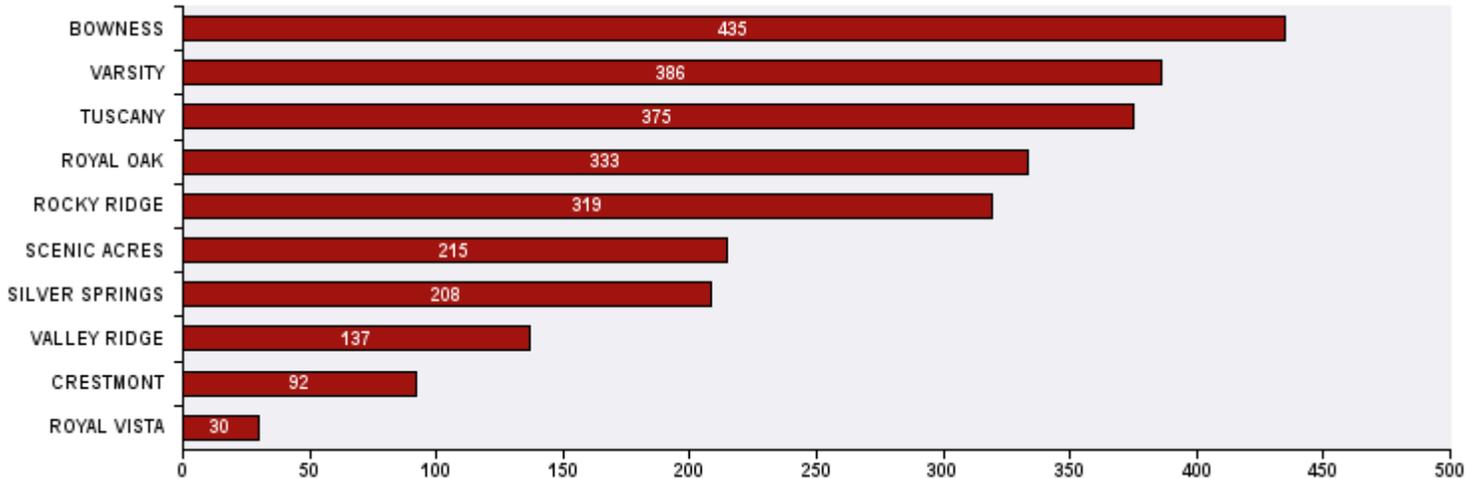


## Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	514	20.1%
WRS - Waste - Residential	175	6.8%
WRS - Recycling - Blue Cart	153	6.0%
Bylaw - Snow and Ice on Sidewalk	143	5.6%
Finance - ONLINE TIPP Agreement Request	96	3.7%
Finance - Property Tax Account Inquiry	92	3.6%
WRS - Cart Management	82	3.2%
WRS - Compost - Green Cart	70	2.7%
CBS Inspection - Residential Improvement Project - RIP	59	2.3%
CBS Inspection - Electrical	58	2.3%
311 Contact Us	50	2.0%
Bylaw - Material on Public Property	50	2.0%
Corporate - Graffiti Concerns	41	1.6%
WATS - Sewage Back-up	41	1.6%
Finance - TIPP Agreement Request	40	1.6%
CT - Employee Conduct	38	1.5%
Parks - Snow and Ice Concerns - WAM	34	1.3%
CBS Inspection - Furnace Replacement	33	1.3%
CBS Inspection - Plumbing	29	1.1%
Roads - Signs - Missing - Damaged	27	1.1%
<b>Total Top 20 SR Types</b>	<b>1,825</b>	<b>71.2%</b>
<b>Total Other SRs</b>	<b>737</b>	<b>28.8%</b>
<b>Total SRs for Ward</b>	<b>2,562</b>	<b>100.0%</b>