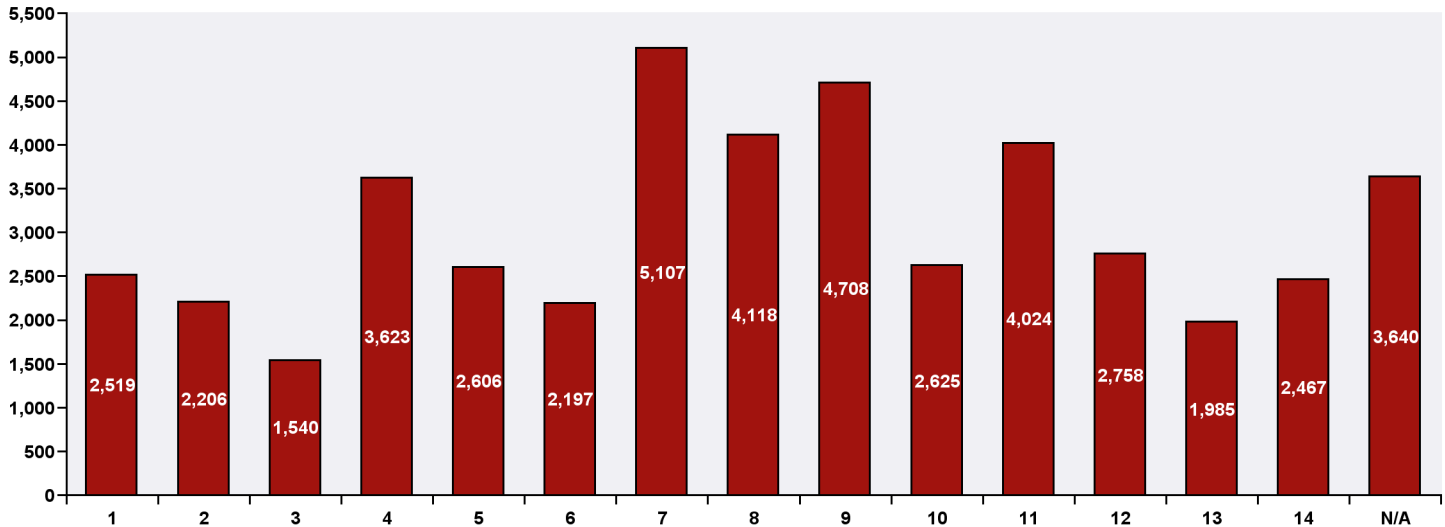


### City of Calgary Overall

#### SR Volume by Ward for August



\* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

| WARD         | SR Count      |
|--------------|---------------|
| 1            | 2,519         |
| 2            | 2,206         |
| 3            | 1,540         |
| 4            | 3,623         |
| 5            | 2,606         |
| 6            | 2,197         |
| 7            | 5,107         |
| 8            | 4,118         |
| 9            | 4,708         |
| 10           | 2,625         |
| 11           | 4,024         |
| 12           | 2,758         |
| 13           | 1,985         |
| 14           | 2,467         |
| N/A          | 3,640         |
| <b>Total</b> | <b>46,123</b> |

| Top 20 SR Types  | SR Count      | % of Total City |
|--|---------------|-----------------|
| Finance - Property Tax Account Inquiry                 | 1,886         | 4.1%            |
| WRS - Cart Management                                  | 1,705         | 3.7%            |
| Parks - Tree Concern - WAM                             | 1,535         | 3.3%            |
| Bylaw - Long Grass - Weeds Infraction                  | 1,453         | 3.2%            |
| CBS Inspection - Electrical                            | 1,357         | 2.9%            |
| Finance - ONLINE TIPP Agreement Request                | 1,084         | 2.4%            |
| CBS Inspection - Commercial or Multi-Family            | 1,005         | 2.2%            |
| CBS Inspection - Residential Improvement Project - RIP | 1,002         | 2.2%            |
| Roads - Backlane Maintenance                           | 978           | 2.1%            |
| WRS - Waste - Residential                              | 818           | 1.8%            |
| Roads - Dead Animal Pick-Up                            | 803           | 1.7%            |
| Roads - Sidewalk - Curb and Gutter Repair              | 761           | 1.6%            |
| Bylaw - Material on Public Property                    | 739           | 1.6%            |
| Corporate - Graffiti Concerns                          | 730           | 1.6%            |
| Roads - Pothole Maintenance                            | 696           | 1.5%            |
| Finance - TIPP Agreement Request                       | 691           | 1.5%            |
| Roads - Debris on Street/Sidewalk/Boulevard            | 687           | 1.5%            |
| WATS - Sewage Back-up                                  | 599           | 1.3%            |
| WRS - Compost - Green Cart                             | 586           | 1.3%            |
| 311 Contact Us   | 582           | 1.3%            |
| <b>Total Top 20 SR Types</b>                           | <b>19,697</b> | <b>42.7%</b>    |
| <b>Total Other SRs</b>                                 | <b>26,426</b> | <b>57.3%</b>    |
| <b>Total SRs for City of Calgary</b>                   | <b>46,123</b> | <b>100%</b>     |