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311 Calgary app gets an update

The newly updated 311 Calgary app empowers Calgarians to work together, covering more than 90 City services. Every photo and report submitted helps The City respond more quickly and helps improve service delivery keeping our communities running smoothly. “Use the app when you notice issues and encourage your neighbours and friends to do the same,” says Gilberto Ancheta, 311 Coordinator.

How to use the app

Report issues you see like potholes, graffiti, or missed waste collection. Simply describe the concern, upload photos, tag the location and submit your request.

New changes

New features include real-time status updates on submitted requests, allowing users to track progress and receive notifications. The app also includes a built-in City news feed sharing key programs, services, and updates. With only 30 per cent of 311 requests coming through the app, there's opportunity to grow this efficient digital option. [Download the Calgary 311 app](#) today and help spread the word.

Mail-in ballots for Calgary’s 2025 General Election available by request

Calgary’s General Election will take place on Oct. 20, 2025 and eligible voters can now request a special (mail-in) ballot if they are unable to go to a voting station during the Advance Vote or on Election Day. Voters must meet eligibility requirements to receive a mail-in ballot.

Visit [Elections Calgary](#) or call 403-476-4100 to request a mail-in package. The last day to request a mail-in ballot to be mailed to you is October 3, 2025. Requests after this date will need to be picked up in person at the Elections Calgary office.

Information about Calgary’s upcoming General Election, including mail-in ballots and voter eligibility can be found at www.electionscalgary.ca.

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Celebrate Calgary Culture Days all September long!

Arts and culture help shape the unique character of our city by bringing people together, telling our stories and adding vibrancy to our communities. Whether it's murals and music, film and festivals, or dance and delicious food, culture is all around us.

Calgary Culture Days is a month-long celebration that highlights the diverse artists, cultural groups and community organizations that make Calgary special. Throughout September, events and activities will take place in neighbourhoods across the city — many of them free and family-friendly.

From live performances and art exhibits to hands-on workshops and cultural showcases, there's something for everyone to discover and enjoy.

Explore what's happening near you and be part of the celebration!

Visit calgary.ca/culturedays to learn more.

Applications for election workers open in August

Are you or someone you know interested in becoming an election worker?

Elections Calgary is looking to recruit roughly 5,000 Calgarians to work the General Election in October 2025, and the application portal opens in August.

Election workers help with voting and vote counting, including voting station set up and take down, helping voters with the voting process and counting ballots. There are many opportunities available and it's a great way to show your civic and community pride.

You can be an election worker if you are eligible to work in Canada and are over the age of 16. Apply today and participate in one of Calgary's biggest community engagement events!

Information about Calgary's upcoming General Election, including applying to be an election worker, can be found at electionscalgary.ca.

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Summer is a great time to try something new in Calgary parks

Are you looking for ways to keep the young people in your life and yourself active with fun, free activities this summer? Calgary's parks have so much to offer. Ward off boredom and stay busy with new adventures all summer by trying the following activities.

Cool off with a trip to a spray park or wading pool that you haven't visited before

Check out calgary.ca/sprayparks for a list of all City spray parks and wading pools. Did you know that select parks also have aquatic wheelchairs that you can borrow for free?

Explore a new playground

Check out the playground finder map on calgary.ca that has all City playgrounds, including inclusive playgrounds (square icons) with something for everyone. The map includes information about the play surface for each playground (e.g., gravel or inclusive playgrounds that have accessible rubber surfaces).

Golf, disc golf, bike pump tracks and more

The City has seven City of Calgary courses, family golf nights and several youth programs and golf lessons. Our parks also have four permanent and some temporary disc golf courses for you to enjoy during a nice summer day. Take a break during your bike ride along the City's regional pathway to try a bike pump track. Find out where you can play beach volleyball this summer and much more at calgary.ca.

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Downtown Summer Festivals & Events

Sunny days and cool nights are here, in downtown Calgary! With over 200 festivals and events happening between June and September, downtown Calgary is the place to be this summer.

To make it easier than ever to explore what's happening, we've created the [Downtown Summer Festivals & Events Website](#) – your go-to guide to find festivals, events, markets and cultural experiences happening downtown all summer long.

Downtown is home to some of our city's proudest landmarks and biggest celebrations. These events bring Calgarians together to experience community, creativity, and culture – and to support the local businesses and artists that make our downtown authentically Calgary. Whether you're taking in major celebrations or discovering new ones – downtown is bursting with energy, entertainment and fun all season long.

Mark your calendars, gather your friends and family, and get ready for an unforgettable summer.

Visit calgary.ca/summerfestivals to start planning your downtown adventure.

City inspections made easier with Remote Video Inspection services

You've pulled the permit, completed the work and now all that's left is the inspection. With the City of Calgary's Remote Video Inspections (RVI), you can wrap up your project from the comfort of your home and at a time that works for you.

RVI gives homeowners the flexibility to request a virtual inspection for a variety of plumbing and gas, building and development permit inspection types. A City Safety Code Officer will take you through the process using reliable, secure communication to ensure your project is inspected with the same diligence and accuracy as an on-site inspection.

Close out your permit the convenient way – visit calgary.ca/video-inspections to learn more about available inspection types and to request your RVI today.

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Get the lowdown on slow downs: How we keep Calgarians moving

We know construction season can be frustrating. The City of Calgary's Mobility teams work in close collaboration with project managers and city event organizers to avoid multiple delays and plan for traffic flow congestion. [The City's Traffic Management Centre](#) monitors roadways 24/7 by using traffic cameras, live traffic data and digital road signs,

It's not a pain when you have a plan. And we have Waze to help. [The City partnership with Waze](#) means you can get real-time traffic flow and construction updates right in the app. This free download is our preferred navigation tool because it syncs with The City's advanced traffic system. With the right tools you can get to where you need to go.

Learn more at calgary.ca/PlanYourTrip

our streets, ends up in our rivers. Visit calgary.ca/stormwater to learn more.

Six steps to keeping our rivers healthy

Calgary is a growing city on a small river. When it rains, water runs off our streets, driveways, and yards and ultimately ends up in our rivers, creeks and wetlands. This runoff is called stormwater. Stormwater picks up garbage, chemicals, pet waste, salt, fertilizers, dirt and other debris, washing it into our storm drains and our rivers. Calgary is seeing higher volumes of stormwater, which is resulting in urban flooding and more river pollution.

The City of Calgary and Calgarians need to work together to manage our stormwater. The City uses storm ponds to naturally treat stormwater by slowing the flow, allowing sediment and pollution to settle before entering our rivers. While these are found in newer communities, stormwater is not cleaned by a

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treatment plant, which is why keeping it pollution free is critical. Clean stormwater ensures our rivers, creeks and wetlands, as well as local wildlife and fish, remain healthy for future generations.

You can help keep stormwater clean and our rivers healthy by doing these simple actions:

- Point downspouts toward lawns and gardens or use a rain barrel.
- Limit the use of fertilizers and pesticides.
- Sweep up debris from your garage and driveway instead of washing it away.
- Wash your vehicle at a car wash instead of your driveway.
- Never pour anything down the storm drain.
- Pick up pet waste and litter and put them in the proper waste containers.

What ends up on our streets, ends up in our rivers. Visit calgary.ca/stormwater to learn more.