

ONE CITY AWARDS 2017

NOMINATION QUESTIONS

If you are thinking about submitting a One City Awards nomination and would like to know what kind of information is required, please feel free to preview the questions. The nomination categories and questions are listed below to help you prepare for an online submission.

It is recommended that one nomination be submitted for one category. You can check the <u>categories</u> to see which one is the most appropriate for your nomination. Remember to provide examples where relevant, ensure responses are clear and concise, and review your submission prior to sending.

Before you begin, please ensure you have the correct information for your nominee by checking the corporate organization chart on <u>myHRconnect</u>.

Information required for the nominee:

- First and last name
- Position title
- Business Unit

Choose from these categories to see the related nomination questions:

Note: Please review the <u>award criteria</u> and provide as much detail as possible when completing the nomination questions.

<u>Citizen Impact</u> <u>Corporate Impact</u> <u>Social</u> <u>Economic</u> <u>Environmental</u> <u>Everyday Hero</u> <u>Leadership</u> <u>Innovation</u> <u>Safety</u>

Citizen Impact

- Describe the situation where this individual/team provided exceptional service to external customers.
- What actions were taken by the individual/team to meet or exceed customer needs?
- What was the impact or result?
- How has the individual/team demonstrated the 4 Cs (Character, Commitment, Competence, Collaboration)?

Corporate Impact

- Describe the situation where this individual/team provided exceptional service to internal customers.
- What actions were taken by the individual/team to meet or exceed customer needs?
- What was the impact or result?
- How has the individual/team demonstrated the 4 Cs (Character, Commitment, Competence, Collaboration)?

Social

- Describe the situation where this individual/team made a significant contribution to strengthening the social well-being of Calgarians.
- What actions were taken by the individual/team?
- What was the impact or result?
- How has the individual/team demonstrated the 4 Cs (Character, Commitment, Competence, Collaboration)?

Economic

- Describe the situation where this individual/team made a significant contribution to strengthening the economic well-being of Calgarians.
- What actions were taken by the individual/team?
- What was the impact or result?
- How has the individual/team demonstrated the 4 Cs (Character, Commitment, Competence, Collaboration)?

Environmental

- Describe the situation where this individual/team made a significant contribution to strengthening the environmental well-being of Calgarians.
- What actions were taken by the individual/team?
- What was the impact or result?
- How has the individual/team demonstrated the 4 Cs (Character, Commitment, Competence, Collaboration)?

Everyday Hero

- We all know someone at work who makes a positive difference in the workplace for their colleagues and/or citizens. Tell us about your Everyday Hero and what makes them stand out.
- What actions were taken by the individual?
- What was the impact or result?
- How has your Everyday Hero demonstrated the 4 Cs to improve the workplace experience?

Leadership

- Individuals who provide leadership can make employees feel included, respected and valued. Tell us about an individual whose inspiring leadership in either a formal or informal leadership role makes a difference in the workplace.
- What actions were taken by the individual?
- What was the impact or result?
- How has this individual demonstrated the 4 Cs (Character, Commitment, Competence, Collaboration)?

Innovation

 We know that innovation can look different and we don't want to put a box around it. Tell us your story about innovation at The City and how it's making an impact. (Maximum 500 words)

Safety

- Describe the situation where this individual/team demonstrated a commitment to improve the health, safety and wellbeing of our employees.
- What actions were taken by the individual/team?
- What was the impact or result?
- How has the individual/team demonstrated the 4 Cs (Character, Commitment, Competence, Collaboration)?