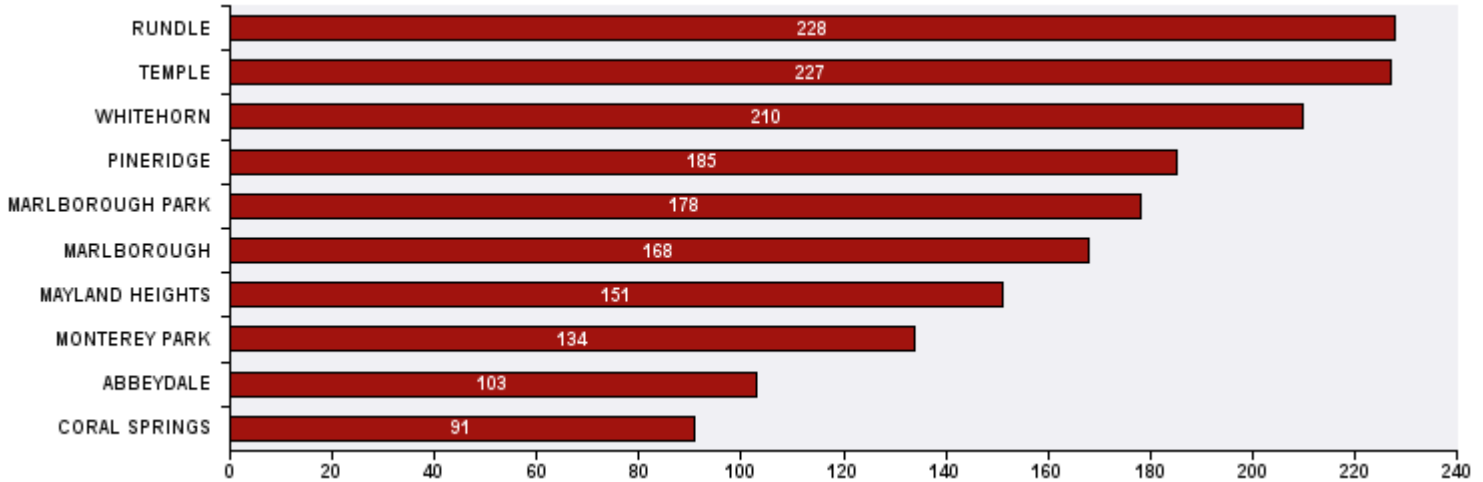


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	264	12.6%
Finance - Property Tax Account Inquiry	110	5.2%
Roads - Streetlight Maintenance	101	4.8%
WRS - Cart Management	99	4.7%
Roads - Snow and Ice Control	91	4.3%
CBS Inspection - Commercial or Multi-Family	47	2.2%
Roads - Pothole Maintenance	43	2.1%
WATS - Sewage Back-up	43	2.1%
Bylaw - Material on Public Property	38	1.8%
CFD - Inspection - Business Licence - FHB	38	1.8%
CBS Inspection - Furnace Replacement	36	1.7%
WRS - Waste - Residential	36	1.7%
CBS Inspection - Electrical	35	1.7%
Parks - Snow and Ice Concerns - WAM	35	1.7%
Roads - Roadway Maintenance	34	1.6%
Roads - Traffic or Pedestrian Light Repair	34	1.6%
CT - Employee Conduct	32	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	31	1.5%
WRS - Recycling - Blue Cart	31	1.5%
CBS Inspection - Residential Improvement Project - RIP	30	1.4%
Total Top 20 SR Types	1,208	57.6%
Total Other SRs	889	42.4%
Total SRs for Ward	2,097	100.0%