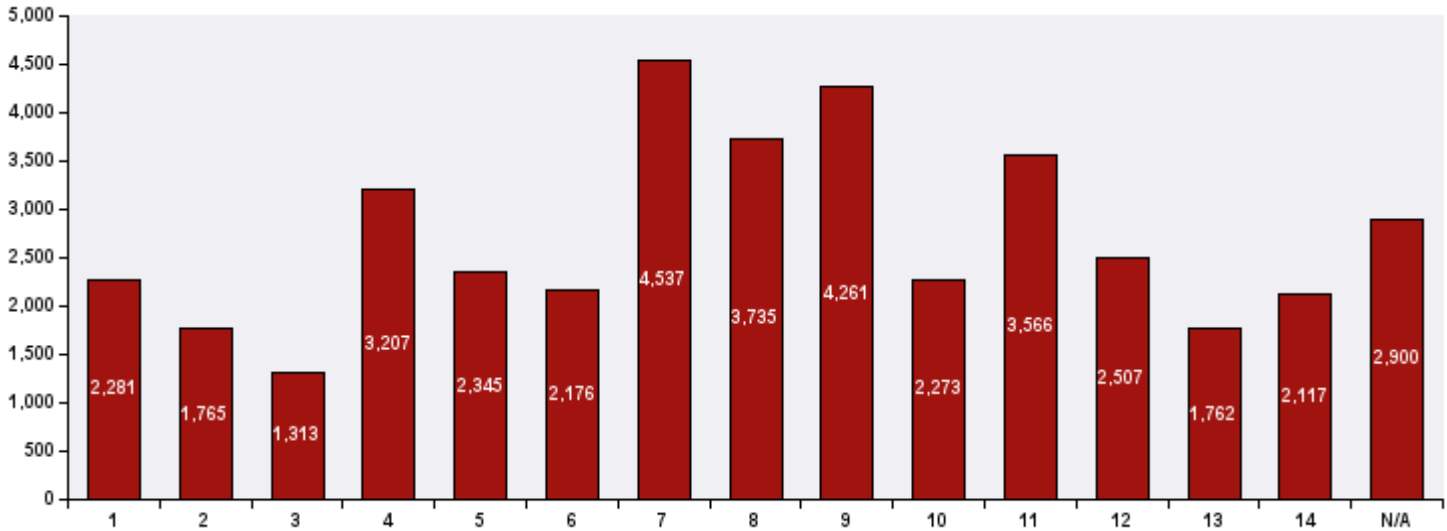


City of Calgary Overall

SR Volume by Ward for September



* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	2,281
2	1,765
3	1,313
4	3,207
5	2,345
6	2,176
7	4,537
8	3,735
9	4,261
10	2,273
11	3,566
12	2,507
13	1,762
14	2,117
N/A	2,900
Total	40,745

Top 20 SR Types	SR Count	% of Total City
WRS - Cart Management	1,460	3.6%
Finance - Property Tax Account Inquiry	1,325	3.3%
Parks - Tree Concern - WAM	1,238	3.0%
CBS Inspection - Electrical	1,123	2.8%
Roads - Backlane Maintenance	1,105	2.7%
CBS Inspection - Residential Improvement Project - RIP	954	2.3%
Finance - ONLINE TIPP Agreement Request	940	2.3%
CBS Inspection - Commercial or Multi-Family	923	2.3%
Roads - Dead Animal Pick-Up	685	1.7%
WRS - Waste - Residential	679	1.7%
Bylaw - Material on Public Property	668	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	663	1.6%
WATS - Sewage Back-up	655	1.6%
CT - Employee Conduct	619	1.5%
Roads - Streetlight Maintenance	560	1.4%
Corporate - Graffiti Concerns	559	1.4%
311 Contact Us	541	1.3%
Roads - Pothole Maintenance	536	1.3%
Finance - TIPP Agreement Request	522	1.3%
Bylaw - Long Grass - Weeds Infraction	521	1.3%
Total Top 20 SR Types	16,276	39.9%
Total Other SRs	24,469	60.1%
Total SRs for City of Calgary	40,745	100%