

# **2023 Perspectives on Calgary Survey Report Diversity and Inclusion**

Final Report

July 2023

Prepared by:





## Acknowledgements

### **Land Acknowledgement**

We acknowledge the traditional territories and oral practices of the Blackfoot Nations, which include the Siksika, the Piikani, and the Kainai. We also acknowledge the Tsuut'ina and Stoney Nakoda First Nations, the Métis Nation (Region 3), and all people who make their homes in the Treaty 7 region of Southern Alberta.



## **Table of contents**

Background and objectives	4
Methodology	5
Highlights at a glance	6
Key findings	7
Detailed findings	11
Differences by sub-groups	27
Respondent profile	40
Questionnaire	43





## **Background and objectives**

### **Background**

The City of Calgary surveys citizens about their opinions, preferences, and attitudes in order to help support data-driven City decision-making. The Perspectives on Calgary Survey is one of the ways by which data are collected, and this survey is conducted multiple times throughout the year.

Calgary is a diverse place in terms of race, ancestry, place of origin, religious beliefs, gender identity, age, disability, marital status, family status, source of income, and sexual orientation. In order to understand how well The City of Calgary meets the needs of diverse groups of Calgarians, a survey focusing on Diversity and Inclusion was conducted in July 2023. A similar survey was conducted in late 2018 and in June 2021, and results are compared where applicable.



## Methodology

### Methodology

The survey was conducted by Advanis from June 27<sup>th</sup> to July 7<sup>th</sup>, 2023, with 500 Calgary residents aged 18 and older via a telephone survey. The average time to complete the survey was 16 minutes.

The survey was conducted using numbers from both landlines (25%) and cell phones (75%) to obtain a random and statistically-representative sample of Calgarians.

The margin of error (MOE) for the total sample of n=500 is  $\pm 4.4$  percentage points, 19 times out of 20 (though smaller among subgroups of the total).

To ensure the data was gathered from a representative group of Calgarians, sample quotas were set by age, gender, and city quadrant.

Data were weighted based on the Statistics Canada 2021 Census of Population for age, gender, and city quadrant. The weighting efficiency was 86%. Although the results are weighted, sample sizes for each question represent the number of actual respondents (i.e., unweighted n).

Throughout the report,  $\Psi$  denotes a significant decrease from the previous wave and  $\uparrow$  denotes a significant increase from the previous wave, unless otherwise specified.



## Highlights at a glance

#### PERCEPTIONS OF INCLUSIVENESS

#### THE CITY MEETING CALGARIANS' NEEDS



96% agree that people in Calgary are welcoming and friendly



feel that they belong in their neighbourhood



feel safe in their neighbourhood



88% agree that their neighbourhood...



agree that Calgary...

... is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity.

Agree that The City meets the needs of ...

82% Children

80% People who are recent immigrants

78% Youth

Older adults

**76%**↑ Racialized Calgarians

People with disabilities

People who are members of the 2SLGBTQIA+ community

People who do not speak English

as their first language

63% Indigenous Peoples

61% → People who rent their homes

People in low-income households

**49%**✓ People experiencing challenges with mental health or addictions

**45%** People experiencing homelessness

#### **EXPERIENCE WITH INCLUSION CHALLENGES**



17% have personally experienced challenges with inclusion when accessing any City services, program, or facilities

Suggestions on how The City can better meet the needs of all Calgarians

13% Listen / collaborate with citizens

13% Affordable housing



11%

Addressing homelessness and high-risk populations



8%↑ Mental health supports

#### MOVING IN THE RIGHT DIRECTION

The City is 74% moving in 71% the right

**Agree that** 75% ↑ Truth and Reconciliation

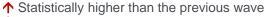
Gender equity Social well-being

69% Anti-racism

direction to 51%

Support for low-income households

**46%** ✓ Mental health and addiction



Statistically lower than the previous wave



## **Key findings**

Consistent with 2021, the vast majority of Calgarians believe people in Calgary in general, as well as in their neighbourhoods, are welcoming and that they feel that they belong in their neighbourhood.

- More than nine-in-ten Calgarians agree that people in Calgary are very welcoming and friendly (96%), have opportunities to express their unique cultures (94%), that they belong (92%) and feel safe (92%) in their neighbourhood, and that people with diverse identities are made to feel welcome (91%) in their neighbourhood.
- Although most (88%) agree that <u>their neighbourhood</u> is safe for all residents and visitors, about one-quarter (27%) of Calgarians <u>disagree</u> that <u>Calgary</u> is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity.
- These perceptions have remained stable since 2021.

While agreement that The City is moving in the right direction to address Truth and Reconciliation has increased since 2021, support for low-income households and addressing mental health and addiction are areas where Calgarians feel The City could do more.

- Between two-thirds and three-quarters of Calgarians agree that The City is moving in the right direction to address Truth and Reconciliation (75%; up from 65% in 2021), gender equity (74%), social wellbeing (71%), and anti-racism (69%).
- Support for low-income households (51%) and mental health and addiction (46%; down from 62% in 2021) are areas where only half or fewer Calgarians agree that The City is moving in the right direction to address these issues.



## **Key findings**

Perceptions of The City meeting the needs of Racialized Calgarians are mostly positive, but roughly half of Calgarians feel The City could do more to meet the needs of people experiencing challenges with mental health, addictions, or homelessness.

- Most Calgarians agree that The City meets the needs of people who are recent immigrants (80%), Racialized Calgarians (76%; up from 69% in 2021), various age demographics, i.e., children (82%), youth (78%), and older adults (77%), people with disabilities (69%), and of people who are members of the 2SLGBTQIA+ community (68%).
- Relatively fewer agree that the City meets the needs of Indigenous Peoples (63%), people who rent their homes (61%; down from 75% in 2021), and people in low-income households (57%).
- Only half or less of Calgarians agree that The City meets the needs of people experiencing challenges with mental health or addictions (49%; down from 56% in 2021) and people experiencing homelessness (45%).

For The City to better meet the needs of all Calgarians, the main suggestions are to listen and collaborate with citizens, affordable housing, addressing homelessness and high-risk populations, and mental health supports.

- One-in-six (17%) Calgarians indicate that they have personally experienced challenges with inclusion when accessing any City services, program, or facilities, which is unchanged from 2021.
- The most common suggestions on how The City can better meet the needs of all Calgarians are to listen and collaborate with citizens (13%) and affordable housing (13%, up from 4% in 2021).
  - Addressing homelessness and high-risk populations is mentioned more frequently compared to 2021 as well (11%; up from 4%), as is mental health supports (8%; up from 4%).



# **Key findings**Differences by Sub-Groups

### Compared to all other Calgarians ...

- Calgarians who were not born in Canada are more likely to agree:
  - That people in Calgary have opportunities to express and celebrate their unique cultures, that
    people with diverse identities are made to feel welcome in their neighbourhood, and that
    advancing Truth and Reconciliation is something that all Calgarians should be a part of;
  - That they feel safe in their neighbourhood and that Calgary in general, as well as their neighbourhood, are safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity;
  - That The City meets the needs of more vulnerable populations; and
  - That The City is moving in the right direction to address to address several gender equity, diversity, and inclusion issues.

#### Racialized Calgarians are more likely to agree:

- That they feel safe in their neighbourhood and that Calgary in general, as well as their neighbourhood, are safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity;
- That The City meets the needs of more vulnerable populations; and
- That The City is moving in the right direction to address several gender equity, diversity, and inclusion issues.



# **Key findings**Differences by Sub-Groups

### Compared to all other Calgarians ...

- Female Calgarians are less likely to agree:
  - That Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity;
  - That The City meets the needs of more vulnerable populations; and
  - That The City is moving in the right direction to address gender equity, diversity, and inclusion issues.
- 18-to-34-year-old Calgarians are more likely to agree:
  - That Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity; and
  - That The City is moving in the right direction to address gender equity.
    - ... but are less likely to agree:
  - That their neighbourhood is a place where they feel that they belong.
- Home renters are less likely to agree:
  - That their neighbourhood is a place where they feel that they belong.
    - ... and are more likely to:
  - Have personally experienced challenges with inclusion when accessing City services, programs, or facilities.



