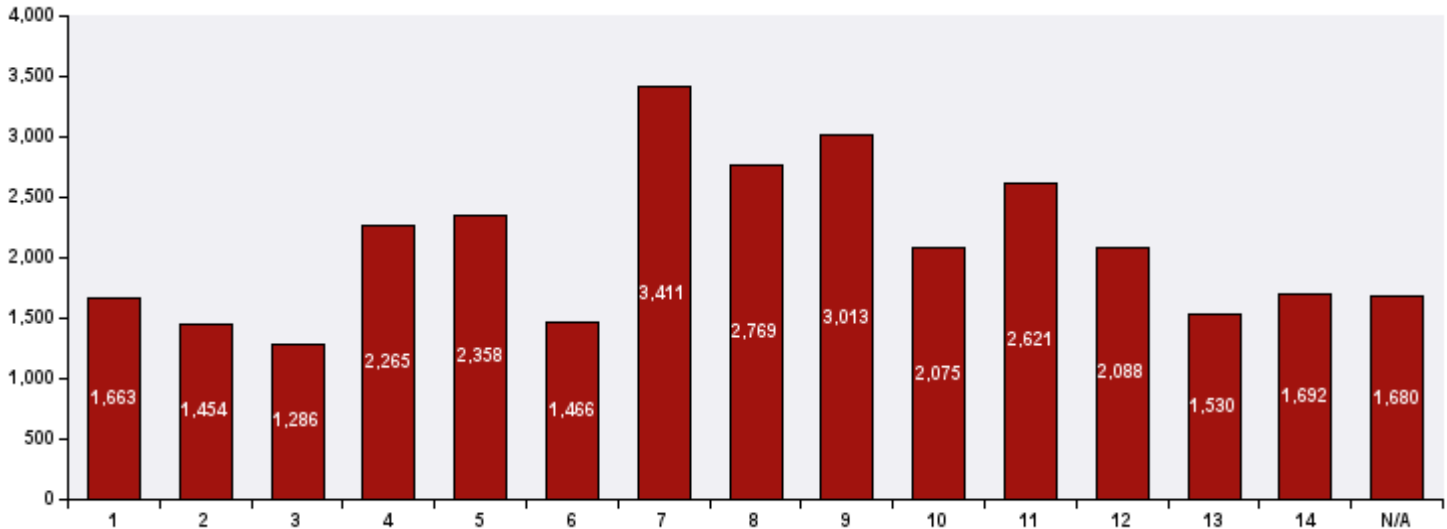## City of Calgary Overall

SR Volume by Ward for February

Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	1,663
2	1,454
3	1,286
4	2,265
5	2,358
6	1,466
7	3,411
8	2,769
9	3,013
10	2,075
11	2,621
12	2,088
13	1,530
14	1,692
N/A	1,680
Total	31,371

Top 20 SR Types	SR Count	% of Total City
Bylaw - Snow and Ice on Sidewalk	2,888	9.2%
Finance - Property Tax Account Inquiry	1,753	5.6%
Roads - Snow and Ice Control	1,431	4.6%
WRS - Cart Management	1,252	4.0%
CBS Inspection - Electrical	1,024	3.3%
Finance - ONLINE TIPP Agreement Request	1,005	3.2%
CBS Inspection - Residential Improvement Project - RIP	970	3.1%
CBS Inspection - Commercial or Multi-Family	674	2.1%
CBS Inspection - Furnace Replacement	567	1.8%
WRS - Waste - Residential	562	1.8%
WATS - Sewage Back-up	561	1.8%
CBS Inspection - Plumbing	531	1.7%
WRS - Recycling - Blue Cart	488	1.6%
Corporate - Graffiti Concerns	483	1.5%
Bylaw - Material on Public Property	482	1.5%
Finance - TIPP Agreement Request	470	1.5%
Bylaw - Tree - Shrub Infraction	452	1.4%
Parks - Snow and Ice Concerns - WAM	407	1.3%
CT - Employee Conduct	383	1.2%
CBS - RIM - Property Research	376	1.2%
Total Top 20 SR Types	16,759	53.4%
Total Other SRs	14,612	46.6%
Total SRs for City of Calgary	31,371	100%