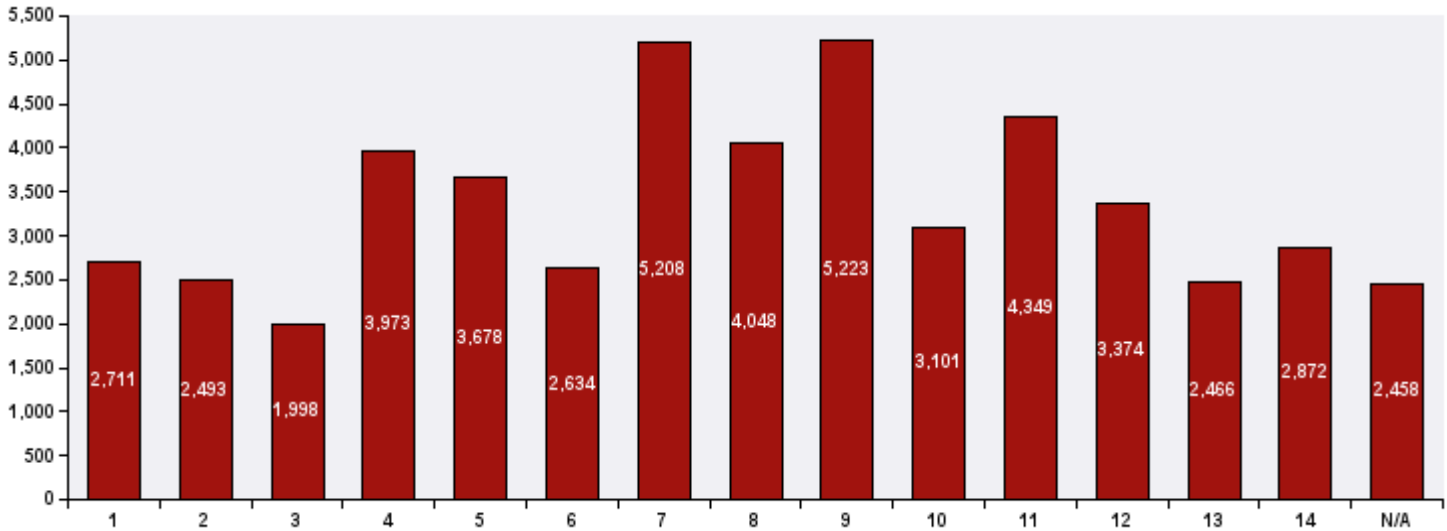


City of Calgary Overall

SR Volume by Ward for July



* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	2,711
2	2,493
3	1,998
4	3,973
5	3,678
6	2,634
7	5,208
8	4,048
9	5,223
10	3,101
11	4,349
12	3,374
13	2,466
14	2,872
N/A	2,458
Total	50,586

Top 20 SR Types	SR Count	% of Total City
WRS - Cart Management	2,317	4.6%
Parks - Tree Concern - WAM	2,182	4.3%
Finance - Property Tax Account Inquiry	2,104	4.2%
Bylaw - Long Grass - Weeds Infraction	1,829	3.6%
Finance - ONLINE TIPP Agreement Request	1,341	2.7%
CBS Inspection - Electrical	1,283	2.5%
Roads - Pothole Maintenance	1,274	2.5%
CBS Inspection - Residential Improvement Project - RIP	1,150	2.3%
Roads - Backlane Maintenance	1,129	2.2%
WRS - Waste - Residential	1,040	2.1%
Bylaw - Material on Public Property	835	1.7%
Corporate - Graffiti Concerns	829	1.6%
311 Contact Us	820	1.6%
CBS Inspection - Commercial or Multi-Family	752	1.5%
WRS - Compost - Green Cart	724	1.4%
Roads - Sidewalk - Curb and Gutter Repair	723	1.4%
Roads - Roadway Maintenance	712	1.4%
CN - Subsidized Programs - Fair Entry	699	1.4%
WRS - Recycling - Blue Cart	663	1.3%
Roads - Debris on Street/Sidewalk/Boulevard	641	1.3%
Total Top 20 SR Types	23,047	45.6%
Total Other SRs	27,539	54.4%
Total SRs for City of Calgary	50,586	100%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.