



















# Transit Safety Snapshot

## For the period of Apr. 17 – Apr. 23, 2023

**Transit Safety Snapshot** | The City of Calgary is continually making operational improvements to enhance safety for Transit riders and the broader Calgary community. This is a weekly update to critical indicators of safety for Calgarians. **Transit riders are reminded that they can discreetly report immediate safety or security concerns by sending a text to 74100. Staff will assist and dispatch officers, if needed.**

Station Patrols	Calls for Service	Weapons-related calls	Arrests Made	Charges Laid	Overdose Responses	People gathered at LRT stations at end of service	Referrals & Transports	Average Temperature	Security guard placements (based on incidents)	
									<div>WhitehornTuscany</div> <div>MarlboroughCrowfoot</div> <div>RundleDalhousie</div> <div>Chinook69 Street</div> <div>HeritageWestbrook</div> <div>SouthlandCity Hall</div> <div>Canyon-Meadows</div>	
Current Week <b>722</b> ↑	Current Week <b>1,958</b> ↑	Current Week <b>6</b> ↑	Current Week <b>33</b> ↑	Current Week <b>407</b> ↑	Current Week <b>34</b> ↑	Current Week <b>80</b> →	Current Week <b>84</b> ↓	Current Week <b>High: +15</b> <b>Low: -5</b>		
Last Week <b>684</b>	Last Week <b>1,768</b>	Last Week <b>5</b>	Last Week <b>30</b>	Last Week <b>310</b>	Last Week <b>24</b>	Last Week <b>80</b>	Last Week <b>153</b>	Last Week <b>High: +17</b> <b>Low: -5</b>		
16-Week Trend 	16-Week Trend 	16-Week Trend 	16-Week Trend 	16-Week Trend 	16-Week Trend 	16-Week Trend 	16-Week Trend 	16-Week Trend 		
<div>The increase in arrests made and charges laid this week could be due to the increase in peace officers on duty on the Transit system.</div>										

Note:

- The black arrow shows the trend over the last two weeks.
- The green arrow represents a stable or favorable trend.
- The red arrow represents a less favorable trend.

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### Wins of the Week | Highlights, Successes & Milestones

- The Community Outreach Team (COT) and Calgary Police Service District 2 officers completed a joint outreach operation on CTrains on the West LRT.
- A person who doesn't have a fixed address approached a Transit peace officer and asked for assistance. The officer referred the client to the COT team, who was able to connect the client with the resources he needed. The Diversion team and the Calgary Drop-in Centre are currently working on getting the client a bus ticket to return to his home in Edmonton.
- The COT team often assists the vulnerable population with obtaining identification. This is a critical step to overcoming one of the barriers members of the vulnerable population face to access housing and income supports.

### Upcoming Initiative

- A six-week marketing campaign to promote the Transit Watch service will begin on May 1. Anecdotal evidence indicates limited awareness of the service. This campaign is anticipated to increase awareness of the Transit Watch service and encourage Transit riders to report unsafe behaviours with the option. The campaign will include:
  - A social media strategy
  - Radio and Spotify advertisements
  - A YouTube video
  - Outdoor advertising at Transit stations, platforms and on CTrains and buses