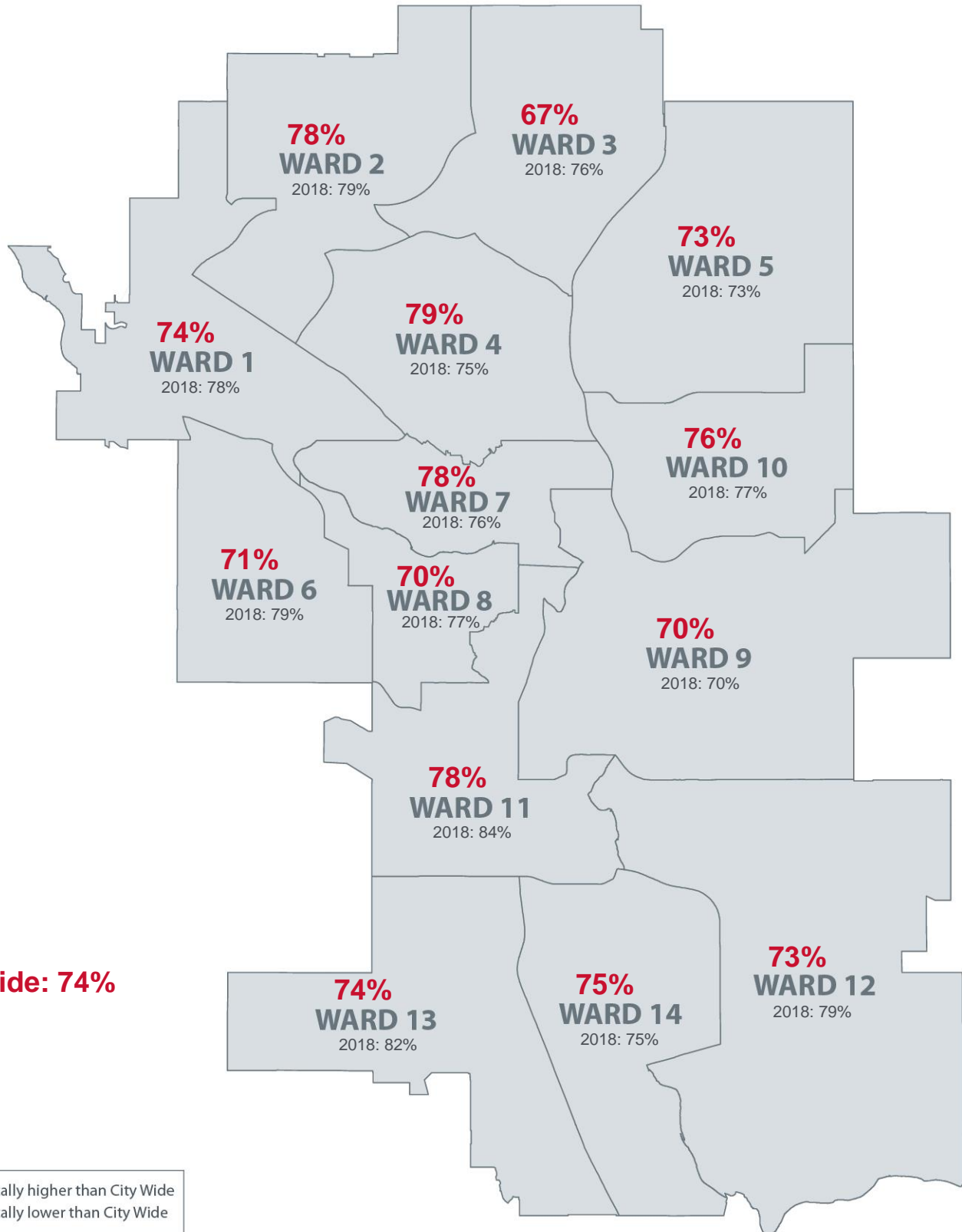




# Satisfaction with Overall Level and Quality of Services and Programs

Good (rating of 7, 8, 9 or 10 on a 10-point scale)



**City Wide: 74%**

2018: 77%

↑ Statistically higher than City Wide  
 ↓ Statistically lower than City Wide