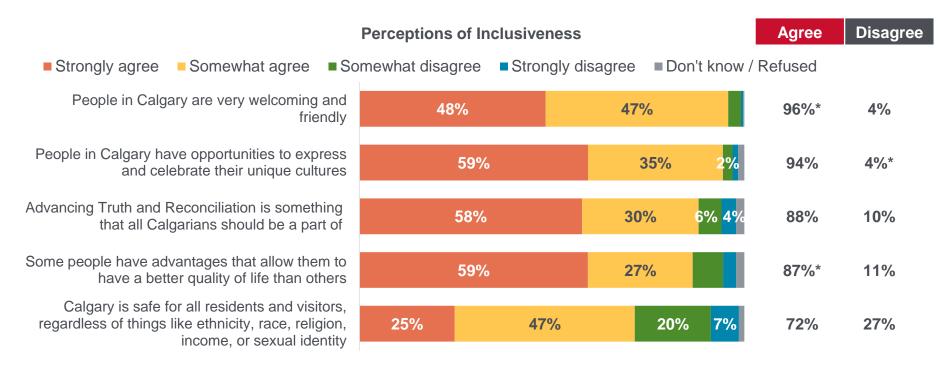
# Detailed findings



# Perceptions of Calgary's Inclusiveness

Almost all Calgarians agree that people in Calgary are very welcoming and friendly (96%) and have opportunities to express and celebrate their unique cultures (94%).

 On the other hand, about one-quarter (27%) of Calgarians disagree that Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity.



DI1. I'm going to read you a series of statements. Please indicate the extent to which you agree or disagree with each statement.

Base: All respondents (n=500)

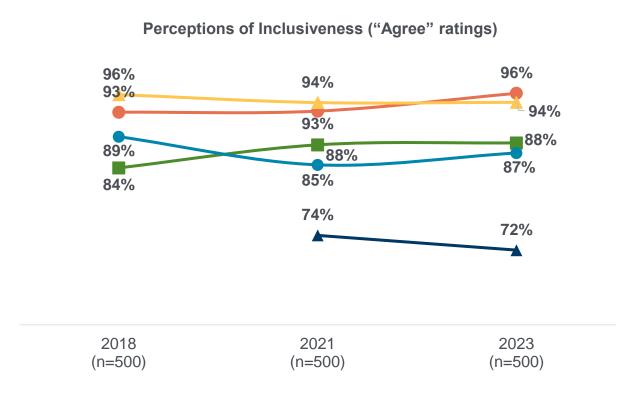
\* Rounding

Data labels <4% not shown



# Tracking Perceptions of Calgary's Inclusiveness

Perceptions of inclusiveness have not changed significantly since 2021.



- People in Calgary are very welcoming and friendly
- People in Calgary have opportunities to express and celebrate their unique cultures
- Advancing Truth and Reconciliation is something that all Calgarians should be a part of
- Some people have advantages that allow them to have a better quality of life than others
- Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity

DI1. I'm going to read you a series of statements. Please indicate the extent to which you agree or disagree with each statement.

Base: All respondents

<sup>↑</sup> Statistically higher than the previous wave

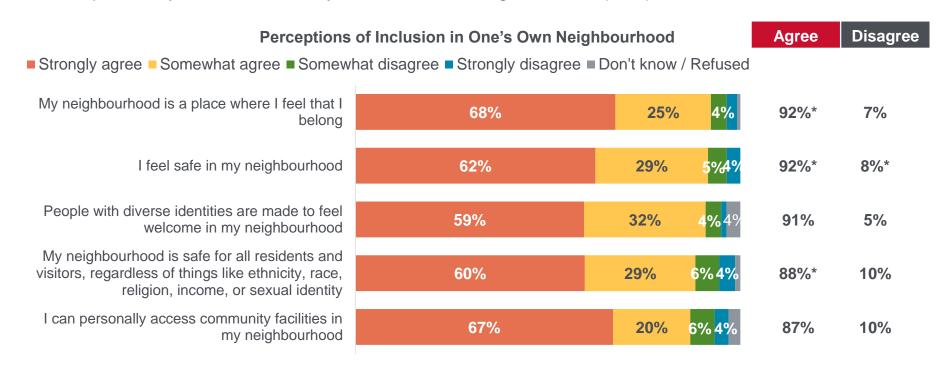
 $oldsymbol{\Psi}$  Statistically lower than the previous wave



## Inclusion in My Neighbourhood

A vast majority of Calgarians feel that they belong (92%), feel safe (92%), and that people with diverse identities are made to feel welcome (91%) in their neighbourhood.

Most agree as well that their neighbourhood is safe for all residents and visitors (88%) and that they
can personally access community facilities in their neighbourhood (87%).



DI13. Thinking about your neighbourhood, please indicate the extent to which you agree or disagree with the following statements.

Base: All respondents (n=500)

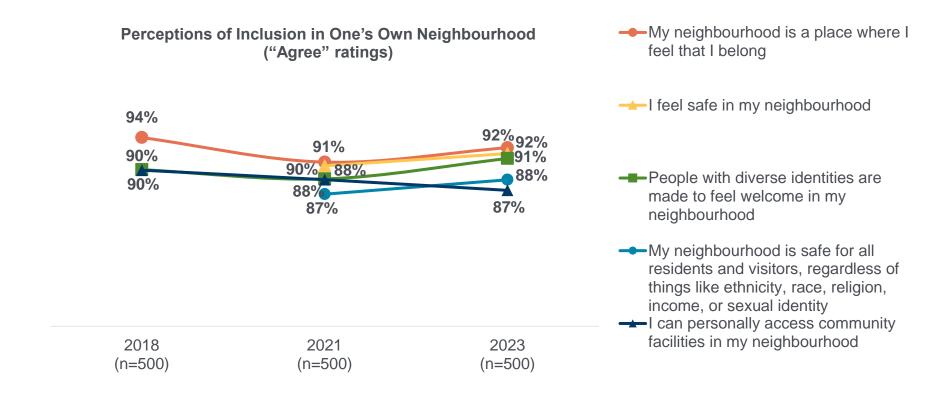
\* Rounding

Data labels <4% not shown



# Tracking Inclusion in My Neighbourhood

Perceptions of inclusion in one's own neighbourhood have remained stable since 2021.



DI13. Thinking about your neighbourhood, please indicate the extent to which you agree or disagree with the following statements.

Base: All respondents

<sup>↑</sup> Statistically higher than the previous wave

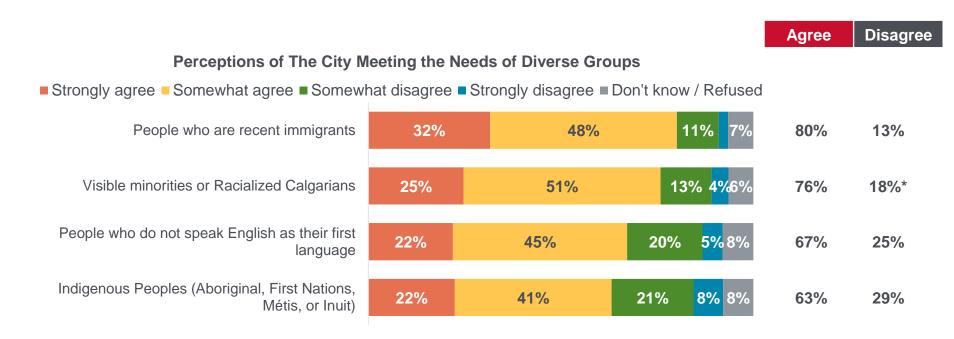
<sup>◆</sup> Statistically lower than the previous wave



# How Well The City Meets Needs of Diverse Groups [1 of 4]

Four-in-five (80%) Calgarians agree that The City meets the needs of people who are recent immigrants and three-quarters (76%) agree that The City meets the needs of visible minorities or Racialized Calgarians.

Relatively fewer (63%) agree that the City meets the needs of Indigenous Peoples.



DI2. As you know, there are many people living in Calgary who come from a variety of backgrounds and experiences. Please indicate the extent to which you agree or disagree that The City of Calgary meets the needs of the following groups of Calgarians.

