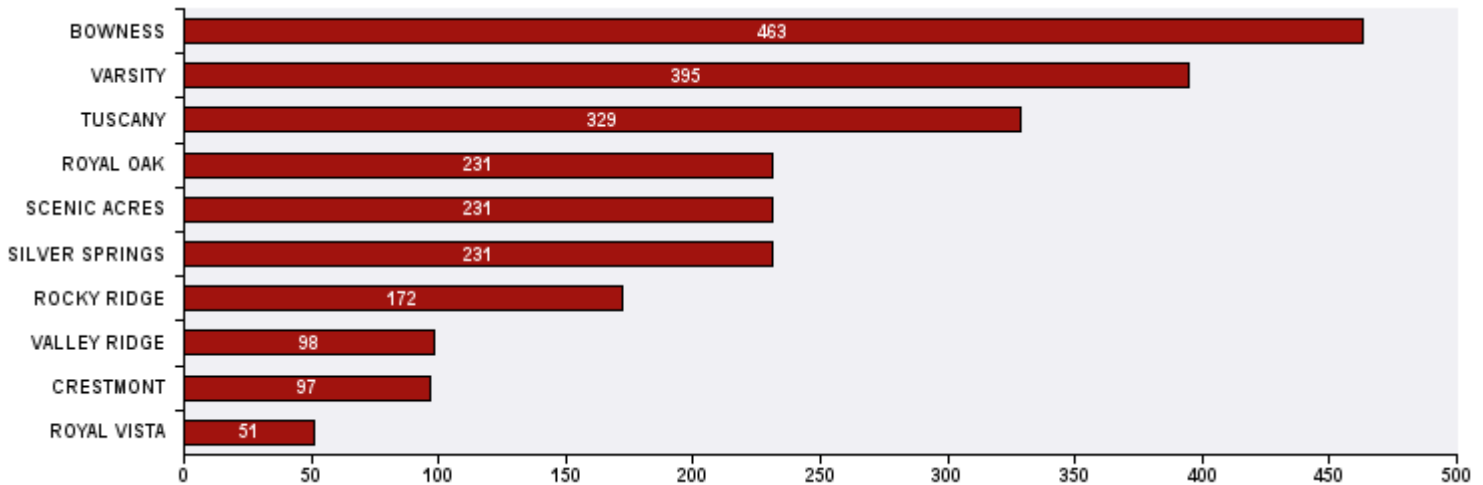


Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	404	17.3%
Bylaw - Snow and Ice on Sidewalk	211	9.0%
Finance - Property Tax Account Inquiry	129	5.5%
WRS - Cart Management	120	5.1%
Finance - ONLINE TIPP Agreement Request	75	3.2%
WRS - Waste - Residential	58	2.5%
CBS Inspection - Residential Improvement Project - RIP	55	2.3%
Parks - Snow and Ice Concerns - WAM	53	2.3%
WRS - Recycling - Blue Cart	49	2.1%
CBS Inspection - Electrical	48	2.0%
CBS Inspection - Furnace Replacement	47	2.0%
Parks - Wildlife Sightings	41	1.8%
Bylaw - Material on Public Property	34	1.5%
CBS Inspection - Gas	33	1.4%
Finance - TIPP Agreement Request	32	1.4%
CBS Inspection - Commercial or Multi-Family	31	1.3%
Corporate - Graffiti Concerns	31	1.3%
Parks - Wildlife Management	29	1.2%
CT - Snow and Ice Control	27	1.2%
WRS - Compost - Green Cart	27	1.2%
Total Top 20 SR Types	1,534	65.5%
Total Other SRs	808	34.5%
Total SRs for Ward	2,342	100.0%