphasis on climate change and the environment.	3	1
Very disappointing. Street trees and our urban canopy contribute to community well-being in so many ways. This needs more support not less.	4	1
It's ridiculous to cut back on trees. They literally give us oxygen to breathe!	0	0
There is still recovery efforts required from Snowtember. Please allow budget to make this happen.		
What is plan for black knot (black clumbs) killing trees redirect funding		
Urban forestry; ↓ in planting shift to ↑ in care		
Urban forest increase not decrease		
I love our green spaces & forest and its important they be maintained & enhances. They are an important and well-used resource!		
Urban Forestry - Keep the trees we have! They're dying		



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we're going to lose lots of trees b/c they're top heavy in the case of a major weather-event. How will ↓ service level account for this?		
I feel like planting trees would be less expensive than monitoring them. I also think that it's important to continue to plant trees to add more (preferably) or to replace the ones that are being cut down (smiley face)		
I want to see more new trees. More + more!! At minimum keep status quo, but I want more trees always!		
This concerns me because in new communities trees are being removed and we need more planted		
More green spaces - urban (core/care/cave - illegible) - look at what's existing		
I support this. I see a lot of young trees that are dead so this is a good plan		
I would prefer to see them planting new trees. They could ask community associations to help with the maintenance of trees		
This is a positive step so we can nature the trees to establish a strong canopy		
This will be fine to decrease.		
Want to see more trees. Green plants are important to mental health.		
more trees do not remove please we need them		
Please stop cutting down out mature tress to make generic cement parks		
we need trees that have died replaced trees in inner city are very important.		



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<p>urban forestry is important the average tree only lasts 10 yrs in the city. We should up that number!</p>		
<p>This would negatively affect me because planting new trees should be prioritized.</p>		
<p>Urban forestry decrease of level of service will greatly affect me and the community as a whole negatively because it will lessen the oxygen/fresh level around the city, it will lessen as well the CO2 absorption (people and cars pollution)...Pls consider "increasing".</p>		
<p>This is a negative impact because we need more trees. They clean our air, and seeing them brings about quality of life.</p>		
<p>We should allow people to grow and maintain flowers in greenways in front of their homes.</p>		
<p>More trees should be planted so you can breathe cleaner air. Urban Forestry should ↑.</p>		
<p>Trees make things more beautiful and kids don't get enough exposure to nature. More trees would give them more opportunity to interact with nature.</p>		
<p>☺ focus on watering trees so they don't die & have to be replaced. ☹ reduced tree planting. We want more "NeighbourWoods" like programs.</p>		
<p>Planting new trees is as important as maintaining trees. This is a service that should increase.</p>		
<p>As long as we're maintaining or increasing tree coverage I'm happy. We cannot lose tree coverage.</p>		



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Urban Forestry Negative impact b/c more trees are better for our health & well being.		
Urban Forestry Concerned b/c we also need to better maintain trees/shrubs in alleyways b/c impact to people's cars.		
45 - totally appropriate choices!!! More efficient to focus on sidewalks & pathways		
Pet ownership ↓; Taxi/Limo ↓; Urban Forestry, Social Programs, Public Transit (Green Line), Development Approvals (↑)		
Should increase . To increase greenery, reduce oxygen content in the air, help everyone		
Urban forestry should increase to improve oxygen levels		
The impact of this will be less green space in the City - We need more tree in the City		

Streets

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Reduced life maintenance affects me as it causes more work / congestion when they do work on issues.		
More \$ allocated to clear smaller side streets.		
Desire for improved street design for better traffic flow. More higher flow more higher flow roads (freeways like the U.S.)		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Too many stop lights, takes too long to travel anywhere. Don't like reduction of speed limit proposal. Need better roads to make it easier to travel.		
Increase in maintenance for potholes. Go back how they used to pave 20 years ago. It was higher quality. Need to take care of potholes sooner.		
Continue to clear snow and ice. This service should be increased rather than decreased.		
With less traffic on the streets We can get to school and programs without having to slow down for construction.		
Streets are great		
Who foots the bill once we are needing new roads or repairs on old ones. E.g. new communities.		
City fences along Sarcee Trail (John Laurie up to Country Hills) are in a horrid state! When will the City upgrade them to sound barriers? Increased traffic flow there has significantly increased sound/noise. Driving along Sarcee looks like the City doesn't care!		
The city is decreasing funding for 3 important things and increasing funding for a whole lot of silly wasteful things?	19	1
A lack of funding for Active Transportation is not in line with any of the goals of the City of Calgary.	7	8
I would rather see a decrease in support for sidewalks and increase support for streets. The majority of citizens live in the suburbs.	3	16
Cars get too much money, reduce spending on cars	7	11



