









Transit Safety Snapshot

For the period of Jul. 24 – Jul. 30, 2023

Transit Safety Snapshot | The City of Calgary is continuously making operational improvements to enhance safety for transit riders and the wider community of Calgary. This is a weekly update on critical safety indicators for Calgarians. **Transit riders are reminded that they can discreetly report any safety or security concerns by sending a text to 74100. The staff will provide assistance and dispatch officers promptly.**

Station Patrols	Calls for Service	Weapons-related Calls	Arrests Made	Charges Laid	Overdose Responses	People Gathered at LRT Stations at end of service	Referrals & Transports	Security guard are dispatched to specific LRT lines with a focus on the stations listed below
								
Current Week 483 ↓	Current Week 1,269 ↓	Current Week 3 ↓	Current Week 28 ↑	Current Week 217 ↓	Current Week 8 ↓	Current Week 36 ↑	Current Week 109 ↑	69 Street Anderson Canyon-Meadows Chinook Heritage Dalhousie Franklin Rundle
Last Week 494	Last Week 1,602	Last Week 4	Last Week 25	Last Week 259	Last Week 22	Last Week 29	Last Week 41	Southland Sunalta Tuscany Crowfoot Westbrook City Hall Whitehorn Marlborough
30-Week Trend →	30-Week Trend →	30-Week Trend →	30-Week Trend →	30-Week Trend →	30-Week Trend →	30-Week Trend →	30-Week Trend →	Note: • The black arrow shows the trend over the last two weeks. • The green arrow represents a stable or favorable trend over the last 30 weeks. • The red arrow represents a less favorable trend over the last 30 weeks.

Over the past 30 weeks, fewer people have been staying in train stations after the transit service ends. The Transit Public Safety overnight partnership with Calgary Police Services aims to reduce the number of people who remain in stations after service hours. During the week of March 20-26, 2023, the highest number of people in train stations was 145. However, in July, the average count of people in stations was only 36, indicating a significant decrease (75%) in the number of people who remain in stations once the transit services have ended.

Wins of the Week | Highlights, Successes & Milestones

- The Community Outreach Team (COT) helped a client retain their income support and spot on the housing waitlist. The client doesn't possess a cellphone or a permanent address, which has resulted in agencies being unable to contact her. Consequently, COT is functioning as an intermediary between the client and the agencies to guarantee that she receives the required assistance.
- During their proactive patrols, Transit Peace Officers were the first to arrive at a car accident that happened in the early morning hours. They promptly requested emergency services and provided first aid to a critically injured person.
- A Transit Peace Officer offered translation assistance to a non-English speaking victim. The officers' proficiency in multiple languages enabled them to provide exceptional customer service to a newcomer to Calgary.

Upcoming Initiatives

- Transit Public Safety is finalizing district deployment offices with locations in Westbrook, the Municipal Building and Whitehorn.
- As part of the deployment strategy, peace officers will patrol on bicycles. The bike team will prioritize officer visibility and proactive patrols on transit routes.