

## Transit Safety Snapshot For the period of Jan. 16 -22, 2023

Transit Safety Snapshot The City of Calgary is continually making operational improvements to enhance safety for Transit riders and the broader Calgary community. This is a weekly update to critical indicators of safety for Calgarians. Transit riders are reminded that they can discreetly report immediate safety or security concerns by sending a text to 74100. Staff will assist and dispatch officers, if needed.

Station Patrols	Calls for Service	Weapons- related Calls	Arrests Made	Charges Laid	Overdose Responses	People Gathered at LRT Stations at end of service	Referrals & Transports	Average Temperature	Security guard placements (based on incidents)	
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Current Week 435	Current Week 1,369	Current Week 6	Current Week 27	Current Week 334	Current Week 18	Current Week 105	Current Week 37	Current Week High: +8 Low: -11	Chinook Heritage Southland	
Last Week 520	Last Week 1,629	Last Week 6	Last Week 18	Last Week 409	Last Week 17	Last Week 116	Last Week 105	Last Week High: +8 Low: -13		

## Wins of the Week Highlights, Successes & Milestones

- Calls for Service (i.e. calls requiring peace officer response) dropped by 260 calls this week, which indicates that fewer safety and security incidents were reported.
- <u>An update about the Transit Ambassador program</u> was published on the City Newsroom website. This story was picked up by the media and coverage appeared in multiple news outlets, including CBC, Livewire Calgary, and the Calgary Herald.
- In response to a request from a concerned parent, peace officers on the Community Outreach Team (COT) located a young
  woman who had not been attending essential medical appointments. The woman was connected with a shelter worker who
  will advocate for treatment admission.
- 311 received two calls from Calgarians who wished to compliment Transit peace officers and the work they have been doing to help keep riders safe.

## **Upcoming Initiatives**

- Ongoing collaboration across The City of Calgary to address transit safety.
  - A Lunch & Learn with Council on transit safety was held on Monday, Jan. 23 with representatives from Calgary Police Service, Calgary Transit, Corporate Security, Emergency Management & Community Safety and Community Strategies.
  - Among the next steps that were shared to the group are increased communications and a Transit Safety Organizational Review.