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

If you don't improve the clearing of windrows, many Calgarians with limited mobility are going to isolated this winter!!!	4	9
I strongly support reductions in major road construction. This is a major drain on capital and is a long-term lifecycle liability.	4	6
Reductions to the already paltry amounts to Main Streets and Complete Streets actively hinders improving our City.	4	7
Reducing the budget for road repairs and snow removal is detrimental to all Calgarians. We should at the very least maintain this budget.	8	1
How are we going to pay for the improvements needed to make residential roads 40km/hr? Doesn't seem possible if budget is decreased.	2	0
I support the decrease in funding for new road construction. The money is better used investing in transit... Hello Green Line north.	5	6
Priorities are misplaced here. Need more thought/development for streets instead of paths and bikes.	5	3
City needs to focus on keeping vehicles moving efficiently. Unnecessary idling vehicles from gridlock/stop lights is no friend to the enviro	6	1
I support the reduction to spending on streets. Transportation funding should be focused on walking, cycling and transit	2	6
The snow and ice policies need to be revised to allow for complete snow removal.	1	2
Roads does not need any more traffic signals. They keep installing in so many places that isn't necessary	3	3



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Increase spending on streets and infrastructure now. Costs will only go up and getting people working during the downturn is essential.	4	1
If decreasing speed to 40 km/h in residential areas, you may as well decrease street maintenance too.	2	6
Would reduce road construction but increase infrastructure that supports active transportation - sidewalks/pathways - building connectivity	3	4
Snow clearing of our streets are deplorable we need increased service not decrease. What about our safety on snow covered roads	3	1
Get a consultant from another city like Toronto to come in and review your snow removal policy. Worst part about living in Calgary by far.	6	2
Service level needs to be increased. Lost time due to inefficient roads costs everyone time and money. Roads before pathways.	7	2
Active transportation options are key to reducing long-term health expenditures.	6	4
Less funding for snow removal. Nice. You think Edmonton will provide freebies so we can get to work safely?	2	0
Reducing Streets lifecycle maintenance is not prudent - it will only come back to cost us many times more later. Short sighted to cut.	7	1
The city has a very large investment in road infrastructure. Reducing investment in life cycle maintenance would further deteriorate roadway	6	2
Agree that spending on Street Maintenance is way too high... Consider sun setting some streets to reduce our inventory as well	2	2



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

I would like to see snow removal on snow routes. It is impossible to park after the plows have been by. Why leave the mess for your citizens	1	1
Need more safe on-street bike routes. It is a safety concern. Even if reducing maintenance on bridges and streets, keep Calgarians safe.	7	4
Please do not over focus on road clearing in residential areas. People like to whine but they need to realize we live in a winter area.	5	0
Stop snow ploughing in residential areas. The current practice leaves icy berms which affect pedestrians & people trying to shovel walks.	2	0
I would support a review of the efficiency of current road construction and maintenance services. Are we getting a good ROI?	2	0
Focus on plowing downtown roads. The current mandate gives visitors to the "city" a very poor impression.	0	0
Demand developers fund new interchange projects and use the decreased budget to maintain capacity on existing roads (ex. Crowchild Tr.)	6	1
Road signs are not retrieved. asked city worker to remove a sign that was in backlane downtown for over a year - was told "not my job". waste of \$	3	1
Elbow is repaved so often. why not do things better instead of more often	3	0
Why are we investing less in roads? We are a city that sees -30 temperatures... when will our city council understand that?	2	4
Don't decrease on streets. We need better snow removal and there's so many pot holes that need to be fixed.	4	0



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

increase roads and snow clearing	3	1
Reducing maintenance on infrastructure is never a good idea. We need to maintain what we have instead of building more.	5	0
Strongly disagree with cuts as they relate to Main Streets initiative, and urban tree canopy. Must invest considering higher pop density	8	1
Main Streets, Active Transportation, and Transit are of utmost importance and should not be discarded let alone even cut.	4	1
Ending the Main Streets program along major corridors is an ineffective idea. Densification is the most efficient way to grow the city.	5	1
DO NOT reduce lifecycle maintenance on streets, interchanges, etc. They are already suffering from lack of maintenance! Safety issue !!	2	0
Inner city Calgary continually needs improvement, and many of these communities are long overdue. Quality of life and safety are key	5	0
Major interchanges should be developer cost installed with new community construction unlike Shawnessy 162 Av & Hwy 22A/Macleod Tr for ex	1	0
Main Streets, in inner city Ed trail/ bridgeland is important to make these areas accessible & desirable to live/work to increase populatio	3	0
We need more infrastructure to reduce traffic jams during rush hour and reduce traffic accidents. We don't need to increase traffic signals	1	0
Main streets needs to be fully funded. This has a huge impact on our City liveability. Upzoning already occured! (Not enough room on form!)	3	1



