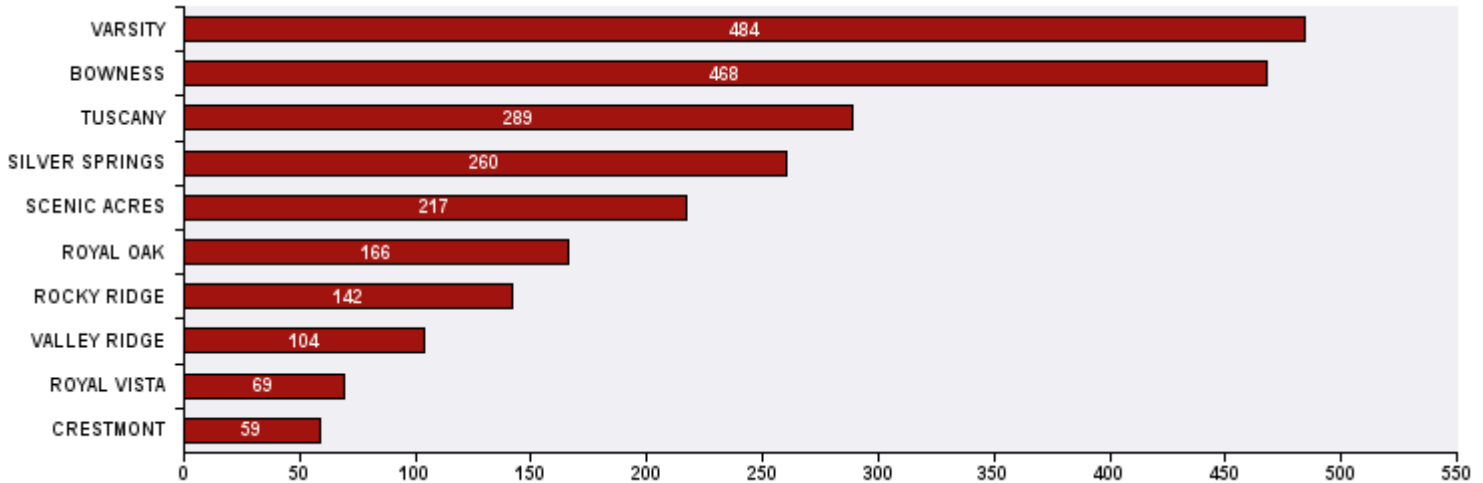


Top 10 Communities in Ward 1 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| WRS - Cart Management | 133 | 5.7% |
| CBS Inspection - Electrical | 101 | 4.3% |
| WRS - Compost - Green Cart | 88 | 3.8% |
| Corporate - Graffiti Concerns | 77 | 3.3% |
| Finance - Property Tax Account Inquiry | 73 | 3.1% |
| CBS Inspection - Residential Improvement Project - RIP | 65 | 2.8% |
| CBS Inspection - Gas | 62 | 2.7% |
| Finance - ONLINE TIPP Agreement Request | 62 | 2.7% |
| Parks - Wildlife Sightings | 55 | 2.4% |
| Roads - Streetlight Maintenance | 52 | 2.2% |
| CBS Inspection - Furnace Replacement | 48 | 2.1% |
| WRS - Waste - Residential | 47 | 2.0% |
| Roads - Debris on Street/Sidewalk/Boulevard | 45 | 1.9% |
| CBS Inspection - Commercial or Multi-Family | 44 | 1.9% |
| Roads - Dead Animal Pick-Up | 43 | 1.8% |
| WATS - Sewage Back-up | 43 | 1.8% |
| Roads - Backlane Maintenance | 41 | 1.8% |
| Roads - Traffic or Pedestrian Light Repair | 39 | 1.7% |
| WRS - Recycling - Blue Cart | 39 | 1.7% |
| CT - Employee Conduct | 33 | 1.4% |
| Total Top 20 SR Types | 1,190 | 51.1% |
| Total Other SRs | 1,138 | 48.9% |
| Total SRs for Ward | 2,328 | 100.0% |