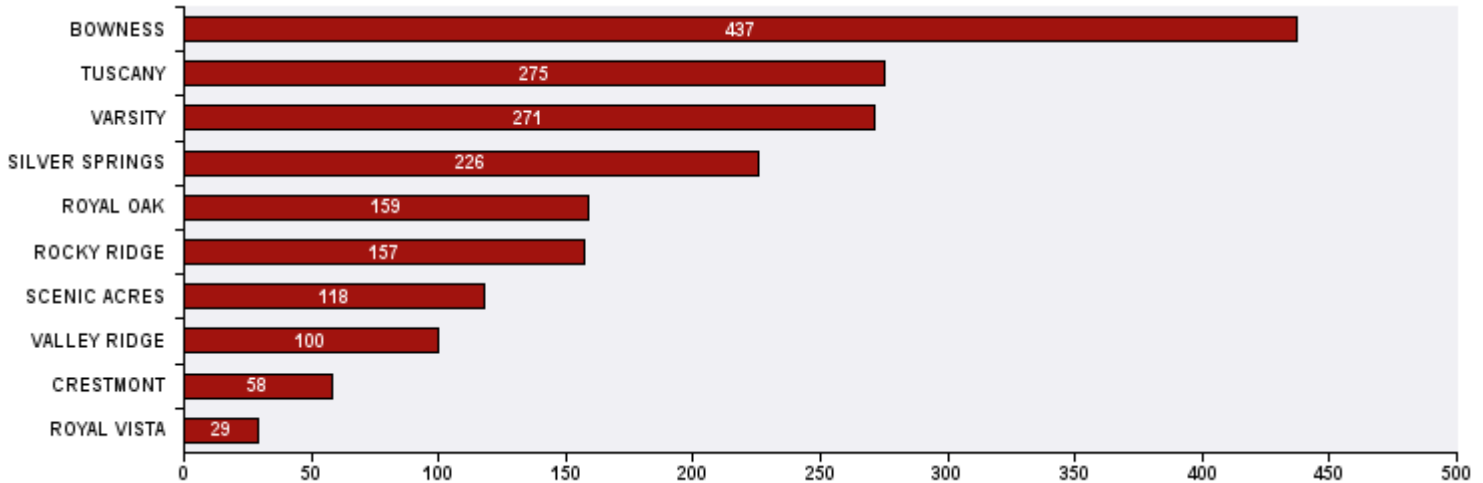




Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WATS - Catch Basin Concerns	182	9.7%
Finance - Property Tax Account Inquiry	123	6.6%
Roads - Snow and Ice Control	89	4.8%
Finance - ONLINE TIPP Agreement Request	82	4.4%
Roads - Streetlight Maintenance	70	3.7%
Bylaw - Snow and Ice on Sidewalk	64	3.4%
WRS - Cart Management	63	3.4%
CBS Inspection - Electrical	54	2.9%
CBS Inspection - Residential Improvement Project - RIP	40	2.1%
Bylaw - Tree - Shrub Infraction	39	2.1%
CBS Inspection - Furnace Replacement	37	2.0%
Corporate - Graffiti Concerns	34	1.8%
CT - Employee Conduct	33	1.8%
WATS - Sewage Back-up	32	1.7%
WRS - Waste - Residential	32	1.7%
Roads - Pothole Maintenance	28	1.5%
WRS - Recycling - Blue Cart	27	1.4%
Finance - TIPP Agreement Request	24	1.3%
Parks - Wildlife Sightings	23	1.2%
Roads - Debris on Street/Sidewalk/Boulevard	23	1.2%
Total Top 20 SR Types	1,099	58.9%
Total Other SRs	768	41.1%
Total SRs for Ward	1,867	100.0%