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Why isn't main streets specifically listed as something that's receiving a reduction?? This is a crucial aspect to mobility, economic diversi	2	1
support less budget on car infrastructure, but want main streets infrastructure improvements. grouping them together in engag. doesn't work.	3	1
Main streets/planning policy key to achieving MDP/CTP goals. Why aren't we basing the budget on our long term vision?	2	1
I support the reduction in large interchange and widening projects, but lifecycle work is not sufficiently funded and should not be lowered	1	0
This unbelievable, great cities have well developed inner cities and u want to invest in urban sprawl?As a young Calgarian this is horrible	4	1
This is a poor idea given one of the more popular nicknames for deerfoot trail is the deerfoot parking lot, that and the abysmal snow removal	0	3
Top priority is snow + ice clearing - ice free sidewalks and streets as much as possible. See fall numbers + broken bones last year.	2	1
Increases need to be put in place for paving alleys and fixing potholes. To pay for these increases, cut city wages & hire non-union staff	2	2
The spending on road maintenance and repair needs to increase, not decrease. Those who don't drive an SUV or truck should not be punished.	4	2
Streets service level should be increased, not decreased. It is important to have sufficient infrastructure and maintenance of streets.	3	1



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

I am against the reduction on the maintenance of streets. The potholes already take too long to fix and can cause crashes on motorcycles	2	2
Decreasing infrastructure spending is shortsighted, roads and bridges need more attention as they age. Otherwise our city grinds to a halt.	7	2
Please invest in the planned 8 Street SW And 13 Avenue SW Beltline and Downtown pedestrian improvements and better connect the cycle track.	8	0
Include Main Streets planning and capital funding - keep the momentum and start building Main Streets!	6	0
Changing signals is a great way to improved pedestrian/cyclist safety at intersections at a low cost!	4	0
The City needs to invest in a fleet of snow removing equipment and stop relying on other municipalities and chinooks to do their job!	3	3
Calgary is quite congested and a decrease in funding would affect its livability.	0	4
the the roads in winter are treacherous and dangerous, to reduce even further would be criminal.	3	1
Snow and ice removal budget decrease might not be a good idea, unless funds are being reallocated from other parts of the streets budget.	0	1
Roads are crappy. Roadwork when done takes forever. Snow clearing response is inadequate for a city our size.	1	1
Glad major road construction will be less. Yes, do more low cost changes such as traffic calming. Don't like funding cuts to Mainstreet	3	1



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Keep revitalizing streets. Get additional work done during disturbance, widen sidewalks, safer intersections, and needed infrastructure work	2	0
Please increase investments in the cycletrack network and expand it out to the inner suburbs and well as maintain it better, esp in winter.	7	2
Targeted safety improvements for streets should be an emphasis on "road diets" wherever possible to induce proper traffic speeds.	2	0
It would be really awesome if Calgary was up to par with snow removal. It's the worst in the country.	2	1
The Streets plan does not reference any investment in building on Calgary's cycling strategy and promoting active & safe transportation.	1	2
Make sure that decrease in streets doesn't impact cycle track strategy - more connections are needed	5	3
Do not cut investments in streets and roads. It will make it more expensive. An ounce of prevention prevents a pound of cure	2	1
We need to make commuters more directly responsible for road construction and maintenance. Users should pay! Toll roads, congestion pricing!	4	1
Please do not reduce lifecycle maintenance on streets, interchanges and bridges, or else we will be left with crumbling infrastructure.	7	0
I agree with improving light timing and traffic signal optimization.	4	0
Do not reduce the snow clearing for PATHS and SIDEWALKS and Roads needs to work with Transit and Parks to not block each other	10	0



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Cycling strategy needs to be increased to deal with issues such as super dangerous section on 5thST from 17th Ave to Elbow river	9	5
Yes, find efficiencies in street maint. Often see plows working on roads that are already in safe driving condition (like bare and dry)	3	1
Targeted safety improvements! Seems better than just putting up speed limit signs. Design traffic calmed neighbourhoods!	6	1
Invest in inner city communities and stop diverting funds to the suburbs! You're doing the opposite of making this city a livable space	4	5
Focus improvements to streets on encouraging multiple modes of transportation (transit, walking, cycling). This will help everyone!	5	2
Reducing investment in roads is the stupidest thing I've ever heard of.	3	2
I don't feel that citizens are qualified to comment on whether reduced life cycle maintenance is a good or bad idea.	3	0
I have reviewed Council's policy on snow and ice removal and it is too vague. Need clearer direction on priority areas.	3	0
There some reductions are necessary. compost garbage for the winter to biweekly, cutting the grass on the park beside our home biweekly	1	0
The strength of a city and its livability is tied to main streets. Please prioritize the Main Streets initiative and ped/cycling initiatives	6	4
Maintenance is safety related. Please fund Infrastructure tied to Main Streets. How meeting MDP targets without public realm =less livable	1	2



