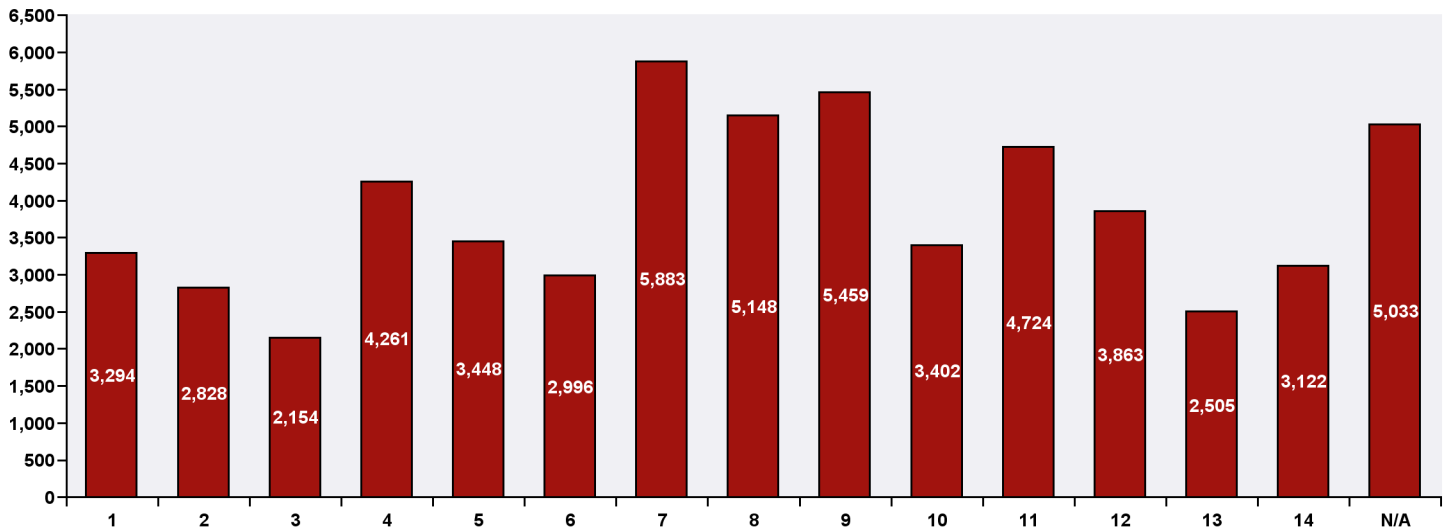


City of Calgary Overall

SR Volume by Ward for June



* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	3,294
2	2,828
3	2,154
4	4,261
5	3,448
6	2,996
7	5,883
8	5,148
9	5,459
10	3,402
11	4,724
12	3,863
13	2,505
14	3,122
N/A	5,033
Total	58,120

Top 20 SR Types	SR Count	% of Total City
Finance - Property Tax Account Inquiry	4,511	7.8%
Finance - ONLINE TIPP Agreement Request	3,545	6.1%
Bylaw - Long Grass - Weeds Infraction	2,887	5.0%
Parks - Tree Concern - WAM	2,077	3.6%
Finance - TIPP Agreement Request	1,656	2.8%
WRS - Cart Management	1,563	2.7%
CBS Inspection - Electrical	1,429	2.5%
Roads - Backlane Maintenance	1,060	1.8%
311 Contact Us	999	1.7%
Corporate - Graffiti Concerns	934	1.6%
CBS Inspection - Commercial or Multi-Family	900	1.5%
CBS Inspection - Residential Improvement Project - RIP	843	1.5%
Roads - Pothole Maintenance	837	1.4%
WRS - Waste - Residential	823	1.4%
Parks - Mowing Request - WAM	819	1.4%
WRS - Compost - Green Cart	816	1.4%
CSC - Web and Digital Services	715	1.2%
Roads - Debris on Street/Sidewalk/Boulevard	650	1.1%
WRS - Recycling - Blue Cart	646	1.1%
Bylaw - Material on Public Property	635	1.1%
Total Top 20 SR Types	28,345	48.8%
Total Other SRs	29,775	51.2%
Total SRs for City of Calgary	58,120	100%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.