



















# Transit Safety Snapshot

## For the period of Mar. 27 – Apr. 2, 2023

**Transit Safety Snapshot** | The City of Calgary is continually making operational improvements to enhance safety for Transit riders and the broader Calgary community. This is a weekly update to critical indicators of safety for Calgarians. **Transit riders are reminded that they can discreetly report immediate safety or security concerns by sending a text to 74100. Staff will assist and dispatch officers, if needed.**

Station Patrols	Calls for Service	Weapons-related Calls	Arrests Made	Charges Laid	Overdose Responses	People Gathered at LRT Stations at end of service	Referrals & Transports	Average Temperature	Security guard placements (based on incidents)
									<div>Whitehorn Marlborough Rundle Chinook Heritage Southland Canyon-Meadows</div> <div>Tuscany Crowfoot Dalhousie 69 Street Westbrook City Hall</div>
Current Week <b>440</b> ↑	Current Week <b>1,530</b> ↑	Current Week <b>15</b> ↑	Current Week <b>26</b> →	Current Week <b>174</b> ↓	Current Week <b>34</b> ↑	Current Week <b>119</b> ↓	Current Week <b>174</b> ↑	Current Week <b>High: +11</b> <b>Low: -11</b>	
Last Week <b>361</b>	Last Week <b>1,464</b>	Last Week <b>13</b>	Last Week <b>26</b>	Last Week <b>201</b>	Last Week <b>22</b>	Last Week <b>145</b>	Last Week <b>113</b>	Last Week <b>High: +8</b> <b>Low: -9</b>	Note: • The black arrow shows the trend over the last two weeks. • The green arrow represents a stable or favorable trend. • The red arrow represents a less favorable trend.
13-Week Trend 	13-Week Trend 	13-Week Trend 	13-Week Trend 	13-Week Trend 	13-Week Trend 	13-Week Trend 	13-Week Trend 	13-Week Trend 	

### Wins of the Week | Highlights, Successes & Milestones

- The Community Outreach Team (COT) attended the 'Coffee with a Uniform' event at the North Hill Mall alongside officers from Calgary Police Service and Community Standards. The event was well attended by the public and it was a valuable opportunity to provide information and respond to questions and concerns.
- In January, Transit peace officers encountered an 18-year-old person with developmental disabilities who had been evicted from the family home. The individual had been sleeping on the CTrain and was unsure of how to obtain help. Peace officers took him to a safe shelter, assisted him with registering into the fair entry program for a bus pass, supported him with speaking with his high school guidance counselor, and helped advocate for housing and other supports. As an update to this story, the individual has now graduated from high school, secured a part-time job, and is transitioning into long-term housing.

### Upcoming Initiatives

- On Monday, April 3, it was announced that, effective immediately, additional safety personnel would be deployed to increase riders' feelings of safety and confidence in taking transit. The steps include:
  - Expansion of the Calgary Transit and Calgary Police Joint Overnight Safety Initiative. Paired police officers and Transit peace officers to increase overnight patrols from four nights to seven nights a week.
  - Redeployment of peace officers from other operational areas to Transit areas of high concern along 7th Avenue.
  - Doubling of contracted security guards at stations from 8 to 16 and increasing to 24 by the end of April.
- Improvements to the design, maintenance of operation of Transit infrastructure (with the goal of preventing crime) were also announced. This include:
  - Safety announcements and increased cleaning at CTrain stations.
  - Rapid response to vandalism of Transit infrastructure.