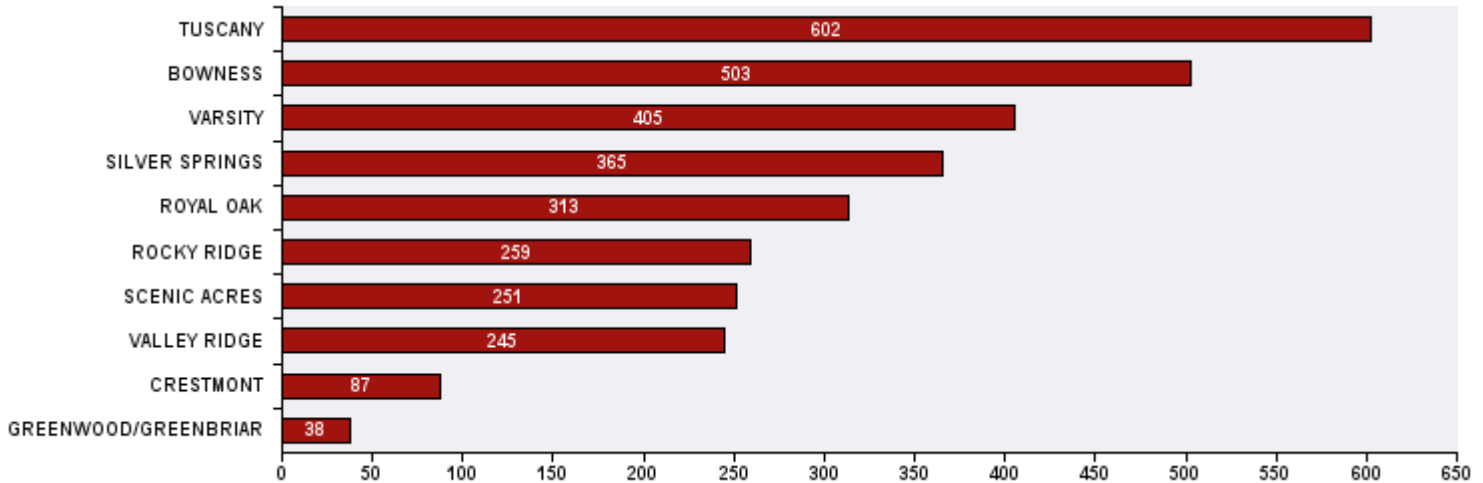


Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Operation Birthdays	780	25.0%
WRS - Cart Management	120	3.8%
WATS - Water Pressure Issues	117	3.7%
WRS - Waste - Residential	98	3.1%
Finance - Property Tax Account Inquiry	94	3.0%
Roads - Pothole Maintenance	80	2.6%
WATS - Catch Basin Concerns	73	2.3%
311 Contact Us	56	1.8%
WRS - Recycling - Blue Cart	56	1.8%
Finance - ONLINE TIPP Agreement Request	55	1.8%
Bylaw - Disturbance and Behavioural Concerns	54	1.7%
WATS - Water Outage	51	1.6%
CBS Inspection - Electrical	46	1.5%
WRS - Compost - Green Cart	45	1.4%
WATS - Service and Main Valve Issues	43	1.4%
Corporate - Graffiti Concerns	39	1.2%
Bylaw - Material on Public Property	38	1.2%
Parks - Tree Concern - WAM	35	1.1%
Roads - Backlane Maintenance	34	1.1%
Roads - Sidewalk - Curb and Gutter Repair	34	1.1%
Total Top 20 SR Types	1,948	62.4%
Total Other SRs	1,173	37.6%
Total SRs for Ward	3,121	100.0%