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

One person creating post after post about increasing Main Streets funding. Not representative of the opinion of the vast majority of us.	3	3
Stop wasting money on poorly designed and expensive art the the tax payers can't afford. It'd be nice to get a tax break for once.	2	1
if streets means moving away from complete streets, I'm concerned. Ensure the Complete Streets Policy is adhered to (new and upgrades to existing infrastructure)		
On-street cycle facilities need to be established and improved. Cycle tracks downtown need to be improved consistent with Council Direction in 2016.		
How can you plow what isn't there (sidewalks & paved roads) Maintstreets!		
Streets should increase. Need more \$\$ for pothole repair		
Actively remove snow from residences		
Increase focus on complete streets & main streets. This brings more amenities to the area. With a child, I want to live in neighbourhoods that have options to move around and have the infrastructure to support this.		
Worries me a little because some of the streets are already so full of holes & cracks		
Snow and ice control - increaes service level		
If we decrease spending on new roads infrastructure, we should have an increase in spending in public transit so people can still move around		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

We should prioritize high density transit as a primary access method in all new developments, even if it reduces personal vehicle access.	8	1
Agree with cutting funding to streets. Use some of the savings to increase funding for active transport. and completion of Green Line LRT	6	4
Reduce the amount of green bins collection to once every two weeks.	7	0
Cycling not even mentioned! Cycling infrastructure is still lacking, and especially intersections and intra-network connections.	11	4
Council's policy on snow removal is insufficient and does not meet basic needs of those with crutches, strollers, wheelchairs, etc	5	2
Increase snow removal! It's frustrating when a large snow fall happens & has been predicted for days, but the city halts due to unsafe road.	3	0
Close painted bike lanes in the winter in areas where they are rarely used, and allow traffic and/or parking.	5	5
Increase fines for bikes on sidewalks or going the wrong way etc. in bike lane.	7	6
Encourage education for cyclists by offering CAN-BIKE courses. No infrastructure is needed if a cyclist knows how to ride on the road.	1	5
Less bike lanes and bike paths please. Every poll done shows Calgarians don't want these and don't use them.	3	10
On street cycling infrastructure should be available for use by cyclists, mobility or push scooters, wheelchair users, rollerbladers	7	0



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Need more bike lanes, protected infrastructure, and improved bike ways from suburban/inner city to downtown pathways and network connections	6	0
Improved opportunity, and equity of transit, active transport options reduces strain on road infra, and allows diff allocation of resources	4	0
Take the money from art increase & invest in maintaining infrastructure. Get back to providing services not fluff. Streets are falling apart	0	0
More money for protected bike lanes please. Yes to less money for new roads. Stop - building interchanges - we can't afford them.	8	0
Pls clear sidewalks & bus stops before Roads. Plowing roads pushes snow on sidewalks and bus stops, ppl with mobility issues trapped in homes	4	0
What's the most efficient way to get people around? Fund that. Bike lanes, bus lanes! No more road expansions, please, too expensive,	8	0
Please invest in Main Streets! Inner-city neighbourhoods are neglected. If we care about investing in this City it starts with Main Streets.	9	0
PLEASE focus on lower speed limits and traffic calming initiatives.	10	0
The City is looking into spending billions on the Olympics, and yet wants to cut Mainstreets and Complete Streets?! Not acceptable.	6	0
Living in a vibrant inner city community, there needs to be continued focus on ways to engage visitors and residents in the community	6	0
Please invest in Main Streets to continue the excellent momentum of this community-supported project.	10	0



