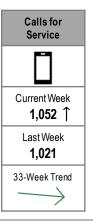


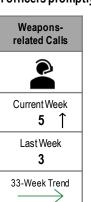
Transit Safety Snapshot

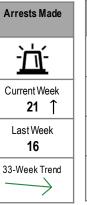
For the period of Aug. 14 – Aug. 20, 2023

Transit Safety Snapshot The City of Calgary continuously makes operational improvements to enhance safety for transit riders and the wider community of Calgary. This is a weekly update on critical safety indicators for Calgarians. Transit riders are reminded that they can discreetly report any safety or security concerns by sending a text to 74100. The staff will provide assistance and dispatch officers promptly.

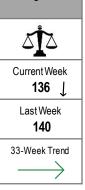
Station Patrols **Current Week** 390 Last Week 369 33-Week Trend

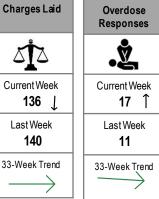


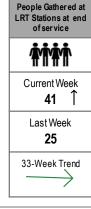




There was a 64% increase in people at the LRT Station 'end of service' due to the cooler weather. Additionally, a decrease in calls for service over 33-week period is noted due to the







Referrals & Transports
Current Week 41
Last Week 91
33-Week Trend

Security guard are dispatched to specific LRT lines with focus on the stations listed below 69 Street Southland Anderson Sunalta Canyon-Meadows Tuscany Chinook Crowfoot Heritage Westbrook Dalhousie City Hall Franklin Whitehorn Rundle Marlborough

Note:

- . The black arrow shows the trend over the last two weeks.
- The green arrow represents a stable or favorable trend over the last 33 weeks.
- The red arrow represents a less favorable trend over the last 33 weeks.

Wins of the Week Highlights, Successes & Milestones

increase of service provided by Transit Peace Officers.

- The Transit Peace Officers responded to a drug overdose in a private car and gave medical help. The person was revived and placed in the care of a family member.
- The Community Outreach Team (COT) helped a homeless person find a new home by connecting them with a housing worker.
- The training for 32 new Transit Peace Officers commenced on 14 August 2023.

Did You Know?

- The City has increased its CCTV surveillance we have over 1.600 CCTV cameras across our CTrain system that are monitored 24/7 by security agents in our Operations Control Centre. The centre is responsible for dispatching officers, monitoring CCTV and responding to safety texts from customers.
- COT has been actively coordinating with members of CEMA to support the vulnerable, unhoused population that arrived from the NWT