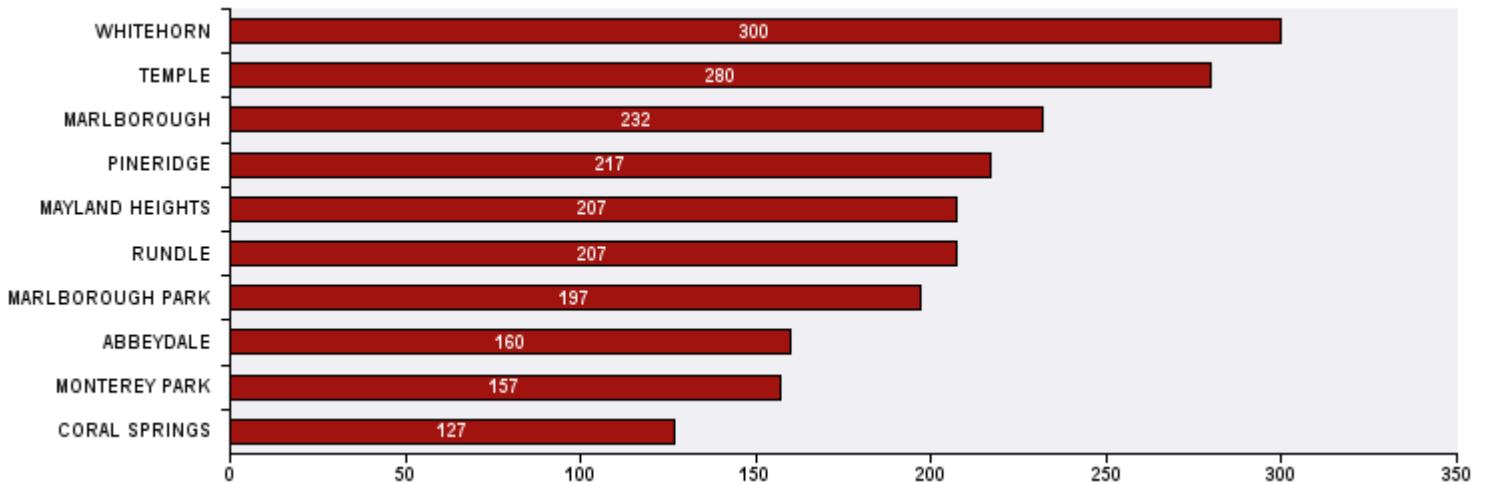


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	458	18.4%
Bylaw - Snow and Ice on Sidewalk	207	8.3%
Finance - Property Tax Account Inquiry	92	3.7%
WRS - Waste - Residential	90	3.6%
WRS - Cart Management	89	3.6%
WATS - Sewage Back-up	72	2.9%
CBS Inspection - Residential Improvement Project - RIP	69	2.8%
Bylaw - Material on Public Property	65	2.6%
WRS - Recycling - Blue Cart	63	2.5%
CBS Inspection - Electrical	58	2.3%
CBS Inspection - Commercial or Multi-Family	51	2.0%
CT - Bus Stops	43	1.7%
Finance - ONLINE TIPP Agreement Request	42	1.7%
WRS - Compost - Green Cart	41	1.6%
Corporate - Face Covering Concerns	36	1.4%
CBS Inspection - Plumbing	35	1.4%
Finance - TIPP Agreement Request	33	1.3%
Parks - Snow and Ice Concerns - WAM	31	1.2%
CT - Employee Conduct	30	1.2%
CBS Inspection - Furnace Replacement	27	1.1%
CFD - Inspection - Business Licence - FHB	27	1.1%
Total Top 20 SR Types	1,659	66.6%
Total Other SRs	832	33.4%
Total SRs for Ward	2,491	100.0%