



















Transit Safety Snapshot

For the period of Mar. 6 – Mar. 12, 2023

Transit Safety Snapshot | The City of Calgary is continually making operational improvements to enhance safety for Transit riders and the broader Calgary community. This is a weekly update to critical indicators of safety for Calgarians. **Transit riders are reminded that they can discreetly report immediate safety or security concerns by sending a text to 74100. Staff will assist and dispatch officers, if needed.**

Station Patrols	Calls for Service	Weapons-related Calls	Arrests Made	Charges Laid	Overdose Responses	People Gathered at LRT Stations at end of service	Referrals & Transports	Average Temperature	Security guard placements (based on incidents)
									<div> <div>Whitehorn</div> <div>Marlborough</div> <div>Rundle</div> <div>Chinook</div> <div>Heritage</div> <div>Southland</div> </div> <div> <div>Tuscany</div> <div>Crowfoot</div> <div>Dalhousie</div> <div>69 Street</div> <div>Westbrook</div> <div>City Hall</div> </div>
Current Week 399 ↓	Current Week 1,445 ↑	Current Week 9 ↓	Current Week 22 ↑	Current Week 206 ↓	Current Week 39 ↑	Current Week 131 →	Current Week 67 ↓	Current Week High: -10 Low: -19	Note: • The black arrow shows the trend over the last two weeks. • The green arrow represents a stable or favorable trend over the last ten weeks. • The red arrow represents a less favorable trend over the last ten weeks.
Last Week 447	Last Week 1,444	Last Week 10	Last Week 19	Last Week 231	Last Week 25	Last Week 131	Last Week 71	Last Week High: -1 Low: -28	
10-Week Trend 	10-Week Trend 	10-Week Trend 	10-Week Trend 	10-Week Trend 	10-Week Trend 	10-Week Trend 	10-Week Trend 	10-Week Trend 	

Wins of the Week | Highlights, Successes & Milestones

- The Community Outreach Team (COT) has expanded its operations with the addition of a fifth Transit peace officer. Each officer is partnered with one outreach worker from the Downtown Outreach Addiction Partnership (DOAP) team from Alpha House Society. Its mandate is to connect Calgary's most vulnerable Transit users with services.
- Transit regularly receives feedback from riders regarding their experiences on the Transit system. Here is one example from this week: "A customer regularly takes the Somerset train Monday-Friday from City Hall station going to 39 Avenue station. He has noticed a positive difference in relation to safety issues. He said he saw fewer people taking shelter or creating a disturbance at the stations now. He also wants to mention that the peace officers are always very polite and nice whenever he gets a chance to talk to them".

Recent Initiatives

- The 14 newly graduated officers have received their Provincial Peace Officer appointments and have begun their 12-week officer coach phase. New officers will work with two assigned senior officer coaches experiencing and learning from the practical application of their induction training.
- Transit Public Safety will be extending an invitation for a ride-along with the COT team to all members of the council or their staff. Administration will follow up with an email invitation to councillors. A ride-along is accompanying Sergeant Aalders on the transit system to better understand the purpose of COT, the work it does to help vulnerable Transit users, and the challenges experienced.