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

The streets have too many pot holes. Increase the budget for the pothole patrol. I don't want to pay for my car to damaged by the potholes.	0	1
If streets are cut - move more money to cycling infrastructure. More equitable and cheaper to maintain.	10	0
Please support main streets, walking and pathway development. More cycling networks please and more accessibility for disabled persons.	10	0
Studies prove the financial and health benefits of active commuting like cycling. Please prioritize safe cycling on Calgary's streets.	8	0
Yes decreased new road building but Increase focus on traffic calming and safety measures to improve pedestrian and cyclist safety	5	0
Street funding should prioritize traffic calming and on street bike infrastructure.	6	1
Street funding should prioritize redesigning roads for safety, especially for pedestrians and cyclists.	6	1
Engineered speed control in Bridgeland is required. We live just off of 4th Ave NE. Speed there is a problem.	3	1
I support lower investment on major roads. Billions thrown at more car lanes never reduces traffic. Spend the money on sustainable options	4	1
Clear snow better for pedestrians as you were directed by council on June 25, 2018. Maintaining service as-is puts me at risk of falls.	4	1
We need more separated cycle tracks to continue bringing Calgary into the future and making this a city where people want to live.	3	2



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Streets need to focus on traffic calming. Residential speeds will be reduced, need to have budget to implement curb bulb outs, speed bumps..	5	2
Streets need to provide separated cycling infrastructure. This infrastructure is used disproportionately by children, elderly and poor.	5	2
Yellow centrelines are proven to increase speeds and we spend money to maintain them. Why?	0	1
A single person posting over and over again about their hatred of cars, suburbs and a desire for everyone in the city to ride bicycles.	2	2
Streets should be first priority! Especially improved cycling and pedestrian infrastructure, then snow clearance.	5	1
Increase protected cycling and pedestrian infrastructure; limit car-only road projects.	5	1
I don't get snow removal on my cul de sac. Never have. If you "maintain" that budget, will the main roads suffer too? Hire private	0	0
We need more budget for more cycle tracks and bike lanes around the city, and for maintenance on existing cycle tracks (especially 8th Ave S	1	0
Increase road construction for communities such as Evanston-when will the 14th street exit onto Stoney be completed? Also Saddleridge-96 Av?	0	1
Strongly agree with reducing investment in interchanges and road widening. Invest in walking & biking instead: cost-effective and healthy.	0	0
Road Repair needs to remain a priority -		
Increase synchronization between traffic lights and c-trains. Wait times impact travel times negatively.		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Streets is snow removal ↓'s transit + transportation ↓'s; Thanks		
Snow removal? Would like this to stay the same or move to increase. Current level of service is good - could be better @ times.		
Snow removal to remain the same.		
If streets service goes down then transit + pathways has to go up.		
Maintaining level of maintenance on street repairs.		
Increase snow + ice removal on roads essential for a winter city. Less of much \$ + productivity in Calgary with snow events.		
needs to improve snow/ice removal. This should be moved to increase.		
More streets to increase. Our city continues to grow and past improvements have made a difference and if we decrease, we're moving backwards		
spend more \$ on street maintenance rather than public art		
More investing in preparedness for snow clearing, salting major roads NE		
Our streets in front of our house (not a main street, across from playground) never gets plowed. It is very frustrating to pay so many taxes and cannot drive our street safely		
(right arrow) need to fix all the potholes!		
Kensington Area - congested! So frustrating. Better to go underground		
west ring road - surprised to hear that they're twinning the bridge		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

snow removal increased!!		
Need better roads to make it better/easier to get around. Current network is too difficult to get around in timely matter.		
Fill the potholes not the IOC pots. Better/more oversight quality assurance of contractors		
I am ok with less new construction; but snow removal should really be improved. It is awful in Chaparral Valley		
I'm ok with that recommendation		
I don't like the reduction. They struggle with their current budget. I		
These seem like reasonable priorities to me. Maintenance of current over construction of new is a good idea.		
LOOK TO SEE WHATS IMPORTANT & what's not		
THE PLANNERS DON'T DRIVE THE ROADS/USE THE SYSTEM		
Streets should still continue to build new infrastructure especially in new communities to support daily commutes		
Progress of weaselled & The Ring Road Is it approved?		
When the snow falls our side streets are very bad. I know we can't increase all, but when the streets are bad we really feel the impact		
More Longterm planning for roads construction - Bridge development for future roads		
- misplaced/not used bike paths (ie. Costco 11 st SE) sundance		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Why do we spend \$ on things we don't use?		
Glad to see less spending on roads.		
snow removed on major pedestrian routes is poor esp. on city owned areas (e.g. 8th St Underpass)		
walking safely		
Prioritize cycling in the city.		
Improve sidewalks, curb cuts, intersections		
Beddington Tr. Should be accessible by Deerfoot Trail Southbound		
More lighted flashing crosswalks (for safety concerns) ex Sandarac Dr / Sandarac Rd		
Need to fix potholes more quickly.		
Do more education on how to use the roads properly in different languages (merging etc.)		
→moving. Above ground power lines/underground 17th Ave		
Roads →Painting Roads - Timing - Should be more efficient.		
There doesn't seem to be a master plan on synchronizing the traffic lights.		
Prioritize snow removal/cleaning the streets.		
You can hardly see the paint on the roads. Not shining to reflection of headlights. Patchy paint.		
Pave all back alleys. Use recycled pavement to do this.		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Why is there no regular paint maintenance on my street? Should be an annual (better lifecycle maintenance).		
Build livable multi-modal infrastructure & follow the MDP. Lots of inconsistency in this engagement b/w (2) Sidewalks & (45) Pathways & Streets.		
This is a negative impact b/c snow clearing should be improved. I take transit or car to school and snowy roads affects me getting there on time.		
This would not affect me, service is OK now, though it could be better.		
Would like to see increase in Streets maintenance, especially snow removal in back roads.		
Improve safety by adding lights at crosswalks, especially in school zones. Traffic calming measures should be added.		
Snow shovel on street should get more budget.		
Snow shovel on streets & roads.		
Better roads quality.		
Snow removal should be increased! We live in on area w/ lots of construction which makes it very bad and unsafe.		
It's taking too long to complete bridge project. Reduced speeds even when no work is happening and is contributing to congestion.		
Deerfoot merge onto Glenmore is dangerous because of the yield. Safety at this location is an issue.		



