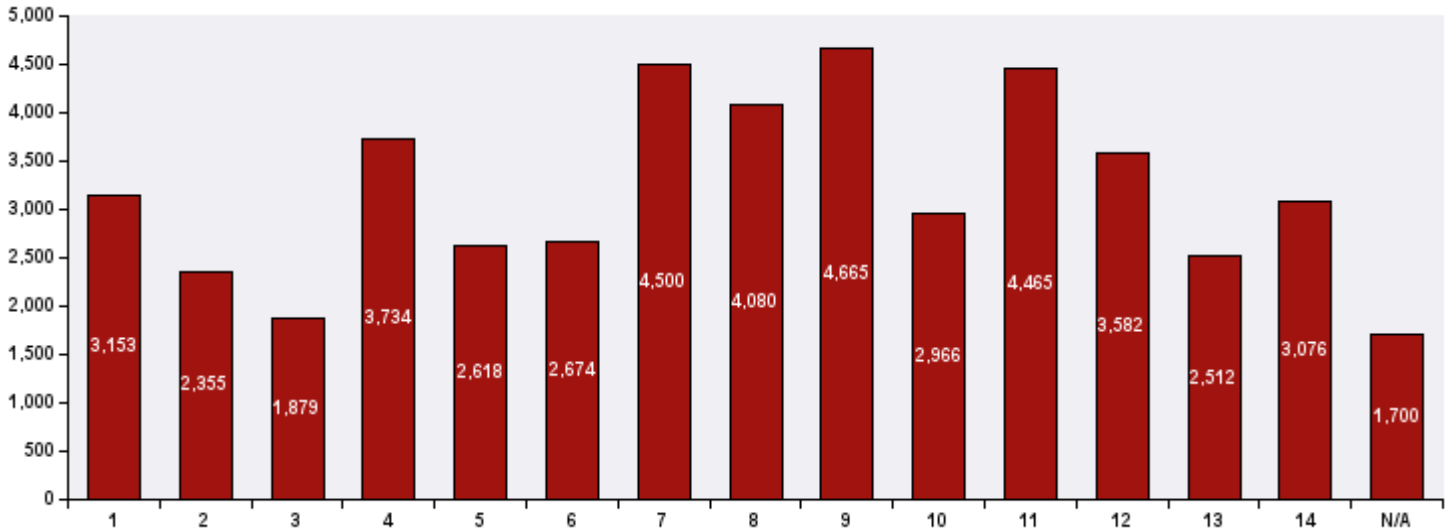


City of Calgary Overall

SR Volume by Ward for May



* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	3,153
2	2,355
3	1,879
4	3,734
5	2,618
6	2,674
7	4,500
8	4,080
9	4,665
10	2,966
11	4,465
12	3,582
13	2,512
14	3,076
N/A	1,700
Total	47,959

Top 20 SR Types	SR Count	% of Total City
Finance - Property Tax Account Inquiry	2,361	4.9%
CFD - Operation Birthdays	2,042	4.3%
WRS - Compost - Green Cart	2,023	4.2%
WRS - Cart Management	2,022	4.2%
Finance - ONLINE TIPP Agreement Request	1,667	3.5%
Parks - Tree Concern - WAM	1,563	3.3%
Roads - Pothole Maintenance	1,441	3.0%
WRS - Waste - Residential	1,118	2.3%
Roads - Backlane Maintenance	984	2.1%
Bylaw - Material on Public Property	883	1.8%
CBS Inspection - Electrical	883	1.8%
311 Contact Us	869	1.8%
WRS - Recycling - Blue Cart	847	1.8%
Bylaw - Disturbance and Behavioural Concerns	845	1.8%
Roads - Street Cleaning	823	1.7%
CN - Subsidized Programs - Fair Entry	791	1.6%
Corporate - Graffiti Concerns	781	1.6%
CBS Inspection - Residential Improvement Project - RIP	739	1.5%
CBS Inspection - Commercial or Multi-Family	649	1.4%
Roads - Sidewalk - Curb and Gutter Repair	632	1.3%
Total Top 20 SR Types	23,963	50.0%
Total Other SRs	23,996	50.0%
Total SRs for City of Calgary	47,959	100%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.