










Transit Safety Snapshot

For the period of Apr. 10 – Apr. 16, 2023

Transit Safety Snapshot | The City of Calgary is continually making operational improvements to enhance safety for Transit riders and the broader Calgary community. This is a weekly update to critical indicators of safety for Calgarians. **Transit riders are reminded that they can discreetly report immediate safety or security concerns by sending a text to 74100. Staff will assist and dispatch officers, if needed.**

Station Patrols	Calls for Service	Weapons-related Calls	Arrests Made	Charges Laid	Overdose Responses	People Gathered at LRT Stations at end of service	Referrals & Transports	Average Temperature	Security guard placements (based on incidents)
									
Current Week 684 ↑	Current Week 1,768 ↑	Current Week 5 ↓	Current Week 30 ↑	Current Week 310 →	Current Week 24 ↓	Current Week 80 ↓	Current Week 153 ↑	Current Week High: +17 Low: -5	Whitehorn Marlborough Rundle Chinook Heritage Southland Canyon-Meadows
Last Week 622	Last Week 1,727	Last Week 11	Last Week 23	Last Week 310	Last Week 28	Last Week 86	Last Week 84	Last Week High: +18 Low: -9	Tuscany Crowfoot Dalhousie 69 Street Westbrook City Hall
15-Week Trend →	15-Week Trend →	15-Week Trend →	15-Week Trend →	15-Week Trend →	15-Week Trend →	15-Week Trend →	15-Week Trend →	15-Week Trend →	Note: • The black arrow shows the trend over the last two weeks. • The green arrow represents a stable or favorable trend. • The red arrow represents a less favorable trend.

Both weapons-related calls and overdose responses continue to present an upward trend which presents an increased level of social disorder affecting the transit system and the community. Transit peace officers continue to respond to a high volume of service requests.

Wins of the Week | Highlights, Successes & Milestones

- Transit peace officers responded to a call for service relating to a 60-year-old male that was refusing to disembark from a Transit bus. The male had a disability that impaired his mobility and ability to communicate. Peace officers identified the male as a missing person, notified Calgary Police Service, and transported him to his residence.
- An operator observed two unaccompanied young children on a CTrain, both in distress. The operator informed the Operations Centre and Transit peace officers were dispatched. With the help of the officers, both children were reunited with their parents.

Recent Initiatives

- Additional measures were introduced to increase riders' feelings of safety and confidence in taking Transit. These include:
 - Expansion of The City and Calgary Police Joint Overnight Safety Initiative. Paired police officers and Transit peace officers to increase overnight patrols from four nights to seven nights a week.
 - Redeployment of peace officers from other operational areas to Transit areas of high concern along 7th Avenue.
 - Doubling of contracted security guards at stations from 8 to 16 and increasing to 24 by the end of April.
- Improvements to the design, maintenance of operation of Transit infrastructure (with the goal of preventing crime) were also announced. These include:
 - Safety announcements and increased cleaning at CTrain stations.
 - Rapid response to vandalism of Transit infrastructure.