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<p>This seems like it makes sense. But if 93% are feeling roads are safe, why are we increasing targeted safety improvements.</p>		
<p>Negative impact b/c snow removal should increase to enhance safety.</p>		
<p>Negative effect on Calgary b/c lifecycle maintenance is a safety issue especially given our weather. This should be an increase.</p>		
<p>Implement a pay for use system to offset subsidies needed to build roads for outskirts communities.</p>		
<p>This would be a positive move. Construction has been steady for a long time, it seems like a good time to reduce construction.</p>		
<p>Reducing major infrastructure assumes everything is up to date. It seems like there are still areas that need improvement.</p>		
<p>This should be a top priority. Roads are the most used by people. Poor quality roads impact ability to do business.</p>		
<p>We should be increasing building of new roads and improving snow clearing.</p>		
<p>This affects me because I drive a lot and service of roads should be maintained.</p>		
<p>cycling funding & expanding them and prioritizing on having them better connected</p>		
<p>doing a good job of maintaining streets and intersections ples keep it as is</p>		
<p>Don't spend so much on snow clearing</p>		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

More money & effort on enforcement of cycling infractions - bylaw.		
Streets We are doing construction everywhere all at once so we are not doing specific things very well/high quality		
Streets Positive b/c we need to maintain current roads instead of building new ones.		
Streets concerning b/c we need to keep our streets maintained.		
Streets. When building, build for the future, instead of constant fixes and upgrades. *negative effect*		
Streets Negative impact because we need to speed up and complete current construction to get traffic moving.		
Streets It concerns me because the potholes are already very bad		
Streets It could help with reducing the amount of construction		
Streets Need to improve maintenance of roadway landscaping. It's already gotten worse.		
Streets This would affect me because the effect of potholes is hard on our car and budget		
Streets Concerned with how we plan our road construction. We need to build our roads for the future so we're not in constant construction		
Streets Ok. Finish the work being done but then don't start a whole bunch of new major projects		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Streets →bettering, making safer the connections and intersections from roads to highway as an ex.		
Streets Plan functional traffic studies when communities are being built; not later on!		
Streets Good to decrease building so we can increase maintenance e.g. paint lines on roads = ↑ need quality.		
45 - totally appropriate choices!!! More efficient to focus on sidewalks & pathways		
Southern stretch of Deerfoot from Seton to Glenmore is a challenge and there are significant safety concerns. Work more with province to improve this		
Snow removal is appalling after major storms. Removal in some areas causes crazy ice conditions. Need to look at east coast solutions + expand budget		
More oversight/quality assurance of contractors who are working too slow i.e. BRT Good work but it's taking too long		
Previous developed are ie Harvest Hills, Coventry, Beddington are starting to look HORRIBLE!!Who is responsible as some city fencing etc.		
Fill the potholes not the IOC pots. Better/more oversight quality assurance of contractors		
I want a better service regarding snow removal etc.		
Efficient transportation is important		
More sensible snow removal process. Other places do it more intentionally		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Want snow removal in residential areas		
When you talk about maintaining snow removal level, how can you say maintain when there's no level to begin with in NE?		
Streets → regarding snow clearing at roads & in streets. Budget need to be improve cleaning of streets in winter		
This may impact street cleaning and snow removal. This is already difficult and will become more with decrease in budget.		
Snow & ice clearing should increase		
Traffic safety and signal optimization are particularly important in NE		
Residential snow removal to be increased because I couldn't park in my community for 3 weeks. It wasn't plowed.		
Please remove the snow on time! Prevents me from getting to work on time. Move from decrease to increase.		
Agree with this service level		

