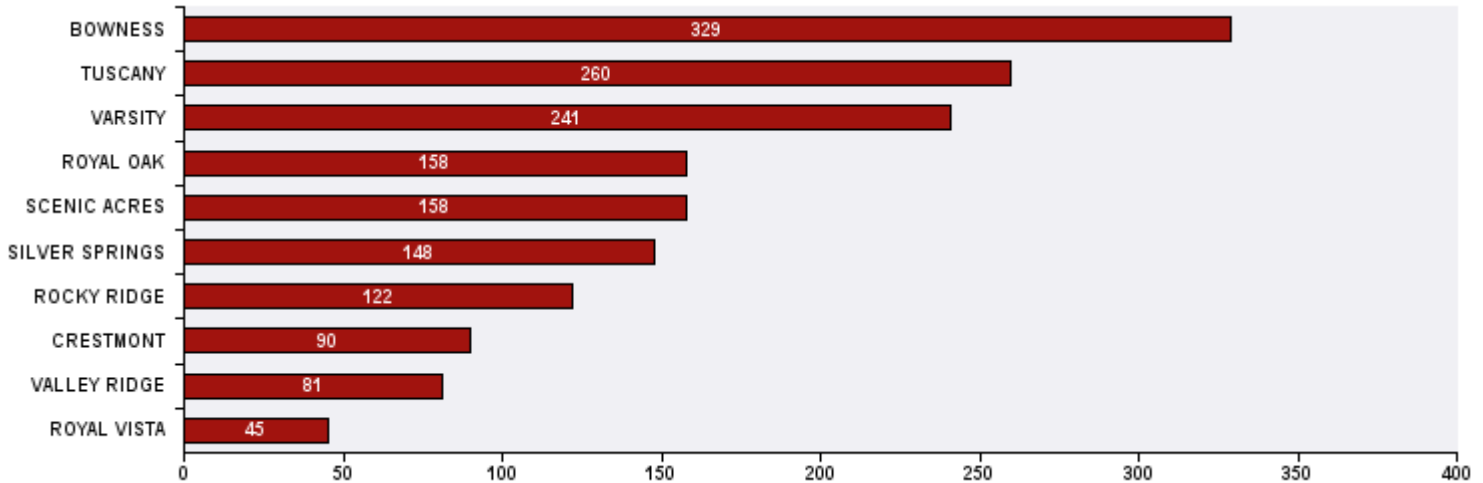




Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	189	11.4%
Finance - Property Tax Account Inquiry	99	6.0%
WRS - Cart Management	86	5.2%
CBS Inspection - Furnace Replacement	74	4.4%
Finance - ONLINE TIPP Agreement Request	62	3.7%
Roads - Snow and Ice Control	58	3.5%
CBS Inspection - Residential Improvement Project - RIP	43	2.6%
WRS - Recycling - Blue Cart	39	2.3%
CBS Inspection - Electrical	36	2.2%
WRS - Waste - Residential	33	2.0%
Bylaw - Material on Public Property	32	1.9%
Parks - Snow and Ice Concerns - WAM	32	1.9%
WATS - Sewage Back-up	30	1.8%
CBS Inspection - Commercial or Multi-Family	27	1.6%
CT - Employee Conduct	25	1.5%
CBS - RIM - Property Research	24	1.4%
CBS Inspection - Gas	23	1.4%
Corporate - Graffiti Concerns	22	1.3%
Finance - TIPP Agreement Request	22	1.3%
CBS Inspection - Plumbing	21	1.3%
Total Top 20 SR Types	977	58.7%
Total Other SRs	686	41.3%
Total SRs for Ward	1,663	100.0%