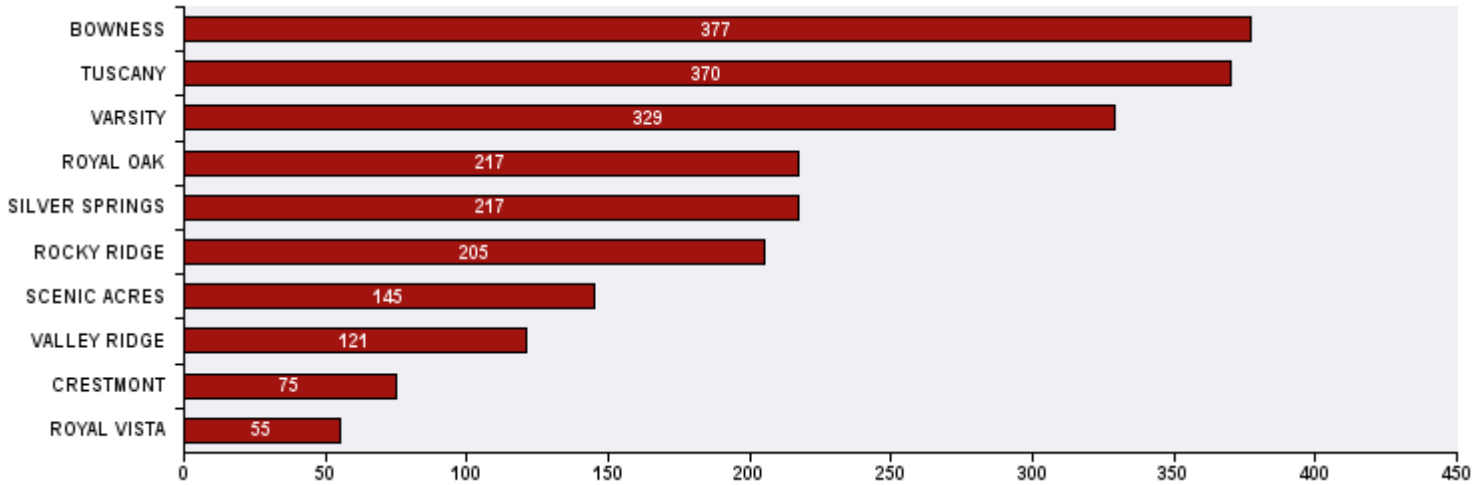


Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Compost - Green Cart	236	11.0%
Finance - Property Tax Account Inquiry	131	6.1%
WRS - Recycling - Blue Cart	125	5.8%
Finance - ONLINE TIPP Agreement Request	87	4.0%
WRS - Cart Management	86	4.0%
CBS Inspection - Electrical	82	3.8%
Bylaw - Snow and Ice on Sidewalk	72	3.3%
CBS Inspection - Residential Improvement Project - RIP	72	3.3%
CBS Inspection - Furnace Replacement	69	3.2%
Finance - TIPP Agreement Request	61	2.8%
CBS Inspection - Commercial or Multi-Family	50	2.3%
Parks - Wildlife Sightings	40	1.9%
CBS Inspection - Gas	39	1.8%
Bylaw - Material on Public Property	35	1.6%
CBS Inspection - Plumbing	34	1.6%
WRS - Waste - Residential	33	1.5%
Corporate - Graffiti Concerns	31	1.4%
WATS - Sewage Back-up	30	1.4%
CFD - Fire Code and General Inquiries - FHB	26	1.2%
311 Contact Us	25	1.2%
Total Top 20 SR Types	1,364	63.4%
Total Other SRs	787	36.6%
Total SRs for Ward	2,151	100.0%