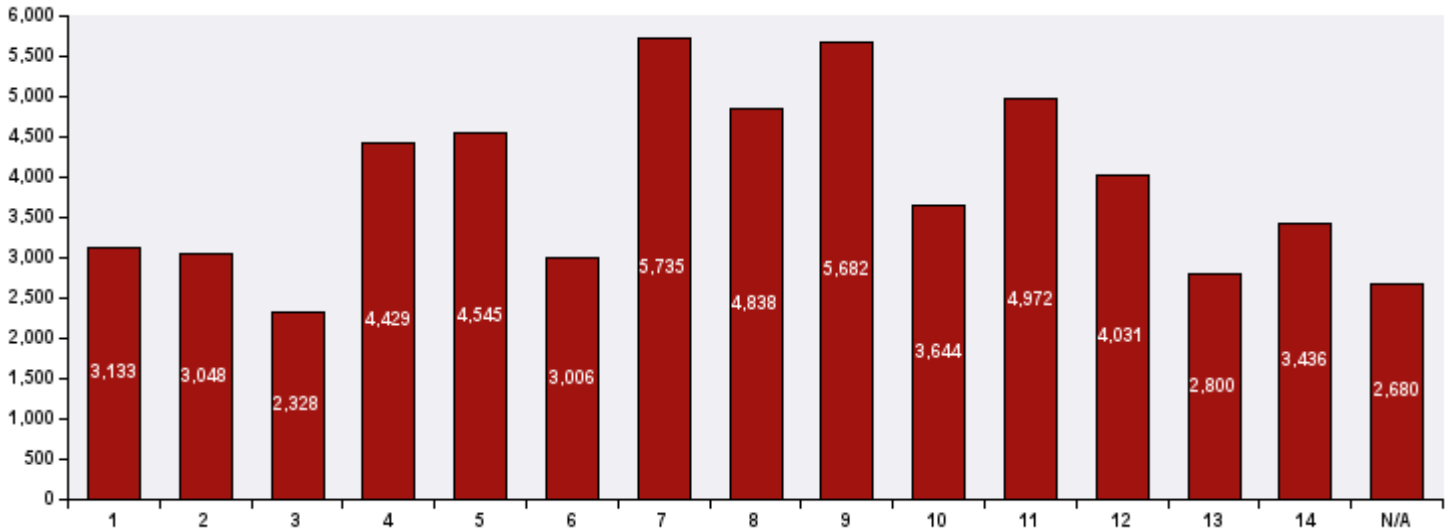


City of Calgary Overall

SR Volume by Ward for June



* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	3,133
2	3,048
3	2,328
4	4,429
5	4,545
6	3,006
7	5,735
8	4,838
9	5,682
10	3,644
11	4,972
12	4,031
13	2,800
14	3,436
N/A	2,680
Total	58,307

Top 20 SR Types	SR Count	% of Total City
Finance - Property Tax Account Inquiry	4,469	7.7%
Finance - ONLINE TIPP Agreement Request	2,887	5.0%
WRS - Cart Management	2,845	4.9%
Parks - Tree Concern - WAM	2,463	4.2%
Bylaw - Long Grass - Weeds Infraction	2,420	4.2%
Roads - Pothole Maintenance	1,427	2.4%
Finance - TIPP Agreement Request	1,287	2.2%
CBS Inspection - Electrical	1,276	2.2%
WRS - Compost - Green Cart	1,147	2.0%
Roads - Backlane Maintenance	1,133	1.9%
CN - Subsidized Programs - Fair Entry	1,053	1.8%
CBS Inspection - Residential Improvement Project - RIP	1,040	1.8%
WRS - Waste - Residential	918	1.6%
Corporate - Graffiti Concerns	912	1.6%
311 Contact Us	911	1.6%
WATS - Catch Basin Concerns	900	1.5%
Bylaw - Material on Public Property	842	1.4%
Roads - Sidewalk - Curb and Gutter Repair	779	1.3%
Roads - Roadway Maintenance	766	1.3%
CBS Inspection - Commercial or Multi-Family	762	1.3%
Total Top 20 SR Types	30,237	51.9%
Total Other SRs	28,070	48.1%
Total SRs for City of Calgary	58,307	100%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.