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THE CITY OF CALGARY

NOTICE OF MOTION

NM 2011 October 19 Regular Meeting of Council 2011 11 07

RE: MAXIMIZING SERVICE DELIVERY AND WORKSPACE

ALDERMAN SHANE KEATING AND ALDERMAN PETER DEMONG

WHEREAS The City of Calgary is anticipating continuing growth over the next ten years and subsequently, we may realize a shortfall of up to 1350 work spaces;

AND WHEREAS The City of Calgary lacks the capital funds and physical work stations to address the increase in employees;

AND WHEREAS Calgarians are rapidly moving toward a 24/7 based society;

AND WHEREAS The City of Calgary is currently investigating initiatives including, but not limited to,

- A. Satellite offices for community based departments (development permits, Community and Neighbourhood Services and others),
- B. "E"-services,
- C. Feasibility of various workspace and work-style options such as flexible work schedules, telework and supportive technology;

AND WHEREAS The City of Calgary currently owns and operates the Municipal Building that houses over 2,000 work spaces, as well as other buildings throughout the city that are used for a portion of the day;

AND WHEREAS The City of Calgary needs to become more efficient and user friendly;

AND WHEREAS many City of Calgary resources are currently only available to Calgarians during "regular" work hours;

Signature of Member(s) of Council

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NOW THEREFORE BE IT RESOLVED that City Administration include in the Innovative Workplace Initiative options the following, but not limited to:

- A. A shift work concept;
- B. Extending the hours of City services during the week, and on Saturday;
- C. Offering improved convenience for our citizens to access City services;
- D. Move toward shared and flexible work spaces rather than dedicated workstations; and
- E. Assess the work/job types conducive to flexible work and logistics necessary to have flexible work schedules.

AND FURTHER BE IT RESOLVED, that Administration report back to Council by end of Quarter 2, 2012.

CALGARY CITY GLERK'S OFFICE

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