Base: All respondents (n=500)

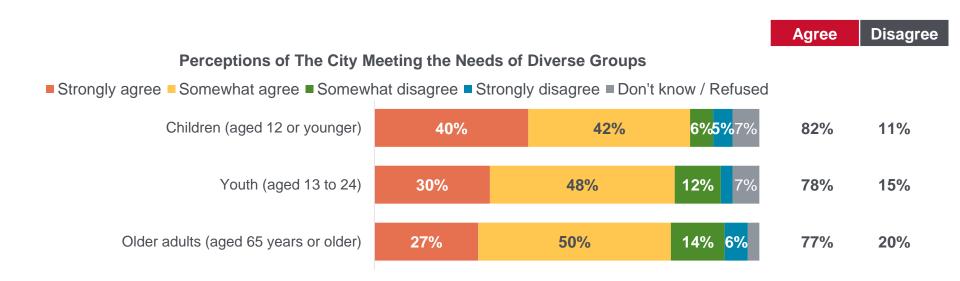
\* Rounding

Data labels <4% not shown



# How Well The City Meets Needs of Diverse Groups [2 of 4]

Three-quarters or more of Calgarians agree that The City meets the needs of various age demographics, specifically children (82%), youth (78%), and older adults (77%).



DI2. As you know, there are many people living in Calgary who come from a variety of backgrounds and experiences. Please indicate the extent to which you agree or disagree that The City of Calgary meets the needs of the following groups of Calgarians.

Base: All respondents (n=500)

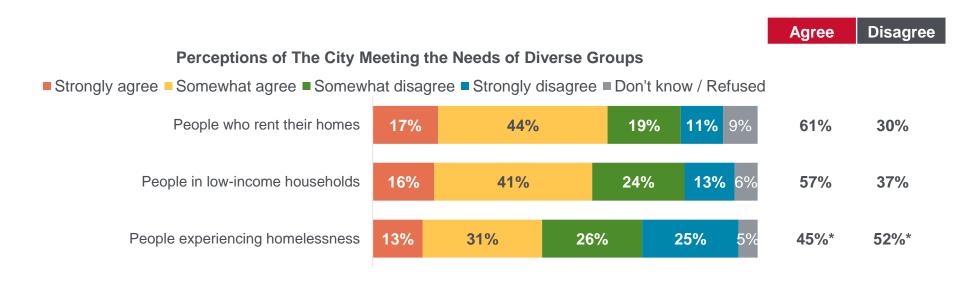
Data labels <4% not shown



# How Well The City Meets Needs of Diverse Groups [3 of 4]

Less than half (44%) of Calgarians agree that The City meets the needs of people experiencing homelessness.

Agreement that The City meets the needs of people who rent their homes (61%) and people in low-income households (57%) is also lower compared to other groups of Calgarians.



DI2. As you know, there are many people living in Calgary who come from a variety of backgrounds and experiences. Please indicate the extent to which you agree or disagree that The City of Calgary meets the needs of the following groups of Calgarians.

Base: All respondents (n=500)

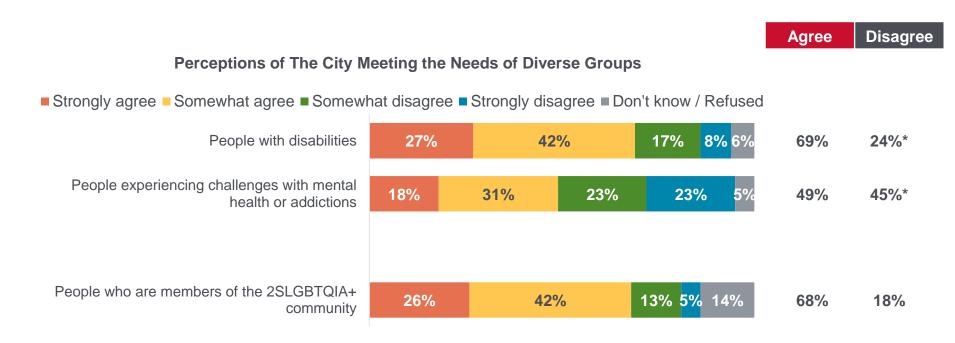
\* Rounding



# How Well The City Meets Needs of Diverse Groups [4 of 4]

About two-thirds of Calgarians agree that The City meets the needs of people with disabilities (69%) and of people who are members of the 2SLGBTQIA+ community (68%).

 Only half (49%) agree that The City meets the needs of people experiencing challenges with mental health or addictions.



DI2. As you know, there are many people living in Calgary who come from a variety of backgrounds and experiences. Please indicate the extent to which you agree or disagree that The City of Calgary meets the needs of the following groups of Calgarians.

Base: All respondents (n=500)

\* Rounding

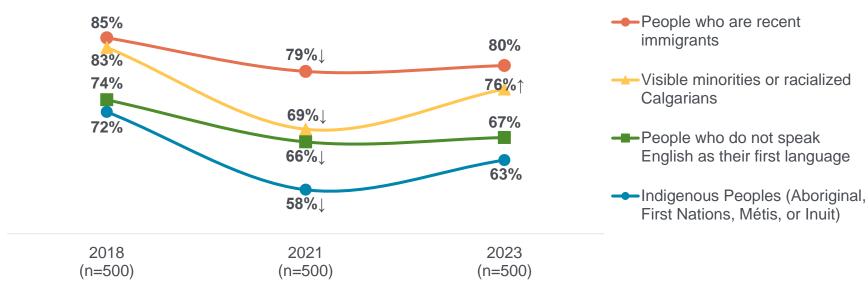


# Tracking How Well The City Meets Needs of Diverse Groups [1 of 4]

After dropping in 2021, agreement that The City meets the needs of visible minorities or Racialized Calgarians has increased from 69% in 2021 to 76% this year.

 Agreement that The City meets the needs of people who are recent immigrants, people who do not speak English as their first language, and Indigenous Peoples has not changed significantly since 2021.

#### Perceptions of The City Meeting the Needs of Diverse Groups ("Agree" ratings)



DI2. As you know, there are many people living in Calgary who come from a variety of backgrounds and experiences. Please indicate the extent to which you agree or disagree that The City of Calgary meets the needs of the following groups of Calgarians. Base: All respondents

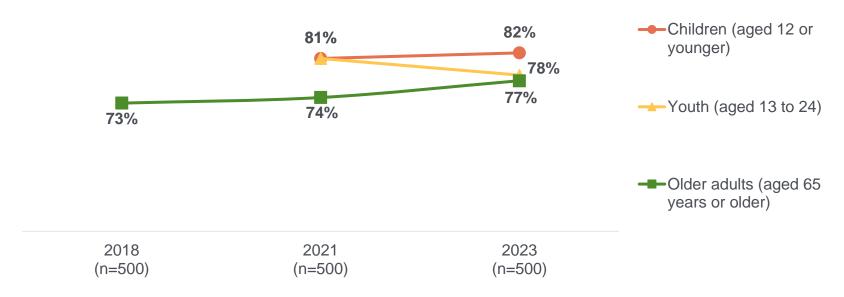
<sup>↑</sup> Statistically higher than the previous wave



## Tracking How Well The City Meets Needs of Diverse Groups [2 of 4]

A similar proportion of Calgarians agree that The City meets the needs of children, youth, and older adults, compared to 2021.

#### Perceptions of The City Meeting the Needs of Diverse Groups ("Agree" ratings)



DI2. As you know, there are many people living in Calgary who come from a variety of backgrounds and experiences. Please indicate the extent to which you agree or disagree that The City of Calgary meets the needs of the following groups of Calgarians. Base: All respondents

<sup>↑</sup> Statistically higher than the previous wave

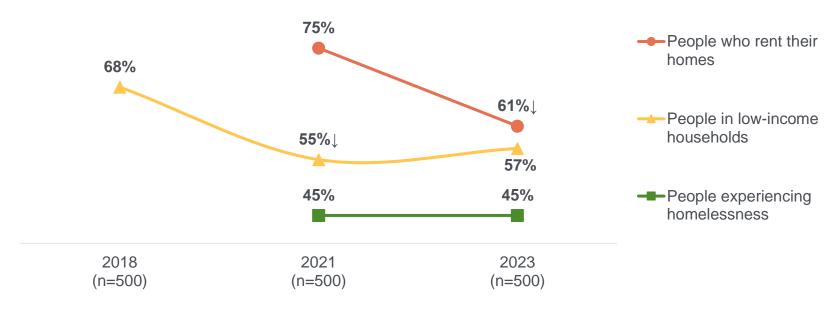


# Tracking How Well The City Meets Needs of Diverse Groups [3 of 4]

Fewer (61%) Calgarians agree that The City meets the needs of people who rent their homes compared to 2021 (75%).

