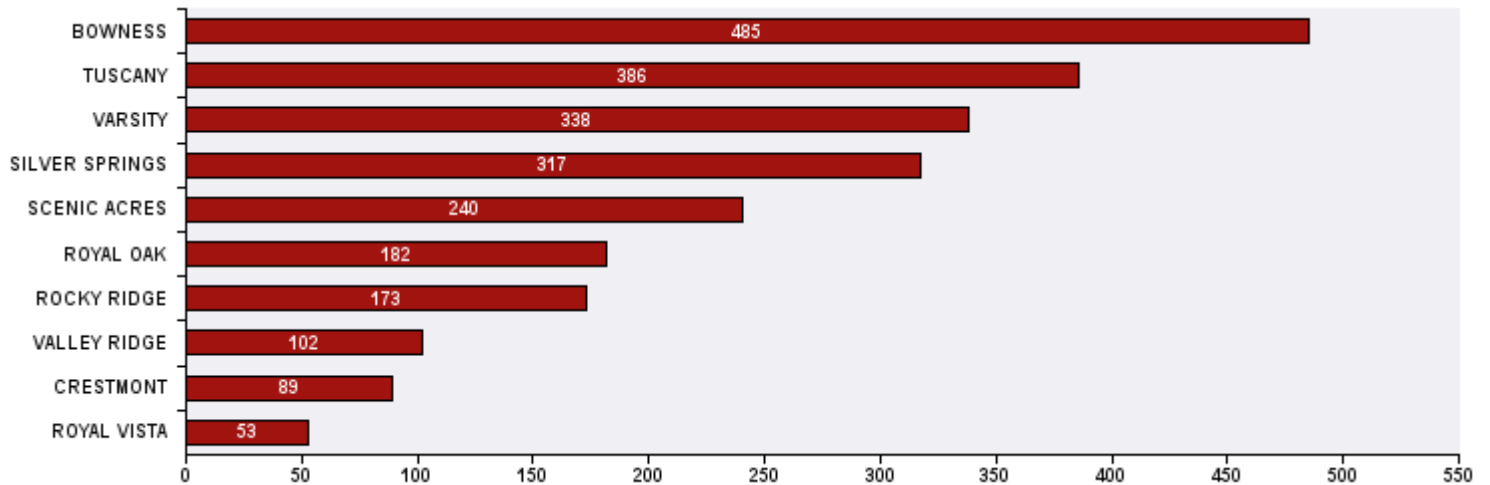


Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	122	5.0%
Finance - Property Tax Account Inquiry	108	4.4%
Finance - ONLINE TIPP Agreement Request	89	3.7%
CBS Inspection - Electrical	88	3.6%
Parks - Tree Concern - WAM	81	3.3%
CBS Inspection - Residential Improvement Project - RIP	69	2.8%
Bylaw - Long Grass - Weeds Infraction	67	2.8%
WRS - Waste - Residential	54	2.2%
CBS Inspection - Commercial or Multi-Family	49	2.0%
Roads - Sidewalk - Curb and Gutter Repair	47	1.9%
311 Contact Us	42	1.7%
Parks - Maintenance - WAM	38	1.6%
Corporate - Graffiti Concerns	36	1.5%
Roads - Backlane Maintenance	36	1.5%
CBS Inspection - Furnace Replacement	35	1.4%
Roads - Pothole Maintenance	35	1.4%
Roads - Roadway Maintenance	35	1.4%
Finance - TIPP Agreement Request	34	1.4%
Parks - Wildlife Sightings	34	1.4%
AS - Animal at Large	33	1.4%
CBS - DCI - Vehicle Infractions	33	1.4%
Total Top 20 SR Types	1,165	47.9%
Total Other SRs	1,268	52.1%
Total SRs for Ward	2,433	100.0%