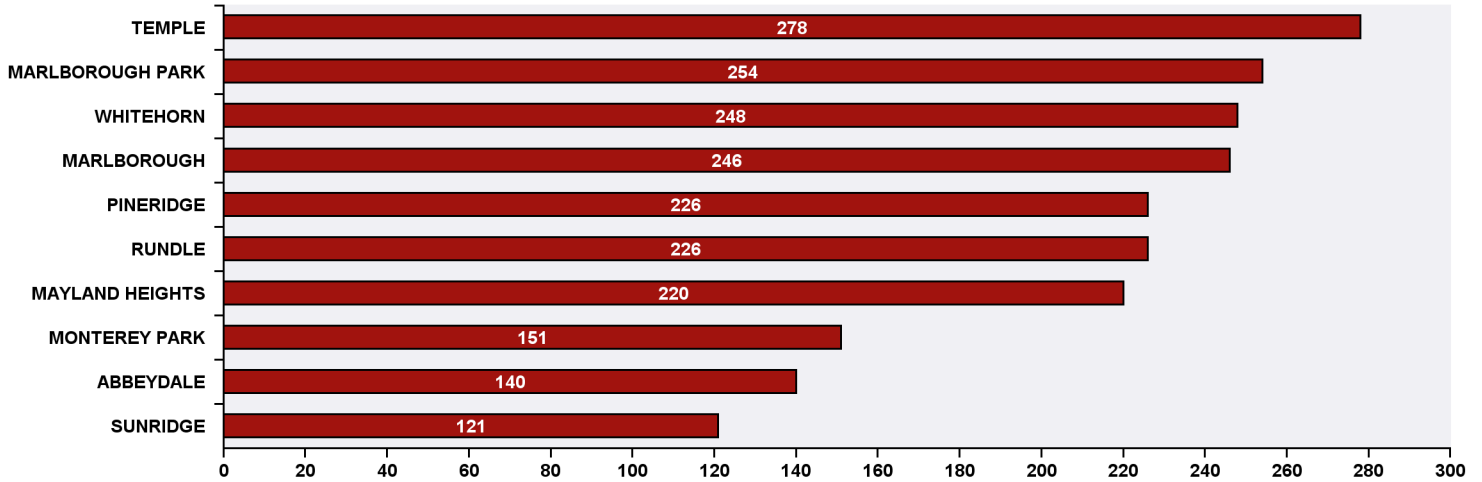


### Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Long Grass - Weeds Infraction	129	4.9%
WRS - Cart Management	114	4.3%
Bylaw - Material on Public Property	98	3.7%
Finance - Property Tax Account Inquiry	96	3.7%
Roads - Pothole Maintenance	88	3.4%
Roads - Debris on Backlane	78	3.0%
CBS Inspection - Commercial or Multi-Family	67	2.6%
Roads - Dead Animal Pick-Up	67	2.6%
WRS - Waste - Residential	62	2.4%
Parks - Tree Concern - WAM	59	2.2%
AS - Animal at Large	58	2.2%
CBS Inspection - Residential Improvement Project - RIP	58	2.2%
WATS - Sewage Back-up	54	2.1%
CBS Inspection - Electrical	48	1.8%
Corporate - Encampment Concerns	45	1.7%
WRS - Compost - Green Cart	43	1.6%
WRS - Recycling - Blue Cart	42	1.6%
CN - Subsidized Programs - Fair Entry	38	1.4%
Roads - Streetlight Maintenance	37	1.4%
CFD - Inspection - Business Licence - FHB	34	1.3%
CT - Employee Conduct	34	1.3%
<b>Total Top 20 SR Types</b>	<b>1,349</b>	<b>51.4%</b>
<b>Total Other SRs</b>	<b>1,276</b>	<b>48.6%</b>
<b>Total SRs for Ward</b>	<b>2,625</b>	<b>100.0%</b>

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units  
 \*\*The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.