 Agreement that The City meets the needs of people in low-income households and people experiencing homelessness has remained stable since 2021.

#### Perceptions of The City Meeting the Needs of Diverse Groups ("Agree" ratings)



DI2. As you know, there are many people living in Calgary who come from a variety of backgrounds and experiences. Please indicate the extent to which you agree or disagree that The City of Calgary meets the needs of the following groups of Calgarians. Base: All respondents

<sup>↑</sup> Statistically higher than the previous wave

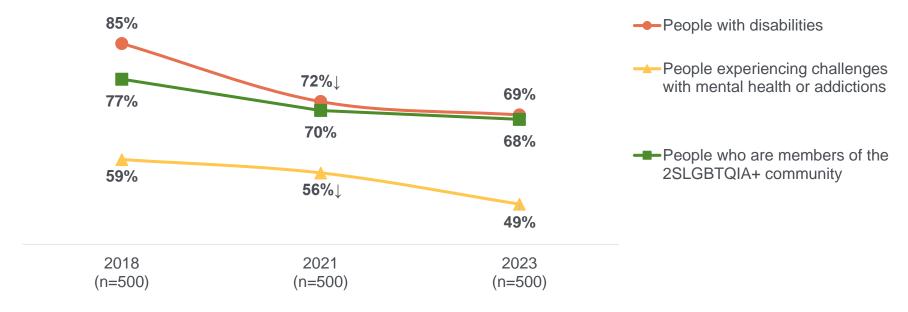


## Tracking How Well The City Meets Needs of Diverse Groups [4 of 4]

Agreement that The City meets the needs of people experiencing challenges with mental health or addictions has declined from 56% in 2021 to 49% in 2023.

 A similar proportion of Calgarians agree that The City meets the needs of people with disabilities and people who are members of the 2SLGBTQIA+ community, compared to 2021.

#### Perceptions of The City Meeting the Needs of Diverse Groups ("Agree" ratings)



DI2. As you know, there are many people living in Calgary who come from a variety of backgrounds and experiences. Please indicate the extent to which you agree or disagree that The City of Calgary meets the needs of the following groups of Calgarians. Base: All respondents

<sup>↑</sup> Statistically higher than the previous wave

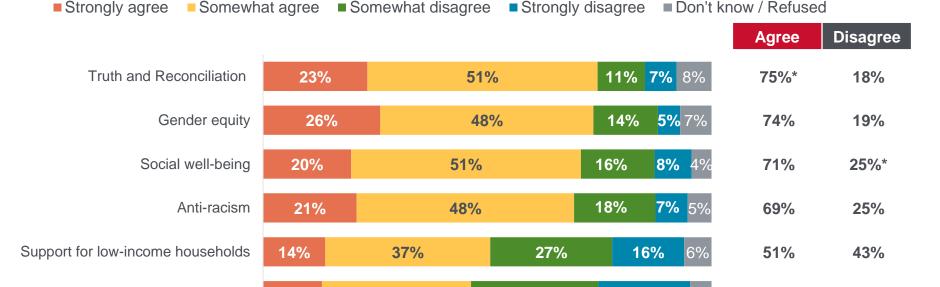


## Moving in the Right Direction

Between two-thirds and three-quarters of Calgarians agree that The City is moving in the right direction to address Truth and Reconciliation (75%), gender equity (74%), social well-being (71%), and anti-racism (69%).

Support for low-income households and addressing mental health and addiction come up again as areas where Calgarians feel The City could do more, with only half or fewer agreeing that The City is moving in the right direction to address these issues.

#### Perceptions of Calgary Moving in the Right Direction to Address The Following Issues



28%

20%

DI6. To what extent do you agree or disagree that Calgary is moving in the right direction to address each of the following six issues?

33%

13%

Base: All respondents (n=500)

Mental health and addiction

Data labels <4% not shown

46%

49%\*

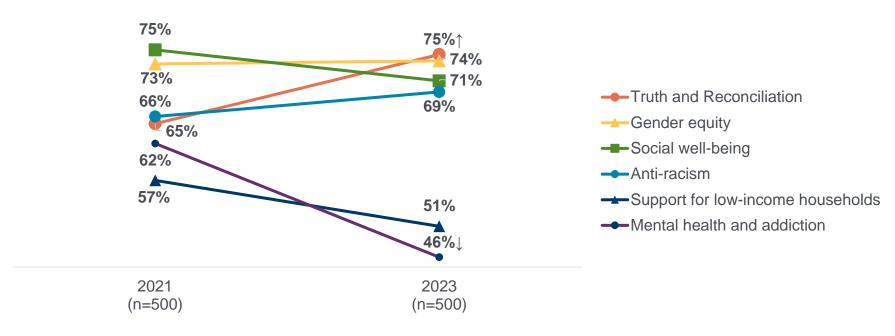
\* Rounding



# Tracking Moving in the Right Direction

Since 2021, agreement that The City is moving in the right direction to address Truth and Reconciliation has increased (from 65% to 75%), while agreement that The City is moving in the right direction to address mental health and addiction has dropped (from 62% to 46%).

### Perceptions of Calgary Moving in the Right Direction to Address The Following Issues ("Agree" ratings)



DI6. To what extent do you agree or disagree that Calgary is moving in the right direction to address each of the following six issues?

Base: All respondents

<sup>↑</sup> Statistically higher than the previous wave

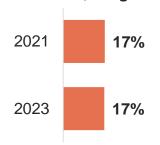


## **Personal Experiences and** Suggestions for Improving Inclusion

Same as in 2021, one-in-six (17%) Calgarians indicate that they have personally experienced challenges with inclusion when accessing any City services, program, or facilities.

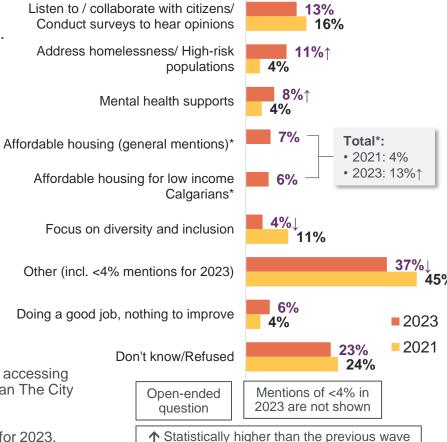
- The most common suggestions on how The City can better meet the needs of all Calgarians are to listen and collaborate with citizens (13%) and affordable housing (13%, up from 4% in 2021).
- Addressing homelessness and high-risk populations is mentioned more frequently compared to 2021 as well (11%; up from 4%). as is mental health supports (8%; up from 4%).

#### **Personally Experienced Challenges** with Inclusion When Accessing City Services, Programs, or Facilities



DI9. Have you personally experienced challenges with inclusion when accessing any City services, program, or facilities? / DI11. In your opinion, how can The City of Calgary better meet the needs of all Calgarians? Base: All respondents (n=500)

#### **How Can The City Better Meet Needs of all Calgarians**



<sup>\*</sup> Mentions of affordable housing were coded into two separate codes for 2023.

<sup>◆</sup> Statistically lower than the previous wave.



# Differences by Sub-Groups



The tables on the next few slides show comparisons of key metrics by sub-segments of Calgary's population. The variables used to categorize groups are as follows, with the group of focus in bold text.

#### Gender

Categories:

- Female
- Male

Note: Self-reported. An additional sub-group, "prefer to self-describe" was included, however the number of respondents is too small to report separately.

