









# Transit Safety Snapshot

## For the period of Aug. 14 – Aug. 20, 2023

**Transit Safety Snapshot** | The City of Calgary continuously makes operational improvements to enhance safety for transit riders and the wider community of Calgary. This is a weekly update on critical safety indicators for Calgarians. **Transit riders are reminded that they can discreetly report any safety or security concerns by sending a text to 74100. The staff will provide assistance and dispatch officers promptly.**

Station Patrols	Calls for Service	Weapons-related Calls	Arrests Made	Charges Laid	Overdose Responses	People Gathered at LRT Stations at end of service	Referrals & Transports	Security guard are dispatched to specific LRT lines with focus on the stations listed below
								
Current Week <b>390</b> ↑	Current Week <b>1,052</b> ↑	Current Week <b>5</b> ↑	Current Week <b>21</b> ↑	Current Week <b>136</b> ↓	Current Week <b>17</b> ↑	Current Week <b>41</b> ↑	Current Week <b>41</b> ↓	69 Street Anderson Canyon-Meadows Chinook Heritage Dalhousie Franklin Rundle
Last Week <b>369</b>	Last Week <b>1,021</b>	Last Week <b>3</b>	Last Week <b>16</b>	Last Week <b>140</b>	Last Week <b>11</b>	Last Week <b>25</b>	Last Week <b>91</b>	Southland Sunalta Tuscany Crowfoot Westbrook City Hall Whitehorn Marlborough
33-Week Trend →	33-Week Trend →	33-Week Trend →	33-Week Trend →	33-Week Trend →	33-Week Trend →	33-Week Trend →	33-Week Trend →	Note: • The black arrow shows the trend over the last two weeks. • The green arrow represents a stable or favorable trend over the last 33 weeks. • The red arrow represents a less favorable trend over the last 33 weeks.

There was a 64% increase in people at the LRT Station 'end of service' due to the cooler weather. Additionally, a decrease in calls for service over 33-week period is noted due to the increase of service provided by Transit Peace Officers.

### Wins of the Week | Highlights, Successes & Milestones

- The Transit Peace Officers responded to a drug overdose in a private car and gave medical help. The person was revived and placed in the care of a family member.
- The Community Outreach Team (COT) helped a homeless person find a new home by connecting them with a housing worker.
- The training for 32 new Transit Peace Officers commenced on 14 August 2023.

### Did You Know?

- The City has increased its CCTV surveillance - we have over 1,600 CCTV cameras across our CTrain system that are monitored 24/7 by security agents in our Operations Control Centre. The centre is responsible for dispatching officers, monitoring CCTV and responding to safety texts from customers.
- COT has been actively coordinating with members of CEMA to support the vulnerable, unhoused population that arrived from the NWT.