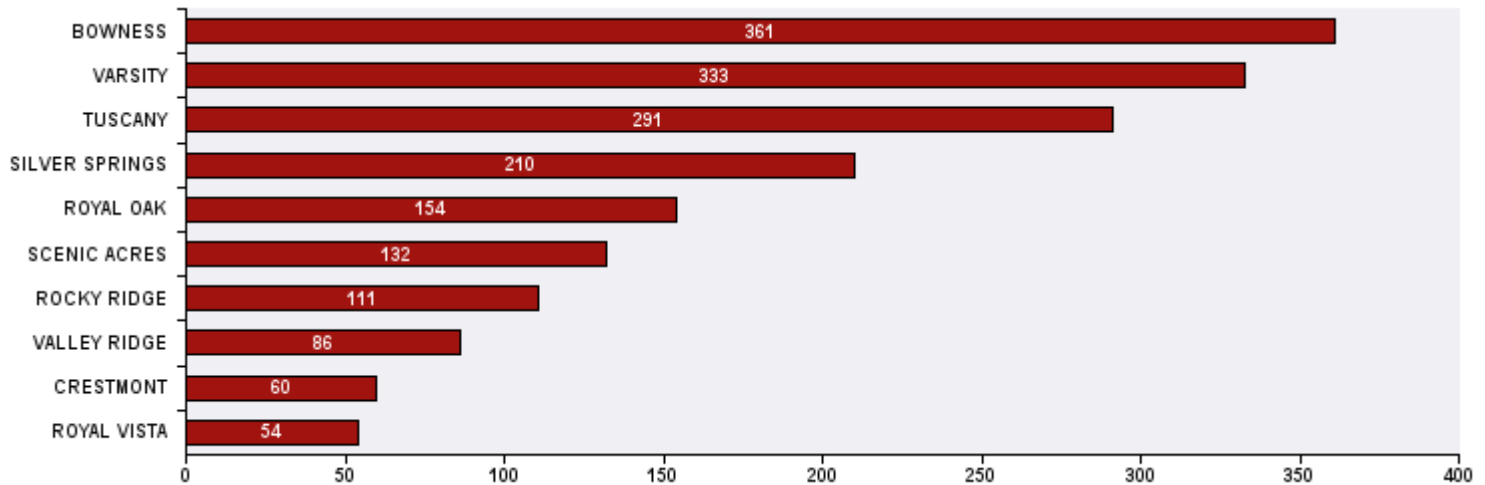


Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	161	8.8%
WRS - Cart Management	98	5.3%
Finance - Property Tax Account Inquiry	81	4.4%
Finance - ONLINE TIPP Agreement Request	71	3.9%
Roads - Streetlight Maintenance	70	3.8%
CBS Inspection - Electrical	51	2.8%
Roads - Snow and Ice Control	50	2.7%
CBS Inspection - Residential Improvement Project - RIP	47	2.6%
CBS Inspection - Furnace Replacement	44	2.4%
WRS - Recycling - Blue Cart	43	2.3%
Finance - TIPP Agreement Request	40	2.2%
WATS - Manhole Concerns	40	2.2%
CBS Inspection - Commercial or Multi-Family	36	2.0%
WRS - Waste - Residential	34	1.9%
CT - Employee Conduct	32	1.7%
CN - Subsidized Programs - Fair Entry	30	1.6%
CBS Inspection - Gas	29	1.6%
Roads - Signs - Missing - Damaged	29	1.6%
Parks - Snow and Ice Concerns - WAM	27	1.5%
WATS - Sewage Back-up	26	1.4%
Total Top 20 SR Types	1,039	56.7%
Total Other SRs	794	43.3%
Total SRs for Ward	1,833	100.0%