#### Age

Categories:

- **18-34**
- **35-54**
- **55+**

#### **Home Ownership**

Categories:

- Home Renters
- Homeowners

#### **Racialized People**

Categories:

- Yes
- No

Note: Self-reported.

#### **Born in Canada**

Categories:

- Not born in Canada
- Born in Canada

#### **Lower Education**

Categories:

- High school or less
- Some university / college diploma
- University or post-graduate degree



Any statistical differences between demographic groups are indicated with arrows to indicate where a group is statistically higher or lower than all other segments combined.

• To illustrate, the statistical tests performed when comparing three groups are as follows:



- This approach identifies differences between one group and everyone else who is not part of that group. To illustrate using the example below, 55+ year olds are significantly less likely to believe that people in Calgary are very welcoming and friendly compared everyone who is not part of that group (i.e., those aged 18 to 54).
- Note that we cannot conclude that this sentiment is lower for those who are 55+ years old when compared 18-to-34-years-old or 35-to-54-years-old individually (which may not be true).

	Age group			
	18-34 (n=82)	35-54 (n=185)	55+ (n=234)	
People in Calgary are very welcoming and friendly (% agree)	51%	56%	43%↓	



### Compared to all other Calgarians ...

#### Female Calgarians (n=253) ...

- are less likely to agree that Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity (67%);
- are less likely to agree that The City meets the needs of several groups of Calgarians, including older adults (71%), people who rent their homes (54%), people in low-income households (50%), people with disabilities (62%), and people experiencing challenges with mental health or addictions (43%); and
- ... are less likely to agree that The City is moving in the right direction to address Truth and Reconciliation (70%), gender equity (66%), anti-racism (64%), and mental health and addiction (41%).

### **18-to-34-year-old Calgarians** (*n*=90) ...

- ... are more likely to agree that Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity (81%);
- ... are less likely to agree that their neighbourhood is a place where they feel that they belong (86%);
   and
- ... are more likely to agree that The City is moving in the right direction to address gender equity (83%).



#### Compared to all other Calgarians ...

#### Home renters (n=121) ...

- ... are less likely to agree that their neighbourhood is a place where they feel that they belong (86%);
   and
- are more likely to have personally experienced challenges with inclusion when accessing City services, programs, or facilities (24%).

### Racialized Calgarians (n=113) ...

- are more likely to agree that Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity (89%);
- ... are **more likely to agree** that they feel safe in their neighbourhood (96%) and that their neighbourhood is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity (98%);
- ... are **more likely to agree** that The City meets the needs of several groups of Calgarians, including visible minorities and Racialized Calgarians (85%), people who do not speak English as their first language (79%), Indigenous Peoples (73%), children (89%), youth (86%), people in low-income households (70%), people with disabilities (80%), and people experiencing challenges with mental health or addictions (65%); and
- ... are **more likely to agree** that The City is moving in the right direction to address gender equity (83%), social well-being (80%), anti-racism (78%), and mental health and addiction (61%).



#### Compared to all other Calgarians ...

#### Calgarians who were not born in Canada (n=157) ...

- ... are **more likely to agree** that people in Calgary have opportunities to express and celebrate their unique cultures (97%), that advancing Truth and Reconciliation is something that all Calgarians should be a part of (95%), and that Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity (84%);
- are more likely to agree that they feel safe in their neighbourhood (96%), that people with diverse identities are made to feel welcome in their neighbourhood (96%), and that their neighbourhood is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity (95%);
- ... are **more likely to agree** that The City meets the needs of several groups of Calgarians, including visible minorities and Racialized Calgarians (83%), people who do not speak English as their first language (75%), Indigenous Peoples (73%), children (89%), youth (86%), people who rent their homes (69%), people in low-income households (68%), people experiencing homelessness (53%), people with disabilities (79%), and people experiencing challenges with mental health or addictions (63%); and
- ... are **more likely to agree** that The City is moving in the right direction to address gender equity (81%), support for low-income households (66%), and mental health and addiction (59%).



### Compared to all other Calgarians ...

### Calgarians with a high school education or less (n=105) ...

- are less likely to agree that their neighbourhood is a place where they feel that they belong (87%) and that they feel safe in their neighbourhood (85%); but
- ... are **more likely to agree** that they can personally access community facilities in their neighbourhood (94%).



	Gender		Age group			Home Ownership	
	Female (n=253)	Male (n=240)	18-34 (n=90)	35-54 (n=176)	55+ (n=234)	Owners (n=372)	Renters (n=121)
Perceptions of Inclusiveness							
People in Calgary are very welcoming and friendly	97%	95%	95%	96%	96%	96%	94%
People in Calgary have opportunities to express and celebrate their unique cultures	95%	94%	95%	93%	96%	95%	93%
Advancing Truth and Reconciliation is something that all Calgarians should be a part of	90%	86%	91%	90%	84%↓	87%	92%
Some people have advantages that allow them to have a better quality of life than others	89%	84%	87%	85%	88%	88%	85%
Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity	67%↓	78%↑	81%↑	69%	66%	69%	77%
Perceptions of Inclusion in One's Own Neighbo	ourhood						
My neighbourhood is a place where I feel that I belong	93%	93%	86%↓	94%	96%↑	95%↑	86%↓
I feel safe in my neighbourhood	92%	93%	89%	92%	93%	92%	92%
People with diverse identities are made to feel welcome in my neighbourhood	90%	92%	90%	91%	92%	93%	88%
My neighbourhood is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity	86%	92%↑	86%	91%	88%	89%	86%
I can personally access community facilities in my neighbourhood	86%	88%	85%	87%	89%	87%	87%

Base: all respondents

 $<sup>\</sup>ensuremath{\uparrow}$  Statistically higher than the result of all other segments combined

<sup>◆</sup> Statistically lower than the result of all other segments combined



	Ger	Gender		Age group			Home Ownership	
	Female (n=253)	Male (n=240)	18-34 (n=90)	35-54 (n=176)	55+ (n=234)	Owners (n=372)	Renters (n=121)	
Perceptions of The City Meeting the Needs of D	Perceptions of The City Meeting the Needs of Diverse Groups							
People who are recent immigrants	77%	84%	85%	75%↓	81%	80%	83%	
Visible minorities or Racialized Calgarians	74%	78%	78%	75%	75%	78%	73%	
People who do not speak English as their first language		70%	74%	67%	62%	67%	69%	
Indigenous Peoples	61%	66%	68%	59%	64%	63%	66%	
Children (aged 12 or younger)	80%	84%	84%	85%	76%↓	83%	80%	
Youth (aged 13 to 24)	75%	82%	81%	78%	76%	80%	77%	
Older adults (aged 65 years or older)	71%↓	82%↑	78%	77%	76%	79%	71%	
People who rent their homes	54%↓	67%↑	61%	61%	60%	63%	58%	
People in low-income households	50%↓	63%↑	58%	59%	52%	57%	56%	
People experiencing homelessness	42%	48%	47%	43%	45%	45%	45%	
People with disabilities	62%↓	78%↑	72%	65%	72%	69%	73%	
People who are members of the 2SLGBTQIA+ community	66%	69%	72%	65%	68%	68%	69%	
People experiencing challenges with mental health or addictions	43%↓	54%↑	51%	49%	47%	48%	53%	

Base: all respondents

 $<sup>\</sup>ensuremath{\uparrow}$  Statistically higher than the result of all other segments combined

<sup>◆</sup> Statistically lower than the result of all other segments combined



	Gender		Age group			Home Ownership	
	Female	Male	18-34	35-54	55+	Owners	Renters
	(n=253)	(n=240)	(n=90)	(n=176)	(n=234)	(n=372)	(n=121)
Personally Experienced Challenges with Inclusion When Accessing City Services, Programs, or Facilities							
Personally experienced challenges with inclusion when accessing City services, programs, or facilities	18%	15%	20%	15%	17%	14%↓	24%↑
Perceptions of Calgary Moving in the Right Dire	ection to Ad	dress The F	ollowing Iss	ues			
Truth and Reconciliation	70%↓	79%↑	75%	76%	72%	75%	77%
Gender equity	66%↓	82%↑	83%↑	70%	69%	73%	77%
Social well-being	71%	72%	73%	70%	70%	73%	68%
Anti-racism	64%↓	76%↑	67%	72%	69%	73%	64%
Support for low-income households	48%	53%	52%	52%	48%	50%	52%
Mental health and addiction	41%↓	53%↑	49%	45%	45%	45%	50%

