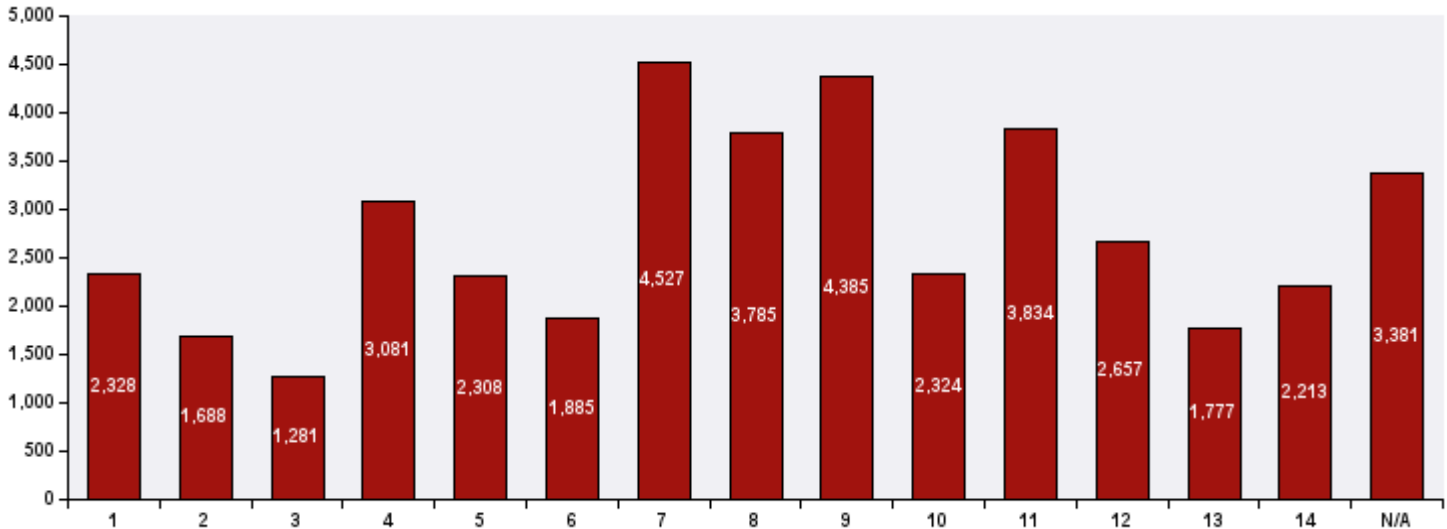


City of Calgary Overall

SR Volume by Ward for October



* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	2,328
2	1,688
3	1,281
4	3,081
5	2,308
6	1,885
7	4,527
8	3,785
9	4,385
10	2,324
11	3,834
12	2,657
13	1,777
14	2,213
N/A	3,381
Total	41,454

Top 20 SR Types	SR Count	% of Total City
WRS - Cart Management	1,621	3.9%
Finance - Property Tax Account Inquiry	1,400	3.4%
CBS Inspection - Electrical	1,232	3.0%
Finance - ONLINE TIPP Agreement Request	993	2.4%
CBS Inspection - Commercial or Multi-Family	966	2.3%
CBS Inspection - Residential Improvement Project - RIP	932	2.2%
Roads - Backlane Maintenance	889	2.1%
WRS - Compost - Green Cart	848	2.0%
Roads - Streetlight Maintenance	842	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	825	2.0%
Corporate - Graffiti Concerns	745	1.8%
WRS - Waste - Residential	738	1.8%
Roads - Traffic or Pedestrian Light Repair	722	1.7%
CBS Inspection - Furnace Replacement	708	1.7%
CPS - Vulnerable Sector Fingerprint / Followup Appointment	687	1.7%
WATS - Sewage Back-up	667	1.6%
Parks - Tree Concern - WAM	650	1.6%
CBS Inspection - Gas	628	1.5%
Bylaw - Material on Public Property	621	1.5%
CT - Employee Conduct	606	1.5%
Total Top 20 SR Types	17,320	41.8%
Total Other SRs	24,134	58.2%
Total SRs for City of Calgary	41,454	100%