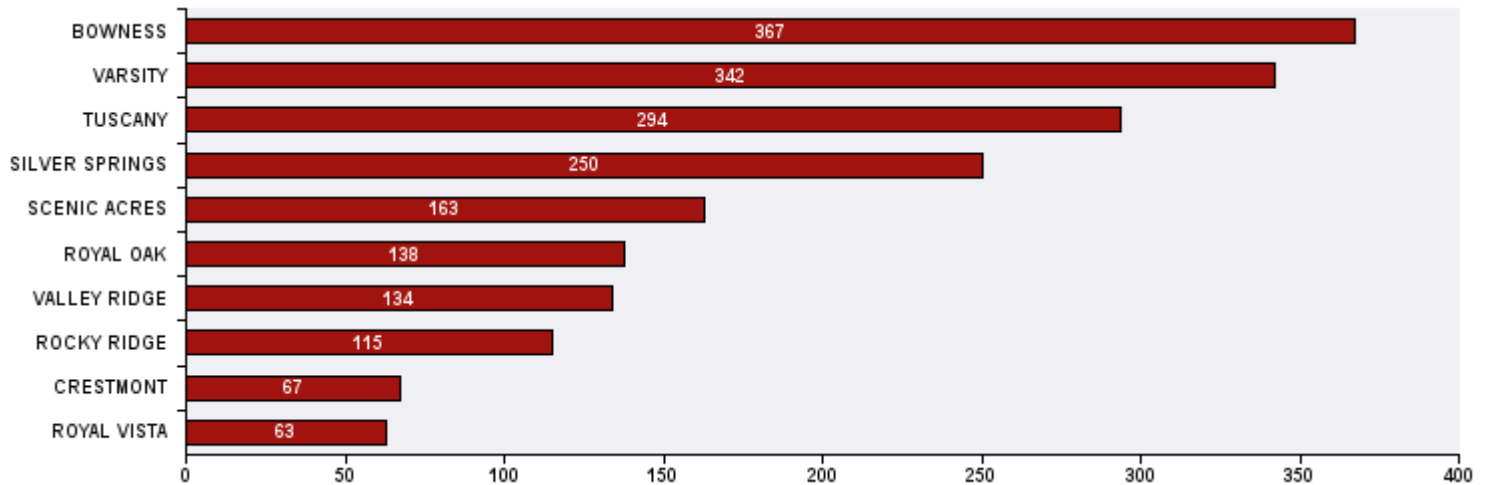


Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	108	5.4%
WRS - Cart Management	89	4.4%
Finance - ONLINE TIPP Agreement Request	75	3.7%
Finance - Property Tax Account Inquiry	69	3.4%
Roads - Snow and Ice Control	69	3.4%
WRS - Recycling - Blue Cart	66	3.3%
Parks - Wildlife Sightings	60	3.0%
Finance - TIPP Agreement Request	54	2.7%
CBS Inspection - Electrical	53	2.6%
Roads - Streetlight Maintenance	53	2.6%
WRS - Compost - Green Cart	51	2.5%
WRS - Waste - Residential	50	2.5%
CBS Inspection - Residential Improvement Project - RIP	49	2.4%
Corporate - Graffiti Concerns	48	2.4%
CBS Inspection - Commercial or Multi-Family	44	2.2%
CBS Inspection - Furnace Replacement	44	2.2%
Parks - Snow and Ice Concerns - WAM	40	2.0%
CT - Employee Conduct	36	1.8%
CBS Inspection - Gas	34	1.7%
Bylaw - Material on Public Property	29	1.4%
Total Top 20 SR Types	1,121	56.0%
Total Other SRs	882	44.0%
Total SRs for Ward	2,003	100.0%