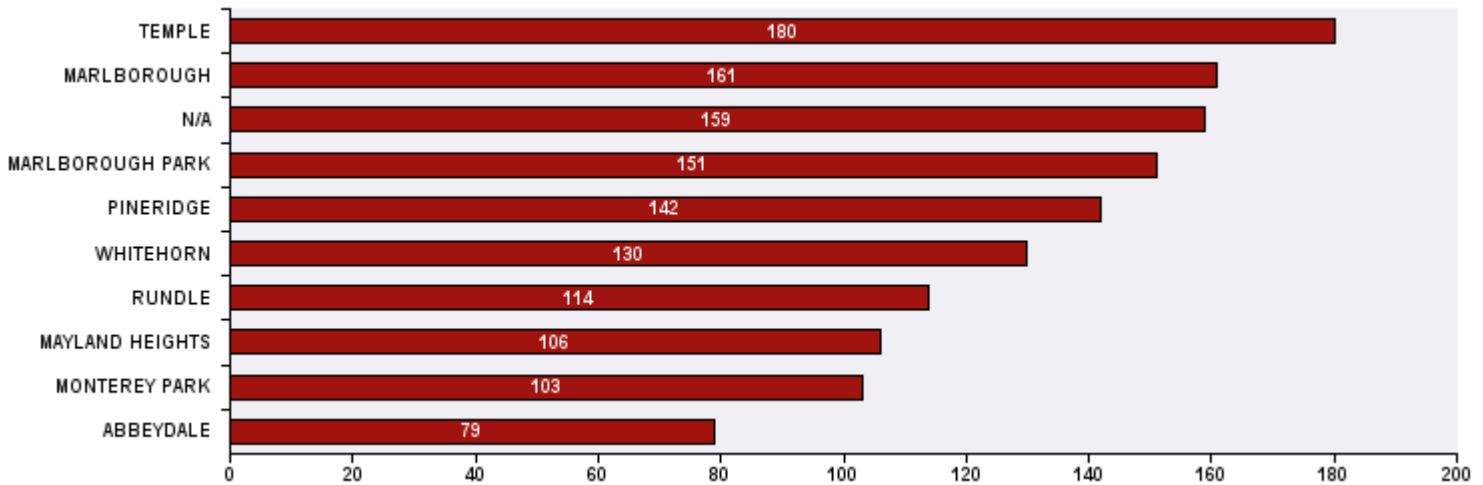


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	149	8.4%
WRS - Cart Management	103	5.8%
Finance - Property Tax Account Inquiry	81	4.6%
Roads - Streetlight Maintenance	65	3.7%
WATS - Sewage Back-up	62	3.5%
WRS - Waste - Residential	57	3.2%
WRS - Recycling - Blue Cart	52	2.9%
CBS Inspection - Commercial or Multi-Family	46	2.6%
Roads - Traffic or Pedestrian Light Repair	45	2.5%
WRS - Compost - Green Cart	38	2.1%
CBS Inspection - Residential Improvement Project - RIP	36	2.0%
Finance - TIPP Agreement Request	36	2.0%
CT - Employee Conduct	35	2.0%
Roads - Snow and Ice Control	35	2.0%
CBS Inspection - Electrical	34	1.9%
CFD - Inspection - Business Licence - FHB	34	1.9%
Finance - ONLINE TIPP Agreement Request	33	1.9%
Bylaw - Material on Public Property	31	1.7%
Corporate - Graffiti Concerns	29	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	25	1.4%
Total Top 20 SR Types	1,026	57.8%
Total Other SRs	748	42.2%
Total SRs for Ward	1,774	100.0%