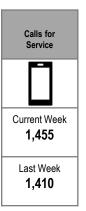


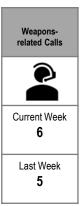
For the period of Jan. 30 – Feb. 5, 2023

Transit Safety Snapshot The City of Calgary is continually making operational improvements to enhance safety for Transit riders and the broader Calgary community. This is a weekly update to critical indicators of safety for Calgarians. **Transit riders are reminded that they can discreetly report immediate safety or security concerns by sending a text to 74100. Staff will assist and dispatch officers, if needed.**

Current Week
473

Last Week
502

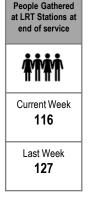


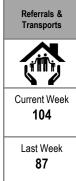


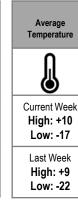












Security guard placements (based on incidents)	
Franklin	Tuscany
Marlborough	Crowfoot
Rundle	Dalhousie
Chinook	69 Street
Heritage	Westbrook
Southland	City Hall

Wins of the Week | Highlights, Successes & Milestones

- A grateful rider who had used the Transit Watch silent text service to report a concern sent a thank you note: "I was blown away at the speed that it all happened, and how quickly the officers took care of the situation my train ride was essentially unaffected. I just wanted to send you a note to say that it was impressive! I know this is normal business for you but wanted to say thanks for all the work you're doing. It's making my commuting a whole lot better."
- A good news story about <u>Transit's emergency shelter service</u> that transports unhoused Calgarians from LRT stations to shelters (when the weather dips below -20°C) was published in the City Newsroom. The story generated media coverage, including <u>CTV News Calgary</u>.
- Calgary Police Service and Transit Public Safety produced a video about Transit safety and what is being done
 to help keep Calgarians safer. The video was posted on The City's <u>Twitter</u> and <u>Facebook</u> accounts.

Upcoming Initiatives

- 14 in-house Corporate Security officers will join Transit Public Safety on Feb. 27.
 When recruitment and training are complete, we will have a total of 31 Corporate Security officers supporting Transit Safety.
- We are finalizing the class details for the peace officer recruit class that will start on Feb. 27. This will be a joint induction training class that includes both Community Standards and Transit peace officers (24 in total).