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For the period of Mar. 20 – Mar. 26, 2023

Transit Safety Snapshot | The City of Calgary is continually making operational improvements to enhance safety for Transit riders and the broader Calgary community. This is a weekly update to critical indicators of safety for Calgarians. **Transit riders are reminded that they can discreetly report immediate safety or security concerns by sending a text to 74100. Staff will assist and dispatch officers, if needed.**

Station Patrols	Calls for Service	Weapons-related Calls	Arrests Made	Charges Laid	Overdose Responses	People Gathered at LRT Stations at end of service	Referrals & Transports	Average Temperature	Security guard placements (based on incidents)
									<div> Whitehorn Marlborough Rundle Chinook Heritage Southland Canyon-Meadows </div> <div> Tuscany Crowfoot Dalhousie 69 Street Westbrook City Hall </div>
Current Week 361 ↓	Current Week 1,464 ↓	Current Week 13 ↑	Current Week 26 ↑	Current Week 201 ↓	Current Week 22 ↓	Current Week 145 ↑	Current Week 113 ↓	Current Week High: +8 Low: -9	Note: • The black arrow shows the trend over the last two weeks. • The green arrow represents a stable or favorable trend. • The red arrow represents a less favorable trend.
Last Week 384	Last Week 1,484	Last Week 7	Last Week 23	Last Week 206	Last Week 44	Last Week 138	Last Week 120	Last Week High: +4 Low: -16	
12-Week Trend 	12-Week Trend 	12-Week Trend 	12-Week Trend 	12-Week Trend 	12-Week Trend 	12-Week Trend 	12-Week Trend 	12-Week Trend 	

Station patrols are intentionally down last week due to an undercover operation led by CPS. Information on the operation can be found [here](#).

Wins of the Week | Highlights, Successes & Milestones

- Calgary Transit has recently upgraded the lighting on all CTrain platforms from Downtown West/Kerby to City Hall, to improve visibility for customers and security staff. This critical upgrade is one of many measures to fulfill the commitment to customer safety. Enhanced lighting allows security cameras to capture clearer footage of platform activity and enables greater visibility across and within platforms. A media release was posted to [The City's Newsroom](#).
- Transit peace officers noticed a small-statured person trying to board a train during a regular end-of-service clearing last week. Officers recognized the person as a child reported missing earlier in the day. Although the child was not cooperative with Transit peace officers, they confirmed the child was missing and requested Calgary Police Service (CPS), who arrived on the scene and took over the incident.
- During a patrol, MacCon Security observed a woman straddling a bridge railing who appeared visually distressed. Security officers moved her off the railing and into the transit building, where they called Transit Dispatch, who dispatched CPS and Transit peace officers. CPS was able to transport the woman to the hospital.

Recent Initiatives

- Calgary Transit and CPS completed a 3-week partnership operation focusing on stations with high disorder and reported opioid overdoses. The purpose of the operation was to disrupt drug trafficking at these stations.
- As a part of ongoing efforts to ensure the safety and security of the community, Canyon Meadows CTrain station was added to the list of focus areas for security guards.