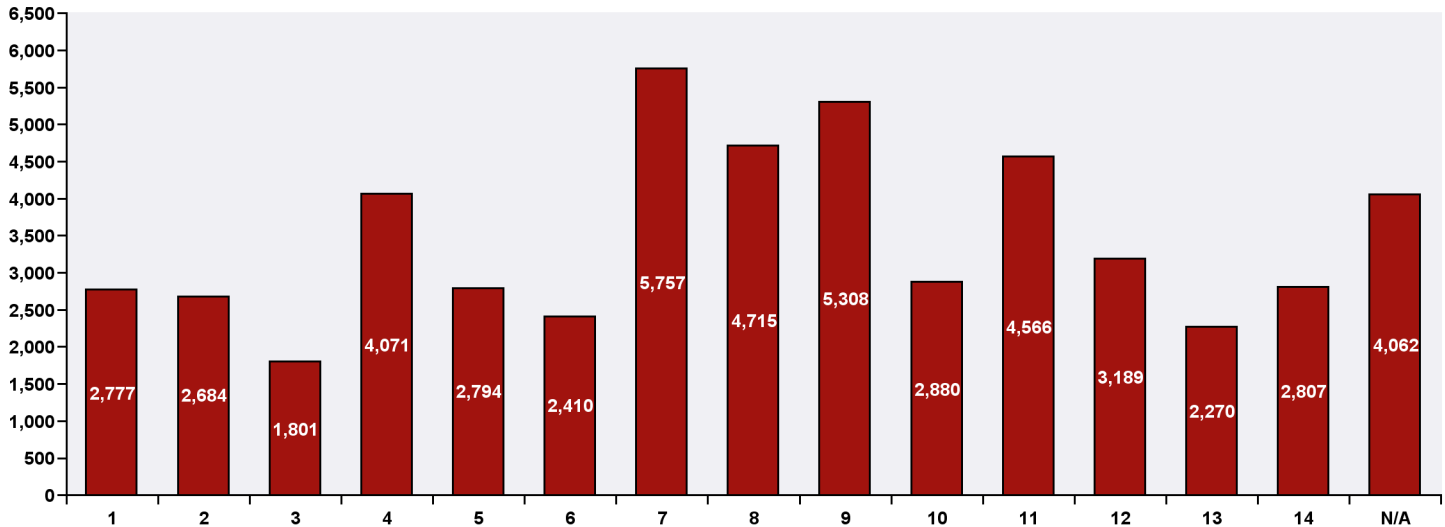


City of Calgary Overall

SR Volume by Ward for July



* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	2,777
2	2,684
3	1,801
4	4,071
5	2,794
6	2,410
7	5,757
8	4,715
9	5,308
10	2,880
11	4,566
12	3,189
13	2,270
14	2,807
N/A	4,062
Total	52,091

Top 20 SR Types	SR Count	% of Total City
Parks - Tree Concern - WAM	2,391	4.6%
Bylaw - Long Grass - Weeds Infraction	2,089	4.0%
Finance - Property Tax Account Inquiry	2,078	4.0%
WRS - Cart Management	1,771	3.4%
CBS Inspection - Electrical	1,484	2.8%
Roads - Backlane Maintenance	1,191	2.3%
Finance - ONLINE TIPP Agreement Request	1,173	2.3%
Corporate - Graffiti Concerns	1,034	2.0%
Roads - Pothole Maintenance	974	1.9%
CBS Inspection - Commercial or Multi-Family	955	1.8%
CBS Inspection - Residential Improvement Project - RIP	952	1.8%
WRS - Waste - Residential	889	1.7%
Roads - Sidewalk - Curb and Gutter Repair	884	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	752	1.4%
WRS - Compost - Green Cart	732	1.4%
311 Contact Us	723	1.4%
Bylaw - Material on Public Property	711	1.4%
WRS - Recycling - Blue Cart	690	1.3%
Roads - Dead Animal Pick-Up	662	1.3%
Roads - Roadway Maintenance	627	1.2%
Total Top 20 SR Types	22,762	43.7%
Total Other SRs	29,329	56.3%
Total SRs for City of Calgary	52,091	100%