Property Assessment

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
Property assessment is irrelevant		
unbelievable this is decrease service and you write about improvements try decreasing council size and pay	11	2



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Assessors need to be empowered to change property tax assessments. Right now they are not. Fewer appeals would save lots of \$	0	0
I support fair taxes as they provide needed services however those living in the inner city are still over taxed for aging infrastructure.	3	1
Developers should be on the hook for more infrastructure. Stop giving them a free pass.	12	1
City has hoarded over 2billion in proptax already, DECREASE! Most services are privatized, overpriced, but city votes increase?city shld pay	2	3
There has to be a way to cut costs on property assessments. This city is over taxing Calgarians period. Quit raising taxes find ways to save	1	5
i expected more as i know there is a lot of dead weight and areas at the city that could be cut.	0	2
reduce my taxes	3	1
If you take away parking for bike lanes then affected property owners should get a tax reduction.	3	9
Please limit tax hikes to provincial inflation rate or the hike in CPP payments, whichever is less.	0	0
Reduce the city's reliance on property taxes; now may be a good time to look at permits or pricing for storing vehicles on street.	2	2
This is vague, it's meaningless. I don't know what this means		
Why did it change fr. historical value to fair market value? food + other costs ↑		
agree w/decrease in service level for property assessment		



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Stakeholder Report Back: Verbatim Comments

November 13, 2018

Don't like how this this is conducted needs to improve. Shouldn't have to go in and fight it when not done right.		
Anything that makes it easier to debate your assessment; especially via the use of technology		
Makes sense as annual my property value fluctuates - tax bill does to - good to hear that this budget is going down		
Makes sense to assess houses based on square footage and the areas they're located		
Property Assessment decrease		
Better communicate why assessments increase.		
This is reasonable if they cut costs on things like mail outs which are unnecessary.		
Assessments should improve accuracy so houses are not grouped in the wrong categories causing their taxes to go up unreasonably.		
45 - totally appropriate choices!!! More efficient to focus on sidewalks & pathways		
This means property tax increase. The tax is already very high		
Property tax continues to increase. Concerned about how Olympics will impact this.		

Other/General

Verbatim Comments	Thumbs up (online)	Thumbs down (online)
I'm OK with all of those.	0	3



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Stakeholder Report Back: Verbatim Comments

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Decrease salaries and benefits of all city staff. Eliminate defined benefit pensions. Use savings to lower taxes and user fees.	9	3
Increase investment to cycle tracks, public transit, and sidewalks - will encourage density, walkability, and lessening of car use.	8	3
Please don't decrease money for bike infrastructure. The pilot network needs new permanent curbs.	7	4
Continue investing in and building main streets, increased density deserves better streetscapes to improve non-auto access and transport.	6	3
City manager should be fired!	0	0
Stop the sprawl! Make commuters cover the costs of roads and road maintenance! Toll roads and congestion pricing! End suburban socialism!	8	9
People complaining about taxes above inflation should ask themselves how sprawl is the main contributing to this issue. Density saves money!	4	8
many of these can be reduced	1	0
We need increased investment in transit and transit priority (bus frequency, CTrain size) Calgary cannot move out of cars until this happens	11	1
I would say that green cart collection could be reduced to every other week in summer ,with the appropriate reduction in collection fees.	2	2
A ballpark dollar figure would help in a lot of these cases. It seems like a lot of these might be cheap, quick wins, but it's hard to tell	10	0
Happy to see improvements towards pedestrian infrastructure, and better community planning processes	11	7
most of these services need to be decreased	12	6
So many parasites on here demanding the city give them more money or throw cash at their little projects. Get a job or move out of my city.	14	17
We should not be providing financial aid for off reserve indigenous housing.	16	0
Calgary transit drivers need to be more approachable, and trained on their routes.	0	10



