



ONE CITY AWARDS

Making life better every day.
A celebration of our shared values.

CATEGORIES								
CITIZEN IMPACT	CORPORATE IMPACT	SOCIAL	ECONOMIC	ENVIRONMENTAL	EVERYDAY HERO	LEADERSHIP	INNOVATION	SAFETY
Exceptional service to external customers	Exceptional service to internal customers	Significant contribution to strengthening the social well-being of Calgarians	Significant contribution to improving the economic well-being of Calgarians	Significant contribution to caring for the environmental well-being of Calgarians	Makes a positive difference in the workplace for colleagues and/or citizens	Enhances the workplace to make employees feel included, respected, and valued through inspiring formal or informal leadership	Develops a creative new approach, practice or process to address a specific challenge or opportunity in the organization	Demonstrates a commitment to improve the health, safety and well-being of our employees
CRITERIA*								
Demonstrates the service promise to external customers	Demonstrates the service promise to internal customers	Enhances social conditions	Improves efficiency and/or cost-effectiveness	Supports environmental priorities	A consistent, high performer	Acts with integrity, courage and honesty	We know that innovation can look different and we don't want to put a box around it.	Considers health and safety issues in all actions and decisions
Shows initiative and takes responsibility	Shows initiative and takes responsibility	Considers equity and inclusion	Contributes to strengthening the resilience of Calgary's economy	Environmental protection and stewardship	Encourages and inspires others	Strategic thinking, decision making and continuous learning	Tell us your story about innovation at The City of Calgary and how it's making an impact.	Communicates and recognizes
Anticipates customer needs	Anticipates customer needs	Promotes civic engagement, social cohesion and community	Sets an example for others	Awareness and education	Shares knowledge and helps others	A passion for public service		Responds quickly and appropriately
Uses subject matter expertise	Uses subject matter expertise	Sets an example for others	Immediate or long term economic benefit	Sets an example for others	A positive ambassador for The City	Communicates, builds relationships and strengthens teamwork		Sets an example for others
Demonstrates flexibility and responsiveness	Demonstrates flexibility and responsiveness	Immediate or long term social benefit		Immediate or long term environmental benefit	Contributes to a happy and healthy workplace			
ELIGIBILITY (team and / or individual)								

Nominations open February 1 to March 1, 2019. Visit myCity/OneCityAwards for more information.

INDIVIDUAL RESPONSIBILITY & COLLECTIVE ACCOUNTABILITY

CHARACTER
we behave the right way

COMMITMENT
we are dedicated to the greater public good

COMPETENCE
we do the right things the right way

COLLABORATION
we work together for a common purpose

* For detailed criteria visit myCity/OneCityAwards