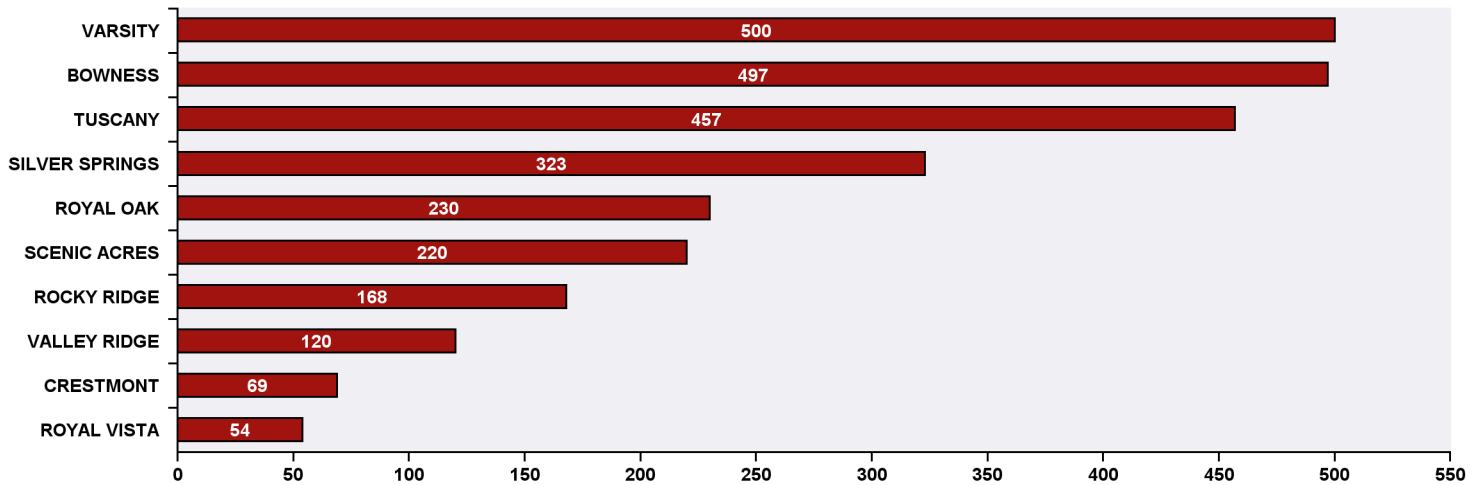


Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	337	12.4%
Finance - Property Tax Account Inquiry	110	4.1%
WRS - Cart Management	103	3.8%
Finance - ONLINE TIPP Agreement Request	81	3.0%
CBS Inspection - Electrical	72	2.7%
WATS - Service and Main Valve Issues	64	2.4%
WRS - Compost - Green Cart	62	2.3%
Roads - Streetlight Maintenance	57	2.1%
CBS Inspection - Residential Improvement Project - RIP	56	2.1%
Parks - Tree Concern - WAM	54	2.0%
Roads - Pothole Maintenance	53	2.0%
WRS - Recycling - Blue Cart	51	1.9%
Roads - Street Cleaning	50	1.8%
WRS - Waste - Residential	49	1.8%
CBS Inspection - Commercial or Multi-Family	42	1.6%
Corporate - Graffiti Concerns	39	1.4%
WATS - Sewage Back-up	39	1.4%
CT - Employee Conduct	38	1.4%
Roads - Roadway Maintenance	36	1.3%
Roads - Signs - Missing - Damaged	35	1.3%
Total Top 20 SR Types	1,428	52.8%
Total Other SRs	1,279	47.2%
Total SRs for Ward	2,707	100.0%