Base: all respondents

 $<sup>\</sup>ensuremath{\uparrow}$  Statistically higher than the result of all other segments combined

<sup>◆</sup> Statistically lower than the result of all other segments combined



## Segment differences

	Racialize	d People	Born in	Canada		Education	ı
	Yes	No	Yes	No	High school or less	Some university / college diploma	University / post- graduate degree
Perceptions of Inclusiveness	(n=113)	(n=374)	(n=343)	(n=157)	(n=105)	(n=128)	(n=264)
People in Calgary are very welcoming and friendly	97%	96%	95%	97%	94%	93%	98%↑
People in Calgary have opportunities to express and celebrate their unique cultures	95%	94%	93%↓	97%↑	93%	94%	95%
Advancing Truth and Reconciliation is something that all Calgarians should be a part of	92%	87%	84%↓	95%↑	83%	87%	91%
Some people have advantages that allow them to have a better quality of life than others	82%	88%	89%	82%	83%	89%	87%
Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity	89%↑	66%↓	65%↓	84%↑	71%	71%	71%
Perceptions of Inclusion in One's Own Neighbourh	nood						
My neighbourhood is a place where I feel that I belong	89%	94%	93%	91%	87%↓	91%	95%↑
I feel safe in my neighbourhood	96%↑	90%	89%↓	96%↑	85%↓	89%	95%↑
People with diverse identities are made to feel welcome in my neighbourhood	95%	89%	88%↓	96%↑	89%	89%	93%
My neighbourhood is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity	98%↑	85%↓	85%↓	95%↑	85%	84%	92%↑
I can personally access community facilities in my neighbourhood	85%	88%	88%	85%	94%↑	82%	86%

Base: all respondents

 $<sup>\</sup>ensuremath{\uparrow}$  Statistically higher than the result of all other segments combined



## Segment differences

	Racialize	d People	Born in	Canada		Education	
	Yes	No	Yes	No	High school or less	Some university / college diploma	University / post- graduate degree
	(n=113)	(n=374)	(n=343)	(n=157)	(n=105)	(n=128)	(n=264)
Perceptions of The City Meeting the Needs of Dive	rse Groups						
People who are recent immigrants	83%	79%	79%	83%	82%	81%	79%
Visible minorities or Racialized Calgarians	85%↑	72%↓	72%↓	83%↑	80%	76%	74%
People who do not speak English as their first language	<b>79%</b> ↑	63%↓	63%↓	75%↑	69%	68%	66%
Indigenous Peoples	73%↑	59%↓	58%↓	73%↑	69%	64%	60%
Children (aged 12 or younger)	89%↑	80%↓	78%↓	89%↑	77%	84%	83%
Youth (aged 13 to 24)	86%↑	76%	74%↓	86%↑	82%	76%	78%
Older adults (aged 65 years or older)	83%	75%	74%	81%	76%	73%	78%
People who rent their homes	65%	58%	56%↓	69%↑	59%	60%	61%
People in low-income households	<b>70%</b> ↑	52%↓	50%↓	68%↑	60%	52%	57%
People experiencing homelessness	53%	42%↓	40%↓	53%↑	50%	46%	42%
People with disabilities	80%↑	65%↓	64%↓	79%↑	74%	69%	68%
People who are members of the 2SLGBTQIA+ community	65%	69%	68%	67%	67%	<b>77%</b> ↑	64%
People experiencing challenges with mental health or addictions	65%↑	43%↓	41%↓	63%↑	50%	51%	47%

Base: all respondents

 $<sup>\</sup>ensuremath{\uparrow}$  Statistically higher than the result of all other segments combined

<sup>◆</sup> Statistically lower than the result of all other segments combined



## Segment differences

	Racialize	d People	Born in	Canada		Education	
	Yes	No	Yes	No	High school or less	Some university / college diploma	University / post- graduate degree
Personally Experienced Challenges with Inclusion	(n=113)	(n=374)	(n=343)	(n=157)	(n=105)	(n=128)	(n=264)
·	When Acce	essing City a	Services, Pr	ograins, or	racillues		
Personally experienced challenges with inclusion when accessing City services, programs, or facilities	15%	17%	16%	18%	24%	21%	12%↓
Perceptions of Calgary Moving in the Right Direct	ion to Addre	ess The Foll	owing Issue	es			
Truth and Reconciliation	79%	72%	72%	79%	77%	76%	72%
Gender equity	83%↑	70%↓	69%↓	81%↑	71%	74%	74%
Social well-being	80%↑	68%↓	68%	76%	68%	70%	72%
Anti-racism	78%↑	65%↓	67%	75%	65%	70%	70%
Support for low-income households	57%	48%	42%↓	66%↑	55%	49%	49%
Mental health and addiction	61%↑	41%↓	40%↓	59%↑	50%	47%	44%

Base: all respondents

 $<sup>\</sup>ensuremath{\uparrow}$  Statistically higher than the result of all other segments combined

<sup>◆</sup> Statistically lower than the result of all other segments combined



# Respondent profile



## Respondent profile

Gender	Weighted %	Unweighted %
Female	50%	51%
Male	48%	48%
Prefer to self-describe	1%	<1%
Prefer not to answer	2%	1%

Quadrant	Weighted %	Unweighted %
Southwest	28%	28%
Southeast	24%	26%
Northwest	28%	28%
Northeast	20%	18%

Age	Weighted %	Unweighted %
18-24	9%	5%
25-34	21%	13%
35-44	19%	18%
45-54	19%	17%
55-64	11%	15%
65+	22%	31%

People in household		
1	16%	
2	33%	
3	17%	
4	19%	
5 or more	14%	
Prefer not to answer	<1%	

Children in household		
Yes	33%	
No	67%	
Prefer not to answer	<1%	

Senior in household		
Yes	27%	
No	73%	
Prefer not to answer	0%	

Tenure in Calgary		
Less than 5 years	12%	
5-10	10%	
11-20	23%	
21-30	21%	
Over 30 years	33%	
Prefer not to answer	<1%	

Disability in household		
Yes - myself	11%	
Yes - someone in my household	11%	
No	82%	
Prefer not to answer	1%	

Identify as 2SLGBTQIA+		
Yes	5%	
No	94%	
Prefer not to answer	2%	

Base: all respondents (n=500)



## Respondent profile

Employment status	
Full-time employed or self-employed	57%
Part-time employed or self-employed	11%
Retired	22%
Looking after home / family	3%
Unable to work	2%
Unemployed	5%
Unpaid / voluntary work	3%
Student	4%
Other	1%
Prefer not to answer	1%

Annual household income	
Less than \$90,000	34%
\$90,000 to just under \$150,000	26%
\$150,000 and over	26%
Don't Know	5%
Prefer not to answer	10%

Education	
Completed high school or less	22%
Some post secondary or completed a college diploma	24%
Completed university degree	53%
Prefer not to answer	1%

Racialized	
Yes	27%
No	71%
Prefer to self-describe	1%
Prefer not to answer	2%

Born in Canada	
Yes	65%
No	35%
Prefer not to answer	<1%

Tenure in Canada	
Born in Canada	65%
Arrived more	27%
than five years ago	21 /0
Arrived in the past five years	8%
Prefer not to answer	<1%

Age when arrived in Canada	
Born in Canada	65%
Arrived when under the age of 18	10%
Arrived when 18 to 49	25%
Arrived when 50 or older	<1%
Prefer not to answer	<1%

Identify as Indigenous	
Yes - First Nations	2%
Yes - Métis	2%
Yes - Inuit	<1%
Yes - Prefer to self-describe	1%
No	95%
Prefer not to answer	<1%

Home ownership	
Own	70%
Rent	29%
Other	1%
Prefer not to answer	<1%

Dwelling type	
Single detached house	66%
Duplex, triplex or fourplex	7%
Townhouse or rowhouse	8%
Apartment or apartment-style condominium	18%
Another type of multi-unit complex	1%
Don't Know	1%
Prefer not to answer	<1%

Base: all respondents (n=500)





### 2023 Diversity and Inclusion Survey



City of Calgary

#### Int0

Hello, I'm \_\_\_\_\_\_ with Advanis, calling on behalf of The City of Calgary. We are conducting a study about living in Calgary and would like to include your input. Are you 18 years of age or older and do you currently live in Calgary?

