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For the period of Mar. 13 – Mar. 19, 2023

Transit Safety Snapshot | The City of Calgary is continually making operational improvements to enhance safety for Transit riders and the broader Calgary community. This is a weekly update to critical indicators of safety for Calgarians. **Transit riders are reminded that they can discreetly report immediate safety or security concerns by sending a text to 74100. Staff will assist and dispatch officers, if needed.**

Station Patrols	Calls for Service	Weapons-related Calls	Arrests Made	Charges Laid	Overdose Responses	People Gathered at LRT Stations at end of service	Referrals & Transports	Average Temperature	Security guard placements (based on incidents)
									<div>Whitehorn</div> <div>Marlborough</div> <div>Rundle</div> <div>Chinook</div> <div>Heritage</div> <div>Southland</div> <div>Tuscany</div> <div>Crowfoot</div> <div>Dalhousie</div> <div>69 Street</div> <div>Westbrook</div> <div>City Hall</div>
Current Week 384 ↓	Current Week 1,484 ↑	Current Week 7 ↓	Current Week 23 ↑	Current Week 206 →	Current Week 44 ↑	Current Week 138 ↑	Current Week 120 ↑	Current Week High: +4 Low: -16	Note: • The black arrow shows the trend over the last two weeks. • The green arrow represents a stable or favorable trend over the last 11 weeks. • The red arrow represents a less favorable trend over the last 11 weeks.
Last Week 399	Last Week 1,445	Last Week 9	Last Week 22	Last Week 206	Last Week 39	Last Week 131	Last Week 67	Last Week High: -10 Low: -19	
11-Week Trend 	11-Week Trend 	11-Week Trend 	11-Week Trend 	11-Week Trend 	11-Week Trend 	11-Week Trend 	11-Week Trend 	11-Week Trend 	

Wins of the Week | Highlights, Successes & Milestones

- Transit peace officers helped Calgary Police Services (CPS) to detain a suspect in the Fourth Street stabbing incident that occurred on March 15. As per the CPS media release: "Calgary Transit peace officers were incredibly helpful by detaining the suspect until police could arrive on scene," says Det. Keith Silvester with the District 7 General Investigations Unit. "With their help, we were able to resolve this incident quickly, ensure the victims received medical attention, and secure the LRT station while we investigated." The full media release is posted in [The City's Newsroom](#).
- The Community Outreach Team (COT) and the Community Safety's Partner Agency Liaison (PAL) team met last week. Both teams focus on creating positive working relationships and open communication channels with numerous social agencies and businesses who work to support vulnerable populations. With realignment, both teams are now embedded in the same business unit. This affords greater opportunities for collaboration and sharing of best practices.
- The COT also met with Calgary Transit Ambassadors last week. Calgary Transit launched the Ambassador program in December, which is part of a new initiative to maintain visibility, build rapport, and support Transit customers with wayfinding or questions on trains and platforms. Members of the COT team provided the ambassadors with practical insights and resources to help them when engaging with the vulnerable population.

Recent Initiative

- Recently-graduated Transit peace officers have received their Provincial Peace Officer appointments and have progressed to their 12-week officer coach phase. New officers will work with two assigned senior officer coaches experiencing and learning from the practical application of their training.