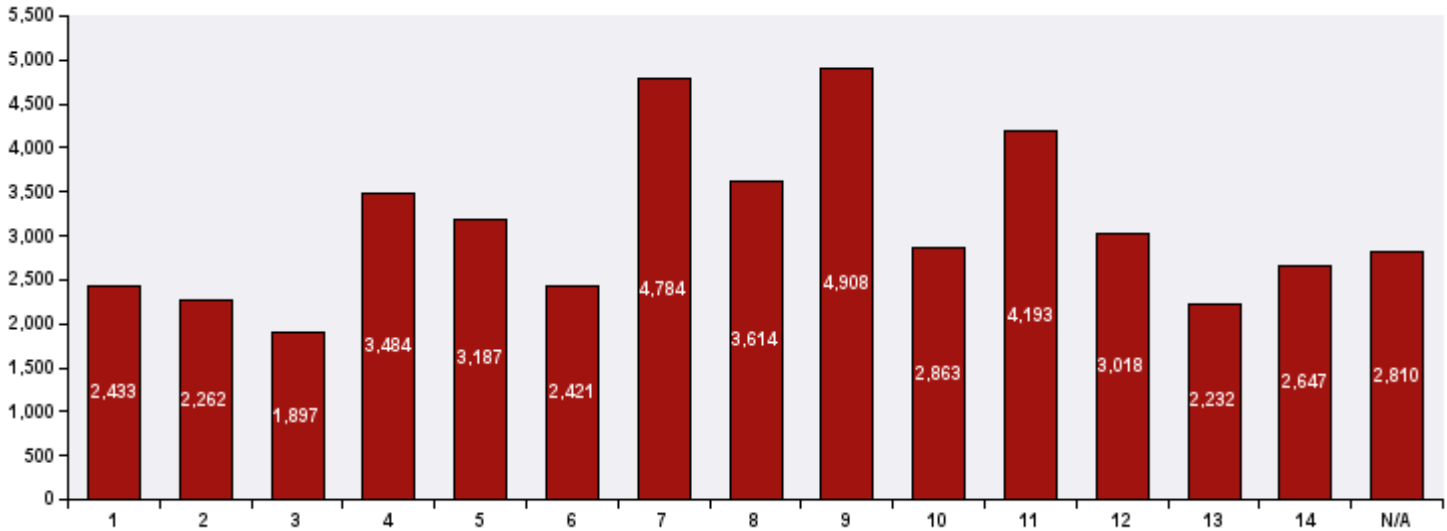


City of Calgary Overall

SR Volume by Ward for August



* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	2,433
2	2,262
3	1,897
4	3,484
5	3,187
6	2,421
7	4,784
8	3,614
9	4,908
10	2,863
11	4,193
12	3,018
13	2,232
14	2,647
N/A	2,810
Total	46,753

Top 20 SR Types	SR Count	% of Total City
WRS - Cart Management	2,005	4.3%
Finance - Property Tax Account Inquiry	1,855	4.0%
Parks - Tree Concern - WAM	1,684	3.6%
CBS Inspection - Electrical	1,455	3.1%
Finance - ONLINE TIPP Agreement Request	1,420	3.0%
Bylaw - Long Grass - Weeds Infraction	1,323	2.8%
CBS Inspection - Residential Improvement Project - RIP	1,148	2.5%
Roads - Pothole Maintenance	878	1.9%
WRS - Waste - Residential	850	1.8%
Bylaw - Material on Public Property	832	1.8%
Corporate - Graffiti Concerns	817	1.7%
311 Contact Us	800	1.7%
Roads - Dead Animal Pick-Up	738	1.6%
CBS Inspection - Commercial or Multi-Family	725	1.6%
Corporate - Face Covering Concerns	684	1.5%
Roads - Backlane Maintenance	682	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	650	1.4%
Roads - Sidewalk - Curb and Gutter Repair	641	1.4%
CN - Subsidized Programs - Fair Entry	619	1.3%
WRS - Recycling - Blue Cart	576	1.2%
Total Top 20 SR Types	20,382	43.6%
Total Other SRs	26,371	56.4%
Total SRs for City of Calgary	46,753	100%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.