IF CREDIBILITY IS AN ISSUE OR IF RESPONDENT HAS A CONCERN SAY: If you wish to talk to a City official about this survey, we encourage you to contact The City at 311 and specifically mention the "2023 Perspectives on Calgary Survey". City Staff would be happy to address your concerns.

IF ASKED: The survey will take approximately 15 minutes.

- O<sub>1</sub> Ye
- O 2 No, getting an adult (Show if is landline (phonetype = 1))
- O 3 No, refusal
- O 4 No, callback
- O 5 No, under 18 (Show if is wireless (phonetype = 2))
- O 6 No, does not live in Calgary

**Int0b** Show if getting person (Int0 = 2)

Hello, I'm \_\_\_\_\_ with Advanis, calling on behalf of The City of Calgary. We are conducting a study about living in Calgary and would like to include your input. Are you 18 years of age or older and do you currently live in Calgary?

IF CREDIBILITY IS AN ISSUE OR IF RESPONDENT HAS A CONCERN SAY: If you wish to talk to a City official about this survey, we encourage you to contact The City at 311 and specifically mention the "2023 Perspectives on Calgary Survey." City staff would be happy to address your concerns.

IF ASKED: The survey will take approximately 15 minutes.

- O<sub>1</sub> Yes
- O 2 No, refusal
- O 3 No, callback
- O 4 No, under 18 (Show if is wireless (phonetype = 2))
- O 5 No, does not live in Calgary

#### SCREENERS

#### QS7

Great! Your participation is voluntary and this call may be recorded for quality control purposes. The survey will take approximately 15 minutes and your responses will remain confidential, and you will not be personally identified. Any personal information collected in this survey is done so under the authority of the Freedom of Information and Protection of Privacy Act, Section 33(c) and is used solely for the review and improvement of City of Calgary programs and services.

If you have questions about the collection or use of your information, you can contact a City of Calgary Research Coordinator. Would you like me to provide you with their contact information?

- O<sub>1</sub> Ye
- O<sub>2</sub> No
- O<sub>3</sub> Refusal
- O 4 Call back later

QS7 info Show if QS7 Yes (QS7 = 1)

 $You can contact a \ City of Calgary \ Research \ Coordinator \ via \ phone, email, or regular \ mail \ and \ mention \ the \ "2023 \ Perspectives on Calgary \ Survey". What \ contact information \ would \ you \ prefer?$ 

If phone: 403-268-2798

If email: research@calgary.ca

If mail: Research Coordinator, The City of Calgary, Mail code 8305, P.O. Box 2100, Station M, Calgary, AB Canada T2P 2M5

#### QSEX

DO NOT ASK; RECORD GENDER

- O<sub>1</sub> Male
- O<sub>2</sub> Female

#### QS4

Which of the following age groups do you belong to? Just stop me when I get to your age group.

- O 1 18 to 19
- O 2 20 to 24
- O 3 25 to 34
- O 4 35 to 44
- O 5 45 to 54
- O 6 55 to 64
- O 7 65 to 74
- O<sub>8</sub> 75 and older
  - 9 [DO NOT READ] Prefer not to say (Exclusive)



#### QS1

Can you tell me which quadrant of the city you live in?

#### WAIT FOR RESPONSE - READ LIST TO CLARIFY IF NEEDED.

- O 1 Southwest
- O 2 Southeast
- O<sub>3</sub> Northwest
- O 4 Northeast
- O 5 [DO NOT READ] Prefer not to say
- O 6 [DO NOT READ] Does not live in Calgary

#### MAIN SURVEY

#### DI1

For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree. Please indicate the extent to which you agree or disagree with each statement. The first one is ...

- 1. People in Calgary are very welcoming and friendly.
- Some people have advantages that allow them to have a better quality of life than others. \*
- Advancing truth and reconciliation to build respectful relationships between Indigenous and non-Indigenous people is something that all Calgarians should be a part of.\*
- People in Calgary have opportunities to express and celebrate their unique cultures. \*
- Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity.\*

Levels marked with \* are randomized

- O 1 Strongly agree
- Somewhat agree
- O 3 Somewhat disagree
- O 4 Strongly disagree
- O 9 [DO NOT READ] Don't know
- O 10 [DO NOT READ] Prefer not to answer

#### DI2

In this survey, when we say "The City of Calgary" or "The City", we mean the municipal government including Council and Administration, and the services and programs it offers.

As you know, there are many people living in Calgary who come from a variety of backgrounds and experiences. Please indicate the extent to which you agree or disagree that The City of Calgary meets the needs of the following groups of Calgarians.

#### PROBE FOR STRONGLY OR SOMEWHAT AGREE/DISAGREE IF NEEDED. REPEAT SCALE AS NEEDED.

- 1. People who are recent immigrants
- 2. Indigenous peoples, that is, Aboriginal, First Nations, Métis, or Inuit
- Visible minorities or racialized Calgarians [Interviewer Note]: A racialized person means someone, other than Indigenous people, who are non-Caucasian in race or non-white in colour.
- 4. People who do not speak English as their first language
- People with disabilities
- 6. People in low-income households
- Older adults, meaning people aged 65 years or older
- Children, meaning people aged 12 or younger
- 9. Youth, meaning people aged 13 to 24
- People who are members of the 2SLGBTQIA+ community [ONLY IF ASKED: 2SLGBTQ+ STANDS FOR TWO SPIRIT, LESBIAN, GAY, BI-SEXUAL, TRANSGENDER, QUEER OR QUESTIONING, INTERSEX AND ASEXUAL, WITH THE PLUS RECOGNIZING THERE IS ALSO A WIDE SPECTRUM OF IDENTITIES BEYOND THOSE IN THE ACRONYMI
- 11. People experiencing challenges with mental health or addictions
- 12. People experiencing homelessness
- 13. People who rent their homes
- O 1 Strongly agree
- O 2 Somewhat agree
- O 3 Somewhat disagree
- O 4 Strongly disagree
- Do NOT READ] Don't know
- D 10 [DO NOT READ] Prefer not to answer



#### DI6

To what extent do you agree or disagree that Calgary is moving in the right direction to address each of the following six issues?

PROBE FOR STRONGLY OR SOMEWHAT AGREE/DISAGREE IF NEEDED. REPEAT SCALE AS NEEDED.

- Social well-being
- Truth and Reconciliation [ONLY IF ASKED: Truth and Reconciliation is the process that builds respectful relationships between Indigenous and non-Indigenous people] \*
- 3. Gender equity \*
- 4. Support for low income households \*
- . Anti-racism \*
- 6. Mental health and addiction \*

Levels marked with \* are randomized

- O 1 Strongly agree
- O 2 Somewhat agree
- O 3 Somewhat disagree
- O 4 Strongly disagree
- O 9 [DO NOT READ] Don't know
- O 10 [DO NOT READ] Prefer not to answer

#### DI9

Have you personally experienced challenges with inclusion when accessing any City services, program, or facilities?

- O<sub>1</sub> Yes
- O<sub>2</sub> N
- O 9 [DO NOT READ] Don't know
- O 10 [DO NOT READ] Prefer not to answer

#### DI11

In your opinion, how can The City of Calgary better meet the needs of all Calgarians?

- Prefer not to answer
- Don't know

#### DI13

Thinking about your neighbourhood, please indicate the extent to which you agree or disagree with the following five statements:

PROBE FOR STRONGLY OR SOMEWHAT AGREE/DISAGREE IF NEEDED. REPEAT SCALE AS NEEDED.

