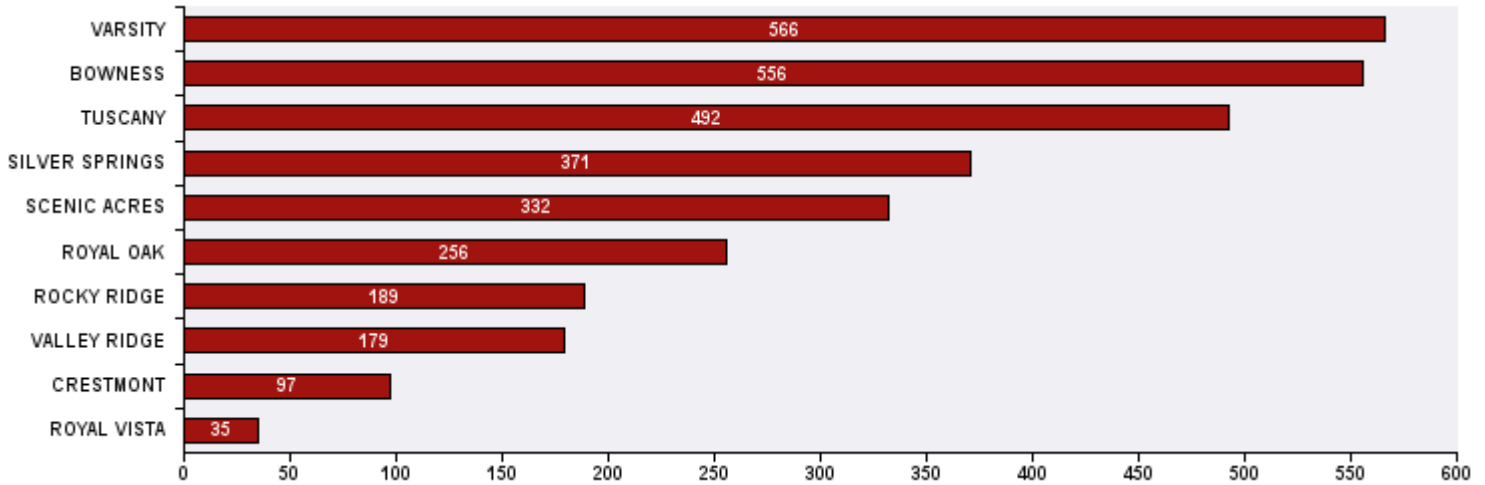


Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Compost - Green Cart	384	12.2%
CFD - Operation Birthdays	174	5.5%
Finance - Property Tax Account Inquiry	172	5.5%
WRS - Cart Management	146	4.6%
Parks - Tree Concern - WAM	95	3.0%
Finance - ONLINE TIPP Agreement Request	85	2.7%
WATS - Service and Main Valve Issues	74	2.3%
CBS Inspection - Electrical	69	2.2%
311 Contact Us	65	2.1%
Corporate - Graffiti Concerns	65	2.1%
WRS - Waste - Residential	60	1.9%
Bylaw - Disturbance and Behavioural Concerns	58	1.8%
Roads - Pothole Maintenance	53	1.7%
Parks - Infrastructure - WAM	50	1.6%
Roads - Sidewalk - Curb and Gutter Repair	50	1.6%
WATS - Catch Basin Concerns	50	1.6%
AS - Animal at Large	44	1.4%
WRS - Recycling - Blue Cart	43	1.4%
Finance - TIPP Agreement Request	42	1.3%
Roads - Roadway Maintenance	41	1.3%
Total Top 20 SR Types	1,820	57.7%
Total Other SRs	1,333	42.3%
Total SRs for Ward	3,153	100.0%