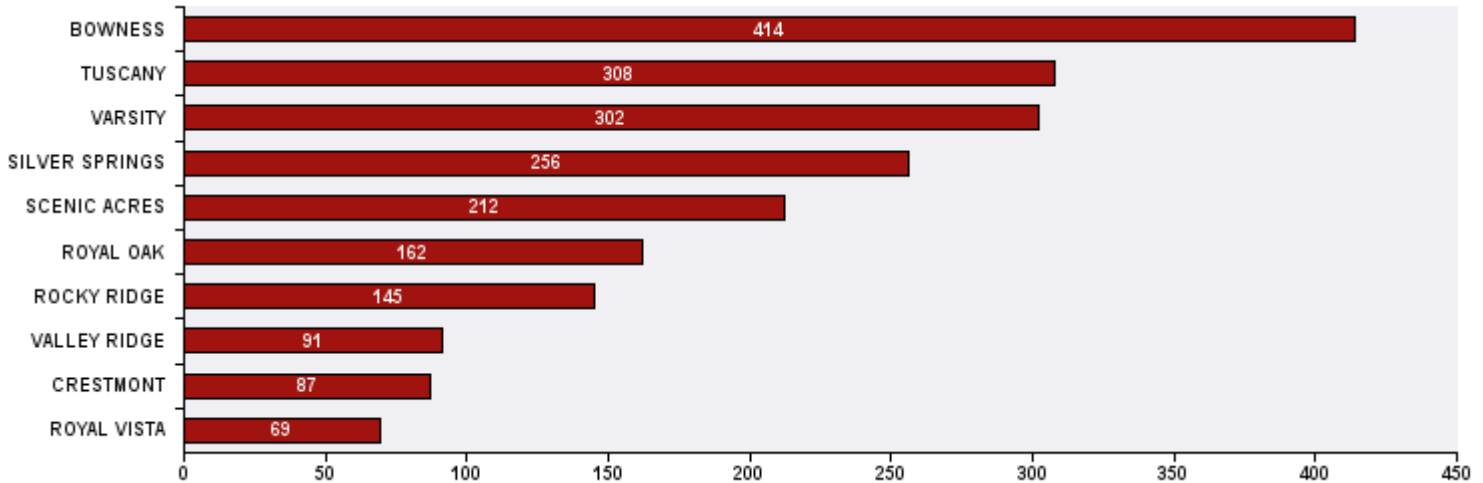




Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	121	5.7%
WRS - Cart Management	110	5.2%
CBS Inspection - Electrical	90	4.3%
CBS Inspection - Residential Improvement Project - RIP	82	3.9%
Finance - ONLINE TIPP Agreement Request	73	3.5%
WRS - Compost - Green Cart	71	3.4%
CBS Inspection - Furnace Replacement	70	3.3%
WRS - Waste - Residential	51	2.4%
Finance - TIPP Agreement Request	49	2.3%
Parks - Tree Concern - WAM	41	1.9%
Parks - Wildlife Sightings	39	1.9%
CBS Inspection - Gas	38	1.8%
Bylaw - Material on Public Property	36	1.7%
Corporate - Graffiti Concerns	36	1.7%
Roads - Traffic Signal Timing Inquiry	36	1.7%
WRS - Recycling - Blue Cart	36	1.7%
WATS - Sewage Back-up	33	1.6%
CBS Inspection - Commercial or Multi-Family	30	1.4%
AS - Animal at Large	29	1.4%
311 Contact Us	28	1.3%
CBS Inspection - Cancellation or Reschedule	28	1.3%
Roads - Sidewalk - Curb and Gutter Repair	28	1.3%
Total Top 20 SR Types	1,155	54.8%
Total Other SRs	951	45.2%
Total SRs for Ward	2,106	100.0%