- My neighbourhood is a place where I feel that I belong. \*
- 2. People with diverse identities are made to feel welcome in my neighbourhood.\*
- I can personally access community facilities in my neighbourhood. \*
- 4. I feel safe in my neighbourhood. \*
- My neighbourhood is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity. \*

Levels marked with \* are randomized

- O 1 Strongly agree
- O 2 Somewhat agree
- O 3 Somewhat disagree
- O 4 Strongly disagree
- O 9 [DO NOT READ] Don't know
- 10 [DO NOT READ] Prefer not to answer

#### DEMOGRAPHICS

#### Q24

We are almost finished. I just have a few demographic questions that will allow us to group responses and to sort the information we collect.

How many people, including yourself, live in your household?

Minimum: 1, Maximum: 50 people

B [DO NOT READ] Prefer not to answer

Q25 Show if HH Members More Than 1 (Q24 > 1)

Do you have any children under the age of 18 living in your household?

DO NOT READ LIST

- O<sub>1</sub> Yes
- O 2 N
- O 9 [DO NOT READ] Prefer not to answer



### Q26 Show if HH Members More Than 1 (Q24 > 1) (if is under 65 (OS4 = 1.2.3.4.5.6)) Is there anyone aged 65 years or older living in your household? (if is 65 plus (QS4 = 7,8)) Besides yourself, is there anyone else aged 65 years or older living in your household? DO NOT READ LIST Yes 01 0 2 [DO NOT READ] Prefer not to answer Q27 How many years have you lived in Calgary? IF LESS THAN 1 YEAR, ENTER 0 Minimum: 0, Maximum: 100 \_\_\_ years ■ .8 [DO NOT READ] Prefer not to answer QD5 Do you own or rent your current place of residence? Own 01 0 2 [DO NOT READ] Other (please specify) [DO NOT READ] Prefer not to answer QD5B Which of the following best describes the type of home you live in? READ LIST Single detached house [DO NOT READ: This includes bungalow, split level, 2-story, suite in a house, etc.] O 2 Duplex, triplex or fourplex O 3 Townhouse or rowhouse Apartment or apartment-style condominium Another type of multi-unit complex [DO NOT READ: This includes mobile home park, trailer park, seniors home, etc.]

#### 028

We want to make sure our research is reflective of all Calgarians. Were you born in Canada?

#### DO NOT READ LIST

- O<sub>1</sub> Yes
- O 2 1
- O 9 [DO NOT READ] Prefer not to answer

#### Q28B Show if Not born in Canada (Q28 = 2)

Did you arrive in Canada within the past 5 years or more than 5 years ago?

- O 1 Within the past five years
- O 2 More than five years ago
- O 3 [DO NOT READ] Prefer not to answer (Exclusive)

#### Q28A Show if Not born in Canada (Q28 = 2)

And how old were you when you arrived in Canada? Were you ...

#### READ LIST

- O 1 Under the age of 18
- O 2 18 to 49
- O<sub>3</sub> 50 or older
- O 4 [DO NOT READ] Prefer not to answer

#### Q29

Are you Indigenous, that is, First Nations, Métis, or Inuit?

#### MULTIPLE RESPONSES ARE ACCEPTED

- Yes First Nations
- yes Métis
- 7 2 Yes Inuit
- Yes Prefer to self-describe (specify)
- → S No (Exclusive)
- DO NOT READ] Prefer not to answer (Exclusive)

[DO NOT READ] Don't know
[DO NOT READ] Prefer not to answer



Q30 Show if Not Indigenous (Q29\_5 = 1 OR Q29\_99 = 1)

Do you consider yourself a racialized person? A racialized person means someone, other than Indigenous people, who are non-Caucasian in race or non-white in colour.

- O<sub>1</sub> Yes
- O<sub>2</sub> N
- O 96 Prefer to self-describe (specify) \_\_\_
- O 99 [DO NOT READ] Prefer not to answer

#### OD7

Which of the following best describes the highest level of schooling that you have obtained?

If the respondent mentions that they completed a post-graduate degree / Master's / PhD, please code as "completed a university certificate, diploma or degree".

- O 1 Did not complete high school or equivalent
- O 2 Completed high school or equivalent
- O 3 Completed a Registered Apprenticeship or other trades certificate or diploma
- O 4 Completed a college or other non-university certificate or diploma
- O 5 Completed a university certificate, diploma or degree
- O 9 [DO NOT READ] Prefer not to answer

#### Q31a

Which of the following categories best describes the total annual income, before taxes, of all the members of your household? Please stop me when I get to your category.

#### READ LIST

- O 1 Less than \$90,000
- O 2 \$90,000 to just under \$150,000
- O 3 \$150,000 and over
- O 9 [DO NOT READ] Don't Know
- O 10 [DO NOT READ] Prefer not to answer

**Q31b** Show if Q31a Answered (Q31a = 1,2,3)

Would that be...

#### READ LIST - ACCEPT RESPONSES BEFORE FINISHING LIST

```
Less than $30,000 (Show if D10a Under 90k (Q31a = 1))
       $30,000 to just under $45,000 (Show if D10a Under 90k (Q31a = 1))
       $45,000 to just under $60,000 (Show if D10a Under 90k (Q31a = 1))
       $60,000 to just under $75,000 (Show if D10a Under 90k (Q31a = 1))
       $75,000 to just under $90,000 (Show if D10a Under 90k (Q31a = 1))
       $90,000 to just under $105,000 (Show if D10a 90k to under 150k (Q31a = 2))
0 6
       $105,000 to just under $120,000 (Show if D10a 90k to under 150k (Q31a = 2))
       $120,000 to just under $135,000 (Show if D10a 90k to under 150k (Q31a = 2))
0 8
       $135,000 to just under $150,000 (Show if D10a 90k to under 150k (Q31a = 2))
       $150,000 to just under $175,000
       $175,000 to just under $200,000
O 12 $200,000 to just under $225,000 (Show if D10a 150k plus (Q31a = 3))
       $225,000 to just under $250,000 (Show if D10a 150k plus (Q31a = 3))
       $250,000 and over (Show if D10a 150k plus (Q31a = 3))
       [DO NOT READ] Don't Know
        [DO NOT READ] Prefer not to answer
```

#### QD8

What best describes your current employment status? Please stop me when I get to your category. Would you say you are...

READ LIST; Select up to two responses.

IF NEEDED: "Please tell me the two that best describe your status"

- □ 1 Full-time employed or self-employed [DO NOT READ: 30 hours or more per week]
- Part-time employed or self-employed [DO NOT READ: less than 30 hours per week]
- ☐ 3 Retired
- Looking after home and/or family
- Unable to work because of sickness or disability
- Unemployed
- Doing unpaid or voluntary work
- ☐ 8 Stud
- 96 [DO NOT READ] Other (specify:)
- [DO NOT READ] Prefer not to answer (Exclusive)



Q32	
And w	hat is your gender?
IF NEC.	T READ EXCEPT TO CLARIFY. ESSARY - Gender refers to the gender that a person internally feels and/or the gender a person publicly expresses daily life, including at work, while shopping, or accessing other services, in their home or in the broader nity.
O 1	Male
O 2	Female
O 96	Prefer to self-describe (specify:)
O 99	[DO NOT READ] Prefer not to answer
Q33	
Do you	ı or a member of your household have a disability?
DO NO	T READ LIST
<b>1</b>	Yes - myself
□ 2	Yes - someone in my household
□ 3	No (Exclusive)
<b>4</b>	[DO NOT READ] Prefer not to answer (Exclusive)
Q34	
Do you	consider yourself to be a member of the 2SLGBTQIA+ community?
QUEST	F ASKED: 2SLGBTQ+ STANDS FOR TWO SPIRIT, LESBIAN, GAY, BI-SEXUAL, TRANSGENDER, QUEER OR IONING, INTERSEX AND ASEXUAL, WITH THE PLUS RECOGNIZING THERE IS ALSO A WIDE SPECTRUM OF THES BEYOND THOSE IN THE ACRONYM
O 1	Yes
O 2	No
O 9	[DO NOT READ] Prefer not to answer
end1	
mı ·	ompletes the survey. Thank you very much for taking the time to provide your input.



# Contact

### **The Corporate Research Team**

Customer Service and Communications The City of Calgary research@calgary.ca