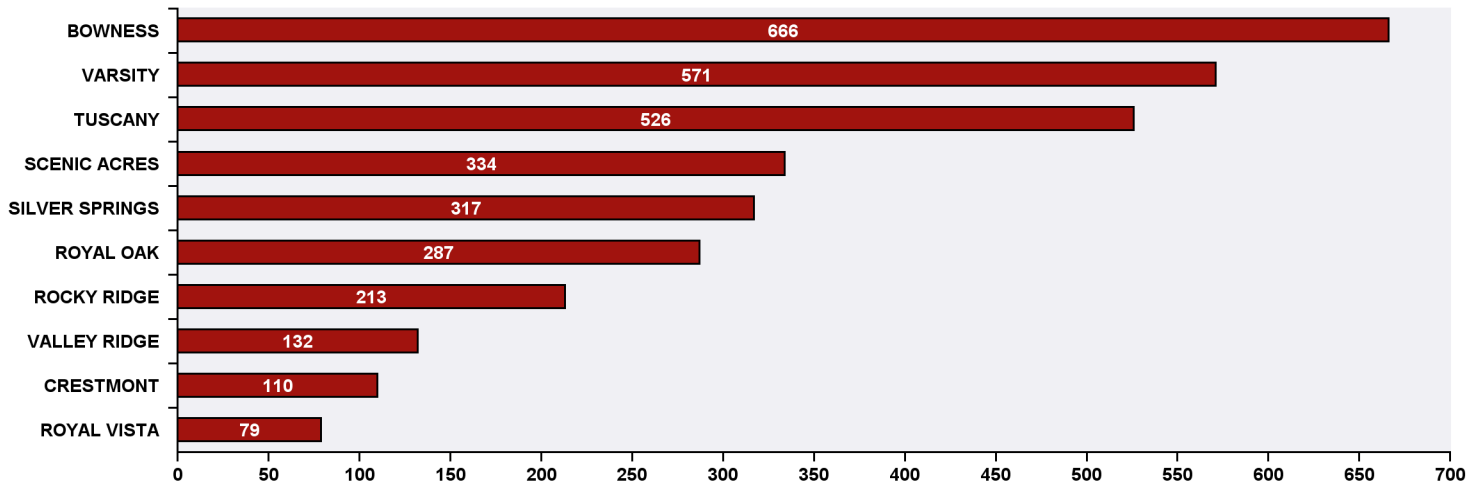




Top 10 Communities in Ward 1 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| Finance - Property Tax Account Inquiry | 282 | 8.6% |
| Finance - ONLINE TIPP Agreement Request | 213 | 6.5% |
| Parks - Tree Concern - WAM | 130 | 3.9% |
| Bylaw - Long Grass - Weeds Infraction | 128 | 3.9% |
| CBS Inspection - Electrical | 108 | 3.3% |
| WRS - Cart Management | 98 | 3.0% |
| Finance - TIPP Agreement Request | 86 | 2.6% |
| Parks - Wildlife Sightings | 68 | 2.1% |
| CBS Inspection - Residential Improvement Project - RIP | 66 | 2.0% |
| Corporate - Graffiti Concerns | 62 | 1.9% |
| Roads - Backlane Maintenance | 62 | 1.9% |
| WATS - Catch Basin Concerns | 60 | 1.8% |
| WRS - Compost - Green Cart | 60 | 1.8% |
| 311 Contact Us | 55 | 1.7% |
| CBS Inspection - Commercial or Multi-Family | 47 | 1.4% |
| Roads - Pothole Maintenance | 46 | 1.4% |
| Parks - Mowing Request - WAM | 45 | 1.4% |
| Roads - Debris on Street/Sidewalk/Boulevard | 44 | 1.3% |
| WRS - Waste - Residential | 44 | 1.3% |
| Roads - Roadway Maintenance | 42 | 1.3% |
| WRS - Recycling - Blue Cart | 42 | 1.3% |
| Total Top 20 SR Types | 1,788 | 54.3% |
| Total Other SRs | 1,506 | 45.7% |
| Total SRs for Ward | 3,294 | 100.0% |