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No information on how to make input.	2	1
I'd like to see an increase in transparency. It's time to trim the fat on city Council. Cut the spending drain the swamp	0	0
More focus on main streets/complete streets is needed, if grown with local businesses and encouraging mixed-use and -income neighbourhoods.	15	14
Less than 1% of the population use the cycle tracks on an average day. No more funding for bike lanes and bike paths no one uses please.	19	20
We're 4 billion in debt, around \$3000 for every man, woman and child. How about an across the board decrease in everything?	9	4
I support investments that make the city more livable. I support mainstreets! No more money for the Olympic bid, please!	12	5
Inner city communities need investment in public realm. Our sidewalks are crumbling. Walking is a key mode of transportation.	11	7
We need to nurture and invest in our current communities instead of building new ones on the outskirts of the city that we can't sustain.	8	6
Echoing the notion that art should be locally commissioned and probably interactive. Public input and local artist exposure would serve well	3	4
I have a tough time walking in the winter. Can't imagine what seniors and those in wheelchairs must go through	7	4
What Main Streets are getting increases in service? Had 7 of 24 priorities identified have done what 2 /7! Can't fund priorities shameful	3	7
Recognizing that cycling vs motorists is so contentious why is the city removing Complete Streets? This is, by design, for ALL road users.	10	4
"Reduce ... complete + main streets" -- bad idea . finally getting proper streets and sidewalks in inner city and now you want it cut back!	6	3



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On my way to work today I counted 2 people on the bike lanes and hundreds of people using the roads. Please get rid of the bike lanes.	6	11
It is important to invest in our future and our city's future. I support more services to help with that!	0	5
It is important to NOT reduce investment in Main Street corridors such as Edmonton trail and 1 and 4th ave NE	3	5
Bridgeland 1stAve, EdmTr, 4St NE were promised revitalization.It's much needed for residents & businesses.The inner city needs investing in.	0	5
Residents/community assoc in Bridgeland have worked for years to improve the nbourhood. Don't stop supporting Main Streets, it's working.	0	0
Don't build roads with only cars in mind. The bike community need to be included.	9	3
Consider levy for infill, or new development to properly patch and pave road. Should go into city roads budget, for Cycle tracks/routes too.	4	0
Please continue to invest in main streets.	9	0
Maintain investment levels for street maintenance and transport infrastructure.	1	0
Trees help by reducing urban heat island, improve stormwater runoff, improving air quality and benefit mental health. Enhance don't cut!	7	0
Please pass a bylaw banning fire pits and then enforce it. The fines would cover the cost of enforcing it,	2	0
parks & arts		
A lot of the 'what we propose to do' are too vague.		
I'm ok for now with the service levels		
Bike rentals - where do they fall under for service		
Nothing here that seems terribly out of place		
it looks good. It's good service. I have no complaints in Calgary		
The recommendations make sense to me.		
Lots of focus on "admin" Less on actual services!		
it's a awesome place!!! [personal information removed] Miss Hello!!!		



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[personal information removed] (drawing of a shape with a variety of shapes inside it)		
Is there a depot where seniors can take items when they are downsizing? Somewhere convenient		
You guys are doing ok!		
"Thanks for taking our opinion"		
Olympics cost discrepancy why so many closed door meetings?		
Focus on meets needs rather than focusing of cars. Nutrition of kids is at risk		
More "consistency" in the provision of services More "insurance" that services will be provided.		
Would like the city to monitor rent control more		
I want to see responsible stewardship of our money. It should be run like a business. Everyday people are really affected by rising taxes.		
put it to voters/citizens to decide		
We need someone with vision to know when to do it. Don't		
Cosmetic dental care; Braces, Implants. Etc		
I've heard spending in Beltline is being reduced. I am very concerned. Too much tax \$ go to suburbs		
Police, Fire, good		
Urban forestry affordable housing arts & culture parks & open Spaces		
usually more service means more fees & can't just make it online because some people can't use the websites.		
overall fairly happy with The City		
No Olympics! - Economy can't handle it right now too much \$.		
City needs to be more technical.		
Would like the City to take a role in helping people find jobs. moving from one industry to another.		
As a Canadian citizen, Calgary resident the Property Assessment affects most and above the employment and Job for voters of Canada.		
I think this is good :)		
Support what is here		



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This looks good as is :)		
Based on how the priorities are set out on the chart, it looks like the City is and does a good job at juggling our city's needs.		
The schools are so cool!		
It helps animals and it can help the roads		
Looks like good positive steps [personal information removed]		
Similar concept than food trucks for produce. More street markets; combine trips; less time consuming		
When Cllrs meet in closed door meetings the public should have all the details. I think we should have the right to know. They abuse the system behind the door. It's my \$ I don't think they should do that		
When they want to increase their pay they should get public opinion. This is everybody's money.		
This looks about right.		
These service levels all look fine.		
I'm new here. I'll be better prepared to provide my opinion in the next budget cycle.		
Everything the City is doing is good. Whatever they're doing is enough. Increase jobs!		
33, 37, 44, 27		
Overall, it looks pretty good.		
thanks Naheed Nenshi (MRU Prof) I like you bro.		
43, 41, 3, 21, 22		
11, 13, 14, 27, 34, 39, 43		