

Assessment Search requires Microsoft Edge, Chrome, Firefox or Safari





### STEP 1 (NEW USER): Submit an email address for your business

- > Visit www.calgary.ca/businessemail and submit your business email address to The City of Calgary. The person linked with this email is referred to as the 'Primary Business Contact'.
- > If you have already provided your email address to The City, proceed to step 2.

**Note:** It will take approximately one business day for The City's systems to be updated before you can proceed to step 2.

### STEP 2 (NEW USER): Create a myID business account

- > To access Assessment Search on behalf of a business or organization (not personal or individual use) a myID business account is needed. myID is an online service that provides citizens and business owners access to multiple City services using a single account.
- > If you already have a **myID** business account, go to **step 3**.
- > Once you have submitted your "Primary Business Contact email to The City (step 1) select myID business accounts on the myID account sign in page https://myid.calgary.ca/idm/ and follow the instructions to set up a myID business account.
- > If you have any questions about setting up a myID business account, please **contact 3-1-1**.

### STEP 3: Link your business assessment account to your business myID

- > Go to Assessment Search at www.calgary.ca/assessment.
- > Click "Sign in" under 'Secure Access'.
- > Enter your myID username and password and click "Submit".
- > Read and accept the *Terms of Use* to continue.

The first time you log in, you will need to link your business assessment account to your myID account. > Click "Add Business Account".

- > Enter your business identifier and the access code printed on the front of your most recent business assessment notice.
- > Click "Submit".
  2



> If you also own property in Calgary, you can link it to your business account. To do this, select "Property Account" and enter your property roll number and access code printed on your most recent property assessment notice.

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### **STEP 4: Check factual information**

> Once your business assessment information is linked, from your 'Business Account' page, click on your 'business identifier', a drop down will appear. Then click on "Business Detail" to access your 'Business Assessment Detail Report'.

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Calgary 🍩				Previous Assessed Value 🖲: Not App	licable
Q Search V Property Search Community Summary	Business Account		More than one space may be associated with this business identifier. The Total Assessed Area on this 2017 Business Assessment Summary Report accounts for all space addresses for this business identifier. Please refer to your 2017 Business Assessment Notice for a complete list of each space address associated with this business identifier. — Assessment information last updated January 13, 2017		
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III My Assessment 🗸 🗸	2017 Business Account(s)	able Filter			
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> Review the information on your 'Business Assessment Detail Report'. If any of the information needs to be changed or updated, contact us during the *Customer Review Period*.



# Assessment Search

How-To Guide for Business Owners

### **STEP 5: Compare your equity**

> To compare your business assessment with similar premises in a similar location, click "Business Search" to access summary assessment information on other premises. You can search by 'address' or 'business identifier'.

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> Click the "business identifier" to access its business assessment summary report. You can also check the box(es) beside the 'business identifier(s)' and click "Export # selected business report" at the bottom of the page.

<b>Q</b> Search	~	Business Account				
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Business Search			>			
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Business Account			123456			



**Note:** Up to 50 business assessment summary reports are available each year, per business identifier, to help you compare your assessment with other premises.

#### **STEP 6: Authorization of an agent**

**Note:** You will need your agent's Business Administrator myID username to proceed with the authorization process.

- > To authorize an agent, from your 'Business Account' page, check off the box(es) next to the business identifier(s) you want to add an agent to and click "authorize agent".
- > The 'Authorize Agent' window will appear. Select the agent from the drop down menu for the applicable roll year, then click "Submit".

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**Note:** You are able to add an agent to more than one business identifier and one roll year at once, if you are adding the same agent. To add different agents to each business identifier, this step must be done separately for each business identifier.

![](_page_4_Picture_9.jpeg)

Business Account

![](_page_5_Picture_0.jpeg)

> If the agent is not listed in the drop down menu, click on the 'icon' next to the corresponding year's drop down arrow.

20	18 No Agent		
nt for 2017 (0	Current Roll year)		
Agent			
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> Once the new window appears, click on the top bar, enter the 'agent ID' and click "Submit".

![](_page_5_Picture_5.jpeg)

#### Need help?

If you have any questions, encounter any issues with the process, or don't have access to a computer, please call our customer service line at 403-268-2888 from 8 a.m. - 4:30 p.m., Monday to Friday.

![](_page_6_Picture_0.jpeg)

### For information and inquiries, contact The City of Calgary Assessment:

) Telephone	<b>403-268-2888</b> (Mon Fri., 8 a.m 4:30 p.m.) <b>311</b> (after 4:30 p.m. daily and on weekends)
	Hearing impaired
-	403-268-4889
🕐 Web	calgary.ca/assessment
🖶 Fax	403-268-8278
🖾 Mail	The City of Calgary Assessment (#8002) P.O. Box 2100, Stn. M Calgary, AB T2P 2M5
🕲 In person*	2924 11 St. N.E. Calgary *Please call first to arrange an appointment
(311) Call 311 for:	> Business Tax Instalment Payment Plan (BTIPP) > Outside Calgary, call <b>403-268-CITY (2489)</b>